Move your devices to an Internet of Things (IoT) platform, quickly and easily

Delivering enhanced support for customers' mobility and IoT solutions

IoT Migration Services lets you transfer your SIM credentials remotely, saving you time and money.

Your business depends on mobility and intelligent devices to deliver data from places that aren't always easy to reach. Whether you're looking to migrate a few devices or many, IoT Migration Services makes it easy to move to an IoT platform without having to touch a single device.

That's because we perform the migration electronically. No physical access is required. This could add up to huge cost savings for your business by reducing the time it takes to migrate your devices, while enabling you to make better use of business resources.

Maintain your existing SIM credentials

Before, you had to swap out your SIM credentials if you wanted to move to a new platform. Not only was it costly and labor intensive, it also meant systems had to be reconfigured to accept the new SIM, adding time to the migration.

With IoT Migration Services, you keep your existing credentials, making the process fast, simple, and cost efficient. Instead of sending crews to each device location, we perform the migration digitally using our AT&T Control Center platform.

Features

- Migrate seamlessly to our AT&T Control Center platform
- Keep your existing Subscriber Identity Module (SIM) credentials
- Eliminate the need for physical migrations
- Flexible and scalable to fit your business needs

Benefits

- Improved cost savings
- Simplified SIM management with the latest IoT technology
- Dedicated support team to oversee and monitor your migration
- Included for Enhanced Support Services members

How IoT migration works

Migration Services is available to current AT&T Business customers in one of two ways. Enroll in our Enhanced Support Services and take advantage of Migration Services as part of our fully managed solution. Or purchase Migration Services on its own for a one-time fee. Once we complete the onboarding process, you'll receive your own dedicated team member to oversee and monitor your transition over the next 12 weeks.

We begin by performing migration testing on 1-2 of your devices to make sure everything is running smoothly. As soon as testing is finished, we can migrate your devices individually or in batches, as is the case with larger projects. And because your satisfaction is important to us, we'll monitor your usage to make sure you're enrolled in the right rate plan. We'll also stay on the lookout for any issues and get them corrected quickly.

Comprehensive, fully managed support

To make the most of your IoT landscape, our Enhanced Support Services team offers fully managed support throughout the entire IoT lifecycle. We provide simplified SIM management along with a host of other benefits, including:

- Rate plan optimization
- Reporting and billing support
- Scheduled engineering services
- Future device migrations included
- Monthly reporting to align with your business objectives

Simple, straightforward IoT device management

Ranked the #1 full service IoT connectivity management platform by James Brehm & Associates[1], AT&T Control Center lets you connect faster, manage smarter, and scale easier. It delivers the IoT performance and agility you need, no matter your business size or complexity, offering exceptional service reliability and a superior customer experience.

