



Smarter & Safer™

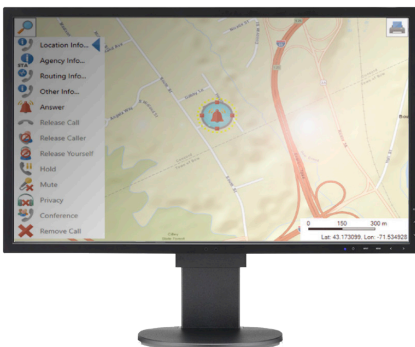
Solacom Guardian Map

Transform your PSAP with call handling location solutions from AT&T.

Rely on smarter location technology to help improve response times as well as public safety outcomes. Guardian Map by Solacom offers complete geo-location and mapping capabilities as part of the most flexible, user-centric voice, data, and video emergency call management solution for PSAPs.

Clearly locate & map emergency calls.

Put time on your side. With Advanced GIS speed and mapping, Guardian Map empowers call-takers with geo-location information right on their desktops. Armed with faster details, they can analyze, evaluate and forward to the appropriate response team.



Pinpoint the call with greater speed & accuracy.

Find complete geographic information system (GIS) spatial and geographic location data based on:

- Locally hosted maps created from client-supplied data
- Custom GIS base maps
- Streetmap Premium™



Manage calls with map-based control.

Guardian Map's icon-based user interface provides complete control, allowing call-takers to view the location and status of all 9-1-1 calls at a glance. Call takers can also answer and transfer calls, hold and release calls as well as conference in other call takers. Icons on the map indicate call status and identify 9-1-1 calls as:

- Ringing
- Answered
- Muted
- On hold
- Privacy
- Abandoned

Advanced features & support.

- Call-takers can quickly identify call status and focus on actively ringing calls
- Quickly interact with mapped calls using touch map navigation, mouse or keyboard controls
- Automatically updates caller location when new GIS information is received
- Solacom offers GIS data validation, data management and mapping support, as well as 24/7 monitoring for continuous uptime and availability



Enhance the Guardian 9-1-1 call handling solution.

Solacom offers full Guardian Map capabilities as part the Guardian 9-1-1, the most flexible, user-centric voice, data and video emergency call management solution for public safety answering points (PSAPs).

Transform your PSAP with Next Generation 9-1-1 Call Handling solutions from AT&T.

Modernize to NG9-1-1 with a Smarter Partner.

Let AT&T—the industry leader in Public Safety emergency communications—help you implement the Solacom Call Handling solution.

Smarter technology customized to your PSAP can help simplify your transition to NG9-1-1, improve caller location, clarify incident details as well as improve response times and public safety outcomes.