

Accelerate your voice transformation: AT&T Consulting and Professional Services



AT&T provides **end-to-end** voice and collaboration solutions.

Our experienced consulting and professional services team breaks down the complexity so you can start AT&T Cloud Voice for Microsoft Teams Enhanced calling faster

Congratulations! You've made the decision to simplify and upgrade your voice calling capabilities by adding Microsoft Teams Enhanced – or you're considering adding it soon. It's an exciting time. You've taken another step in transforming your business. You're making it easier for your teams to connect with colleagues, customers, and suppliers – anyone inside or outside your business. AT&T Cloud Voice for Microsoft Teams Enhanced makes collaborating simplified.

You're probably eager to get up and running. We get it. That's why we offer AT&T Consulting and Professional Services to implement your new solution quickly and smoothly.

We can help accelerate your voice services evolution while reducing risks with our consulting, advisory, integration, and transformation services. We have decades of experience that help you become agile faster and drive innovation in your business.

Benefit from our deep experience across industries

- Holistic view of the plan and effort
- Well-coordinated execution
- Expert resources on-hand throughout
- Ensure all stakeholders are cared for
- Minimize project risk and avoid pitfalls
- Faster migration to your new voice solution
- Drive innovation

Our experience makes a difference

Our consulting and professional services team provides unmatched expertise. We have deep experience with Microsoft Teams migrations across industries. You could even say we've seen it all. We've encountered most pitfalls that could trip you up or delay implementation. We know what issues to look for and how to fix them – or better yet, how to avoid them.

The benefits you'll get from our professional consulting include:

- Well-coordinated execution of your voice transformation goals
- Successful onboarding and migration to your voice solution
- On-hand industry experts who take a holistic view of your migration and integration plans
- Help accounting for the complexities in your environment
- Careful planning to minimize friction, reduce risk, and avoid pitfalls
- Reduced costs and faster implementation with access to valuable expertise and support
- A positive experience

Let us put our experience to work for you.

What you can expect

We streamline your deployment by providing 12 weeks of consulting services from our top-notch technical experts with the option to extend consulting services. They consider your unique business needs and the complexities of your environment. They ensure a sound technical foundation and smooth, successful implementation of your AT&T Cloud Voice for Microsoft Teams Enhanced solution.

AT&T Consulting and Professional Services makes sure nothing is left to chance. We account for the entire ecosystem of activities and ensure close coordination among all stakeholders: AT&T, your company, your suppliers and partners, and other 3rd party providers.

Expert project management

The project manager develops an overall implementation plan and framework for successful implementation. Your project manager expert also helps coordinate across AT&T, your internal resources, and external stakeholders.

The project manager provides expertise to:

- Develop the Plan on a Page framework
- Define the tasks and workstreams necessary
- Account for any migration necessary
- Identify project stakeholders
- Outline stakeholder roles and responsibilities
- Pinpoint project dependencies and interdependencies



Expert execution

The lead architect establishes a solid technical foundation for your AT&T voice and collaboration solution design and implementation. They're responsible for coordinating and supervising all the activities needed to successfully integrate your AT&T Cloud Voice for Microsoft Teams Enhanced solution.

Lead architect responsibilities

- Design voice architecture
- Ensure FCC E911 compliance
- Integrate on-premises equipment (PBXs, SBCs, analog gateways)
- Configure desk phones
- Develop networking requirements, configuration plan, policies
- Migrate sites, devices, and users
- Configure Teams tenant service
- Care for call quality and dashboard
- Train end users

Flexible to meet your needs

You'll have 12 weeks to work with your project manager and lead architect. The standard time allotment is 6 weeks of a project manager's time and 6 weeks of a lead architect's. But your needs may be different, so we'll work with any combination of time and resources that's best for you.

How it works

AT&T Consulting and Professional Services are provided when you add 10,000+ users to your AT&T Cloud Voice for Microsoft Teams Enhanced solution. If you add fewer than 10,000 users, our professional consulting services are available as an option. Your account representative will be happy to provide more details.

AT&T Cloud Voice for Microsoft Teams Enhanced

- Call anywhere – inside or outside your business
- Flexible set-up, easy to get started
- Includes 24/7 technical support
- Uses the secure, reliable AT&T network
- Cloud solutions can save time and money compared to hardware investments

Ensure a smooth transition to AT&T Cloud Voice for Teams Enhanced with professional consulting

**Why
AT&T**

Technology is complex. Transformation is fast. Are you making the right choices for your business? What you want is simple advice that you can easily understand and apply. We deliver the right insights, guidance, and solutions for you.

Work with your AT&T account team today to get started with AT&T Consulting and Professional Services for your [AT&T Cloud Voice for Microsoft Teams Enhanced](#) deployment.