



Smarter & Safer™

# Intrado Power Metrics™

## Transform your PSAP with management information systems from AT&T.

Today, your PSAP faces greater reporting requirements, budgetary limitations and may have depleted resources. That means, every decision and every dollar you spend impacts your community, your staff and your operations. In these demanding times—and with lives at stake—you must ensure your center runs smoothly and effectively.

Power Metrics by Intrado – available in Basic and Advanced options – is trusted by PSAPs nationwide to collect and share actionable data that enhances lifesaving emergency communication technology.

### Make decisions that make a difference.

Power Metrics Advanced by Intrado, an advanced reporting and analysis tool, helps increase operational effectiveness by giving you the tools you need to get the most out of your management information systems (MIS).

Web-based Power Metrics is an application that provides reporting against i3 standards and works seamlessly with Intrado's VIPER® platform. Information including call, incident, response and resources can help you populate and generate a wide range of insightful statistical reports.



### Full end-to-end reporting.

Every moment—from the initial 9-1-1 call through resolution – is tracked and quantified with critical post-incident information, such as call time, call duration, agency transfer and call recording. With Power Metrics Advanced, you'll reveal the data needed to analyze call volume and trunk statistics to help you plan for the future.



## Add more Power to your PSAP.

- Proven reporting solution integrates with VIPER and Power 911®
- Generate simple and complex reports with one click, anytime, anywhere you have an Internet connection
- Analyze overall 9-1-1 answer time to determine PSAP performance
- Quickly respond to legislative inquiries regarding call volume, call statistics and funding requests
- Cultivate a true and comprehensive understanding of the 9-1-1 landscape in your center and across a county or state



## Discover your strengths & weaknesses.

Fully customizable Power Metrics helps 9-1-1 decision makers understand the strengths, weaknesses and operational efficiency of an individual agency or an entire jurisdiction. Easy-to-read reports provide a quick snapshot of your center's performance with a single click.



## Solve complex reporting requirements.

Operational data helps you make decisions about staffing, training and employee evaluations. Power Metrics supports complex, region-wide comparative performance data from one web-based location, regardless of the hardware manufacturer. This seamless reporting reflects all aspects of multiple PSAP operations within an entire county, jurisdiction or state.



## Power Metrics Basic option.

- Designed specifically for single or multiple PSAP consolidations with nine positions or less
- Intuitive, one-click reporting
- Standard pre-configured reports
- 24/7 monitoring
- Local data capture, compression and delivery
- Supports upgrade to full-featured Power Metrics Advanced

# Transform your PSAP with Next Generation 9-1-1 Call Handling solutions from AT&T.

Let AT&T — the industry leader in Public Safety emergency communications — help you implement the Intrado Power Metrics™ application.

Smarter technology customized to your PSAP can help simplify your transition to NG9-1-1, improve caller location, clarify incident details as well as improve response times and public safety outcomes.