> "Everyone knows AT&T Business provides good, customer-centric service."
>
> Maria Leitner
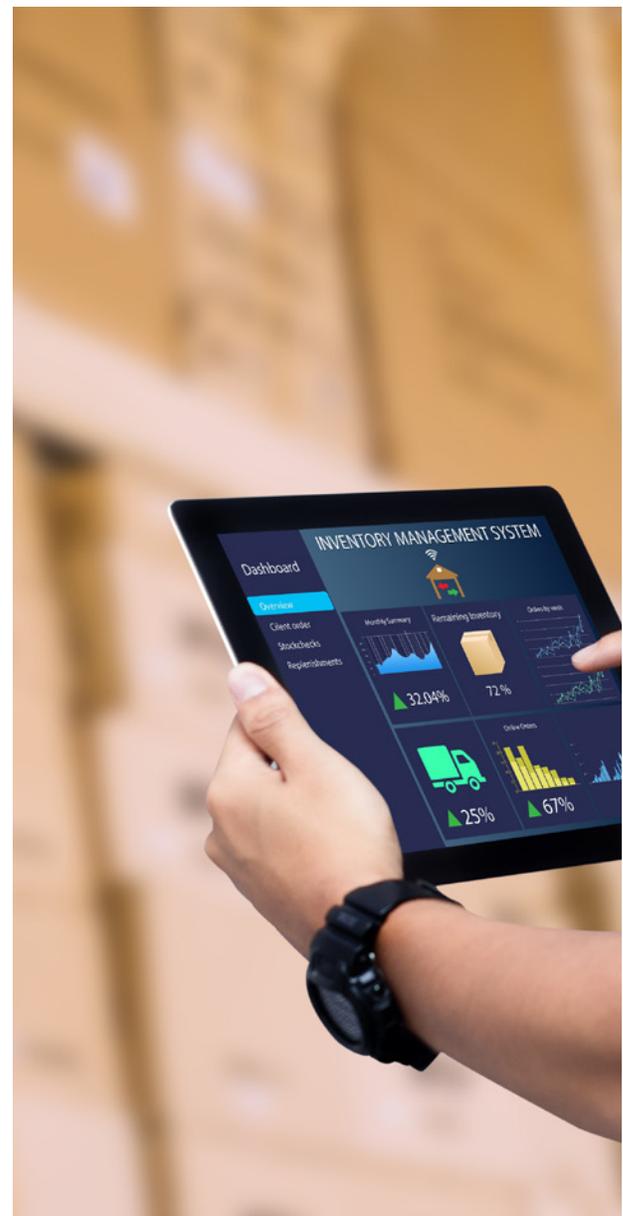
1 "AT&T Control Center," AT&T Business, Accessed February 23, 2023, www.business.att.com/products/control-center.html.
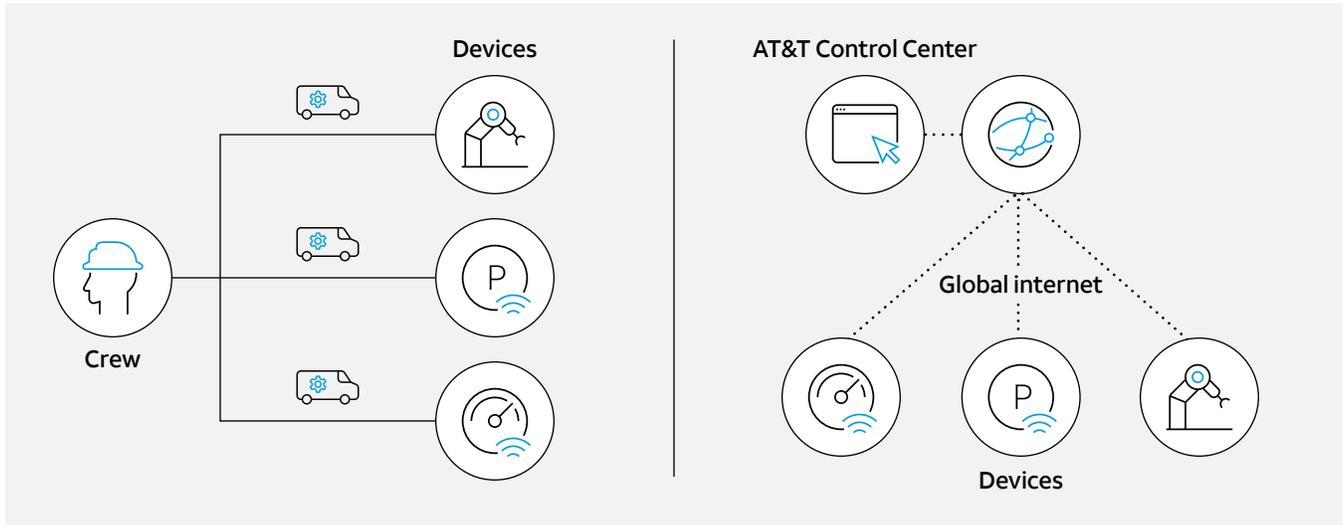
Description of old way (physical migration):

- Companies must send a crew to remote areas (remote pipeline) which can be costly, time consuming, and put a drain on resources

- Must physically go to every device. This can be inefficient and costly depending on where devices are located (could be international) and how many exist

- Must change SIM credentials which may require additional configurations for it to function

Description of new way (IoT Migration Services):

- Migration is performed electronically using AT&T Control Center. No physical migration/SIM swapping required

- Devices keep existing SIM credentials so no need to update configurations

- Scalable based on how many devices need to be migrated, can be done in bulk/batches for larger projects

- Cost efficient, faster, less resources

- Also benefits from use of AT&T Control Center platform which allows customers to monitor and manage their devices to optimize usage/costs

Future-ready your devices with Migration Services.
Call 877.287.5676

Why AT&T

Technology is complex. Transformation is fast. Are you making the right choices for your mobility and IoT solutions? What you want is simple advice you can easily understand and use. We deliver the right insights, guidance, and solutions for you.

To learn more, click here or contact your AT&T Business representative.