

AT&T Dedicated Ethernet

ASR 1st Process Ordering Requirements

Below are the ordering requirements (allowance and restrictions) for the AT&T Dedicated Ethernet Access Service Request (ASR) 1st Process.

Note: You must work with your Account Team to create a new profile prior to issuing your initial AT&T Dedicated Ethernet ASR 1st order (even if you have previously used ASR 1st for other services). Failure to establish profile will result in order rejection.

Order Allowance

The ASR 1st process is only used for the following order types:

- New REQ Type S requests
 - New REQ Type E requests
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Order Restrictions

The ASR 1st process CANNOT be used for the following order requests and locations:

Unsupported Requests

- Change requests (including Disconnects)
- Expedited requests
- Custom Work Order (CWO) requests
- Route Other Than Normal (ROTN) requests (including Special Routing)
- Cross-state, shared LATA arrangements
- Diversity Arrangements and Protection requests

Unsupported Locations

- Collocations
- Out of Franchise (OOF) locations
(includes Service Provider Outside Regular Territory [SPORT] Center)
- Residential locations
- Meet-Point and Cross-Boundary locations

Note: If you are unsure your location qualifies, check with your Account Team.