



AT&T Southeast Guide To Interconnection

Wholesale Customer Care

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Introduction

Purpose

This document is a reference resource for Access Customers (ACs) to use when dealing with Access Providers (APs) regarding access services.

Access Services are AP tariffed offerings that allow for the interconnection of an AC's premises to an end user's premises through the use of AP facilities. Access Services are composed of two categories, Switched Access Services (SAS), and Special Access Services (SPA).

ACs are communications common carriers authorized by the Federal Communications Commission (FCC) to provide interLATA and interstate communications, and/or by the Public Utilities Commissions (PUCs) to provide interLATA, intrastate, or intraLATA (Local Access and Transport Area) communications services to their customers.

Version Information

Re-organized sections so document would not have more than six levels of nested sections. Having sections seven or more levels deep make these documents incompatible with the conversion to APEx.

TABLE A. Revision History

Chapter	Action Request #	Date/Issue	Description	Change Requested By / Made By / Posted By
Various	N/A	June 150, 2012 / 19	Updated branding and changes due to CAFÉ retirement.	Lucia Kolorova / R. Olmsted
Various	N/A	April 20, 2009 / 18	Re-organized sections so document would not have more than six levels of nested sections. Having sections seven or more levels deep make these documents incompatible with the conversion to APEx. Changes were reviewed and approved by Nathan Pilgrim.	M. Laney / Cle Johnson's group / M. Laney
ASC-EC Decision	N/A	May 21, 2008 / 17c	Updated ASC-EC Decision Table	Lorraine LaGrange / Tammie Lee / M.

Table				Laney
ASC-EC Decision Table	N/A	May 19, 2008 / 17b	Updated ASC-EC Decision Table	Lorraine LaGrange / Tammie Lee / M. Laney
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1.1.2.1 and 1.1.3.2 at time of update	N/A	January 16, 2007 / 16	Changed contact info for AT&T Account Team	Nathan Pilgrim / M. Laney
ASC-EC Decision Table	N/A	November 21, 2006 / 15e	Updated ASC-EC Decision Table	Debbie Sartino / Matt Popinski / M. Laney
ASC-EC Decision Table	N/A	November 3, 2006 / 15d	Updated ASC-EC Decision Table	Debbie Sartino / Matt Popinski / M. Laney
Provisioning Intervals Section	N/A	August 1, 2006 / 15c	Updated Provisioning Intervals Section	Linda Byrd / Jason Parson / M. Laney
Access Procedures	N/A	March 2, 2006 / 15b	Updated Table L (ASC-EC Decision Table) in the Ordering Section	Debbie Sartino / Angela Walton / Mike Harifield
Project Service Requests	N/A	February 1, 2006 / 15a	Updated tables in Project Service Requests section	Sandy Green / Keri Lynn Morgan
Special Access Service Intervals	N/A	January 6, 2006 / 15	Replaced Special Access Service Intervals Excel spreadsheet with pdf file	Linda Byrd / Matt Popionski / Mike Harifield
ASR Contact List and ICSC Codes for ASR Transmission	AR 15986	June 19, 2005 / 14c	Updated ICSC code for ALTEL KY	Nathan Pilgrim / Mark Lovstrom / Matt Popinski
ICSC Contacts	AR 14663	June 17, 2005 / 14b	Updated contact numbers for ICSC and CISC	Nathan Pilgrim / Mark Lovstrom / Matt Popinski

Access Procedures	N/A	May 24, 2005 / 14a	Updated Address for obtaining a CIC	Cindy Woolsey / Mike Harifield
Provisioning Intervals	N/A	April 27, 2005 / 14	Updated Special Access interval table and Table B (Specials)	Linda Byrd / Keri Lynn Morgan
Provisioning Intervals Section	N/A	November 9, 2004 / 13b	Updated Provisioning Intervals Section	Linda Byrd / Matt Popinski
Ordering – Intervals for Jointly Provisioned Designed Services	N/A	October 11, 2004 / 13a	Updated ASC-EC table to eliminate Verizon in AL, added Alltel in KY and Citizens in TN.	Debbie Sartino / Angela Walton
Special Access Service Intervals	N/A	May 26, 2004 / 13	Added changes to Special Access Service Intervals for SMARTRing (AKA AT&T SoutheastSPA Dedicated Ring) Existing configured for DS1, OC12, OC48, & OC192 (OC48 & OC192 UPSR Rings Only)	Linda Byrd / Keri Lynn Morgan / posted by Mike Harifield
Provisioning Intervals	N/A	December 11, 2003 / 12f	Added General Requirements for Fiber Optic-Based Services section, added Changes for AT&T SoutheastSPA DS3 Service Intervals section, added information to Order Confirmation & Statusing section, added information to Charges for Intervals Less than 5 Business Days section.	Linda Byrd / Matt Popinski
Access Glossary, CARE Subscription and Service Areas.	N/A	April 8, 2003 / 12c	Added changes to selected fast packet service intervals	Linda Byrd / Matt Popinski
Table L – ASC-EC Decision Table	AR 11032	October 8, 2003 / 12d	Added commas to improve readability	Nancy Martin / Mark Lovstrom / Matt Popinski
Pre-Ordering	N/A	April 8, 2003	Added changes to selected	Linda Byrd / Matt

Provisioning Intervals		/ 12c	fast packet service intervals	Popinski
Pre-Ordering Provisioning Intervals	N/A	April 3, 2003 / 12b	Updated AT&T Southeast Special Access Service Intervals Non-Project Services Table	Linda Byrd / Matt Popinski
Pre-Ordering provisioning Intervals	N/A	March 31, 2003 / 12a	Updated information on service intervals for standard and negotiated intervals and the application of service date advancements.	Linda Bryd / Matt Popinski
Access Procedure	N/A	March 6, 2003 / 12	Updated Information Necessary to Obtain a CIC Code	Linda Atkinson / N Pilgrim / Matt Popinski

1. Access Procedures

1.1 General Information

1.1.1 Access Services Overview

1.1.1.1 Working Together

1.1.1.1.1 AC / AP Relationship

Provisioning access often requires the ACs to request that the AP provide various facilities to be used as part of the AC's services. In these cases, the ACs and APs must work together closely to ensure that the services function properly.

1.1.1.1.2 Who Are Involved in the AC / AP Relationship?

Within the AT&T Southeast Region, there are 214 Local Exchange Carriers, (LEC's).

1.1.1.1.3 Principles that Govern AP / AC Relations

The following principles govern the relations between the ACs and the APs.

- ACs are responsible for end-to-end service to their end users.
- APs provide Special Access Service (SPA) and Switched Access Service (SAS) to ACs as set forth in their respective tariffs.
- APs may not discriminate among ACs.
- APs are responsible for SPA and SAS from the telephone company end office to the demarcation point.
- APs are not responsible for installation, operation, or maintenance of any AC or end user provided communications equipment.

1.1.1.2 Switched Access Service (SAS)

1.1.1.2.1 What is SAS?

SAS is a two-point electrical communications path between an AC's premises and an end user's premises that uses the local telephone company's public switched network. It provides the AC with the ability to originate calls from end user's premises to the AC's premises, and to terminate calls from an AC's premises to an end user's premises in the LATA where the SAS is provided.

1.1.1.2.2 How is SAS Provided?

The AP provides Access Services in four different arrangements called feature groups.

1.1.1.2.3 What are the Feature Groups?

The four feature groups are defined as follows

Feature Group	Definition
Feature Group A (FGA)	This feature group: <ul style="list-style-type: none"> • Provides line-side access to a telephone company switch with an associated seven-digit local telephone number for originating access. • May be provided on a single-or multiple-line group basis (customer option). • May be arranged for originating calling only, terminating calling FGB only, or two-way calling(customer option).
Feature Groups <ul style="list-style-type: none"> • B • C • D • or (FGB), (FGC) and (FGD) 	These feature groups: <ul style="list-style-type: none"> • Provide trunk-side connections to a telephone company switch • Use the Switching Control Center (SCC) as the control office (normally).

1.1.1.3 Special Access Service (SPA)?

1.1.1.3.1 What is SPA?

SPA is a transmission path (channel) to connect customer designated premises, or a customer designated premise and a Wide Area Telephone Service (WATS) Office. The transmission may be either a direct path, or a path through a local telephone company Hub where bridging or multiplexing functions are performed. SPA does not use local telephone company end office switching.

1.1.1.3.2 How is SPA Provided?

SPA is provided in nine different channel configurations, each having its own characteristic bandwidth, speed, spectrum and transmission specification.

1.1.1.3.3 SPA Channel Types?

The nine channel types are as follows:

SPA Channel Type	Description
Metallic Service	Provides unconditional two-wire transmission of low-speed varying signals at rates up to 30 baud.
Telegraph Grade	Provider unconditional transmission of binary signals at rate of 0 to 75

	baud or 0 to 150 baud, and may half-duplex or duplex.
Voice Grade	Provides voice frequency transmission in the frequency range of 300 to 3000 Hz, and may have two-wire or four-wire termination.
Program Audio	Provides for one-way transmission of a complex signal voltage measure in Hertz.
Video Service	Provides a one-way transmission for a standard 525 line/60 field monochrome, or a National Television Systems Committee Color Video Signal and one or two associated 5 to 15 Khz audio signals.
Wideband Analog	Provides a Khz measured bandwidth for transmission of sideband signals.
Wideband Data Service	Provides for transmission of synchronous or asynchronous serial data at the rate of 19.2, 50.0, or 230.4 Kbps.
Digital Data Service	Provides for four-wire transmission of synchronous serial data at a rate of 2.4, 4.8, 9.6, or 56 Kbps.
High Capacity Service	Provides for transmission of 64 Kbps or 1.544, 3.152, 44.736, or 274.176 Mbps of asynchronous serial data.

1.1.2 AT&T Southeast Contact Information

1.1.2.1 How to Locate the Correct AT&T Southeast Contact

The following table provides the names and telephone numbers of the AT&T Southeast Account Teams. Please call the telephone number listed for your account and ask for the appropriate Account Executive or Systems Designer.

AT&T Southeast Account Team	Contact Name and Address
Access Customer Sales	600 N. 19 th Street Birmingham, AL 35203 (205) 321-7736
AT&T Account Team	754 Peachtree Street 8 th Floor Atlanta, GA 30308 (404) 986-6303
LDDS/Wiltel Account Team	600 N. 1960 N. 19 th Street Birmingham, AL 35203 (205) 321-7736
MCI Account Team	1960 West Exchange Place Suite 402 Tucker, GA 30084 (770) 492-7500
Sprint Account Team	Two Chase Corporate Center Suite 400 Hoover, AL 35244

	(205) 988-1666
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1.1.3 Special Construction

1.1.3.1 Policy

AT&T Southeast recognizes that extraordinary circumstances might occur while provisioning AC requirements. In those cases, special construction charges will apply. The uncertainty surrounding the tariff and contractual provisioning of special construction limits any general details. Each case should be examined and judged on an individual case basis.

1.1.3.2 Who to Call

When a need for special construction does arise, ACs should contact the their appropriate Account Team Systems Designer.

AT&T Southeast Account Team	Contact Name and Address
Access Customer Sales	600 N. 19 th Street Birmingham, AL 35203 (205) 321-7736
AT&T Account Team	754 Peachtree Street 8 th Floor Atlanta, GA 30308 (404) 986-6303
LDDS/Wiltel Account Team	600 N. 19600 N. 19 th Street Birmingham, AL 35203 (205) 321-7736
MCI Account Team	1960 West Exchange Place Suite 402 Tucker, GA 30084 (770) 492-7500
Sprint Account Team	Two Chase Corporate Center Suite 400 Hoover, AL 35244 (205) 988-1666

1.1.4 Tariff Information

1.1.4.1 What is a Tariff?

A tariff is a schedule of rates and regulations governing the provision of telecommunication services. A common carrier files a document (with the proper regulatory body) that defines the offered service, establishes the customer rate, and states the common carrier's and customer's obligations.

NOTE: Interstate tariffs are filed with the Federal Communication Commission (FCC). Intrastate tariffs are filed with the Public Utility Commission (PUC) or equivalent.

1.1.4.2 General Subscriber Service

General Subscriber Service Tariff (GSST) contains the regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications Service, Mobile Telephone Service, and Wide Area Telecommunications Services offered by AT&T Southeast within each state. This Tariff and a Map Supplement containing individual Exchange Service Area, Band Rate Area, and Base Rate Area Maps are on file in each state Public Service Commission.

Communications services described in this tariff are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

1.1.4.3 Intrastate Access Service

Intrastate Access Services Tariff covers the access rates and regulations for intrastate, which are regulated by the individual state's Public Service Commission.

1.1.4.4 Private-Line Service

The Private-Line Service Tariff contains the regulations and rates applicable to private-line services furnished by AT&T Southeast, hereinafter referred to as the Company, and for private-lines service furnished by the Company in conjunction with a connecting company or other participating companies over facilities wholly within, or partly within and partly without the state, between locations within a state.

1.1.4.5 FCC Tariff No. 1 — Access Services Tariff

This tariff contains regulations, rates, and charges applicable to the provision of Carrier Common Line, End User Access, Switched Access and Special Access Services, Expanded Interconnection Service, Virtual Expanded Interconnection Service, Lifeline Assistance, Universal Service Fund, and other miscellaneous services.

1.1.4.6 FCC Tariff No. 2 Special Construction

This tariff contains regulations, rates, charges, and liabilities applicable for the special construction of interstate facilities provided by AT&T Southeast.

When special construction of facilities is required, the provisions of this tariff apply in addition to all regulations, rates and charges set forth in the appropriate service tariff.

1.1.4.7 FCC Tariff No. 3 — Radio Telephone Message Telecommunications Service

This tariff applies to Radio-telephone Message Telecommunications Service furnished through land radiotelephone base stations of AT&T Southeast or in conjunction with other carriers and to customers, as set forth in this tariff.

1.1.4.8 FCC Tariff No. 4 ILLDMTS

This tariff contains Interstate intraLATA Long Distance Message Telecommunications Service (ILLDMTS) service provided by AT&T Southeast in its operating territories. Service provided under this tariff is only applicable for interstate toll service between rate centers in a particular LATA.

1.1.4.9 FCC Tariff No. 5 — CATV Transport Service

This tariff contains regulations, rates and charges applicable to the provision of CATV Transport Service and associated maintenance services provided by AT&T Southeast to Hunter's Creek Communications Corporation, Orlando, Florida. This tariff does not apply to any other service offered by AT&T Southeast.

1.1.4.10 FCC Tariff No. 6 — CATV Transport Service

This tariff contains regulations, rates, and charges applicable to the provision of CATV transport service provided by AT&T Southeast to Telecom International, Heathrow Community; Orlando, Florida. This tariff does not apply to any other service offered by AT&T Southeast.

1.1.4.11 FCC Tariff No. 7 — CATV Transport Service

This tariff contains regulations, rates and charges applicable to the provision of CATV transport service provided by AT&T Southeast to Access Cable Corporations, Inc.; Nashville, Tennessee. This tariff does not apply to any other service offered by AT&T Southeast.

1.1.4.12 Tariff Ordering Procedures

1.1.4.12.1 Ordering Copies of the Tariffs

Copies of the AT&T Southeast tariffs are available through outside tariff advisories.

1.1.4.12.2 Tariff Contacts

Tariff Supplier Locations	Intrastate Tariffs	FCC Tariffs (by
---------------------------	--------------------	-----------------

		Number)
Brian Lem UCG Suite 1100 11300 Rockville Pike Rockville, MD 20852-3030 201-816-8950 Ext 228	All (9-State AT&T Southeast Region)	Nos. 1,2,3 and 4
William Goddard Telecommunication Information Svcs. 280 N. Providence Rd Media, PA 19063 215-891-6857	All (9-State AT&T Southeast Region)	Nos. 1,2,3 and 4
Janice C. Kromer Tele-Tech Svcs P.O.Box 757 McAfee, NJ 07428 201-827-4421 800-433-6181	All (9-State AT&T Southeast Region)	Nos. 1,2,3 and 4
Connie Wightman Technologies Management 163 E. Morse Blvd, Suite Winter Park, FL 32790 407-740-8575	All (9-State AT&T Southeast Region)	Nos. 1,2 and 3
Misty Mason Valucom, Inc. 415 Church St. NE, Suite Vienna, VA 22180 617-703-255-0700	All (9-State AT&T Southeast Region)	Nos. 1 and 4
Ken Shafter Communications Image Tech, Inc. Suite 160 2222 Gallows Rd. Dunn Loring, VA 22027 703-698-7050 800-944-CITI	All (9-State AT&T Southeast region)	Nos. 4 and 5
Maureen Osorno Product Manager Tariff Services Room 2B41 100 S. Jefferson Road Whippany, NJ 07981 201-884-8088 UCG Suite 1100 11300 Rockville Pike Rockville, MD 20852-3030 201-816-8950 Ext 228	All (9-State AT&T Southeast Region)	Nos. 4 and 5

Public Reference Room In the FCC Room 514 1119 M Street NW Washington, D.C. 20554	All	All
International Transcription Service (ITS) Room 140 21 M Street N W Washington, D.C. 20037 202-857-3800	All	All

1.2 Ordering

This chapter provides an overview of the pre-ordering requirements necessary for customers to order access service within the AT&T Southeast region.

Information on ordering the current version of the Access Service Ordering Guideline is included in this chapter.

This chapter also describes access customer codes, carrier identification codes, and provisioning intervals.

1.2.2 Pre-Ordering Requirements

1.2.2.1 General Information

1.2.2.1.1 The Access Services Ordering Guidelines

Before the AC orders access services from the AP, it may be helpful to read the Access Service Ordering Guidelines (ASOG).

The document describes the various ordering forms used by ACs to request access services that are provided by the APs. The specific ordering details are found in BR 471-050-001 through BR 471-050-022.

1.2.2.1.2 Ordering the ASR/ASOG

Ordering information for the Access Service Request Guidelines (ASR/ASOG) is available at: <http://www.atis.org>

1.2.2.1.3 Mechanized Requests

Mechanized requests should be directed to the assigned Account Team Systems Designer. Mechanized entry of access service requests to AT&T Southeast include the following:

- Mainframe-to-mainframe.
- Internet Access

1.2.2.1.4 Obtaining an Inter-exchange Access Customer Code (ACNA)

The ACs should contact Telcordia to obtain a new Interexchange Access Customer code used for Access ServiceRequests (ASRs), forecasts, and other access service administrative processes.

To obtain a copy of this information, Telcordia can be reached on:
Telephone Number: (877) 699-5577

1.2.2.1.5 Information Necessary to Obtain an ACNA

To order Special and/or Switched Access from AT&T Southeast, the customer must have an Access Customer Name Abbreviation (ACNA).

To obtain an ACNA, the customer must write a letter requesting as such and forward to Telcordia, following the requirements listed below:

- Letter must be written on your Company letterhead.
- The company address must be provided (not a Post Office Box).
- Provide a contact person and their title.
- Provide a contact telephone number and, if available, a fax number.
- Include a maximum of three alpha combinations of an ACNA, and if not already assigned, Telcordia will attempt to provide it for you.
- Provide the names of any other companies under common ownership or control.
- List any other ACNA codes your company or any other company under common control may have.
- Provide a legal document with your company's name.

Telcordia should be contacted at (877) 699-5577 for further information.

The information will be processed within AT&T Southeast and forwarded to Telcordia for assignment. Telcordia will assign the ACNA within fourteen (14) working days. You will be notified in writing once the ACNA is received.

1.2.2.1.6 Information Necessary to Obtain a CIC

To order Switched Access from AT&T Southeast, the customer must have a Carrier Identification Code (CIC) in addition to the Access Customer Name Abbreviation (ACNA) outlined in the previous section.

To obtain a CIC, the customer must write a letter requesting as such, following the requirements listed below:

- Letter must be written on your Company letterhead.
- The company address must be provided (not a Post Office Box).

- Provide a contact person and their title.

NOTE: THIS MUST BE AN EMPLOYEE OF THE INTEREXCHANGE CARRIER, NOT A CONSULTANT OR OUTSIDE CONTRACTED EMPLOYEE.

- Provide a contact telephone number and, if available, a fax number.
- Include a maximum of three numeric combinations of a CIC, and if not already assigned, Telcordia will attempt to provide it for you.

NOTE: CIC expansion has required that all new CICs will be issued as four digits. Therefore, your CIC requests must include either a 5 or 6 as the first digit. For example: 5XXX or 6XXX.

- A completed ASR, Feature Group D and Translation Questionnaire must accompany the written request. Telcordia will not issue a CIC without these order forms.

NOTE: Current procedures allow for a window of time for casual dialing of 3 digit CICs, i.e. 10222. New CICs will be assigned as 4 digits (101-5XXX) or (101-6XXX). Upon exhaust of 5 and 6 digit CICs, all CICs will convert to 7 digit dialing, i.e. 101-0222.

- Provide the names of any other companies under common ownership or control.
- List any other CIC codes your company or any other company under common control may have.

1.2.2.1.7 Information Necessary to Obtain a CIC

The above information should be forwarded to:

Stanley Mensinger
AT&T Southeast
675 West Peachtree Street, NW
Atlanta, GA 30375
Telephone Number: (205) 927-8688
Fax Number: (205) 927-8577

1.2.2.1.8 Processing the CIC Request

The information will be processed within AT&T Southeast and forwarded to Telcordia for assignment. Telcordia will assign the CIC code within 14 working days. You will be notified in writing once the CIC code is received.

1.2.2.1.9 Exhibit: Sample CIC Assignment Request Letter

(Date)

(Company Name)
(Systems Designer)
(Address)
(City, State, Zip Code)

Dear

(AC Company Name) is requesting a carrier identification code to complete an order for Feature Group (B and/or D) Service. Our ACNA is ().

Listed below, in order of preference, are three possible four-digit CICs for FGB:

- 1.
- 2.
- 3.

Listed below, in order of preference, are three possible four-digit CICs for FGD.

- 1.
- 2.
- 3.

We understand that these selections cannot be guaranteed.

Thank you for your prompt assistance in this matter.

John Doe
Officer.....

1.2.3 Provisioning Intervals

1.2.3.1 Service Interval Definition

AT&T Southeast offers service intervals for Access Services based upon the Service type and quantity ordered. An interval is a unit of time, measured in business days, during which a specific aspect of the work order should be accomplished, or (with non-designed services) the business days required to provide the service.

1.2.3.1.1 AT&T Southeast Service Interval Determination

Access Service Requests (ASRs) received via batch files and the Common Access Front End system, etc. must be received by 3 P.M. EST and be complete and accurate for the Access Order to be processed and to receive an **Application Date** of that day's date. The service interval is then calculated with day 1 being the first business day after the Application Date. A service date is communicated to the customer via the Firm Order Confirmation (FOC). This service date is also referred to as the AT&T Southeast Committed Due Date (CDD) or Committed Date (CD).

