



Smarter & Safer™

Intrado MapFlex 911®

Transform your PSAP with call handling location solutions from AT&T.

MapFlex 911® from Intrado is trusted by PSAPs nationwide to deliver lifesaving emergency communication technology.

As a server-based 9-1-1 Geographic Information Systems (GIS) solution, MapFlex 911 accurately maps incoming 9-1-1 calls in a user-friendly, map-centric application. The intuitive user interface helps reduce attention demands on call takers resulting in fewer errors, less stress and faster, more accurate response times.

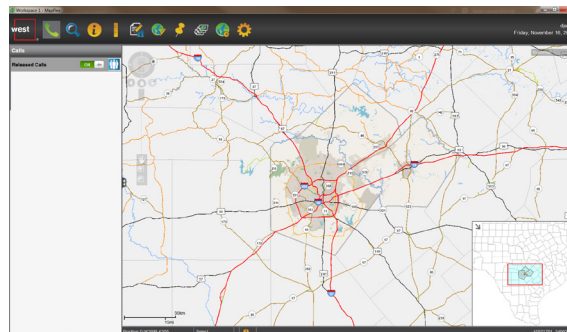
Give call-takers an advanced visual mapping tool that streamlines response.

Now, call-takers can quickly triage calls using analytical tools and relevant spatial information. In a few clicks and a few seconds, MapFlex 911 provides caller location in an automatic display, ready to share across the entire PSAP with pins and annotations.

Using locally sourced GIS data to deliver extremely accurate location information to the PSAP, MapFlex 911 also draws on supplemental data sources such as pictometry oblique imagery, map services sourced from national, state and regional entities as well as others, to provide enhanced situational awareness.

With MapFlex 911, your PSAP can:

- Triage 9-1-1 calls through visual spatial awareness
- Efficiently manage calls in a map-based interface
- Leverage near real-time data updates
- Collaborate with other call takers with the use of pins and annotations





Superior mapping made faster & easier.

Saving time saves lives. With precious lives on the line, MapFlex 911 helps you find out more in less time.

- Automatic caller location identification
- Clean, user-friendly, map-based display
- Advanced map visualization for enhanced situational awareness
- Faster, more accurate incident response
- Simple processes and easy administration
- Efficient resource allocation



Capabilities with added flexibility.

- Simple, graphical user interface
- Call control from the map interface
- Automatic display of landline, PH I and PH II calls
- Automatic updates of call location when ALI requests are repeated
- Concurrent multiple map displays; inset map
- Live display of address and x,y coordinates of cursor location; dynamic distance measurement
- Supports Esri® file and enterprise geodatabases



Advanced NG9-1-1 features.

- i3-compliant, i3-ready
- NG9-1-1 GIS location data-based mapping
- Maps sourced from highly accurate local data and other reliable supplemental data sources
- E9-1-1 support via different search and display methods

Transform your PSAP with Next Generation 9-1-1 Call Handling solutions from AT&T.

Let AT&T — the industry leader in Public Safety emergency communications — help you implement the Intrado MapFlex 911® GIS solution.

Smarter technology customized to your PSAP can help simplify your transition to NG9-1-1, improve caller location, clarify incident details as well as improve response times and public safety outcomes.