1.2.3.1.2 AT&T Southeast Business Days

AT&T Southeast business days are defined as: any day that is not Saturday, Sunday, or one of the following holidays:

- New Year's Day (January 1) - All states
- Memorial Day (Last Monday in May - date changes annually) - All states
- Independence Day (July 4) - All states
- Labor Day (First Monday in September - date changes annually) - All states
- Thanksgiving (Fourth Thursday in November - date changes annually) - All states
- Friday after Thanksgiving - All states
- Christmas (December 25) - All States
- Mardi Gras (date changes annually) - Louisiana only

Holiday's falling on Saturday will be observed on the Friday before the holiday.

Holiday's falling on Sunday will be observed on the Monday after the holiday.

1.2.3.2 Hours of Operation:

For hours of operation, please refer to the Access Ordering WEB site at the following address:
AT&T Southeast <https://access-os2.att.com/waoWeb/training/index.htm>

1.2.3.3 Service Interval Calculation Example



1.2.3.4 Standard & Negotiated Service Intervals

The designation of project and non-project service requests is based upon the service type and quantity of circuits ordered. Non-project service requests may have standard or negotiated intervals. Negotiated intervals are established for non-project service requests by submission of a

firm service inquiry. Negotiated intervals are established for project service requests through special handling by AT&T Southeast Project Managers assigned to the request.

1.2.3.5 Project Service Requests

Selected Access Services types and quantities are designated for special handling as project service requests and as such their service dates have negotiated intervals. The service date for these project service requests will be determined on an individual case basis by AT&T Southeast. Initial project requests and revisions to pending requests for SPA DS3, SPA DS1, SPA DS0 which are less than the standard interval for that service may be subject to service date advancement charges. Please see AT&T Southeast FCC #1 tariffs for applicable charges, terms and conditions.

TABLE B. Specials

SPECIAL	NON-PROJECT MANAGED	PROJECT MANAGED
DIGITAL (AKA AT&T Southeast SPA DS0 Digital Data)	1 – 48 circuits	49 circuits and over
DS1 (AKA AT&T Southeast SPA DS1) (New Install)	1 – 24 circuits	25 circuits and over
DS1 (AKA AT&T Southeast SPA DS1) Rearrangement Same Location)	1 – 24 circuits	25 circuits and over
DS3 (AKA AT&T Southeast SPA DS3) same location (New Install Only)	1 – 9 circuits	10 circuits and over
DS3 (AKA AT&T Southeast mux'd SPA DS3) rearrangement (same location)	-	all
DS3 (AKA AT&T Southeast non-mux'd SPA DS3) rearrangement (same location)	1 – 9 circuits	10 circuits and over
IXC End User – Same Customer (i.e. Grocery or Bank Chain) SPA = DS0, DS1, or DS3	1 – 9 circuits	10 or more SPA to same address 30 SPA or greater in one MSA 150 or more SPA across the AT&T Southeast region
FLEXSERVE (AKA AT&T Southeast SPA Customer Reconfiguration) End User Projects Only	-	all
LIGHTGATE SUPER (AKA AT&T Southeast SPA Point to Point Network OC-12 thru OC-192 Capacity) new entrance facilities at POP	-	all
LIGHTGATE SONET (AKA AT&T Southeast SPA Point to Point Network OC-12 thru OC-192 Capacity) new	-	all

entrance facilities at POP		
Metro Ethernet	-	all
MSNS (AKA AT&T Southeast SPA Shared Managed Network Service) – conversion (Access only)	-	all
SMARTGATE (AKA AT&T Southeast SPA Managed Shared Ring Network) – conversion	-	all
SMARTRING (AKA AT&T Southeast SPA Dedicated Ring) – Additional Nodes	-	all
SMARTRING (AKA AT&T Southeast SPA Dedicated Ring) – Ring Level	-	all
VOICE GRADE (AKA AT&T Southeast SPA DS0 VG)	1 – 48 circuits	49 circuits and over
CLEC cell site buildout	1	all
POP move	-	all
POP new	-	all
Network Visibility Service (NVS) Customer Configuration Management Capacity	1 – 48 PVCs	49 and over when converting PVCs to configurable PVC arrangements
AT&T Southeast WAVE LENGTH (Dedicated Ring and Channel Services) New Installs NOTE: SIG does not apply. Target Interval is 120 Days. This is to establish the Ring Level components only.	-	all

TABLE C. Switched

SWITCHED	NON-PROJECT MANAGED	PROJECT MANAGED
CIP Adding state or region wide	-	all
CIC Activations, Redirects, Disconnects	-	all
FGA (AKA AT&T Southeast SWA FGA) at the same tandem	1-24 trunks	25 trunks and over
FGB (ALA AT&T Southeast SWA FGB) (New or Rearrangement)	1-192 trunks	193 trunks and over
FGB ENDUSER	1-48 trunks	49 trunks and over
FGD (AKA AT&T Southeast SWA FGD) (New or Rearrangement)	1-192 trunks	193 trunks and over
FGD (AKA AT&T Southeast SWA	1-192 trunks	193 trunks and over

FGD) – New Trunk Group		
Flex ANI adding state or region wide / over 24 trunks at the same time	-	all
Mid Span Meet – New	-	all
POP New	-	all
POP Move	-	all
SS7 (AKA AT&T Southeast SWA CCSAC) – Adding to existing point code	1-192 trunks	193 trunks and over
SS7 (AKA AT&T Southeast SWA CCSAC) – New links and trunks	-	all

* All information for switched obtained from Staff process documents/job aides.

TABLE D. Wireless

WIRELESS	NON-PROJECT MANAGED	PROJECT MANAGED
DS1s with trunks* - New	1-193 trunks	193 trunks and over
DS1 Point to Point (Megalinks) – New	1 – 9	10 circuits and over
DS3s Point to Point and / or channelized – New	1 – 9	10 circuits and over
DS3 (AKA AT&T Southeast mux'd SPA DS3) rearrangement (same location)	-	all
DS3 (AKA AT&T Southeast non-mux'd SPA DS3) rearrangement (same location)	1 – 9 circuits	10 circuits and over
Cell Site Build outs ** - New	1 – 9	10 and over
LIGHTGATE SUPER (AKA AT&T Southeast SPA point- to point Network OC-3 thru OC- 192 capacity) new entrance facilities at switch	-	all
LIGHTGATE SONET (AKA AT&T Southeast SPA point- to point Network OC-3 thru OC-192 capacity) new entrance facilities at switch	-	all
Metro Ethernet	-	all
Number Rolls (Dedicated NNX or single CO re-point route index)	-	all
Out-of-Service Cuts Rearrangements	1 – 4	5 and over
Ring level rolls	-	all
SMARTRING – Ring Level	-	all
SMARTRING – Additional Nodes	-	all

SS7 (with links), New	-	all
SS7, adding to existing network	1 – 193 trunks	193 trunks and over
AT&T Southeast WAVE LENGTH (Dedicated Ring and Channel Services) New Installs	-=	all
* Originating in a single AT&T Southeast C.O.		
** Within and established start and complete negotiated timeframe (same geographical location e.g. city)		

1.2.3.6 Service Interval Availability Inquiries

Availability of a standard interval for non- project SPA DS3 or SPA DS1 service at a desired end customer location may be determined by accessing the Common Access Front End system. The Common Access Front End system provides web-based access to the most current ASR standard via the Public Internet. Pre-order validation and ASR processing is supported. ASRs for a firm order should be submitted to determine the actual service date, as assignment of facilities is done on a first-come-first-served basis. The FOC will be your notification as to whether you have been confirmed for the standard or negotiated interval. Please note that your desired due date will be confirmed when it is greater than the available standard interval.

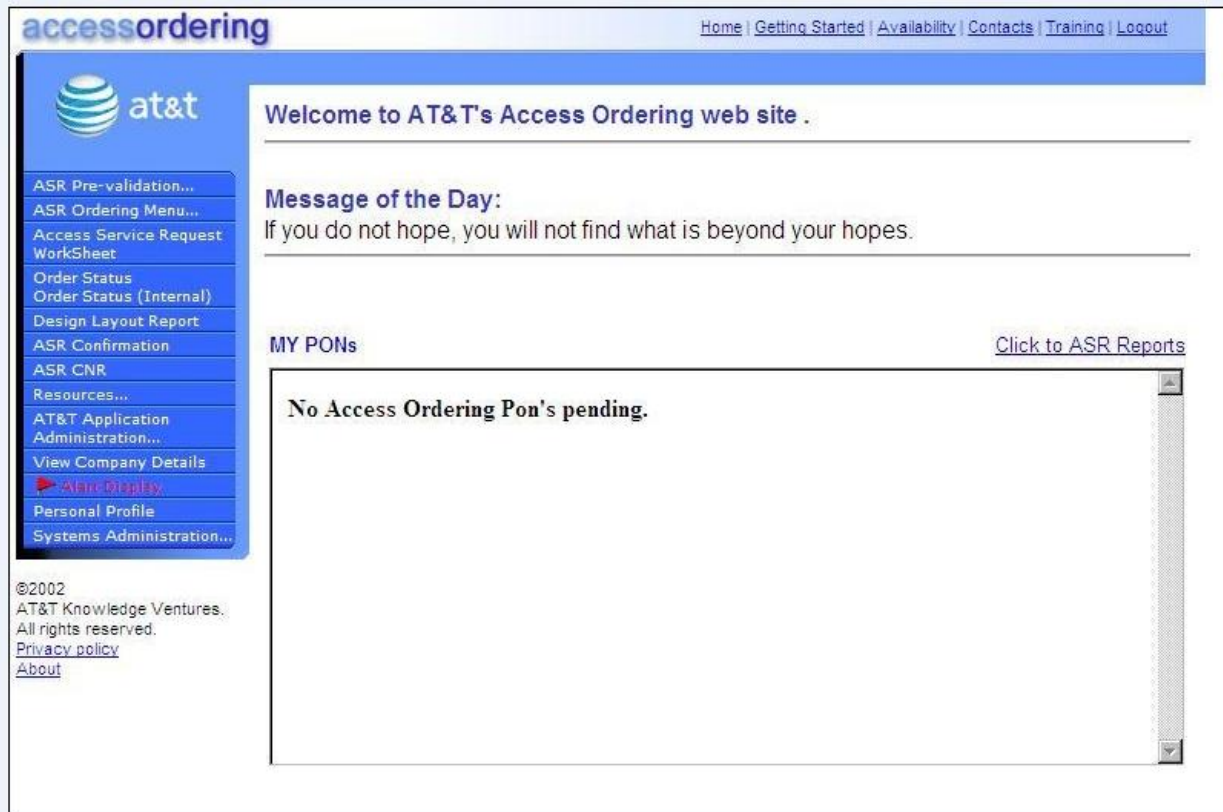
The Common Access Front End system provides an interface into the AT&T Southeast Facility Availability System (FAS) and supports customer address specific inquiries.

By initiating an inquiry in this system Access Services customers may:

- Determine if a given address is eligible for a standard interval for SPA DS3 or DS1. To receive a valid response, inquiries must have AT&T Southeast Regional Street Address Guide (RSAG) valid addresses. If an invalid address is submitted your ASR may be rejected. When an address is submitted for SPA DS3 but is not eligible for the service interval requested, the ASR may be rejected and a clarification requested.

The URL to access the Common Access Front End system is:

AT&T Southeast <https://access-os2.att.com/waoWeb/index.do>



SPA DS3

If the system indicates that a 6 or 12 business day interval is not available, then this location may only be eligible for a negotiated interval. Actual interval availability will be determined when the firm ASR is received and the FOC is released.

SPA DS1

If the system response indicates that a standard 5-business day interval is not available, then this location is eligible for an 8-business day interval, assuming facilities are confirmed available when the ASR is processed.

1.2.3.7 Common Access Front End System Inquiries

When a customer submits an access order based upon a FAS inquiry before it is confirmed, the AT&T Southeast service representative will validate that the customer location submitted is eligible for the requested interval and that facilities are available. After completion of the validation process, the AT&T Southeast service representative completes the ordering processing and the FOC is released. If the service interval confirmed is less than the standard or negotiated interval the FOC will indicate, "service advancement charges will apply".

Customer addresses submitted must be RSAG valid for the system to return a response. The customer also has the option to generate an ASR via the Common Access Front End system. Any SPA DS1 inquiry made in a given business day is valid for an order submitted by 3 P.M. EST

that same day. FAS responses for SPA DS3 may vary during the business day, as facilities are assigned to ASRS processed during the business day.

1.2.3.8 Ordering Requirements & Restrictions 1-4 Business Day Service Intervals

Customers must provide access to premises until 9:00 PM Local Time and not require coordinated testing for basic AT&T Southeast SPA DS3, DS1, and DS0 with requested service intervals less than 5 business days. Customers will receive a note on the FOC -"9PM ACCESS REQUIRED"- for these service intervals.

1.2.3.9 Same Day Service Requests

Same day or "zero" day service intervals will only be available for Telecommunications Service Priority (TSP) emergencies and will not be available for other Access Service Requests (ASRs). Please see the following Website for qualifying criteria:

<http://tsp.ncs.gov>.

1.2.3.10 General Requirements for Fiber Optic-Based Services

To ensure timely service provisioning for fiber optic-bases service such as SPA DS3 level services , please ensure that the end user (and building owner if multi-tenant building) is available for contact by AT&T Southeast the Building Industry Consultant (BIC) immediately upon ordering service.

Please note: Initial service dates for non-project SPA DS3 level service for POP to End user configurations are provided assuming that the end user customer site will be ready by the date negotiated with the AT&T Southeast BIC. If the site ready date is not met the original service date commitment must be renegotiated.

When a SPA DS3 service request is received that requires a BIC visit, AT&T Southeast encourages the IXC to coordinate closely with their end user regarding potential requirements. Specific site requirements for individual SPA DS3 service requests are available upon request. Please contact your AT&T Southeast account team representative to receive email distribution of the requirements for eligible DS3 service requests.

1.2.3.11 Order Confirmation & Stating

A customer may request a **Pending Order Confirmation (POC)** prior to the Firm Order Confirmation (FOC).The POC will provide the AT&T Southeast service order number and assigned Circuit ID. The FOC will be sent once a service date is established. The AT&T Southeast target is to communicate the service date commitment to the customer via the FOC within the following targets.

Service	Service Interval	Target (Business Days)
SPA DS0	Standard	2
SPA DS1	Standard	2
SPA DS3	Standard	3
SPA DS3	Negotiated	5

Please note: SPA DS3 non project service requests processed have FOCs targeted for delivery by the third business day for standard interval service configurations. Non project service configurations designated for negotiated service intervals FOC returns will be targeted for the fifth business day after the application date.

Additional time may be required to respond when facilities must be constructed. A service date will generally be available by the 5th business day for these non-project requests. Order confirmations may be updated when unforeseen circumstances require a change in the original service date.

1.2.3.12 AT&T Southeast Switched Access Service

AT&T Southeast Switched Access non- project service requests will generally have service dates which equal the customer's desired due date. Project service requests will receive special handling on an individual case basis and will have a negotiated service date. (Please see applicable table.)

1.2.3.13 AT&T Southeast SPA DS0 Service Intervals

The service date for non-project AT&T Southeast SPA DS0 is a standard interval of 6 business days. When facilities are not available, the best possible service date will be provided via the FOC.

1.2.3.14 AT&T Southeast SPA DS1 Service Intervals

The service date for non-project AT&T Southeast SPA DS1 is a standard interval of 5 business days for customer locations found in the Facility Availability System (FAS) database; and 8-business days in all other customer locations where facilities are confirmed available. If the customer location requested is not eligible for a 5-business day interval, an assessment will be made and the best available service date will be communicated via the FOC. The Special Access Table lists the service intervals for all AT&T Southeast Special Access services.

1.2.3.15 AT&T Southeast SPA DS3 Service Intervals

Selected non-project SPA DS3 service configurations are eligible for standard intervals where facilities are available. When facilities are not available, a negotiated interval will be established based on predefined facility conditions.

Effective August 1, 2006, standard intervals and negotiated interval targets were reduced.

1.2.3.16 Charges for Intervals Less than 5 Business Days

A nonrecurring charge (Short Interval Charge) applies to AT&T Southeast Special Access services that are not subject to service date advancement charges as listed in AT&T Southeast's FCC#1 tariffs that are requested and delivered in less than 5 business days. Please see the applicable AT&T Southeast FCC #1 tariffs for specific rates, terms and conditions. The Short Interval charge calculation process begins with the Application date:

- Day "0" is the Application Date. The first day in the interval. This day is a business day for AT&T Southeast.
- Day "1" is the second business day for AT&T Southeast
- Day "2" is the third business day for AT&T Southeast.
- Day "3" is the fourth business day for AT&T Southeast.
- Day "4" is the fifth business day for AT&T Southeast.

Below is an example of the calculation process to describe the use of "Day 0"

TABLE E. 0-4 Business Days Short Interval Charge Calculation Process

<i>This scenario based on an Application Date 12/3/98 – Due Date of 01/07/99 Order completed on expedited date 01/07/99</i>			
Dates	Interval Calculation	Business day	Short Interval Charge
Thursday, 12/31/98	Day "0"	Thursday 12/31/98 is a business day for AT&T Southeast	---
Friday, 01/01/99	Holiday	Friday, 01/01/99 is New Year's day. January 1, is not a business day for AT&T Southeast	---
Saturday, 01/02/99, 12/31/98	Saturday	Saturday is not a business day for AT&T Southeast	---

Sunday, 01/03/99	Sunday	Sunday is not a business day for AT&T Southeast	---
Monday, 01/04/99	Day "1"	Monday, 01/04/99 is a business day for AT&T Southeast	---
Tuesday, 01/05/99	Day "2"	Tuesday, 01/05/99 is a business day for AT&T Southeast	---
Wednesday, 01/06/99	Day "3"	Wednesday, 01/06/99 is a business day for AT&T Southeast	---
Thursday, 01/07/99	Day "4"	Thursday, 01/07/99 is a business day for AT&T Southeast	<ul style="list-style-type: none"> • Short Interval Charge will apply to this service request. • Service Installation Guarantee credits will not apply.

B. Short Interval Charge when the order is supplemented:

The Short Interval Charge is applicable when a customer changes their service date and it results in a short interval service order. The tariff states that the service interval is measured from application date to service date and that the Short Interval Charge applies to service orders issued with intervals of 4 business days or less as measured from the application date of the order. If a customer requests to move his original service date forward so that it creates a 0-4 business day service interval (application date to (new) service date), a Short Interval Charge will apply. In addition, a Service Date Change Charge is applicable and any other Access Order Modification charges that may be appropriate.

When a customer sends in a "Supplement ASR" 5 business days or more after the original ASR and request to move their original service date forward so that it creates a 0-4 business day service interval, a Short Interval Charge will apply. Service Installation Guarantee Credits do not apply for short service intervals.

This scenario is based on an Application Date of 07/27/99 - Original requested Due Date of 08/13/99 Supplement ASR is received on 08/04/99 - Customer request service on 08/09/99 Order completed on expedited date 08/09/99

TABLE F. Scenario

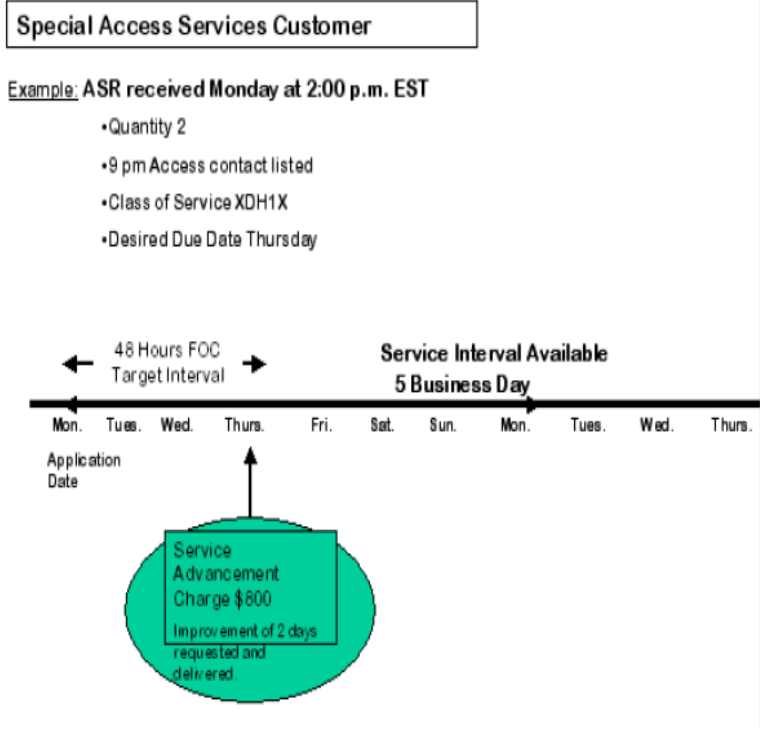
<i>This scenario based on an Application Date 12/3/98 – Due Date of 01/07/99 Order completed on expedited date 01/07/99</i>			
Dates	Interval Calculation	Business day	Short Interval Charge
Wednesday, 08/04/99	Day “0”	Wednesday, 08/04/99 is a business day for AT&T Southeast	---
Thursday, 08/05/99	Day “1”	Thursday, 08/05/99 is a business day for AT&T Southeast	---
Friday, 08/06/99	Day “2”	Friday, 08/06/99 is a business day for AT&T Southeast	---
Saturday, 08/07/99	Saturday	Saturday is not a business day for AT&T Southeast	---
Sunday, 08/08/99	Sunday	Sunday is not a business day for AT&T Southeast	---
Monday, 08/09/99	Day “3”	Monday, 08/09/99 is a business day for AT&T Southeast	<ul style="list-style-type: none"> • Short Interval Charge will apply to this service request. • Service Installation Guarantee credits will not apply.
Tuesday 08/10/99	Day “4”	Tuesday, 08/10/99 is a business day for AT&T Southeast	---

1.2.3.17 Charges for Service Intervals less than the Standard or Negotiated Intervals

Customers desiring a service interval less than the standard or negotiated interval have the option to request an advancement of the standard or negotiated interval for selected AT&T Southeast SPA and Fast Packet Services. When accepted and confirmed by AT&T Southeast, a Service Date Advancement Charge will apply per circuit for each day the service date is advanced from the standard interval. For non-project service requests, the number of per day charges will equal the standard interval minus the number of days within which the interval was installed. The actual charge will be the resulting number of days times the tariff rate. If a customer supplements a service request to revise the original service date so that it creates a service interval that is less than 5 business days, service date advancement charges may apply. For negotiated intervals, a

Service Date Advancement Charge will apply for each day the service date is advanced from applicable standard interval for that service. Please see applicable

BellSouth FCC#1 tariffs.



1.2.3.18 Special Access Service Intervals

AT&T Southeast Special Access Service Intervals Non-Project Services	Quantity	Interval Business Days
AUDIO (AKA AT&T Southeast SPA Program Audio)	1-4 circuits	6
DIGITAL 19.2Kb-56Kb (AKA AT&T Southeast SPA DS0 Digital Data)	1-48 circuits	6
DIGITAL 2.4Kb-9.6Kb (AKA AT&T Southeast SPA DS0 Digital Data)	1-24 circuits	6
DS1 ALTERNATE SERVICE WIRE CENTER	---	---
DS1, non channelized, with or without B8ZS (AKA AT&T Southeast High Capacity)		
- Customer locations in AT&T Southeast FAS *** database		5
- Customers locations, not in the FAS *** database, where facilities are available	1-24 Circuits	8
DS1, channelized with or without B8ZS (AKA AT&T Southeast SPA DS1)		
- With Connecting Facility Assignments (CFA)		5
- Without Connecting Facility Assignments (CFA)		8
DS1-ESSX/CENTREX with or without B8ZS	1-10 circuits	Negotiated*
DS1 Diverse (AKA AT&T Southeast SPA DS1 Diverse)	N/A	Negotiated*

DS3 (AKA AT&T Southeast SPA DS3) collocation or not	All	Negotiated*
FLEXSERVE (AKA AT&T Southeast SPA Customer Reconfiguration)-Additional	N/A	Negotiated*
FLEXSERVE (AKA AT&T Southeast SPA Customer Reconfiguration)-New	N/A	All
FRAME RELAY (AKA AT&T Southeast Exchange Access Frame Relay Service) & ATM - DS0	1-10	6
DS1 Customer locations in the AT&T Southeast FAS*** database where port is available	1-24	5
- DS1 Customer locations, not in the FAS*** database, where facilities and port is available	1-24	8
- DS3 & higher	All	Negotiated*
- PVC only	1-24	2
LIGHTGATE (AKA AT&T Southeast SPA Point to Point Network 1-24 DS3 Capacity) collocation or not	All	Negotiated*
LIGHTGATE (AKA AT&T Southeast SPA Point to Point Network 1-24 DS3 Capacity) existing, configured for DS3	1-9	Over 9 Project / Negotiated*
POP to POP, POP to CO (Customer provides valid CFA on both ends, DPEA)		5 ***
SPA DS3 End User Configuration		6 & 12 ***
Managed Shared Frame Relay Service DS0	1-10	6
Managed Shared Frame Relay Service DS1 Customer locations in the AT&T Southeast FAS*** database where port is available		5
Managed Shared Frame Relay Service DS1 Customer locations, not in the FAS*** database, where facilities and port is available	1-10	8
Managed Shared Asynchronous Transfer Mode Service DS1 Customer locations in the AT&T Southeast FAS*** database where port is available	1-10	5
Managed Shared Asynchronous Transfer Mode Service DS1 Customer locations, not in the FAS*** database, where facilities and port is available	1-10	8
MSNS (AKA AT&T Southeast SPA Shared Managed Network Service)	All	Negotiated*
MSNS (AKA AT&T Southeast SPA Shared Managed Network Service)-conversion	N/A	Project / Negotiated*
MULTIPOINT	1-12 circuits	Negotiated*

PULSELINK	1-24 circuits	Negotiated*
SMARTGATE (AKA AT&T Southeast SPA Managed Shared Ring Network)-adding DS1s	1-10	Negotiated**
SMARTGATE (AKA AT&T Southeast SPA Managed Shared Ring Network)-adding DS3s	All	Negotiated*
SMARTGATE (AKA AT&T Southeast SPA Managed Shared Ring Network)-conversions	N/A	Project / Negotiated**
SMARTPATH (AKA AT&T Southeast SPA Shared Ring)-DS3	All	Negotiated*
SMARTPATH (AKA AT&T Southeast SPA Shared Ring)-DS1	N/A	Negotiated*
SMARTRING (AKA AT&T Southeast SPA Dedicated Ring)-Additional Notes	N/A	Project / Negotiated**
SMARTRING (AKA AT&T Southeast SPA Dedicated Ring)-Ring Level	N/A	Project / Negotiated**
SMARTRING (AKA AT&T Southeast SPA Dedicated Ring)-existing, configured for DS3	1-9	Over 9 Project/Negotiated*
SMARTRING (AKA AT&T Southeast SPA Dedicated Ring)-Existing configured for DS1, OC12, OC48 & OC192 (OC48 & OC192 UPSR Rings Only)	1-9	8
AT&T Southeast Wavelength Dedicated Ring Service Note: SIG does not apply. Target Interval is 120 Days. This is to establish the Ring level components only.	N/A	Negotiated**
DS3 Interface POP to POP, POP to Co (Customer provides valid CFA on both ends, DPEA)	1-9	5 ***
DS3 Interface End User Configuration	1-9	6 & 12 ***
VIDEO (AKA AT&T Southeast SPA Video)	1-4 circuits	Negotiated*
VOICE GRADE (AKA AT&T Southeast SPA DS0 VG)	1-24 circuits	6
CUSTOMER NETWORK MANAGEMENT CONVERSION (CNM)	N/A	Negotiated*

* Negotiated - these service requests are processed as a firm service inquiry and intervals are established on an individual case basis. ** **Project/Negotiated** - these requests require special coordination and must be project-managed. *** **(FAS) - Facility Availability System.** *** SPA DS3 Interval Reductions effective 8/1/2006.

1.2.3.19 Tables

TABLE G. Specials

SPECIAL	NON-PROJECT	PROJECT
DIGITAL (AKA AT&T Southeast SPA DS0 Digital Data)	1-48 circuits	over 48 circuits
DS1 (AKA AT&T Southeast SPA DS1)	1-24 circuits	over 24 circuits
DS3 (AKA AT&T Southeast SPA DS3) same location	1-9 circuits	over 9 circuits
DS3 (AKA AT&T Southeast SPA DS3) rearrangement		all
FLEXSERVE (AKA AT&T Southeast SPA Customer Reconfiguration) End User Projects Only		all
LIGHTGATE SUPER (AKA AT&T Southeast SPA Point to Point Network OC-3 thru OC-48 Capacity) new entrance facilities at POP		all
MSNS (AKA AT&T Southeast SPA Shared Managed Network Service) -conversion		all
SMARTGATE (AKA AT&T Southeast SPA Managed Shared Ring Network) -conversion		all
SMARTRING (AKA AT&T Southeast SPA Dedicated Ring)-Additional Nodes		all
SMARTRING (AKA AT&T Southeast SPA Dedicated Ring)-Ring Level		all
VOICE GRADE (AKA AT&T Southeast SPA DS0 VG)	1-48 circuits	over 48 circuits
CLEC cell site buildout		all
POP move		all
New POP		all

TABLE H. Wireless

WIRELESS	NON-PROJECT	PROJECT
New DS1 with trunks*	Any number less than 193 trunks	Any number 193 trunks or more
New DS1 Point to Point (Megalinks)	Any number less than 10	10 or greater
New Lightgate-ordered alone		all
New Lightgate ordered with rolls		all
Existing Lightgate ordered with additional DS1s	See DS1 quantifies	See DS1 quantifies
Number Rolls-dedicated NXX or single C.O. repoint route index		all

Number Rolls-shared #'s or multiple dedicated NXX's (several C.O.'s)		all
SMARTRING-Additional Nodes		all
SMARTRING-Ring Level		all
New SS7		all
SS7, adding to existing network	Any number less than 193 trunks	Any number 1293 trunks or more
OPSIT	1-95 trunks	96 trunks or more
Ring level rolls		all
New Cell Site Build outs**	Any number less than 10	10 or greater
Customer Network Management (CNM) Conversions		all
Commercial Mobile Radio Service (CMRS) Conversions		all
* Originating in a single AT&T Southeast C.O.		
** Within an established start and complete negotiated timeframe (same geographical location e.g. city)		

TABLE I. Service

SERVICE	STANDARD INTERVAL
Opening of 10XXX Intralata	20 business days
Add/Delete CFD on OTS	10 business days
Add/Delete/Change optional features on existing trunk groups	20 business days
Multiple CICs against common trunk groups; adds and deletes	30 business days
Open International (IDDD) Access	30 business days
Open Domestic Access	30 business days
Multiple 950-XXXX against common trunk group	30 business days
900/500 code additions and charges	40 business days

TABLE J. Acronyms Commonly Used with Designed Special Service Intervals

APP	Application Date	ASR must be received by 3:00 p.m. Eastern Time.
SID	Scheduled Issue Date	
LAM	Loop Assignment and Make-up Date	Designed Services Only
EIRD	Engineering Information Record Date	Designed Services Only
CDLRD	Confirming Design Layout Report Date	Designed Services Only
DLRD	Design Layout Report Date	Designed Services Only
TRID	Traffic Record Issue Date	Designed Services Only
RID	Record Issue Date	Designed Services Only
DVA	Designed, Verified, and Assigned Date	Designed Services Only

WOT	Wired and Office Tested	Designed Services Only
FCD	Frame Continuity Date	Designed Services Only
PTD	Plant Test Date	Designed Services Only
DD	Due Date	

1.2.4 Intervals For Jointly-Provisioned Designed Services

Most Independent Telephone Company (ICO) and inter-company (involving other Local Exchange Companies) ordered services intervals must be coordinated since AT&T Southeast cannot commit for another company.

TABLE K. Intervals For Jointly-Provisioned Designed Services

INT NO	Number of days form						DLRD /			
	APP	SID	LAM	EIRD	RID	DVA	WOT	FCD	PTD	DD
1	22 (ASC)	1	2	5	3	6	1	1	1	2
1	22 (non-ASC)	2	1	5	3	6	1	1	1	2
2	17 (ASC)	1	2	3	3	3	1	1	1	2
2	17 (non-ASC)	2	1	3	3	3	1	1	1	2
3	17 (ASC)	1	0	7	1	3	2	1	0	2
3	17 (non-ASC)	2	0	6	1	3	2	1	0	2
4	17 (ASC)	1	3	4	1	3	2	1	0	2
4	17 (non-ASC)	2	2	4	1	3	2	1	0	2
5	15 (ASC)	1	2	3	2	2	1	1	1	2
5	15 (non-ASC)	2	1	3	2	2	1	1	1	2
6	11 (ASC)	1	2	1	1	1	1	1	1	2
6	11 (non-ASC)	2	1	1	1	1	1	1	1	2

NOTE: While ASC applies to access circuits the interval should also be used for all non-access services. ASC-EC agreements are only negotiated with GTE and Sprint for access services; For all other ITCs BST is the SC

TABLE L. ASC-EC Decision Table

Non-Channelized Point to Point and Channelized Facilities (with NO CFA)	
If Service is Jointly Provisioned With:	The ASC_EC Is:
Verizon (previously GTE and Centel), NC - 0509, 4334; SC - 0526, 4335 EMBARQ (previously Sprint, United/Central/Centel), FL - 0340, 0341; NC - 0470, 0471 SC - 0506 Windstream - KY - 9690, 9691 Citizens, TN - 4336	The EC with the SECLOC/End User Location

AT&T Midwest (previously Indiana Bell/Ameritech)	The EC with the SECLOC/End User Location
All other ECs	AT&T Southeast
Multipoint (with no CFA)	
If Service is Jointly Provisioned With:	The ASC_EC Is:
Verizon (previously GTE and Contel), NC - 0509, 4334; SC - 0526, 4335 EMBARQ (previously Sprint, United/Central/Centel) FL - 0340, 0341; NC - 0470, 0471 SC - 0506 Windstream - KY - 9690, 9691 Citizens, TN - 4336	The EC with the first point of bridging for the service requested
AT&T Midwest (previously Indiana Bell/Ameritech)	The EC with the SECLOC/End User Location
All other ECs	AT&T Southeast
Channelized DS1s and DS3s, Point to Point, or Multipoint (w/CFA)	
If Service is Jointly Provisioned With:	The ASC_EC Is:
Verizon (previously GTE and Contel), NC - 0509, 4334; SC - 0526, 4335 EMBARQ (previously Sprint, United/Central/Centel), FL - 0340, 0341; NC - 0470, 0471 SC - 0506 Windsteram - KY - 9690, 9691 Citizens, TN - 4336	The EC with the SECLOC location
AT&T Midwest (previously Indiana Bell/Ameritech)	The EC with the SECLOC/End User Location
All other ECs	AT&T Southeast
Feature Group A/B/C/D Directory Assistance Operator Services	
<i>NOTE: If trunks and DS1 are ordered on a common ASR, the ASC-EC will be determined by the DS1.</i>	
If Service is Jointly Provisioned With:	The ASC_EC Is:
Verizon (previously GTE and Contel), NC - 0509, 4334; SC - 0526, 4335 EMBARQ (previously Sprint, United/Central/Centel), FL - 0340, 0341; NC - 0470, 0471 SC - 0506 Windstream - KY - 9690, 9691 Citizens, TN - 4336	The EC that owns the SECLOC (the first point of switching)
AT&T Midwest (previously Indiana Bell/Ameritech)	The EC with the SECLOC/End User Location
All other ECs	AT&T Southeast
WATS	
If Service is Jointly Provisioned With:	The ASC_EC Is:

Verizon (previously GTE and Contel) NC - 0509, 4334; SC - 0526, 4335 EMBARQ (previously Sprint, United/Central/Centel), FL - 0340, 0341; NC - 0470, 0471 SC - 0506 Windstream - KY - 9690, 9691 Citizens, TN - 4336	The EC that owns the WATS office
AT&T Midwest (previously Indiana Bell/Ameritech)	The EC that owns the WATS office
All other ECs	AT&T Southeast
CCSAC	
If Service is Jointly Provisioned With:	The ASC_EC Is:
Verizon (previously GTE and Contel), NC - 0509, 4334; SC - 0526, 4335 EMBARQ (previously Sprint, United/Central/Centel), FL - 0340, 0341; NC - 0470, 0471 SC - 0506 Windstream - KY - 9690, 9691 Citizens, TN - 4336	STP Owner
AT&T Midwest (previously Indiana Bell/Ameritech)	The EC with the SECLOC/End user Location
All other ECs	AT&T Southeast
All Other Access Services	AT&T Southeast

NOTE: Verizon, Sprint, SBC (Indiana Bell/Ameritech), Citizens and ALLTEL are the only LECs in the AT&T Southeast Region with whom a AT&T Southeast Company has successfully negotiated ASC contracts with at this time. In all other meet point provisioning situations with other ICOs, the AT&T Southeast Company is the ASC and should insure that these functions are performed properly and according to the guidelines herein.

NOTE: For Access Svc, ICSC centers must exchange information with ITCs regardless if ITC has standard interval or not.

NOTE: For Frame Relay services, the speed of the service will determine the interval. Also on Frame Relay services see the NNI list on the Knowledge Database for applicable billing option or see ITC WEB site at eponine.bst.bls.com/nimg. This is for non-access services only.

TABLE M. Intervals For Jointly-Provisioned Designed Services by State

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ST	COMPANY	HLDG CO	CO #	VG/PL/ WATS / FGA / FX/ msp type 1	DSD / SYNCHRON ET (2.4-9.6kb)	19.2kb / 64/ kb FLEX- Serv	HIGH-CAP DS-1 / MEG (1.5444Mb) RT	DS3	SWITCHED ACC (FGB,C,D) Wireless T2A, 2B, 2D
AL	ALLTEL (see note 5)	ATL	0302	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
AL	ARDMORE	ATL	0280	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
AL	BLOUNTSVILLE	---	0282	#5=15 days	#5=15 days	#5=15 days	SVC INQ	SVC INQ	#1=22 days
AL	BRINDLEE MTN	---	0283	#5=15 days	#5=15 days	#5=15 days	SVC INQ	SVC INQ	SVC INC
AL	BUTLER	TDS	0284	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
AL	CASTLEBERRY	---	0285	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	CONTEL	GTE	4424	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
AL	FARMERS	---	0290	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	GENERAL	GTE	4331	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
AL	GOSHEN	TDS	0296	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
AL	GRA CEBA	---	0295	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	GROVE HILL	TDS	0297	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
AL	GULF	---	0298	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#1=22 days
AL	HAYNEVILLE	---	0299	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
AL	HOPPER	---	0300	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	MILLRY	---	0304	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	NON CRE	---	0305	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	MONROEVILLE	---	0306	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	MOUNDVILLE	---	0307	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	NATIONAL	TEC	0286	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	NEW HOPE	---	0308	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	OAKMAN	TDS	0311	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
AL	ONEONTA	---	0312	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
AL	PEOPLES	TDS	0314	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
AL	PINE BELT	---	0315	#6=11 days	#6=11 days	6=11 days	#6=11 days	SVC INQ	#6=11 days
AL	RAGLAND	---	0316	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	ROANOKE	TEC	0317	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	SOUTHLAND	---	4464	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
AL	UNION SPRINGS	---	0322	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
FL	ALLTEL (see note 5)	ALT	0336	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
FL	CENDEL	SPU	0340	Note 3	Note 3	Note 3	Note 3	Note 3	Note 3
FL	GTComm INC, FL	---	0291	CDDD	CDDD	CDDD	CDDD	SVC INQ	CDDD
FL	GTComm INC, FL	---	0339	CDDD	CDDD	CDDD	CDDD	SVC INQ	CDDD
FL	INDIANTOWN	---	0331	CDDD	CDDD	CDDD	CDDD	SVC INQ	CDDD
FL	NORTHEAST FL	---	0335	#1=22 days	#1=22 days	#1=22 days	#1=22 days		#1=22 days
FL	QUINCY	TDS	4454	CDDD	CDDD	CDDD	CDDD	SVC INQ	#6=11 days
FL	SOUTHLAND	---	4465	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
FL	UNITED	SPU	0341	Note 3	Note 3	Note 3	Note 3	Note 3	Note 3
FL	VISTA-UNITED	---	0330	CDDD	CDDD	CDDD	CDDD	SVC INQ	CDDD
GA	ALLTEL (see note 5)	ALT	0357	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
GA	ALLTEL (see note 5)	ALT	4425	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
GA	ALLTEL (see note 5)	ALT	4332	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
GA	ALLTEL (see note 5)	ALT	0364	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
GA	ALLTEL (see note 5)	ALT	0386	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
GA	ALMA	---	0344	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	BLUE RIDGE	TDS	0346	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
GA	BRANTLEY	---	0347	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	BULLOCK CTY	---	0347	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	CAMDEN	TDS	0351	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
GA	CITIZENS	---	0355	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	COASTAL	---	0356	#6=11 days	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	DARIEN	---	0358	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	ELLIJAY	---	0360	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	FRONTIER OF GA	FNTR	0362	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	GLENWOOD	---	0365	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ

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GA	HART CNTY	---	0368	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	HAWKINSVILLE	---	0369	#6=11 days	#6=11 days	#6=11 days	SVC INQ	SVC INQ	#6=11 days
GA	INTERSTATE \$\$	---	0371	#6=11 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	#2=17 days
GA	NELSON BL GRD	TDS	0375	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
GA	PEMBROKE	---	0376	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	PINELAND	---	0377	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	PLANT TEL &PWR	---	0379	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	PLANTERS RUR	---	0378	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	PROGRESIVERUR	---	0380	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	PUBLIC	---	0381	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	QUINCY	TDS	4455	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
GA	STATESBORO	FNTR	0387	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	VALLEY \$\$	---	0324	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	WAVERLY HALL	---	0392	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	WILKES TEL	---	0394	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
GA	WILKINSON CITY	---	0395	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	ALLTEL (see note 5)	ALT	0402	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
KY	BALLARD RUR	---	0396	#2=17 days	#2=17 days	#2=17 days	#2=17 days	SVC INQ	#2=17 days
KY	BRANDENBURG	---	0398	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	CONTEL	GTE	0410	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
KY	DUO COUNTY	---	0401	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	FOOTHILLS	---	0406	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	GENERAL	GTE	0407	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
KY	HAROLD	---	0408	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	HIGHLAND	---	4002	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	LESLIE CITY	TDS	0411	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
KY	LEWISPORT	TDS	0412	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
KY	LOGAN	---	0413	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	MOUNTAIN RUR	---	0414	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	N CENTRAL RUR	---	4001	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	PEOPLES RUR	---	0415	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	S CENTRAL RUR	---	0418	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
KY	SALEM	TDS	0417	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
KY	THACKERGRIGBY	---	0419	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
KY	WEST KY RURAL	---	0421	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
LA	CAMERON	CMRNR	4476	#6=11 days	#6=11 days	#3=17 days	#4=17 days	SVC INQ	#6=11 days
LA	CAMPTI-PLSNT HL	---	0426	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
LA	CITY OF CENTRAL	CTE	0423	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	CITY OF CHATHAM	CTE	0427	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	CTY OF E. LA	CTE	0440	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	CTY OF EVNGLNE	CTE	0434	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	CITY OF N LA	CTE	0436	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	CTY OF NW LA	CTE	0431	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	CTY OF RINGGOLD	CTE	0439	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	SVC INQ
LA	CTY OF S E LA	CTE	0424	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	CTY OF S W LA	CTE	0442	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	DELCAMBRE	---	0428	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	E ASCENSION	---	0429	#2=17 days	#2=17 days	#4=17 days	#4=17 days	SVC INQ	#3=17 days
LA	ELIZABETH	CMRNR	0430	#6=11 days	#6=11 days	#3=17 days	#4=17 days	SVC INQ	#6=11 days
LA	KAPLAN	--	0432	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
LA	LAFOURCHE	---	0433	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
LA	NORTHEAST LA	---	0435	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
LA	RESERVE	---	0438	#6=11 days	#6=11 days	#3=17 days	#4=17 days	SVC INQ	#6=11 days
LA	STAR	---	0441	#1=22 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	ALLTEL (see note 5)	ALT	0453	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
MS	BAY SPRINGS	TEC	0446	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	BRUCE	---	0447	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	CALHOUN CITY	TDS	0448	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
MS	DECATUR	---	0451	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	DELTA	POT	0452	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ

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MS	FRANKLIN	POT	0454	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	FULTON	FAIL	0455	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	GEORGETOWN	---	0456	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	GLEN ALN (LKSD)	---	0457	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	LAMAR CTY &&	---	0301	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	MID SOUTH	TDS	0460	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
MS	MOUND BAYOU	FAIL	0462	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	MYRTLE	TDS	0449	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
MS	NOXAPATER	---	0461	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	S E MISS	TDS	3301	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
MS	SLEDGE	---	0466	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
MS	SMITHVILLE	---	0467	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
NC	ALLTEL (see note 5)	ALT	0476	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
NC	ALTANTIC TEL MB	---	0468	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
NC	BARNARDSVILLE	TDS	0469	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
NC	CAROLINA	SPU	0470	Note 3	Note 3	Note 3	Note 3	SVC INQ	Note 3
NC	CENTRAL	SPU	0471	Note 3	Note 3	Note 3	Note 3	SVC INQ	Note 3
NC	CITIZENS	---	0473	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
NC	CONCORD	---	0474	#5=15 days	#2=17 days	#2=17 days	#4=17 days	SVC INQ	#3=17 days
NC	CONTEL	GTE	0509	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
NC	ELLERBE	---	0478	#2=17 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
NC	GENERAL	GTE	4334	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
NC	LEXINGTON	---	0483	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
NC	MEBTEL	---	4085	#5=15 days	#5=15 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
NC	NORTH STATE	---	0491	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
NC	PIEDMONT	---	0497	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
NC	PINEVILLE	---	0494	#6=11 days	SVC INQ	#6=11 days	#6=11 days	SVC INQ	#6=11 days
NC	RANDOLPH	---	0495	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
NC	RANDLPH TEL MR	---	0496	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
NC	SALUDA	TDS	0498	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
NC	SERVICIE	TDS	0500	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
NC	SKYLINE	---	0501	Note 2	Note 2	Note 2	Note 2	SVC INQ	Note 2
NC	SURRY	---	0503	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
NC	WILKES	---	0510	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
NC	YADKIN VALLEY	---	0511	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
SC	ALLTEL (see note 5)	ALT	0517	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
SC	BLUFFTON &&	---	0512	#2=17 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	SVC INQ
SC	CHESNEE	---	0515	#2=17 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
SC	CHESTER	---	0516	#2=17 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
SC	CONTEL	GTE	0526	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
SC	FARMERS	---	0520	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ
SC	FORT MILL &&	---	0521	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
SC	GENERAL	GTE	4335	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
SC	HARGRAY &&	---	0523	#2=17 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	SVC INQ
SC	HEATH SPRINGS	---	0524	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
SC	HOME	---	0527	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
SC	HORRY	---	0528	#2=17 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
SC	LANCASTER &&	---	0531	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
SC	LOCKHART	---	0532	#2=17 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
SC	MCCLELLANVILLE	TDS	0533	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
SC	NORWAY	TDS	0535	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
SC	PALMETTO RUR	---	0536	#2=17 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
SC	PIEDMONT RUR	---	0538	#6=11 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
SC	POND BRANCH	---	0539	#6=11 days	#2=17 days	#2=17 days	#2=17 days	SVC INQ	#2=17 days
SC	RIDGEWAY	---	0541	#2=17 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
SC	ROCK HILL &&	---	0542	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
SC	SAND HILL	---	0546	#6=11 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
SC	ST STEPHEN	TDS	0544	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
SC	UNITED	SPU	0506	Note 3	Note 3	Note 3	Note 3	SVC INQ	Note 3
SC	W CAROLINA RUR	---	0550	#6=11 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ

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SC	WILLISTON	TDS	0551	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
TN	ALLTEL (see note 5)	ALT	4425	#6=11 days	#2=17 days	#2=17 days	#6=11 days	SVC INQ	#6=11 days
TN	ARDMORE	---	4000	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	#6=11 days
TN	BEN LOMAND	---	0553	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
TN	BLEDSOE	---	0554	#6=11 days	#6=11 days	#6=11 days	SVC INQ	SVC INQ	SVC INQ
TN	CHICKAMAUGA	---	0354	#6=11 days	#6=11 days	#6=11 days	SVC INQ	SVC INQ	SVC INQ
TN	CITIZENS	CTZN	0577	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	NOTE 4
TN	CITIZENS	CTZN	4336	#6=11 days	#6=11 days	#6=11 days	#6=11 days	SVC INQ	NOTE 4
TN	CLAIBORNE	CTE	0557	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
TN	CONCORD	TDS	0559	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
TN	CROCKETT	TEC	0561	#2=17 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
TN	CITY OF ADAMSVIL	CTE	0552	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
TN	CTY OF N MS &&	CTE	0458	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
TN	CTY OF OLTEWAH	CTE	0574	#5=15 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
TN	DEKALB	---	0562	#2=17 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
TN	HIGHLAND	---	0565	#6=11 days	#2=17 days	#2=17 days	#2=17 days	SVC INQ	#3=17 days
TN	HUMPHREYS	TDS	0566	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
TN	LORETTO	---	0570	#6=11 days	#6=11 days	#6=11 days	SVC INQ	SVC INQ	#6=11 days
TN	MILLINGTON	---	0571	#6=11 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
TN	NORTH CENTRAL	---	0573	#6=11 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ
TN	PEOPLES	TEC	0576	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ
TN	RINGGOLD	---	0382	#6=11 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
TN	TELLICO	TDS	0578	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
TN	TN TEL (see note 6)	TDS	0575	#6=11 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	#6=11 days
TN	TRENTON	---	0389	#6=11 days	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ
TN	TWIN LAKES	---	0579	#2=17 days	#5=15 days	#5=15 days	#5=15 days	SVC INQ	#5=15 days
TN	UNITED	---	0581	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ
TN	W TENNESSEE	TEC	0583	#2=17 days	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ
TN	YORKVILLE	---	0584	#2=17 days	SVC INQ	SVC INQ	SVC INQ	SVC INQ	SVC INQ

note 1 For GTE/Contel non access orders (excludes FCC/Tariff E) GTE & Contel interval = 10 days; 15 days = project (6+ circuits) going to the same location, same due date. This includes all LEC to LEC, Wireless, Broadband Svcs, etc., not access. DS3 and frame relay requires a SI.

note 1a For GTE/Contel access services where an ACNA is present (excludes Z++ for end users) CDDD = 5 days. Anything less is an expedite. **Coordination with GTE/Contel is still required for FOC and includes frame relay and DS3s.**

note 2 Skyline uses a 30 day interval for LEC to LEC (CRIS) orders; 22 day interval for access orders

note 3 Sprint intervals.

T1s	Frame Relay	Analog Data, FX, Wireless DID tks	ISDN PRI	ISDN BRI
FL = 10	FL = 15	FL = 5	FL = 10	FL = 15
NC = 13	NC = 11	NC = 11	NC = 13	NC = 13
SC = 11	SC = 11	SC = 11	SC = 13	SC = 15

note 4 Citizens Tennessee - switched access only new service carries 30 business day interval when an IXC orders direct trunks to their tandem; additions to existing trunk groups carry the 17 day interval; translations only carries 11 day interval

note 5 ALLTEL must review each request for ISDN before service order is issued

note 6 Tennessee Tel will not allow BST to extend PRI ISDN into it's territory

1.3 Design and Engineering

1.3.1 Introduction

When provisioning access service to a Local Access and Transport Area (LATA), AP and ACs must maintain close communication to ensure that circuit designs meet access tariff parameters. Two documents provide this communications link: The AP-originated Design Layout Report (DLR), and the AC-originated Confirming Design Layout Report (CDLR).

There are also times during the normal course of business when the APs must initiate orders to rearrange working access service to maintain and modernize the circuit network.

Section B provides the AC/AP industry-agreed guidelines and procedures for the rearrangements.

1.3.2 Circuit Design Information Exchange

1.3.2.1 The Design Layout Report

1.3.2.1.1 What is a Design Layout Report?

The Design Layout Report (DLR) is an AP-generated document that responds to an AC's request for access service. The DLR contains the technical and administrative information that describes the AP access service. The AC uses this information to design the overall service.

1.3.2.1.2 DLR Minimum Contents

The minimum contents for the DLR are defined in the **Ordering and Billing Forum (OBF) Generic DLR Guidelines, October 1985**, SR STS-000304. This document is printed and distributed by Telcordia (under the auspices of the OBF). The most current Design Layout Report - Industry Standard Interface (DLR-ISI) is available from AT&T Southeast. To obtain copies of this document, OBF changes, and updates, contact

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1.3.2.1.3 Initiating the DLR

The AP Circuit Provisioning Center (CPC) initiates the DLR after the circuit design is completed. The report contains all of the pertinent data so that the AC can review the proposed AP design and make an informed evaluation about its ability to perform the ordered service.

1.3.2.1.4 DLR Distribution

DLRs can be pulled in WAO (Web Access Ordering) only until the order completes.

DLRs for SE orders are viewable in [WAO \(Web Access Ordering\)](#) for up to 2 years.

1.3.2.1.5 Services that do not require a DLR

The AP initiates DLRs for all services ordered under the LATA Access Tariff with the following exceptions:

- AT&T and AP combined trunk groups
- Intrastate WATS
- Intrastate 800 services
- Interstate WATS
- Interstate 800 Service
- Occasional Audio Channels
- Occasional TV Channels
- Message Telecommunications Service (MTS).

1.3.2.1.6 When to Reissue a DLR

APs will reissue a DLR when it is necessary to reflect modifications to the circuit design. They will not reissue a DLR to reflect a change in dates.

1.3.2.1.7 When the AP Initiates a Project

The APs initiate orders to rearrange working access services due to network modernization or circuit maintenance reasons. APs classify the rearrangements as projects or individual circuit activity, then notify the ACs early in the planning process to establish joint discussions concerning the proposed changes in relation to the following items:

- Category
- Access Service Request (ASR) requirements
- Schedules
- Application of changes
- Appropriate contacts

1.3.2.1.8 Impact

AP initiated rearrangements that affect AC Access Services can be categorized in the follow three ways.

Category	Definition	Process
A	Processes that affect data elements found on the Customer Service Record (CSR) (for example, CKT, ID, NCI, LSO) and/or customer billing, such as, changes in the V and H parameters.	<p>For projects or individual services, the following events will occur:</p> <ul style="list-style-type: none"> • APs notify the ACs (initial contact). • APs issue a DLR or maintenance release request to the ACs (describes the rearrangement). • ACs respond with contact information. • APs/ACs hold joint meetings to discuss details, work load, critical dates, and so forth. • If required, ACs issue ASRs and APs issue FOCs. • APs issue DLRs if the minimum content of the DLR is affected. • CDLR information is optional.
B	Processes that affect the design characteristics of the access service affecting minimum content of the DLR without altering the CSR or customer billing.	<p>For projects, the following events will occur:</p> <ul style="list-style-type: none"> • APs notify the ACs (initial notification.) • APs issue a DLR or maintenance release request to the ACs (describes the rearrangement). • ACs respond with contact information. • APs/ACs hold joint meeting. • APs issue a DLR. • CDLR information is optional. <p>For individual services:</p> <ul style="list-style-type: none"> • APs notify the ACs. <ul style="list-style-type: none"> • APs issue a DLR or maintenance release) request to the ACs (describes the rearrangement). • ACs respond with contact information. • APs/ACs hold joint meeting (optional). • APs issue a DLR. • CDLR information is optional.
C	Processes that impact facilities or equipment without affecting the CSR customer billing and/or DLR.	<p>For projects, the following events will occur:</p> <ul style="list-style-type: none"> • APs notify the ACs. • APs issue a DLR or maintenance release request to the AC (describes the rearrangement). • ACs respond with contact information. • APs/ACs hold joint meeting.

1.3.2.1.9 How to Handle the Circuit Turndown

The Network Operations Forum (NOF) Access Services Installation and Maintenance Operations Reference Document defines the procedures for circuit turndown and acceptance requirements. All categories are handled according to these procedures.

1.3.2.1.10 Single AP

Rearrangement Responsibilities		
Access Provider (AP)	Access Customer (AC)	Joint (AP/AC)
<ul style="list-style-type: none"> • Identify the necessary rearrangements. • Identify AC access service involved. • Perform a timely initial notification to the AC, including the following data elements: <ul style="list-style-type: none"> ◦ AP Central Office involved. ◦ Description of change. ◦ Existing AP circuit identification. ◦ AC circuit reference (CKR). ◦ AP desired due date. ◦ AP contact name. ◦ AP contact telephone number. ◦ AP project/order number. • Establish project team. • Provide minimum fields for ASR processing (when required) BAC, BIC, TEL, BIC ID. • Determine subsequent data elements (data elements vary with service type). • Develop schedule for providing the AC with subsequent data elements. 	<ul style="list-style-type: none"> • Provide positive and timely response to AP notification. • Provide appropriate contact data for: <ul style="list-style-type: none"> ◦ Design. ◦ Installation. • Participate in project team activities. • Issue ASRs when necessary and agreed upon. • Confirm DLR when necessary. • Notify customers, where required. 	<ul style="list-style-type: none"> • Determine if ASR is required. • Apply charges according to the AP's access tariffs. • Work together to resolve any discrepancies. • Establish time lines and intervals for AP to provide DLRs to AC. • Negotiate critical dates that are mutually agreeable.

1.3.2.1.11 Multiple AP

When the rearrangements or changes involve one or more APs in a jointly provided Access Service, the initiating AP notifies the Access Service Coordinator - Exchange Carrier (ASC-EC) of the changes, providing the information listed above. The ASC-EC is then responsible for AC and other AP notification.

1.3.2.1.12 Definition: Access Service Coordinator — Exchange Carrier

The Access Service Coordinator- Exchange Carrier (ASC-EC) concept provides for both a single AP point-of-contact or interface between the AC and the APs, and a coordinator for the activities of the involved APs.

1.3.2.1.13 How to Determine ASC-EC Assignments

ASC-EC assignments and functions are detailed in the **Multiple Exchange Carriers Ordering and Design(MECOD) Guidelines for Access Services. (Formerly Bellcore Document SR-STIS-002643, now maintained by ATIS)**. However, the ASC-EC functions for these rearrangements or changes may be performed by an AP other than the normal ASC-EC, as determined locally

1.3.2.2 The Confirming Design Layout Report

1.3.2.2.1 What is a Confirming Design Layout Report?

The Confirming Design Layout Report (CDLR) is an AC-generated document that responds to the DLR. This document either confirms the AC's acceptance of the AP Access Service Design (DLR), or requests specific design changes. The AC may waive this confirmation report.

1.3.2.2.2 Initiating the CDLR

The AC initiates the CDLR in response to the AP's DLR. This review is prepared and forwarded to the respective AP only when the AC has not waived the design review.

1.3.2.2.3 CDLR Updates to the System

The CPC updates the mechanized system when the CDLR arrives. Depending on certain dates, the ICSC copy can identify jeopardy conditions.

1.3.2.2.4 Choosing to Review or to Waive the Review

When filling out the ASR, the AC indicates whether to review or to waive design review by placing the appropriate entry in the D/CDLRW space. A **"blank"** entry indicates that the AC wants to waive the DLR review.

1.3.2.2.5 When the CDLR Might Be Waived

The AC might waive the CDLR when circuits are added to an existing group, or when the request involves an installation with a very short time frame.

1.3.2.3 Request for Mechanized DLR Delivery

Request for Mechanized DLR Delivery
Access Customer Name: _____ ACNA: _____
Customer Contact: _____ Address: _____ Telephone: _____
Type of Printer: _____
800 #: _____
Type of Data Set: _____
Speed of Data Set: _____
_____ BellSouth Use Only _____
RRO Code: _____
LTERM: _____
Resource ID: _____
Inode Address: _____
Activated: _____

1.4 Installation and Maintenance

1.4.1 Introduction

This chapter outlines the responsibilities for installing and maintaining Special Access Services (SPA) and Switched Access Services (SAS) furnished to ACs and other customers.

1.4.2 General Information

1.4.2.1 Overview

1.4.2.1.1 What do SPA and SAS Include?

If the Access Service Category is ...	THEN the Access Services included are ...
SAS	FGB, FBC, and FGD
SPA	Special Access and WATS Access Lines (WAL) and FGA

1.4.2.1.2 Who Is a Customer?

A customer is any individual, association, corporation, government entity, or any other entity that subscribes to access services (SPA and/or SAS). The ACs may request that APs provide various facilities to be used as part of the ACs' services.

1.4.2.1.3 What do APs Provide?

APs provide SPA and SAS that include all wiring, cable, and facilities up to the point-of-termination (POT).

1.4.2.1.4 What is the Point-of-Termination?

The POT is the connection point between the APs' Access Service and the ACs' facilities or equipment.

1.4.2.1.5 What the AP does Not Provide?

APs do not install, operate, or maintain any AC end user-purchased communications equipment, or provide service beyond the POT. This includes intercarrier facilities leased by the AC from other ACs.

1.4.2.1.6 AP Participation

APs are not joint participants, but only provide certain facilities in connection with the service ACs furnish to their end users.

1.4.2.2 Installation Responsibilities

1.4.2.2.1 ACs and Installation

ACs have the overall installation and maintenance responsibility (end-to-end) for SPA and SAS.

1.4.2.2.2 AC Responsibilities

ACs are responsible for the following activities:

- Providing trained personnel with adequate, compatible, test equipment to install and maintain their services.
- Coordinating with the APs to ensure that circuits are installed in accordance with the service requests.
- Notifying the appropriate AP Interexchange Customer Service Center (ICSC) when the service due dates are to be changed.
- Providing a trouble reporting number that is readily accessible 24 hours, 7 days a week.

- Receiving all trouble reports relating to furnished service from their end users.
- Sectionalizing any detected trouble to determine if the trouble is located in an AC facility or service, or in an AP provided access service.
- Participating with the APs to isolate and clear existing trouble that cannot be sectionalized to the AP or AC area.
- Participating with the AP control office to identify and clear trouble that has been sectionalized to an AP provided access service.
- Advising the AP control office when there is an AC circuit or equipment failure affecting the Access Service.

1.4.2.2.3 AC Responsibilities

Analyzing end users' reports and

- Consulting with the AP control office if they detect a circuit-specific trouble or pattern developing or consulting with a Network Service Center (NSC) for non-circuit-specific troubles.
- Determining if there is agreement on the formation of a particular pattern.
- Keeping the end user advised of the status of the trouble clearance.

Obtaining end user releases (upon AP request) for other than trouble or installation reasons.

Providing AP personnel access to the POT, as required.

1.4.2.2.4 AP Responsibilities

APs are responsible for the following activities:

- Maintaining complete and accurate installation and repair records.
- Ensuring that the SPA and SAS furnished to an AC is installed and functioning properly.
- Working cooperatively with the AC in the acceptance testing of the SPA and SAS.
- Designating a control office to perform the control function for the installation of SPA and SAS provided to the ACs.
- Furnishing the ACs with a trouble reporting telephone number for their SPA, and for each SAS. The number should be readily accessible 24 hours, 7 days a week.

1.4.2.2.5 Control Office

The control office coordinates the installation and maintenance of SPA and SAS furnished to an AC.

1.4.2.2.6 AP Control Office Responsibilities for SAS

The control office has the following SAS responsibilities:

- Accepting circuit-specific trouble reports from the AC.

- Coordinating the sectionalization of AP-detected SAS troubles to determine the trouble location (AP facilities/service or AC facilities/equipment).
- Coordinating testing with other AP offices and/or the AC to ensure that trouble is isolated and cleared.
- Coordinating clearing AC-reported troubles that have been sectionalized into the AP-provided facility and/or central office equipment.
- Reporting both the trouble noted and the action taken to the AC.
- Dispatching AP maintenance forces.
- Initiating corrective action on service trouble conditions.
- Advising the AC of failures affecting its facilities.
- Determining when to make temporary patches due to AP carrier channels or system failures. Consulting with the AC before making any changes that would affect service, except with the prior agreement of the AC, or under emergency conditions.
- Consulting with the AC before making any changes that would affect service, except with the prior agreement of the AC, or under emergency conditions.
- Performing routine maintenance (billable per the tariff) when requested.
- Preparing a Billing Detail Form for billing overtime, additional installation acceptance testing, standby time, nonscheduled testing, other labor, maintenance-of-service charge, and then forwarding the form to the ICSC for billing.
- Maintaining complete and accurate records on all aspects of the access service.

1.4.2.2.7 Control Office Responsibilities for SPA

The control office has the following SPA responsibilities:

- Ensuring that SPA installation and maintenance conforms to current practices and procedures.
- Coordinating clearing troubles that are located in AP-provided facilities and/or central office equipment.
- Cooperating with other AP offices and the ACs when asked for testing assistance, and/or to sectionalize and clear circuit troubles.
- Advising the AC offices of failures affecting access service.
- Accepting circuit-specific trouble reports from the ACs, initiating corrective action on service-affecting conditions, and reporting troubles and the corrective actions taken to the ACs' office.
- Consulting with the AC control office before making any change that would affect service, except under emergency conditions.
- Coordinating work plans with the AC control office and the various AP work groups to:
 - Ensuring that access services are installed, per the service orders.
 - Meeting acceptance requirements to the point-of-termination.
- Cooperating with the AC, as requested, to perform maintenance.
- Preparing billing forms.
- Providing status reports regarding installation and repair activity, as requested.

- Notifying the ICSC when a customer credit allowance is required.
- Coordinating the activation of line translations or equivalent that ensures proper hunting arrangement operation to prevent premature service selection by the customer.
- Maintaining complete and accurate records on all aspects of the access service.

1.4.2.2.8 Access Service Records

Installation and repair records must be complete and accurate. Detailed Access Service records ensure the implementation of timely repairs, and substantiation of customer credits or billing.

1.4.2.2.9 Control Office Records

Detailed and current control office records, including updates, are maintained to satisfy maintenance and installation responsibilities when order activity occurs.

1.4.2.3 Credit Allowance

1.4.2.3.1 Determining a Period-of-Service Interruption

For credit allowance calculation, a period-of-service interruption starts when an inoperative service is reported to the AP (or Access Service Coordinator [ASC] in the case of jointly provided service), and ends when the service is operative.

1.4.2.3.2 Jointly Provided Services

On jointly provided service, an AP credit allowance also applies when the trouble is located in a connecting AP's equipment.

1.4.2.3.3 Allowances for Interrupted Service

An allowance is required for an interruption that is 24 hours or longer, to any AP-provided Switched Access Service, except when the interruption/trouble was the result of:

- Circuit turndown for rearrangement or other maintenance activity, when a circuit release was arranged through the AC.
- Negligence or a willful act on the part of the AC.
- The AC (or other) rearranging, moving, disconnecting, or attempting to repair any AP-provided equipment or facility.
- Electrical power failure, where the AC was responsible for supplying the power.
- Equipment or communications systems provided by other than the AP (or connecting AP for jointly provided SAS).
- The AC's refusal to authorize overtime repair charges. This is considered as a denial of access or a failure to release the service.

NOTE: An interruption allowance does not apply for any period during which the AC either fails to afford access to the facilities provided by the AP, or to release the service for testing and/or repair.

1.4.2.3.4 Outage Log

The control office should maintain an outage log.

1.4.2.3.5 Initiating a Billing Inquiry

The AC contacts the ICSC to initiate a billing inquiry related to a challenge of the minimum use charge and service interruptions.

1.4.2.3.6 ICSC Action

The ICSC contacts the appropriate control office, and if required, initiates a billing adjustment that applies a credit allowance.

1.4.2.4 Network Centers

1.4.2.4.1 Network Service Center (NSC)

The Network Service Center (NSC), or other designated center, is the contact point for non-circuit-specific trouble reports from the ACs.

1.4.2.4.2 ACs Initiate Non-Circuit-Specific Trouble Report

The AC contacts the ACAC to initiate a non-circuit specific trouble report.

1.4.2.4.3 Network Management Center (NMC)

The Network Management Center (NMC) ensures that the network consistently completes as many messages as possible.

1.4.2.4.4 NMC Control to Inhibit Network Congestion

The NMC can apply either expansive or protective controls to inhibit network congestion. Guidelines for applying controls are covered in specific agreements that the APs negotiate with each AC. If AP-applied protective controls result in complete loss of service to an AC, a credit allowance for service interruptions will be granted.

1.4.2.4.5 Network-Management Meetings

The APs invite and encourage frequent AP/AC network management meetings to discuss and plan traffic-management options.

1.4.2.4.6 AP Network-Management Center

When ACs want to investigate the availability and use of network rerouting options, they should contact the Access Provider Exchange Carrier Network-Management Center (APNMC).

1.4.2.5 Terminating Reroutes Involving an Access Customer

1.4.2.5.1 What is a Terminating Reroute

Terminating reroute is the ability to use network management controls to reroute AC traffic signals through a qualified via office to the called end office.

1.4.2.5.2 Why Use a Terminating Reroute?

Where available, terminating reroutes may be used temporarily to relieve network congestion due to facility failures or recognized abnormal calling periods (such as Mother's Day, disasters, and so forth).

Reroutes can also improve call completions and service to the customer.

1.4.2.5.3 Reroutes and Normal Trunk Servicing

Reroutes are not used to circumvent normal trunk servicing.

1.4.2.5.4 Types of Calls That Can be Rerouted

The only AC calls that can be rerouted are terminating calls from ACs through an Access Tandem (AT). These are rerouted at the access tandem using a qualified end office as the via office to the destination end office.

1.4.2.5.5 Reroute Structure

When rerouting a call, only one additional link should be added to the overall connection.

1.4.2.5.6 Reroutes: Design Requirement and Test Results

APs should verify that a reroute meets the following conditions:

- All the involved links should meet AP design requirements. (APs receive test results and furnish them to the ACs upon request).
- AP trunk servicing, forecasting, and design engineers should receive notification of reroutes so that rerouted traffic is not reflected as capacity requirement for future capital expenditures.
- The AP should monitor the via office performance and associated via routes prior to and during their route to maintain network quality.

1.4.2.5.7 The Control Office's Relationship with Other Work Groups

For the control office to fulfill its responsibilities, other groups that work with AC services must keep the control office informed as to their work status.

1.4.3 Installation

1.4.3.1 Circuit Order Activities

1.4.3.1.1 How to Order Access Services

ACs complete an Access Service Request (ASR) form and submit the ASR to the appropriate ICSC to initiate the order for service.

1.4.3.1.2 Referencing the Circuit Order

During the installation period, all AC inquiries are referenced by the AP order number and circuit identification. AP inquiries should include the Purchase Order Number (PON).

1.4.3.1.3 Establishing Due Date Intervals

Each AP negotiates its access service due date intervals, either on a standard or individual case basis.

1.4.3.1.4 Establishing Interface

The AC arranges for any required equipment space and electrical power at the point-of-termination.

1.4.3.1.5 Point-of-Termination Special Requirements

The suitable space must be in a safe working area that is accessible during normal working hours to AP personnel for installation and maintenance purposes, or AC personnel must be available to work with AP personnel.

1.4.3.1.6 Glare Convention

All two-way FGB, FGC, and FGD trunk groups must be provisioned to give preference to incoming AC/AP calls (AC = Glare master). To minimize glare problems, the AP and AC trunk hunting should begin at opposite ends of the trunk group.

Where digital equipment is used, synchronization/loop timing equipment and options should be verified.

1.4.3.2 Overtime Installations

1.4.3.2.1 What is Overtime Installation?

Overtime Installation is the time spent by AP personnel to perform installation functions outside scheduled working hours.

1.4.3.2.2 How is Overtime Installation Determined?

When ACs request that work be done outside regularly scheduled hours, but that request was not included in the initial order, it is referred to as overtime.

1.4.3.2.3 How is Overtime Installation Scheduled?

Step	Action	
1	An AC submits a request for overtime installation to the control office.	
2	Control office personnel evaluate the nature of the work and the date and time the AC requests to begin installation functions outside scheduled working hours.	
3	Control office personnel determine the various craft groups necessary to complete the work, and notify local management (to permit rescheduling considerations).	
4	Control office personnel coordinate the work.	
----	IF	THEN
----	The requested start date and time is more than 72 hours hence,	The control office should notify the AC that: <ul style="list-style-type: none"> • The AP will attempt to reschedule (every attempt is made to use scheduled personnel and to reschedule only when sufficient notice has been received). • Any required non-scheduled hours are billable, if unable to reschedule.
----	AP technicians are required to work on a nonscheduled basis,	Billable overtime hours: <ul style="list-style-type: none"> • Begin when the AC requests the start of the work. • End when: <ul style="list-style-type: none"> ◦ The job is completed. ◦ The technician is released by the AC. • Include travel time to and from the reporting location,
----	Overtime is worked consecutively with regularly scheduled hours,	<ul style="list-style-type: none"> • Overtime hours that precede regularly scheduled hours stop when the regular hours begin. • Overtime hours that follow regularly scheduled hours begin when the regular hours end.

1.4.3.2.4 Overtime Installation is Billable

Hours considered as overtime installation are billable to the AC. Overtime charges that are billable include:

- Normal travel time from the reporting location.

- Work time.
- Normal travel time back to the reporting location.
- A minimum “call-out” charge applies for a technician's non-scheduled time.

NOTE: Billable overtime charges are based on a one-half hour rate or fraction thereof.

1.4.4 Cooperative Acceptance Test Procedures

1.4.4.1 Acceptance Test Procedures

1.4.4.1.1 Request for Cooperative Acceptance Testing

After completing the required pre service tests, but prior to the due date, the control office should contact the AC to advise that the access service is ready to be turned on. If the AC requests cooperative acceptance tests, the control office should schedule a mutually agreeable date and time and coordinate all normal acceptance testing, as specified on the order.

1.4.4.1.2 Performing the Cooperative Acceptance Testing

At the time of acceptance testing, AP personnel perform cooperative operational tests under the direction of the control office. AP personnel do not test directly with the AC, unless the control office so directs.

1.4.4.1.3 Cooperative Acceptance Testing Termination Points

If the Access Service is ...	THEN the Testing Termination Point is ...
FGA	The (POT), which is demarcation point within a customer-designated premises at which the Local Exchange company’s (LAP) responsibility for the provision of Access Service ends.
FGB, FGC and FGD	Made either AP switch to the POT, or AP switch to AC switch.

1.4.4.1.4 Testing Results

The service is complete when results are within the set parameters. If tests are made switch-to-switch, results are for information only, as acceptance test requirements apply only to the AP switch, and facility test requirements apply to the point-of-termination.

1.4.4.1.5 AC's Option Regarding Cooperative Acceptance Testing

On or before the due date, the ACs may accept service with or without cooperative acceptance testing. If an AC declines cooperative acceptance tests, the date, name, and telephone number of the AC person authorizing circuit acceptance must be recorded and retained by the control office.

Any AC request for cooperative acceptance testing after the due date should be handled as billable non-scheduled testing.

1.4.4.1.6 Required Circuit Testing

To prevent machine failures, the AP must perform an operational test on each SAS before releasing the circuits for service.

1.4.4.1.7 Make-Busy Removal

The AC and AP control office coordinate (both ends of their overall service) the make-busy removal.

1.4.4.1.8 Documenting Test Results

AP personnel should document acceptance test results.

1.4.4.1.9 Due Date Completion When the AC is Not Ready

In the event that the AC is not ready on the due date, but the AP has satisfactorily performed pre service test, the AP control office should complete the service as scheduled.

1.4.4.1.10 New Service Accessibility

Acceptance tests must be completed before the ACs can use new or additional services.

1.4.4.1.11 Additional Charges for Post Due Date Testing

The AP control office will not schedule another test after the due date without an additional charge.

If the work order (WO) is a rearrangement, the AP must contact the ICSC and advise them that the work order cannot be completed because the order is not ready, and the order requires further negotiation with the AC.

1.4.4.1.12 Performing Operational-Signaling Tests

While performing cooperative acceptance tests, the AC may request that operational signaling tests be performed to ensure that the service is functioning properly.

1.4.4.1.13 What is an Operational-Signaling Test?

The operational signaling test consists of the AP employee using a dial test set or another test telephone to verify that the AC receives the pulses. This test does not require the use of any particular test set.

1.4.4.1.14 What Are the Operational-Signaling Test Results?

An operational-signaling test verifies that the AP-provided signaling (loop, duplex, single frequency, multi frequency, or E&M) is functioning properly.

1.4.4.1.15 No-Cost Operational-Signaling Tests

Operational-signaling tests are performed at no additional cost.

1.4.4.1.16 Who Coordinates the Operational Signaling Test?

The AP control office coordinates the AC requested operational-signaling test. Central office and field forces perform the tests only under control office direction.

1.4.4.2 Types of Cooperative Acceptance Testing

1.4.4.2.1 Normal Acceptance Tests for SAS: Analog Facility Configurations

If the Facility Configuration is ...	THEN the Normal Acceptance Tests Are ...
<ul style="list-style-type: none"> • Digital facilities – AP analog switch • Analog facilities – AP digital switch • Analog facilities – AP analog switch 	<ul style="list-style-type: none"> • 3-one slope • Loss • DC-continuity • Operational signaling • Balance(ERL-SRL) for 2W/4W • C-Message noise • C-notched noise
Digital facilities – AP digital switch	<ul style="list-style-type: none"> • One loss test per trunk group per di-group • One operational test per trunk

1.4.4.2.2 Test Parameters for FGA, SPA and WATS on Analog Facilities

If the Facility Configuration is ...	THEN the Normal Acceptance Tests Are ...
Analog facilities for FGA	<ul style="list-style-type: none"> • Loss • 3-tone slope • DC continuity • Operational signaling • C-notched noise • C-message noise • Balance for 2- and 4-wire
Analog facilities for voice grate, such as wire cable. (These parameters will be tested, when applicable, and specified in the service order).	<ul style="list-style-type: none"> • Loss • 3-tone slope • DC continuity • Operational signaling • C-notched noise • C-message noise

	<ul style="list-style-type: none"> • Balance test if the customer has ordered the improved-loss optional feature
Analog facilities WALs	Loss 3-tone slope DC continuity Operational signaling and pre-designated interexchange carrier (PIC) verification if the AC has furnished a PAC verification number C-message noise Balance for 2W/4W operational signaling (PAC verification if the AC has furnished a PAC verification number)
Non-designed	Operations signaling (PAC verification if the AC has furnished a PAC verification number).
Other analog (such as telegraph) and digital SPA	Test parameters that apply to the service (as specified by the customer in the service order).

1.4.4.2.3 Digital Facilities - Digital Interface

Exhibits are provided for the following SPA-cooperative acceptance testing:

- Non-switched special access service DS-0 added to existing DS-1 facilities with a digital interface provided at the AC POT.
- WALs and FGA added to existing DS-1 facilities with a digital interface provided at the AC POT.
- Installation of a DS-1 service on an existing DS-3 service with a digital interface provided at the AC POT.

1.4.4.2.4 Non-Switched SPA DS-0 added to Existing DS-1 Facilities with a Digital Interface Provided at the AC Point-of-Termination

IF the ACs ...	THEN ...
Extract the DS-0 voice-grade service from the DS-1 facility at the POT.	Cooperative acceptance tests should be performed from the AC POT to the end user POT.
Do not extract the DS-0/voicegrade service from the DS-1 facility at the POT.	In lieu of cooperative acceptance tests, the AP will perform acceptance tests from the end-user POT through the AP channel unit, or from the DSX-1 bay (or equivalent) using a drop-and-insert-type test set. (Test results are available to the AC upon request.)

1.4.4.2.5 Exhibit: Non-Switched SPA DS-0 Added to Existing DS-1

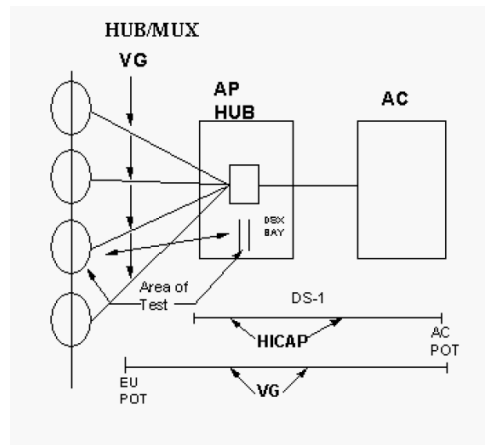
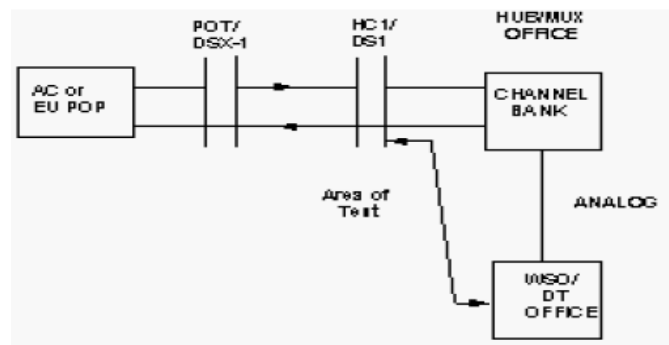


Figure 1. HUB / MUX

1.4.4.2.6 WALs and FGA Added to Existing DS-1 Facilities — Digital Interface Provided at the AC

IF the ACs ...	THEN ...
Extract the DS-0 voice grade service from the DS-1 facility at the POT.	Cooperative acceptance tests should be performed from the AC POT to the WATS-service office/dial tone office.
Do not extract the WALs or FGA at the AC POT.	In lieu of cooperative acceptance tests, the AP will perform applicable operational and transmission tests from the WATS serving office/dial-tone office through the AP's channel unit, or from the DSX-1 bay (or equivalent) using a drop-and-insert-type test set. (Test results are available to the AC upon request.)

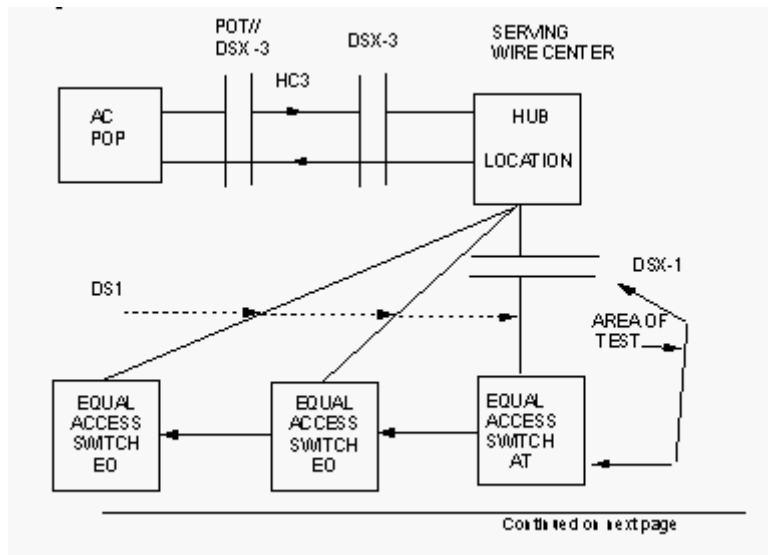
1.4.4.2.7 FGA/WATS Added to Existing DS-1 Facilities



1.4.4.2.8 DS-1 Installation on an existing DS-3 with digital interface provided at the AC Point-of Termination

IF the ACs ...	THEN ...
Demux the DS-3 to DS-1 service at their POT	Cooperative acceptance tests (when requested) should be performed from the end-user POT at the DS-1 rate to the AC POT.
Demux to DS-1 beyond the POT, or request a loop back	<p>In lieu of cooperative acceptance tests, the AP will provide a loop back at the DSX-1, or equivalent, toward the MUX and notify the AC. (When used, this method should be determined prior to scheduling cooperative acceptance tests.)</p> <ul style="list-style-type: none"> • The AP: <ul style="list-style-type: none"> ◦ Performs appropriate tests on the DS-1 from the AP's DSX-1 or equivalent to the end-user POT. ◦ Notifies the AC of the results. (Test results are available to the AC upon request.) ◦ Coordinates the removal of all loop backs. • The AC verifies the end-to-end DS-1 service.

1.4.4.2.9 Adding DS-1(s) to Existing DS-3D



1.4.4.2.10 Digital Transmission Facilities in connection with SAS, FGB, FGC, or FGD

Cooperative acceptance testing of digital transmission facilities with a digital interface in connection with an order for SAS FGB, FGC or FGD consists of the following:

- Test the bit error in each direction of transmission using a compatible Quasi/Pseudo Random Signal Source. (Described in Telcordia publication * **Tech Pub 62411.**)

- Test should be made from the AP DSX closest to the AP switch, to the first AC DSX or equivalent.
- OR
- If the DS-1 facility is connected to a DS-3/HC-3 service, instead of cooperative acceptance tests, the AP can provide a loop-back toward the MUX at the DSX-1 closest to the AP switch and notify the AC that the loop-back is in place.
 - The AC can then verify the integrity of the DS-1 through the DS-3/HC-3.
 - Bit-error ratio parameters apply.

1.4.4.2.11 If the AC Does Not Accept the Access Service

If the AC does not accept the Access Service after performing the cooperative acceptance tests because one or more of the acceptance parameters are not met, the AP will verify that the Access Service meets requirements. 1.4.4.3 Additional Cooperative Acceptance Testing (ACAT)

1.4.4.3.1 What is Additional Testing

Any transmission measurements or signaling tests that the ACs request at the time of acceptance, over and above those specified as normal, are considered additional and are billed to the AC.

1.4.4.3.2 Billable Time

Any time required to perform additional installation transmission or signaling tests, over and above those required in cooperative acceptance testing, is billable to the AC.

1.4.4.3.3 Who Coordinates the Additional Testing?

On the initial order to the AP (or by verbal request to the control office), ACs can specify any additional tests they want performed along with the cooperative acceptance tests. The control office coordinates these tests and advises the AC that additional charges will be billed for them.

1.4.4.3.4 Compatible Test Equipment

In all cases, the ACs are responsible for using equipment compatible with AP test equipment. Where the capability exists, the APs will cooperate with the ACs to perform any additional tests. However, additional billing will apply.

1.4.4.3.4.1 Additional Acceptance Tests

The additional acceptance tests are:

- Dial-pulse percent break.
- Others, as specified in the tariff.
- Data parameters:
 - Signal to C-notched noise ratio
 - Envelop delay distortion

- Impulse noise
- Frequency shift
- Phase jitter
- Intermodulation distortion

NOTE: The tariffed data parameters, including the six data parameters, must be maintained within immediate action limits when reported as trouble. However, during circuit acceptance testing, only the normal acceptance tests are performed without additional billing.

1. ACAT and Order Completion - Order completion is not contingent on these additional tests. Test results are furnished to the AC as information only.

- **What is Scheduled Testing?** - The set of scheduled tests is an option that may be ordered by the AC. It is intended to detect abnormal performance so that corrective action can be taken before service is affected. The tests are billable to the AC.
- **Scheduled Test Modes** - When the ACs order a particular service, they can order the scheduled testing and select the test mode (one of the following: Automatic Scheduled Testing (AST), Cooperative Scheduled Testing (CST), and Manual Scheduled Testing (MST). This mode will appear on the AP control office's work document.
- **Schedule of Standard Tests for FGB, FGC and FGD –**

TEST	MODE			
	AST	CST	MST	NST*
Loss	Monthly	Quarterly	Quarterly	Non-scheduled
C-Msg. Noise	Monthly	Quarterly	Quarterly	Non-scheduled
Balance	Annually	Annually	Annually	Non-scheduled

- **Types of Test Modes –**

Mode	Timeframe	Description
AST	Monthly test schedule	<ul style="list-style-type: none"> • The least costly method of providing scheduled transmission and operational trunk tests: • APs provide automatic testing on both outgoing and incoming trunks. • At the first point-of-switching, ACs must be equipped with remote office test lines (ROTLs), 105 test lines and responders (or equivalent). • ACs provide the APs with the information required to build and maintain the ATS database. • call completion on transmission tests provides an adequate operational test of the service.
CST	Quarterly test	At AC sites that are neither equipped for automatic

	schedule	testing, nor staffed with technicians at the first point-of switching, two AP technicians will be dispatched to the POT to test the AP switch.
MST	Quarterly test schedule	At AC sites that are neither equipped for automatic testing, nor staffed with technicians at the first point-of switching, two AP technicians will be dispatched to the POT to test the AP switch.

- **Test Results** -

IF the ...	THEN the ...
AST mode is used to test SAS,	APs provide the ACs with the monthly CAROT· (Centralized Automatic Reporting on Trunks) test results, which list the test results for each trunk tested.
CST or MST modes are used,	ACs provide the APs with a quarterly report listing the results of each trunk tested.
Scheduled test process detects trunk failure,	Trunk-test failures requiring AC participation are provided to the AC as they occur.

2. Non-Scheduled Testing (NST) –

- **What is Non-Scheduled Testing?** - Non-scheduled testing is any test that the ACs request after the due date, for example, loss, noise, slope, envelop delay, or assistance in sectionalization
- **Billing Status for NST** - If the test results for access services tariffed parameters are outside the immediate action limits and the trouble is located in the AP facility, time for the tests will not be billed.
- **Computing the Billing Charges for NST** - NST charges are computed per half-hour or fraction thereof, per technician, and depend on whether the work is done.
 - ◆ During scheduled hours
 - ◆ During non-scheduled hours, but on a scheduled day.
 - ◆ On a non-scheduled day.
- **Request for NST** - Only the AP control office will accept an NST request.
- **What to Include in the NST Request** - An NST request should include the following information:
 - ◆ Type of tests to be performed.
 - ◆ The location where the tests should take place (for example, the POT).
 - ◆ The desired date and time for the tests to take place.
- **Coordinating the NST** - The AP control office will coordinate the following NST activities:
 - ◆ Contacting the other AP organizations involved in the testing.
 - ◆ Explaining the AC request.
 - ◆ Determining the ability to schedule the availability of technicians for the desired time.

- ◆Scheduling the NST request and informing the AC, or negotiating a different day and time.

1.4.4.4 Test Lines

1.4.4.4.1 Access to Test Lines

Upon request, the AT&T Southeast Test Line Coordinator should provide the AC with access codes for the test lines. The ACs will provide the AP with a list of test lines (where available) to assist in testing, per the Network Operations Form (NOF) Access Services reference document. (This document is currently maintained by the Network Interconnection Interoperability Forum - NIIF).

1.4.4.4.2 Available Test Lines

The following test lines (where available) are offered by the APs:

- 100-type test line.
- 102-type test line.
- Non-synchronous test line.
- Synchronous test line.
- 105-type test line - restricted to trunk-side access.
- 107-type test line.
- Short circuits and open circuit test lines.
- Loop-around test line.

NOTE: Where equipment is available, FGA and intrastate WALs may provide seven-digit access to balance (100-type) and milliwatt (102-type) AP test lines.

NOTE: Where available, 100-type and 102-type test lines are accessible by interstate out WATS lines that have an equal access WATS Serving Office (WSO). Dialing 711 accesses the 100-type test line; dialing 811 accesses the 102-type test line.

1.4.4.4.3 How to Obtain Test Line Access

ACs can obtain test line access by contacting the AP Test Line Coordinator who maintains a current list of available test lines and the telephone numbers used to access them.

NOTE: ACs should provide a list of their test lines to the AP.

1.4.4.4.4 When There is Difficulty Accessing the Test Line

If ACs experience difficulty accessing or using a test line, they should try another access service. This procedure can help determine if the trouble is in the test line or access service.

1.4.4.4.5 Locating the Trouble

IF the trouble is in the ...	THEN the AC should report the trouble to ...
Access Service	The appropriate AP control office.
Test line	The AP control office serving the Access Service being tested.

1.4.4.4.6 Priority for Test Line Troubles

AC-reported test-line troubles receive the same AP control office priority as customer trouble reports.

1.4.5 Closing the Record

1.4.5.1 Completions

1.4.5.1.1 Completing Control Office Records

When ACs accept an access service, the AP control office should record:

- The acceptance date.
- The AC representative accepting the service.
- Whether or not acceptance tests were performed.

1.4.5.1.2 Point-of-Contact for Service

When ACs request access service order completions through the toll network (outside the nine-state AT&T Southeast region), they must:

- Provide a toll-free telephone number (800 service).
- Agree to accept reverse charges from AP centers.
- Provide a local (7-digit) telephone number.

1.4.5.1.3 Additional Billable Charges

The control office should contact any other AP installation force to identify and confirm any additional billing charges.

1.4.5.1.4 Completing the Order

The control office should report to the ICSC that the order is complete, and provide them with any additional billing charges.

1.4.5.1.5 Other Labor

Additional billing charges are categorized as other labor. They include, but are not limited to the following:

- Overtime installation.
- Additional acceptance testing.
- Non-scheduled testing.
- Standby time.

1.4.6 Maintenance

1.4.6.1 General Information

1.4.6.1.1 Determining the Trouble

ACs perform all necessary tests to determine the nature of the trouble. When an Access Provider-provided service is the trouble source, the AC tester should report the trouble to the appropriate control office.

1.4.6.2 Troubleshooting

1.4.6.2.1 Investigating a Trouble Report

Investigating chronic trunk/facility failures involves exchanging information relative to the trouble, plus a detailed investigation to determine the cause of the trouble condition.

NOTE: This activity may involve cooperative testing and should be handled as an impaired circuit trouble report.

1.4.6.2.2 Information Necessary to a Trouble Report

When reporting a trouble condition, APs and ACs should exchange the following type of information:

- AP circuit identification number and CLLI.
- Date and time of reported trouble.
- Nature of the trouble.
- How the AC determined that trouble exists in either the AP facility or terminating equipment.
- Any other information that may be of assistance to the AP/AC, for example, what tests have been made.
- The name or initials of the AC tester referring and receiving the trouble report.
- Trouble report ticket number.

1.4.6.2.3 FGB, FGC, and FGD Trouble Reports

FGB, FGC, and FGD network trouble reports include two basic categories:

- Circuit-specific troubles (such as no wink on trunk number 4) are reported to the appropriate ACAC.
- Non-circuit-specific troubles (such as noisy calling area code XXX) are reported to the appropriate ACAC.

1.4.6.2.4 Detecting Trouble

There are three basic methods of trouble detection:

- Alarms and machine trouble reports.
- Reports from users and other work groups.
- Routine test results.

1.4.6.2.5 Trouble Reports Differ

Troubles detected by alarms and reports are treated differently than those detected by routine test results. In addition, inoperative circuits are treated differently than impaired circuits, even though the impairment may be beyond immediate action limits.

Since the SAS originating-end office is better equipped to detect failures, both APs and ACs are responsible for detecting failures on their respective outgoing SAS and for detecting failures on the outgoing portion of two-way SASs.

1.4.6.2.6 What Are Standard/Normal Tests?

Standard tests, which are specified on the AP control-office work document, are the normal maintenance tests used for clearing specific reported trouble.

APs and ACs should work together to verify that any other affected transmission parameters are within immediate action limits.

1.4.6.3 Repair Verification Tests

1.4.6.3.1 When to Perform Repair-Verification Tests

Cooperative repair-verification tests are performed upon AC request.

While not the normal procedure, APs might find it necessary to dispatch personnel to make verification tests when a trouble has been cleared.

1.4.6.3.2 When Does the AP Stand By for Testing?

If ACs are not ready for scheduled testing, the control office asks them if AP personnel should "stand by" until the AC is ready. Stand by time in excess of 30 minutes (with or without a dispatch) is billable to the AC.

1.4.6.3.3 Masked Troubles

When repair verification tests identify a trouble that was masked by the original trouble, clearance activity continues until the service is restored.

1.4.6.4 Sectionalization and Repair

1.4.6.4.1 Who Is Responsible for Sectionalization and Repair?

ACs initiates sectionalization and repair activity. Sectionalization involves a significant amount of cooperative testing, and in the interest of maintaining continuity of service, both APs and ACs should participate in this activity.

1.4.6.4.2 Using a Troubleshooting Agent

If the AC has an agent who handles access services trouble reporting, that agent should receive all trouble reports and channel them to the AP.

1.4.6.4.3 Trouble on the Originating Side of the Point-of-Termination

If the trouble sectionalizes to the originating side of the POT, the originating entity should:

- Repair the trouble.
- Perform tests (cooperatively with the terminating entity, if necessary) to determine if the trouble has cleared. (If the trouble report involves transmission problems, both entities will cooperatively test to verify that transmission parameters are within acceptance limits.)
- Make necessary adjustments to correct transmission levels.
- Return the SAS to service and notify the other entity.

1.4.6.4.4 Trouble on the Terminating Side of the Point-of-Termination

If the trouble sectionalizes to the terminating side of the POT, it is referred to the terminating entity, which performs the same activities listed above.

1.4.6.4.5 Sectionalization within the AP-Provided Facility

The control office should sectionalize any trouble within the AP-provided facilities and/or equipment, and should minimize the dispatch of craft persons to the POT.

NOTE: A maintenance-of-service charge may apply when the APs dispatch a technician.

1.4.6.4.6 What Is a Maintenance-of-Service Charge?

When ACs refer a trouble to the AP and that trouble is either found to be on the AC side of the POT, or no trouble is found in the AP facilities, the AP recovers the incurred costs by billing the AC a maintenance-of-service charge.

1.4.6.4.7 Repair Activity Limitations

AP employees should limit their repair activities to AP-provided facilities and/or equipment. They should not adjust or repair any AC terminal equipment. Similarly, non-AP employees should not rearrange, move, disconnect, remove, or attempt to repair any AP-provided equipment or facilities.

1.4.6.4.8 AC Requests Needed to Perform Repair Tests

Repair tests on central office terminated facilities may require that ACs request the control office make-busy the circuit to prevent switching-machine selection.

1.4.6.5 Make-Busy for Central Office-Terminated Services

1.4.6.5.1 Circuit Make-Busy for Trouble Testing

Proper AC repair tests on line-terminated services may require that a make-busy be placed on the troubled circuit.

1.4.6.5.2 AP Action Upon Receipt of Make-Busy Request

When the AP control office receives a make-busy request, it initiates a trouble ticket. This is an information report with a ticket-tracking number that can be used for future reference (such as tracking).

1.4.6.5.3 Categories for Make-Busy Circuits

Make-busy requests are categorized as follows:

Make-Busy Categories	Actions Involved in Handling Requests
Single Circuit (routine)	The ACs should: <ul style="list-style-type: none"> • Contact the AP control office responsible for failed access service circuit group. • Provide the control office with the necessary information. • Indicate if the signaling leads should be open (disabled). • Indicate if the circuit should be busy or idle. • Inform the control office when the tests are completed. • Coordinate the removal of the make-busy.

	<p>The control office should:</p> <ul style="list-style-type: none"> • Determine the circuit's condition (idle or seized). <ul style="list-style-type: none"> ◦ If idle (and AC requested) the control office leaves the signaling leads closed to allow AC testing into the switching machine. ◦ If seized, the control office advises the AC that the signaling ends will remain open until the seizure is removed. • Call the appropriate work center and requests a make-busy of the circuit. • Notify the AC if the circuit experiences trouble while it is made busy and signaling leads are closed. • Disable the troubled circuit.
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NOTE: During a normal business day, the time required to assist the AC in a single-circuit make-busy may be non-billable. If the service exceeds a reasonable amount of time, it is billable as "Other Labor."

Make-Busy Categories	Actions Involved in Handling Requests
Circuit Group (facility failure)	<p>The ACs should:</p> <ul style="list-style-type: none"> • Advise the control office of the involved circuits and the need to have them made busy. • Contact the control office when the facilities are restored to request removal of the make-busy. • Ensure that circuits are idle before the control office closes the signaling leads and removes the make-busy. • Inform the control office when the tests are completed. <p>The control office should:</p> <ul style="list-style-type: none"> • Make-busy the circuits and open (disable) the signaling lead when it detects a failure of AP or AC facilities. • Advise the AC of the action taken to protect other switching machine users. • Maintain a record of outage times.

NOTE: During a normal business day, the time required to make-busy a group of AC line-terminated circuits due to an AC facility failure, and to assist the AC to turn up its services may be non-billable. However, when the service exceeds a reasonable amount of time, it is billable as "Other Labor."

Make-Busy Categories	Actions Involved in Handling Requests
Circuit Group Make-Busy (Routine maintenance)	<p>ACs/APs request a release for maintenance testing (at a mutually agreed-upon time) when either needs a release of one or more access services.</p> <ul style="list-style-type: none"> • ACs should make release requests in advance (especially if AP workers need to assist). • APs should: <ul style="list-style-type: none"> ◦ Make release requests to the ACs. ◦ Assist the ACs and make-busy the circuit group (at a mutually

	agreed-upon time). ◦ Perform whatever activity is required. ◦ Notify the AC when a circuit group can be restored to service. ◦ Coordinate the removal of any make-busy and turn up the service.
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1.4.6.5.4 Trouble - shooting Information That the AC Provides to the Control Office

When the source of trouble is determined, the ACs should provide the control office with the following information:

- AP-circuit identification number (ACs must report troubles by AP-circuit identification. Trouble reports such as "all locations on a multipoint," "all circuits in a group," and so forth, are not accepted unless that is the actual condition. If an entire circuit group must be tested [with AC authorization] to identify a defective circuit, any tested circuits without trouble are billed as non-scheduled testing.)
- Date and time of reported trouble.
- Nature of trouble.
- Any other pertinent information, such as AC test results.
- Name of the AC employee/agent reporting the trouble
- Call back telephone number.

1.4.6.6 Expedited Make-Busy Procedure

1.4.6.6.1 What Is an Expedited Make-Busy?

An expedited make-busy is an adjustment that prevents the switching machine from selecting a circuit by making that circuit appear busy.

The request is expedited because it is a no-test situation requiring only that the control office contact the appropriate switching control center or other work group that can take the circuit out of service (make-busy).

1.4.6.6.2 When Does an AC Need an Expedited Make-Busy?

ACs can request an expedited make-busy to enable them to perform maintenance on their end-to-end services.

1.4.6.6.3 Billing Status of Expedited Make-Busy Procedure

The control office should advise ACs that this type of request is billable as Other Labor.

Step	Action
1	The AP control office prepares a trouble ticket when it receives the make-busy request from the AC.
2	The AP control office contacts the appropriate switching control centers and/or maintenance work group to inform them of a request.

3	The control center or work group takes the circuit out of service. If they cannot handle the request immediately, the control office should notify the AC, provide the ticket number, and handle the request as soon as possible.
4	If the initial request does not identify the make-busy interval, the AC should contact the AP control office to request disengagement of the make busy.

1.4.6.6.4 When Trouble Is Detected

If ACs discover trouble in the AP provided access service, they should report the suspected trouble to the control office and reference the expedited make-busy report. The trouble report is then handled in the normal manner and in the sequence in which the report was received.

1.4.6.7 In Operative or Impaired Circuits

1.4.6.7.1 Who Is Responsible for Detecting Trouble?

Since the circuit's originating end office is best equipped to detect failures, both APs and ACs are responsible for detecting failures.

1.4.6.7.2 Treating Access Service Troubles

Treatment for troubles detected by alarms and reports differs from that detected by routine test results. In operative circuits are treated differently than impaired circuits, even when the impairment is beyond immediate action.

1.4.6.7.3 Definition: Inoperative Service

A service is inoperative when it is unusable to the customer because a facility component used to furnish service fails.

1.4.6.7.4 Procedure When an Inoperative Trouble is Detected

IF the inoperative troubles are detected by ...	THEN the corrective measures are to ...
AP personnel	Notify the control office, which will: <ul style="list-style-type: none"> • Ensure that the circuit is removed from service, if possible. • Sectionalize and repair the circuit, if possible. • Refer the trouble to other internal work groups for repair, if necessary.
AC personnel	Notify the AP control office to have the circuit removed from service The AP control office will: <ul style="list-style-type: none"> • Sectionalize and repair the circuit (with AP assistance), if possible. • Refer the trouble to other internal work groups

	for repair, if necessary.
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1.4.6.7.5 Definition: Impaired Circuit

A service is impaired when a facility component does not meet specified circuit parameters, but does not render the service unusable.

1.4.6.7.6 Procedure When an Impaired-Circuit Trouble is Detected:

IF AC or AP personnel detect ...	THEN regardless of direction the corrective measures are to ...
AP personnel	Report the trouble to the appropriate entity (for example, the AP control office discovers the impairment, analyzes it, and notifies the AC, who is responsible for authorizing release of the circuit)

1.4.6.7.7 Exception to the Procedure

During periods of high usage, the AC may choose to leave the impaired circuit in service. In that event, the AC and control office should decide on a mutually agreeable time to begin the repair activity

1.4.6.8 Switch-to-Switch Tests

1.4.6.8.1 Why Use Switch-to-Switch Testing?

Access services switch-to-switch testing may be necessary to sectionalize or verify the trouble clearance. Access to test numbers should minimize tests, the need for far-end support. However, when required, ACs and APs should cooperate to perform these.

1.4.6.9 Disconnects and Rearrangements

1.4.6.9.1 Coordinating Circuit Disconnects

Before beginning any action, the control office should coordinate any disconnect activity with the ACs.

1.4.6.9.2 Updating the Control Office Order-Tracking Documents

The ACs should provide updates to the control office order tracking documents when:

- The circuits are removed from service.
- Translation messages are entered.

1.4.6.9.3 Circuit Rearrangements

Circuit rearrangements may include AC/AP changes in switching and/or facilities.

1.4.6.10 Restoration Guidelines

1.4.6.10.1 Restoral Priority

All trouble reports are given equal priority by AP maintenance forces.

1.4.6.10.2 Examples of Priority Exceptions

Example 1: If one or more SASs in a group are out of service and causing overflow on the group, that trouble report might be given a high restoral priority.

Example 2: Should several groups experience simultaneous overflow, the trouble reports would be prioritized so that the SAS experiencing the most severe overflow is restored first and the remaining reports similarly handled.

NOTE: The restoration priority procedures apply to troubles encountered on a daily basis, as well as emergency conditions.

1.4.6.11 Maintenance of Service Charge

1.4.6.11.1 Incurring a Maintenance of Service Charge

When ACs report trouble to the AP for clearance, they may be responsible for a maintenance of service charge. This charge includes billing for the total time of all technicians dispatched from their normal work location during scheduled hours, or any dispatch after scheduled hours.

1.4.6.11.2 When Would a Maintenance of Service Charge Apply?

A maintenance of service charge applies when the following occurs

AP Involvement	Existing Trouble Conditions
Service is provided by an individual AP	Trouble is located in communications system equipment provided by: <ul style="list-style-type: none"> • Other than the AP. • Other than the detariffed CPE provided by the AP. No trouble is found in the AP facilities.
Service is jointly provided	AP technicians are dispatched from their normal work location, then hand off the trouble to a connecting AP that finds: <ul style="list-style-type: none"> • No Trouble • That the trouble is not in the connecting AP's equipment

1.4.6.11.3 Types of Charges

Maintenance of service charges are divided into three separate categories.

Category	Description
Basic Time	Charges for work done during scheduled hours.
Overtime	Charges for work done outside scheduled hours on a scheduled work day.
Premium	Charges for work done on other than a scheduled work day.

1.4.6.11.4 Rates for Charges

Maintenance-of-service charges are billed at a half hour rate.

1.4.6.11.5 Failure to Isolate Trouble on Initial Dispatch

If the AP personnel fail to find trouble in the AP facility on the initial dispatch, but do find AP facility trouble on a later dispatch, there will be no charge to the AC for the initial dispatch.

1.4.6.11.6 Submitting a Bill for Overtime

The AP control office prepares a billing form, then forwards it to the ICSC to bill overtime charges to the AC.

1.4.6.12 Resolving Problems

1.4.6.12.1 When to Escalate a Problem

The APs and/or ACs may experience provisioning and maintenance problems that remain unresolved after having been reported. Those cases should be escalated and brought to the attention of individuals responsible for, or having appropriate authority to initiate corrective action.

1.4.6.12.2 How to Escalate a Problem

To escalate an unresolved problem, APs/ACs should contact the responsible control office and request status from the responsible technician or first level supervisor. If the control office's effort to resolve a provisioning or maintenance problem is not satisfactory, APs/ACs should escalate according to locally negotiated procedures.

1.4.6.12.3 Purpose of the Network-Contact Escalation List

The network contact escalation list provides additional levels of contacts according to their control center.

1.4.6.13 Telephone Access / Interfaces

ACAC Contact	Telephone No.	Work Group	Dial Code
AT&T	800-517-2525	Call Back	---
---	770-493-2525	Extension number of:	----
----	---	P/P Provisioning	1
---	---	P/P Maintenance	2
---	---	Switched Access	3
---	800-517-2519	Supervisors	---
---	700-493-2519	---	---
---	1-800-515-1513	Outbound DALs Troubles	1
---	---	Inbound DALs Troubles	2
---	---	Inbound POTs Troubles	3
---	---	Outbound POTs Troubles	4
---	1-800-795-0155	PIC Verification and Trouble Repair	1
---	---	Long Distance Trouble Repair and Number Portability Repair	2
---	1-800-517-2517	RRIC Troubles	---
General Carrier	800-307-2512	P/P Provisioning	---
---	205-988-6421	---	---
---	800-307-2513	P/P Maintenance	---
---	205-988-6420	---	---
---	800-307-2514	Switched and Number Portability	1
---	205-988-6425	Maintenance – Switched Provisioning	2
---	---	Maintenance – PIC Verification	3
---	800-307-25815	Call Back-	---
---	205-988-6400	Extension number for:	---
---	---	P/P Maintenance	1
---	---	P/P Provisioning	2
---	---	Switched Access	3
---	---	Supervisors	4
---	---	Performance Monitoring	7
---	---	Voice Mail	8
MCI	800-515-5038	Voice and Data Maintenance	1
---	770-493-3418	Data and Voice Installation	2
---	---	FAA Maintenance	3
---	---	FAA Installation	4
---	---	Switched Maintenance, PIC Verf. And Number Portability Repair	5
---	---	Switched Provisioning	6

---	---	Supervisor	8
---	800-505-5046	Call Back -	---
---	404-493-3426	Extension number or:	---
---	---	Data and Voice Specials Maintenance	1
---	---	Data and Voice Specials Installation	2
---	---	FAA Maintenance	3
---	---	FAA Installation	4
---	---	Switched Maintenance, PIC Verif. or Number Portability	5
Sprint	800-988-1402	P/P Maintenance	1
---	205-988-9450	P/P Provisioning	2
---	---	Switched Access and Number Portability Repair	3
---	---	DS3	4
---	---	Direct Connect	5
---	---	Supervisor	6
---	---	Performance Monitoring	7
---	800-988-5494	Call Back	---
---	205-988-6460	Extension Number For:	---
---	---	P/P Maintenance	1
---	---	P/P Provisioning	2
---	---	Switched Access	3
---	---	Direct Connect	4
---	---	DS3	5
---	---	Supervisors	6
---	---	Performance Monitoring	7
---	---	Voice Mail	8

1.5 Billing

1.5.1 Introduction

This chapter provides the ACs with information on how services are billed. This information includes the types of service, billing procedures, revenue accounting business locations, contact personnel, and so forth.

1.5.2 AT&T Southeast Access Service

1.5.2.1 Access Service Billing Procedures

1.5.2.1.1 Access Service Account Numbers

For access services provided by AT&T Southeast, the APs assign an account number that is in the following format:

NPA =	The primary NPA for the LATA in which the service is provided.
T=	Type of Service:
	S=Switched Access
	N=Special Access
	D=Dedicated Access Lines
	A=Directory Assistance
	C=Miscellaneous
NN=	Monthly bill date.
XXXX=	Unique four-digit number that identifies the specific services covered by the account.SSS=
SSS=	Suffix (commonly referred to as the customer code).

For example, Account Number 205-S07-0021-001 would indicate a Switched Access account in Alabama that is billed on the seventh of each month.

1.5.2.1.2 Invoice Numbers for Bills

Each bill includes an invoice number to provide the customer with a unique identifier for audit purposes.

1.5.2.1.3 Invoice Number Format

The voice number consists of the first ten characters of the account number, plus a five-character date in the format YYDDDD:

- Where YY = the last two digits of the billing year, and
- DDD = the consecutive numerical identifier of the day (1 - 365).

1.5.2.1.4 Example: Invoice Number Format

For example, the invoice number for the account 205-S07-0021-000, and billed on February 7, 1984, would be 205S07002184038. (YY = 84, and DDD = 038, February 7, the 38th consecutive day of the year [using the Julian Calendar].)

1.5.2.1.5 Bill Schedule

Each access service account is billed once a month, and on one of the following dates: 1, 4, 7, 10, 13, 16, 19, 22, 25, or 28. Monthly recurring charges are billed in advance. Usage and non-recurring charges are billed in arrears.

1.5.2.1.6 Billing Offices

AT&T Southeast's Revenue Accounting Offices (RAO) process and distribute access service bills for their serving areas.

1.5.2.2 Toll Fraud

1.5.2.2.1 Toll Billing Evasion Activities

Billing analysis and fraud services are provided to detect, investigate, and deter toll billing evasion activities. These activities fall into two major categories: Network Abuse and Message Toll Abuse.

1.5.2.2.2 Network Abuse

Network abuse involves deceiving the toll network in order to avoid billing.

1.5.2.2.3 Message Toll Abuse

Message toll abuse is the fraudulent use of an authorization code or credit card.

1.5.2.2.4 Detection Equipment

Detection is the use of equipment by AT&T Southeast to identify and collect information on network abuse. The equipment can be located on the AP's premises or attached to an access line(s).

1.5.2.2.5 Investigative Services

Investigative services (also called investigation) include:

- Identifying a suspect telephone number.
- Collecting sufficient evidence to document the billing evasion activities.
- Preparing an affidavit and prospective summary.
- Assisting law enforcement officials.
- Providing expert witness analysis and testimony.
- Reviewing an AC's security program for effectiveness.

1.5.2.2.6 Deterring Toll Fraud

Deterrence consists of the following activities:

- Contacting and interviewing parties identified in billing evasion activities, when appropriate.
- Recovering materials used in billing evasion activities (where legally permitted).
- Assisting in publicizing billing evasion deterrence.

1.5.2.2.7 Who to Contact for More Information

For more information regarding this service, please contact your Account Manager.

1.5.2.2.8 AT&T Southeast Access Service Center (ASC).

1.5.2.2.8.1 ASC

The Access Service Center processes Interexchange Carrier Access Service Requests which have been submitted via mechanized delivery. A toll free telephone number has been provided for the provisioning group below.

1.5.2.2.8.2 ASC Single Point of Contact Telephone Numbers

To get a Service Representative, dial the telephone number listed below. When the announcement begins, dial the desired representative’s access number. If you wish to speak to the first available Service Representative, just stay on the line and follow the instructions to reach Specials or Switched.

800-823-2455

TABLE N. ASC Contacts

Center	Phone Number
Special Access – ASC East – AT&T / MCI	(800) 548-8281
Special Access – ISCS West – Sprint / General Carrier	(800) 600-4583
Switched – CISC	(800) 666-0580

Project Coordinators:	Phone No.	Pager	Pin #
Sharon Gallivan	205-988-1488	800-946-4646	1171427
Rick LaGrange	205-988-1824	800-946-4646	1168905
	FAX: 205-988-7003		

1.5.3 Other Local Exchange Companies

1.5.3.1 Jointly Provided Access Service

1.5.3.1.1 AT&T Southeast and Other Local Exchange Companies

AT&T Southeast interconnects with other Local Exchange Companies within the nine-state region.

1.5.3.1.2 The AP as the Access Service Coordinator

AT&T Southeast's joint-provisioning arrangements with most of these Other Local Exchange Companies places their APs in the Access Service Coordinator's (ASC-EC) role.

1.5.3.1.3 Definition: Access Service Coordinator

The **Access Service Coordinator** (ASC-EC) is a single point-of-contact interface between the AC and the APs, and a coordinator for the negotiation design, installation, and maintenance activities of the involved APs. Each activity may have a different AP act as the ASC-EC.

1.5.3.1.4 How to Determine ASC-EC Assignment

ASC-EC assignments and functions are detailed in the **Multiple Exchange Carrier Ordering and Design (MECOD)** Guidelines developed by the Ordering and Billing Forum (OBF) industry group. Information on ordering this document may be obtained from the AP Account Executive.

ASC-EC functions may be performed by an AP other than the ASC-EC normally assigned, as determined locally.

1.5.3.1.5 AT&T Southeast Provided Billing Service

AT&T Southeast uses its Carrier Access Billing System (CABS) to provide access billing for some of its ICOs. AT&T Southeast prepares and renders a single bill on behalf of the ICO. This bill represents the Meet Point Billing (MPB) concept. For more information see Multiple Exchange Carrier Access Billing Guidelines (MECAB) or SECAB (Small Exchange Carrier Access Billing Guidelines).

1.5.3.1.6 How the Bill is Figured

The bill includes the ICO's portion of the joint access at their rate, as well as AT&T Southeast's portion of the joint access at the telephone company's rate.

1.5.3.1.7 Additional Access Billing Services

AT&T Southeast also provides the following billing services:

- Inquiry
- Adjustments
- Collection

The majority of ICOs providing joint access service with AT&T Southeast prefer to do their own access billing. This billing follows the MPB concept and follows the MECAB (Multiple Exchange Carrier Access Billing) Guidelines as set forth by the Industry in OBF (Ordering and Billing Forum). More information on this document can be found at www.atis.org/clc/obf. The ICO jointly providing the access service renders a bill for its portion of service and AT&T

Southeast renders its portion under a multiple bill arrangement. For switched services, based on changes agreed on by the Industry in November, 2000, BST may bill directly from their own recordings.

1.5.3.2 ASR Contact List and ICSC Codes for ASR Transmission

TABLE O. ASR Contact List and ICSC Codes for ASR Transmission

ST	COMPANY	OWNER	CO #	ALPHA	Contact Name	Telephone No.	FAX tel no	ICSC Code
AL	ALLTEL	ATL	0302	ALTL	Curtis Boe	704.845.7208	704.841.3231	AT01
AL	ALLTEL-switched access	ATL	0302	ALTL	Cheryl Gaskins	704.845.7883	704.841.3231	AT01
AL	ARDMORE	---	4000	ARDM	Terry Wates	256.423.2131	256.423.2208	IS01
AL	BLOUNTSVILLE	---	0282	BUVL	Wanda McCartney	205.429.4000	205.429.4600	IS03
AL	BRINDLEE MTN	---	0283	BRMT	Kenneth W. Gross	256.586.4191	256.586.1698	IS04
AL	BUTLER	TDS	0284	BTLR	Patsy Weatherford	423.671.4543	423.675.3881	IS02
AL	CASTLEBERRY	---	0285	CMTL	Homer Holland	334.966.2115	334.966.2114	IS05
AL	FARMERS	---	0290	FMCP	Rodney Ridgeway	256.638.2144	256.638.4830	IS06
AL	FLORATA (see FL GTCOM)	---	---	---	---	---	---	---
AL	GOSHEN	TDS	0296	CSHN	Patsy Weatherford	423.671.4543	423.675.3881	IS08
AL	GRA CEBA	---	0295	GCBA	James Etheredge	334.899.3333	334.899.1143	IS09
AL	GROVE HILL	TDS	0297	GVHL	Patsy Weatherford	423.671.4543	423.675.3881	IS10
AL	GULF	---	0298	GULF	Mike Windham	334.952.5465	334.952.5414	GF01
AL	HAYNEVILLE	---	0299	HYVL	Ronnie Dean	334.548.2101	334.548.2051	IS11
AL	HOPPER	---	0300	HPPR	Jese Ray	205.589.6388	205.589.2109	IS12
AL	MILLRY	---	0304	MLRY	Bobby Williams	205.846.2231	205.846.2105	IS15
AL	MON CRE	---	0305	MCRE	Betty Menefee	334.562.3242	334.562.9494	IS16
AL	MONROEVILLE	---	0306	MOVL	Terry Waters	334.743.7020	334.743.7061	MR01
AL	MOUNDVILLE	---	0307	MNVL	Mike Runyon	217.355.8400	217.351.6994	IS17
AL	NATIONAL	TEC	0286	NLAL	Jeff Skies	318.322.0015	318.323.2164	IS18
AL	NEW HOPE	---	0308	NHPE	Bob Gruis	256.723.421	256.723.2800	IS19
AL	OAKMAN	TDS	0311	OKMN	Patsy Weatherford	423.671.4543	423.675.3881	IT71
AL	ONEONTA	---	0312	ONNT	Tommy Smith	205.625.3591	205.625.6679	IS20
AL	PEOPLES	TDS	0314	PLLX	Patsy Weatherford	423.671.4543	423.675.3881	PE01
AL	PINE BELT	---	0315	PBLT	Sherry McGilberry	334.385.2106	334.385.2103	IS21
AL	RAGLAND	---	0316	RGLD	Stanley Bean	205.472.2141	205.472.2145	IS22
AL	ROANOKE	TEC	0317	RONK	Jeff Skies	318.322.0015	318.323.2164	IT64
AL	SOUTHLAND	---	4464	STHD	Roger L. Austin	612.435.1118	612.435.1247	SL01
AL	UNION SPRINGS	---	0322	UNSP	Linda Rotten	334.738.4440	334.738.5555	IS23
AL	Verizon-CONTEL	GTE	4424	CLSO	Status Desk	888.346.5705	---	CA01
AL	Verizon-General/GTE	GTE	4431	GTSE	Status Desk	888.346.5705	---	GS01 /GS03
FL	ALLTEL	ALT	0336	ALTL	Dianne Elliott	704.845.7571	704.841.3231	AT01
FL	ALLTEL-Switched Access	ATL	0336	ALTL	Cheryl Gaskins	704.845.7883	404.841.3231	AT01
FL	GTCOM/FLORALA	---	0291	FLRA	Linda Wood	350.229.7222	350.227.7366	IS07
FL	GTCOM/ST JOSEPH	---	0339	STJS	Linda Wood	350.229.7222	350.227.7366	SJ01
FL	INDIANTOWN	---	0331	INTW	Donna J. Marrell	561.597.3161	561.597.2110	IS55
FL	NORTHEAST FL	---	0335	NEFL	Carla Randle	904.259.2261	904.259.7722	IS26
FL	QUINCY	TDS	4454	QNCY	Patsy Weatherford	423.671.4543	423.675.3881	QT01
FL	SOUTHLAND	---	4465	STHD	Roger L. Austin	612.435.1118	612.435.1247	SL01

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FL	Sprint-ATX, BSLD, EMI, EXF, Intermedia & FL end users	SPU	0340 /0341	UGFL	ROTATES	800.871.3388	352.326.1573	Attn: Team Leader, all states (NC, SC, FL)
FL	Sprint (CENTEL/United)	SPU	0340 /0341	CEFL	Melissa Campbell	904.326.1573	904.326.1573	FK02 /NC01/ CT02
FL	Sprint/ITC-UTC, ALC, EDS, Excel, Frontier, ISC Comm, LDS, NXT, SPUTIM, VRT	SPU	0340 /0341	UGFL	ROTATES	800.961.6272	913.791.2218	Attn: Team Leader, all states (NC, SC, FL)
FL	Sprint/MCI, BTI, TDx, DLC, TUT, LCI, NRN, TVN, CGW & NC/SC end users	SPU	0340 /0341	UGFL	Theresa Proctor	---	252.641.9496	FL02 /NC01 /CT02
FL	Sprint-MCI, BTI, TDx, DLC, TUT, LCI, NRN, TVN, CGW & NS/SC end users	SPU	0340 /0341	UGFL	Ginger Forehand	252.823.9259	252.641.9196	FL02 /NC01 /CT02
FL	Sprint-MCI, BTI, TDx, DLC, TUT, LCI, NRN, TVN, CGW & NC/SC end users	SPU	0340 /0341	UGFL	Myrtle Teel	252.823.9494	252.641.9496	FL02 /NC01 /CT02
FL	Sprint-MCI, BTI TDx, DLC, TUT, LCI, NRN, TVN, CGW & NC/SC end users	SPU	0340 /0341	UGFL	Cassandra	252.823.9483	252.641.9496	FL02 /NC01 /CT02
FL	VISTA-UNITED	---	0330	BSUD	Sarah Slifer	407.827.2899	407.827.2312	VT01
GA	ALLTEL	ALT	4332	ALTL	Sonja Couick	704.845.7882	704.841.3231	AT01
GA	ALLTEL	ALT	4425	ALTL	Rusty Chasteen	704.845.5305	704.841.3231	AT01
GA	ALLTEL	ALT	0357	ATTL	Brandi Thomas	704.845.7535	704.841.3231	AT01
GA	ALLTEL (Georgia Tel)	ALT	0364	GERG	See above for specials	---	---	IS37
GA	ALLTEL (Standard)	ALT	0388	---	See above for specials	---	---	ST02
GA	ALLTEL – Switched Access	ALT	all	ALTL	Cheryl Gaskins	704.845.7883	704.841.3231	All for ALLTEL
GA	ALMA	---	0344	ALMA	Darrel Douglas	912.632.8603	912.632.4519	IS27
GA	BLUE RIDGE	TDS	0346	BLRG	Patsy Weatherford	423.671.4543	423.675.3881	IS28
GA	BRANTLEY	---	0347	BTLY	Richard Thornton	912.462.5111	912.462.6135	IS29
GA	BULLOCH CTY	---	0348	BCRL	Brenda Hendrix	912.764.7511	912.764.7944	IS30
GA	CAMDEN	TDS	0351	CAMN	Patsy Weatherford	423.671.4543	423.675.3881	ID33
GA	CITIZENS	---	0355	CTZZ	Ronny Chapman	912.874.4145	912.874.2211	IS33
GA	COASTAL	---	0356	CUTS	John Sikes	912.368.0232	912.369.1329	CU01
GA	DARIEN	---	0358	DARN	Ken Johnson	912.437.6615	912.437.3499	IS34
GA	ELLIJAY	---	0360	ELJY	Roger Futch	705.276.2271	706.276.9888	IS35
GA	FAIRMONT	FNTR	0362	FAMT	Roger L. Austin	612.435.1118	612.435.1247	IS36
GA	GLENWOOD	---	0365	GLWD	Jon Jones	706.276.7721	706.276.7722	IS38
GA	HART CNTY	---	0368	HART	Vicky Hilly	706.376.4701	706.376.1445	IS39
GA	HAWKINSVILLE	---	0369	HWVL	Jim Rhodes	912.783.4001	912.892.9009	HV01
GA	INTERSTATE \$\$	---	0371	ITSE	Denise Tharp	706.645.8666	706.645.8989	IT01

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GA	NELSON BL GRD	TDS	0375	NBGD	Patsy Weatherford	423.671.4543	423.675.3881	IS40
GA	PEMBROKE	---	0376	PMBR	Mary Ann Hite	912.653.4389	912.653.2929	IS41
GA	PINELAND	---	0377	PNLD	Linda Snell	912.685.2121	912.685.3539	IS42
GA	PLANT TEL &PWR	---	0379	PLNT	Don Bragg	912.382.4227	912.382.1055	IS43
GA	PLANTERS RUR	---	0378	PRWR	Mickey Austin	912.857.4411	912.857.3704	IS44
GA	PROGRESIVERUR	---	0380	PGSS	Mike Cox	912.954.4201	912.984.4205	IS45
GA	PUBLIC	---	0381	PSVC	Ed Guinn	912.847.4111	912.847.4106	IS46
GA	QUINCY	TDS	4455	QNCY	Patsy Weatherford	423.671.4543	423.675.3881	QT01
GA	STATESBORO	FNTR	0387	STBO	Roger L. Austin	612.435.1118	612.435.1247	ST03
GA	VALLEY \$\$	---	0324	VALE	Denise Tharp	706.645.8666	706.645.8989	IS24
GA	WAVERLY HALL	---	0392	WVRL	Dana Downey	706.582.333	706.582.3111	IS50
GA	WILKES TEL	---	0394	WELC	Cheryl Edwards	706.678.2121	706.678.1000	WK01
GA	WILKINSON CITY	---	0395	WKSN	Ron Chambers	912.946.7411	912.946.3222	IS51
KY	ALLTEL	ALT	0402	ALTL	Sonja Couick	704.845.7882	704.841.3231	AT01 /AT57
KY	ALLTEL-Switched Access	ATL	0402	ALTL	Cheryl Gaskins	704.845.7883	704.841.3231	AT01 /AT57
KY	BALLARD RUR	---	0396	BLLR	Durwood Whipple	502.665.5186	502.665.9286	IS52
KY	BRANDENBURG	---	0398	BRBG	Wade McComish	502.422.2121	502.422.4448	IS53
KY	DUO COUNTY	---	0401	DUOC	Teresa Emerson	270.343.3131	270.343.800	IS54
KY	FOOTHILLS	---	0406	FRUL	Lonnie M. Kelly	606.297.3501	606.297.2000	IS55
KY	HAROLD	---	0408	HLRD	Charles Adkins	606.478.9401	606.478.3650	IS56
KY	HIGHLAND	---	4002	HLAN	Diann Stephens	615.628.2121	615.628.2409	IS57
KY	INDIANA BELL &&	---	5080	---	---	---	---	---
KY	LESLIE CITY	TDS	0411	LESL	Sally Lacy	423.671.4541	423.675.3881	IS58
KY	LEWISPORT	TDS	0412	LWPT	Sally Lacy	423.671.4541	423.675.3881	IS59
KY	LOGAN	---	0413	LOGN	Bill Johnson	270.542.4121	270.582.4800	IS60
KY	MOUNTAIN RUR	---	0414	MRUL	Richard Fraley	606.743.1234	606.743.1234	IS61
KY	N CENTRAL RUR	---	4001	NCRL	Patty Petty	615.666.2151	615.666.2085	IS62
KY	PEOPLES RUR	---	0415	PRUL	Keith Gabbard	606.287.7010	606.287.8332	IS63
KY	S CENTRAL RUR	---	0418	SCTR	Doug Jones	270.678.2111	270.678.3038	IS65
KY	SALEM	TDS	0417	SALM	Sally Lacy	423.671.4541	423.675.3881	IS64
KY	THACKERGRIGBY	---	0419	TGBY	Kim Jones	606.785.9500	606.785.9521	IS66
KY	Verizon-Ameritech	GTE	5080	---	Status Desk	888.346.5705	---	CT11
KY	Verizon-Contel	GTE	0410	CLMS	Status Desk	888.346.5705	---	CA02
KY	Verizon-Contel	GTE	0779	---	Status Desk	888.346.5705	---	CT11
KY	Verison-General	GTE	0407	GTKY	Status Desk	888.346.5705	---	GS01 /GS03
KY	WASH CNTY RUR- IN&	---	0834	---	Joanne Setz	812.967.5511	812.967.4971	ID64
KY	WEST KY RURAL	---	0421	WEKY	Gary McLain	270.674.1000	270.856.3313	IT41
LA	CAMERON	CMRN	4476	CMRN	Katy Large	318.583.2111	318.583.2015	IS69
LA	CAMPITI-PLSNT HL	---	0426	CIPN	Richard Gill	318.796.3355	318.796.3383	IS69
LA	CITY OF CENTRAL LA	CTE	0423	CELA	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IT58
LA	CITY OF CHATHAM	CTE	0427	CHAT	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IS70
LA	CTY OF E. LA	CTE	0440	CNTY	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IT59
LA	CTY OF EVNGLNE	CTE	0434	EVLN	Any rep	318.683.3170 Mgr Fred	318.683.3370	ET01

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						Feazell 318.683.3169		
LA	CITY OF N LA	CTE	0436	NWLA	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IT60
LA	CTY OF NW LA	CTE	0431	CDDN	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IT61
LA	CTY OF RINGGOLD	CTE	0439	RNGD	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IS77
LA	CTY OF S E LA	CTE	0424	CSTE	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IT57
LA	CTY OF S W LA	CTE	0442	LAWN	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	LW01
LA	DELCAMBRE	---	0428	DLCM	Matt LeBlanc	318.685.2342	318.685.4200	IS71
LA	E ASCENSION	---	0429	EASN	Laura York	225.621.4231	225.647.5252	IS72
LA	ELIZABETH	CMRN	0430	ELZB	Katy Large	337.583.2111	337.583.2015	IS73
LA	KAPLAN	--	0432	KPLN	Katy Cornier	337.643.7171	337.643.6000	IS74
LA	LAFOURCHE	---	0433	LFCH	Gerry Doucet	504.693.4567	504.693.0230	LF01
LA	NORTHEAST LA	---	0435	NELA	Paul Wilhite-SW	318.322.0015	318.323.2164	IS75
LA	RESERVE	---	0438	RSRV	Sherry Brown	504.536.1111	504.536.4815	IS76
LA	STAR	---	0441	STAR	Mike Brouillette	225.625.2322	225.625.3422	IS78
MS	ALLTEL	ALT	0453	ALTL	Curtis Boe	704.845.7208	704.841.3231	AT01
MS	ALLTEL-Switched Access	ATL	0453	ALTL	Cheryl Gaskins	704.845.7883	704.841.3231	AT01
MS	BAY SPRINGS	TEC	0446	BYSP	Jeff Sikes	318.322.0015	318.323.2164	IT62
MS	BRUCE	---	0447	BUCE	Mackie Brasher	601.983.1220	601.983.7003	IS80
MS	CALHOUN CITY	TDS	0448	CLHC	Patsy Weatherford	423.671.4543	423.675.3881	CC10
MS	CTE-Home (HOMX) see TN	---	---	---	---	---	---	---
MS	DECATUR	---	0451	DCTR	Jeania Shealy	601.635.2251	601.635.2400	IS81
MS	DELTA	POT	0452	DLTA	Louie Tran	601.949.5260	601.353.0950	IS82
MS	FRANKLIN	POT	0454	FRNK	Louie Tran	601.949.5260	601.353.0950	IS83
MS	FULTON	FAIL	0455	FLTN	Randy James	601.764.3463	601.764.2564	IS84
MS	GEORGETOWN	---	0456	GRTW	Joie Miller	601.585.2211	601.585.2233	IS85
MS	GLEN ALN (LKSD)	---	0457	GLAL	Robert Sledge, Jr.	662.569.3311	662.569.3200	IS86
MS	LAMAR CTY &&	---	0301	LRCT	Roger L. Austin	612.435.1118	612.435.1247	IS14
MS	MID SOUTH	TDS	0460	MSTH	Patsy Weatherford	423.671.4543	423.675.3881	IS88
MS	MOUND BAYOU	FAIL	0462	MMBC	Randy James	601.764.3463	601.764.2564	IT63
MS	MYRTLE	TDS	0449	MYTL	Patsy Weatherfor	423.671.4543	423.675.3881	IT56
MS	NOXAPATER	---	0461	NXPR	Doug Stringer	601.764.3171	601.764.4142	IS89
MS	S E MISS	TDS	3301	MSPI	Patsy Weatherford	423.671.4543	423.675.3881	IS90
MS	SLEDGE	---	0466	SLDG	Robert Sledge, Jr.	662.569.3311	662.569.3200	IS92
MS	SMITHVILLE	---	0467	SMTV	Darnell Collums	662.651.4131	662.651.4711	IS93
NC	ALLTEL	ALT	0476	ALTL	Camisha Phillips	704.845.7469	704.841.3231	AT01
NC	ALLTEL	ALT	0476	ALTL	Curtis Boe	704.845.7208	704.841.3231	AT01
NC	ALLTEL-Switched	ALT	0476	ALTL	Cheryl Gaskins	704.845.7883	704.841.3231	AT01
NC	ALTANTIC TEL MB	---	0468	AMBR	Doug Huddle	910.754.4311	910.754.5499	IS94
NC	BARNARDSVILLE	TDS	0469	BDLY	Sally Lacy	865.671.4541	423.675.3881	BT65
NC	CITIZENS	---	0473	CZEN	David Flynn	828.884.4700	828.682.5959	CC01IS9

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NC	CONCORD	---	0474	CNCR	Jen Riggs	704.722.3221	704.788.6322	CC01
NC	ELLERBE	---	0478	ELRB	Herb Long	910.652.2214	910.652.7700	IS96
NC	LEXINGTON	---	0483	LXTN	Jeff Sechrest	336.249.5777	336.249.0958	LX01
NC	MEBTEL	---	4085	MBNE	Sandra Torain	919.563.9111	919.563.6700	IS97
NC	NORTH STATE	---	0491	NSTE	Joann Baughn	336.886.3994	336.885.4600	NT01
NC	NORTHSTATE	---	0491	NSTE	Jane Pendry	336.886.3664	336.885.4600	NT01
NC	PIEDMONT	---	0497	PMBP	Randall Parks	910.787.5433	704.787.5246	IS98
NC	PINEVILLE	---	0494	PIVL	Fred Cantrell	704.889.5700	704.276.7722	IS99
NC	RANDOLPH	---	0495	RNHL	Frances Carter	336.622.9011	336.622.9000	IT02
NC	RANDLPH TEL MR	---	0496	RMBP	Tony Chriscoe	910.879.7922	910.879.2100	IS00
NC	SALUDA	TDS	0498	SMTN	Sally Lacy	865.671.4541	423.675.3881	IT03
NC	SERVICIE	TDS	0500	SRVC	Sally Lacy	865.671.4541	423.675.3881	IT44
NC	SKYLINE	---	0501	SKLN	Melody Johnson	800.382.3800 EXT 306	910.877.2020	IT04
NC	Spring-ATX, BSLD, EMI, EXF, Intermedia, & FL 0506end users	SPU	0470 /0471	UGFL	ROTATES	800.871.3388	352.326.1573	Attn: Team Leader All states NC, SC, FL
NC	Spring-ATX, BSLD, EMI, EXF, Intermedia, & FL 0506end users	SPU	0506	UGFL	ROTATES	800.871.3388	352.326.1573	Attn: Team Leader All states NC, SC, FL
NC	Sprint (CENTEL/United)	SPU	0470 /0471	CEFL	Melissa Campbell	904.326.1217	904.326.1573	FK02 /NC01 /CT02
NC	Sprint (CENTEL/United)	SPU	0506	CEFL	Melissa Campbell	904.326.1217	904.326.1573	FK02 /NC01 /CT02
NC	Spring/ITC-UTC, ALC, EDS, Excel, Frontier, ISC Comm, LDS, NXT, TIM, VRT	SPU	0470 /0471	UGFL	ROTATES	800.961.6272	913.791.2218	Attn: Team Leader All states NC, SC, FL
NC	Spring/ITC-UTC, ALC, EDS, Excel, Frontier, ISC Comm, LDS, NXT, TIM, VRT	SPU	0506	UGFL	ROTATES	800.961.6272	913.791.2218	Attn: Team Leader All states NC, SC, FL
NC	Spring/MCI, BTI, TDX, DLC, TUT, LCI, NRN, TVN, CGW & NC.SC end users	SPU	0470 /0471	UGFL	Theresa Procter		252.641.9496	FL02 /NC01 /CT02
NC	Spring/MCI, BTI, TDX, DLC, TUT, LCI, NRN, TVN, CGW & NC.SC end users	SPU	0470 /0471	UGFL	Ginger Forehand	252.823.9259	252.641.9496	FL02 /NC01 /CT02
NC	Spring/MCI, BTI, TDX, DLC, TUT, LCI, NRN, TVN, CGW & NC.SC end	SPU	0470 /0471	UGFL	Ginger Forehand	252.823.9259	252.641.9496	FL02 /NC01 /CT02

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	users							
NC	Spring/MCI, BTI, TD X, DLC, TUT, LCI, NR N, TVN, CGW & NC.SC end users	SPU	0470 /0471	UGFL	Myrtle Teel	252.823.9484	252.641.9496	FL02 /NC01 /CT02
NC	Spring/MCI, BTI, TD X, DLC, TUT, LCI, NR N, TVN, CGW & NC.SC end users	SPU	0470 /0471	UGFL	Cassandra	252.823.9483	252.641.9496	FL02 /NC01 /CT02
NC	Spring/MCI, BTI, TD X, DLC, TUT, LCI, NR N, TVN, CGW & NC.SC end users	SPU	0506	UGFL	Theresa Proctor		252.641.9496	FL02 /NC01 /CT02
NC	Spring/MCI, BTI, TD X, DLC, TUT, LCI, NR N, TVN, CGW & NC.SC end users	SPU	0506	UGFL	Ginger Forehand	252.823.9259	252.641.9496	FL02 /NC01 /CT02
NC	Spring/MCI, BTI, TD X, DLC, TUT, LCI, NR N, TVN, CGW & NC.SC end users	SPU	0506	UGFL	Myrtle Teel	252.823.9484	252.641.9496	FL02 /NC01 /CT02
NC	Spring/MCI, BTI, TD X, DLC, TUT, LCI, NR N, TVN, CGW & NC.SC end users	SPU	0506	UGFL	Cassandra	252.823.9483	252.641.9496	FL02 /NC01 /CT02
NC	SURRY	---	0503	SRRY	Curtis Taylor	910.374.5021	910.374.5031	IT06
NC	Verizon-Contel	GTE	0509	CLSO	Status Desk	888.346.5705	---	GA01
NC	Verizon- General/GTE	GTE	4434	GTSE	Status Desk	888.346.5705	---	GS01 /GS03
NC	WILKES	---	0510	WMBP	Sandra Smith	910.973.3189	910.973.3290	IT08
NC	YADKIN VALLEY	---	0511	YUMS	Tom McBride	910.463.5052	910.463.5005	IT09
SC	ALLTEL	ALT	0517	ALTL	Sonja Couick	704.845.7882	704.841.3231	AT01
SC	ALLTEL – Switched	ALT	0517	ALTL	Cheryl Gaskins	704.845.7883	704.841.3231	AT01
SC	BLUFFTON &&	---	0512	BAPE	Laura Seley	843.341.1578	843.686.5804	IT10
SC	CHESNEE	---	0515	CHSN	Hana Lancaster	803.461.2111	803.461.3611	IT11
SC	CHESTER	---	0516	CHST	Jim Hickoin	803.581.9195	803.581.2225	CH01
SC	FARMERS	---	0520	FMCR	Brad Erin	803.382.1225	803.382.6909	FT01
SC	FORT MILL &&	---	0521	FTML	Lisa Wilson	803.324.6185	803.328.0312	LT01
SC	HARGRAY &&	---	0523	HRGY	Laura Seley	843.341.1578	843.686.5804	IT13
SC	HEATH SPRINGS	---	0524	HESG	Lisa Wilson	803.324.6185	803.328.0312	IT12
SC	HOME	---	0527	HOME	Colleen Finch	803.761.9191	803.761.9120	IT15
SC	HORRY	---	0528	HORY	Bill Rabon	803.365.2151	803.365.1111	IT16
SC	LANCASTER &&	---	0531	LNCS	Lisa Wilson	803.324.6185	803.328.0312	LT01
SC	LOCKHART	---	0532	LKRT	Jim Hicklin	803.581.9195	803.581.2225	CH01
SC	MCCLELLANVILLE	TDS	0533	MLVL	Sally Lacy	423.671.4541	423.675.3881	IT45
SC	NORWAY	TDS	0535	NRWY	Patsy Weatheford	423.671.4543	423.675.3881	IT48
SC	PALMETTO RUR	---	0536	PLNT	Anelle Boensch	803.538.2020	803.538.7313	IT20
SC	PIEDMONT RUR	---	0538	PRRL	Diane Cantrell	864.682.3131	864.682.8888	IT21
SC	POND BRANCH	---	0539	RNBH	Luther Kneece	803.894.3121	803.592.2123	IT22
SC	RIDGEWAY	---	0541	RDWY	Jim Hicklin	803.581.9195	803.581.2225	IT24
SC	ROCK HILL &&	---	0542	RCHL	Lisa Wilson	803.324.6185	803.328.0312	RH01
SC	SAND HILL	---	0546	SNHL	Evelyn Graham	803.658.3434	803.658.7700	IT25
SC	ST STEPHEN	TDS	0544	STST	Sally Lacy	865.671.4541	423.675.3881	IT46

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SC	Verizon-Contel	GTE	0526	CLSC	Status Desk	888.346.5705	---	AL04
SC	Verizon-General/GTE	GTE	4335	GTSE	Status Desk	888.346.5705	---	GS1 /GS03
SC	W CAROLINA RUR	---	0550	WECR	Tracy Gray	864.446.2111	864.446.2144	IT27
SC	WILLISTON	TDS	0551	WLST	Patsy Weatherford	423.671.4543	423.675.3881	IT48
TN	ALLTEL	ALT	4425	ATTL	Brandi Thomas	704.845.7535	704.841.3231	AT01
TN	ALLTEL	ALT	4425	ALTL	Rusty Chasteen	704.845.5305	704.841.3231	AT01
TN	ALLTEL	ALT	4425	ALTL	Andrea Paige	704.845.7219	704.841.3231	AT01
TN	ALLTEL	ALT	4425	ALTL	Sonja Couick	704.845.7882	704.841.3231	AT01
TN	ALLTEL-Switched	ALT	4425	ALTL	Cheryl Gaskins	704.845.7883	704.841.3231	AT01
TN	ARDMORE	---	4000	ARMD	Terru Wiles	205.423.2131	205.423.2208	IS01
TN	BEN LOMAND	---	0553	BNLM	Gail Woodlee	615.668.4131	615.668.6646	IT29
TN	BLEDSON	---	0554	BLDS	Nancie Austin	423.447.2121	423.447.2498	IT30
TN	CHICKAMAUGA	---	0354	CHCM	Randy James	601.764.3463	601.764.2564	IS32
TN	CITIZENS	CTZN	0577	CTZG	Linda Meadows	888.444.2267	214.363.5172	CZ05
TN	CITIZENS	CTZN	4336	CTZA	Linda Meadows	888.444.2267	214.363.5172	CZ05
TN	CLAIBORNE	CTE	0557	CLBN	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3170	IT55
TN	CONCORD	TDS	0559	CNCD	Ann Raby	423.671.4542	423.675.3881	IT55
TN	CROCKETT	TEC	0561	CRCT	Jeff Sikes	318.322.0015	423.675.3881	IT47
TN	CITY OF ADAMSVIL	CTE	0552	ADVL	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IT54
TN	CTY OF N MS &&	CTE	0458	HOMX	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IT53
TN	CTY OF OLTEWAH	CTE	0574	O OCD	Any rep	318.683.3170 Mgr Fred Feazell 318.683.3169	318.683.3370	IT38
TN	DEKALB	---	0562	DKAL	Ricky Gibbs	615.529.2151	615.529.2194	IT31
TN	HIGHLAND	---	0565	HLND	Diann Stephens	615.628.2121	615.628.2409	IS57
TN	HUMPHREYS	TDS	0566	HMPH	Ann Raby	423.671.4542	423.675.3881	IT34
TN	LORETTO	---	0570	LRTT	Glen Newton	615.853.5000	615.853.4329	IT35
TN	MILLINGTON	---	0571	MGTN	Doris Cannon	901.872.3311	901.872.2722	IT36
TN	NORTH CENTRAL	---	0573	NCTL	Patty Petty	615.666.2151	615.666.2085	IS62
TN	PEOPLES	TEC	0576	PPLS	Jeff Sikes	318.322.0015	318.323.2164	IT51
TN	RINGGOLD	---	0382	RNGL	Lydia Hullender	706.965.2345	706.965.6972	IS47
TN	TELLICO	TDS	0578	ELCO	Ann Raby	423.671.4542	423.675.3881	IT37
TN	TENNESSEE TEL	TDS	0575	TNNS	Ann Raby	423.671.4542	423.675.3881	IT38
TN	TRENTON	---	0389	TREN	Ronnie Denton	706.657.4367	706.398.1911	IS48
TN	TWIN LAKES	---	0579	TWLK	Lisa Bowman	931.268.2151	931.268.2027	IT39
TN	UNITED	---	0581	UNID	Herb Bivins	615.364.2289	615.364.7202	IT40
TN	W TENNESSEE	TEC	0583	WETN	Jeff Sikes	318.322.0015	318.323.2164	IT50
TN	YORKVILLE	---	0584	YRVL	Mary Alice Higdon	901.643.6121	901.643.6600	IT42

4332 ALLTEL NORTH GA FIBER RING IS ZSI FOR "SWITCHED ACCESS"; END OFFICES INVOLVED

#1 CLANTON, CHATSWORTH, COHUTTA, DALTON, JASPER, LYERLY, MENLO, TUNNEL HILL

#2 BILL PERIOD FOR THESE END OFFICES NEED TO BE THE 10TH

% BILL PERIODS - ANY CUST REQUESTED BILL CYCLE CAN BE USED EXCEPT WHEN ZSI

% 1 ZSI (BAID=SI) ACCOUNTS NEED TO BE SET UP IN THE Bill PERIOD SHOWN

% 2 FOR BAID "SM' UNLESS IXC SPECIFIED, USE BP SHOWN (FOR ITC)

% 3 FOR SPECIAL ACCESS, SEPARATE ACCOUNTS NO LONGER NEED TO BE ESTABLISHED.

% 4 FOR THE SBE CODE ON MAIN REFERENCE LINE (SW & SP)

&&- KNOWN CROSS BOUNDARIES, BST STATE CODE AND NUMERIC EC OF ITC IS USED

&&1 i.e. SBE TN, 0389; BIP is replaced with /EC TN % %

* GTE in Kentucky - Intermediary situations Winchester LATA only

* 1 All others ASR would be complimentary. No orders required (Winchester LATA only)

* 2 All switched access still goes through AT&T Southeast

* 3 Only special access points that go through AT&T Southeast are as follows:

* 4 Cumberland, Evarts, Irvine, Jenkins

1.5.4 Profiles for Independent Company Sorted by Lata / Company Name

TABLE P. Alabama

S T	COMPANY	AP Code	Exchange Name	Exchange CLLI	NPA	NXX	AT	AT Oper	Host OFC	NU M LA TA	B O S W
A L	CONTEL-AL	4424	ASHLAND	ASLDALXADS0	205	276	ANTNALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	ASHLAND	ASDLALXADS0	256	354	ANTNALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	CHULAFIN NEE	CHLFALXARS0	256	253	ANTNALMT0GT	BRHMALMT0GT	HFLNALXADS0	476	M M
A L	CONTEL-AL	4424	DELTA	DELTALXARS0	256	488	ANTNALMT0GT	BRHMALMT0GT	ASDLALXADS0	476	M M
A L	CONTEL-AL	4424	HEFLIN	HFLNALXADS0	256	201	ANTNALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	HEFLIN	HFLNAXADS0	256	463	ANTNALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	LECTA	LECTALXARS0	256	748	ANTNALMT0GT	BRHMALMT0GT	HFLNALXADS0	476	M M
A L	CONTEL-AL	4424	LINEVILLE	LNVLALXARS0	256	396	ANTNALMT0GT	BRHMALMT0GT	ASLDALXADS0	476	M M
A L	CONTEL-AL	4424	MORRISO N CRSRDS	MRCRALXARS0	256	363	ANTNALMT0GT	BRHMALMT0GT	ASLDALXADS0	476	M M
A L	CONTEL-AL	4424	WADLEY	WDLYALXARS0	256	395	ANTNALMT0GT	BRHMALMT0GT	ASLDALXADS0	476	M M
A L	CONTEL-AL	4424	WEDOWEE	WEDWALXARS0	256	357	ANTNALMT0GT	BRHMALMT0GT	ASLDALXADS0	476	M M
A L	CONTEL-AL	4424	WOODLAN D	WDLDALXARS0	256	449	ANTNALMT0GT	BRHMALMT0GT	ASLDALXADS0	476	M M
A L	BRINDLEE MTN	0283	ARAB	ARABALXADS1	256	317	ARABALXA02T	BRHMALMT0GT	---	476	M M
A L	BRINDLEE MTN	0283	ARAB	ARABALXADS1	256	586	ARABALXA02T	BRHMALMT0GT	---	476	M M
A L	BRINDLEE MTN	0283	ARAB	ARABALSADS1	256	931	ARABALXA02T	BRHMALMT0GT	---	476	M M
A L	BRINDLEE MTN	0283	MORGAN CITY	MRCYALXADS0	256	471	ARABALXA02T	BRHMALMT0GT	---	476	M M
A L	BRINDLEE MTN	0283	MORGAN CITY	MRCYALXADS0	256	498	ARABALXA02T	BRHMALMT0GT	---	476	M M
A L	BRINDLEE MTN	0283	UNION GROVE	UNGVALXADS0	256	296	ARABALXA02T	BRHMALMT0GT	---	476	M M
A L	BRINDLEE MTN	0283	UNION GROVE	UNGVALXADS0	256	753	ARABALXA02T	BRHMALMT0GT	---	476	M M
A L	ALLTEL-AL	0302	ASHVILLE	AHVLALXARS0	205	594	BRHMALMT0GT	BRHMALMT0GT	LEDSALXBDS0	476	M M
A L	ALLTEL-AL	0302	CAMP HILL	CMPHALXADS0	256	896	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	ALLTEL-AL	0302	LEEDS	LEDSALXARS0	205	699	BRHMALMT0GT	BRHMALMT0GT	LEDSALXBDS0	476	M M
A L	ALLTEL-AL	0302	LEEDS	LEDSALXARS0	205	702	BRHMALMT0GT	BRHMALMT0GT	LEDSALXBDS0	476	M M
A L	ALLTEL-AL	0302	LEEDS- MOODY	LEDSALXBDS0	205	640	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	ALLTEL-AL	0302	ODENVILL E	ODVLALXARS0	205	629	BRHMALMT0GT	BRHMALMT0GT	LEDSALXBDS0	476	M M
A L	ALLTEL-AL	0302	SPRINGVIL LE	SPVLALXARS0	205	467	BRHMALMT0GT	BRHMALMT0GT	LEDSALXBDS0	476	M M
A L	BLOUNTSVI LLE	0282	BLOUNTSV ILLE	BUVLALXADS0	205	429	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	BLOUNTSVI LLE	0282	NECTAR	NCTRALXARS0	205	559	BRHMALMT0GT	BRHMALMT0GT	BUVLALXAAAD S0	476	M M
A	BUTLER	0284	BUTLER	BTLRALXADS0	205	457	BRHMALMT0GT	BRHMALMT0GT	---	476	S

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L											I
A	BUTLER	0284	BUTLER	BRLRALXADS0	205	459	BRHMALMT0GT	BRHMALMT0GT	---	476	S
L											I
A	BUTLER	0284	LISMAN	LSMNALXADS0	205	398	BRHMALMT0GT	BRHMALMT0GT	---	476	S
L											I
A	BUTLER	0284	NEEDHAM	NDHMALXARS0	205	673	BRHMALMT0GT	BRHMALMT0GT	BTLRAKXADS0	476	S
L											I
A	BUTLER	0284	PENNINGTON	PNTNALXARS0	205	654	BRHMALMT0GT	BRHMALMT0GT	BTLRALXADS0	476	S
L											I
A	CONTEL-AL	4424	ALICEVILLE	ACVLALXADS0	205	373	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M
A	CONTEL-AL	4424	BERRY	BRRYALXARS0	205	689	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	BRILLIANT	BRILALXARS0	205	465	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	CARROLLTON	CRTNALXASD0	205	367	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M
A	CONTEL-AL	4424	CARROLLTON	CRTNALXADS0	205	399	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M
A	CONTEL-AL	4424	DETROIT	DTRTALXARS0	205	273	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	DOUBLE SPRINGS	DBSPALXARS0	205	273	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	DOUBLE SPRINGS	DBSPALXARS0	205	489	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	ETHLESVILLE	ETVLALXARS0	205	658	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	FAYETTE	FYTTALXARS0	205	270	BRHMALMT0GT	BRHMALMT0GT	WNFDLAXADS0	476	M
L											M
A	CONTEL-AL	4424	FAYETTE	FYTTALXARS0	205	904	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	FAYETTE	FYTTALXARS0	205	932	BRHMALMT0GT	BRHMALMT0GT	WNFDLAXADS0	476	M
L											M
A	CONTEL-AL	4424	GORDO	GORDALXADS0	205	364	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M
A	CONTEL-AL	4424	GUIN	GUINALXARS0	205	412	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	GUIN	GUINALXARS0	205	468	BRHMALMT0GT	BRHMALMT0GT	WNFDLAXADS0	476	M
L											M
A	CONTEL-AL	4424	HACKLEBURG	HCBGALXARS0	205	935	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	HALEYVILLE	HLVLALXARS0	205	269	BRHMALMT0GT	BRHMALMT0GT	WNFDLAXADS0	476	M
L											M
A	CONTEL-AL	4424	HALEYVILLE	HLVLALXARS0	205	485	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	HALEYVILLE	HLVLALXARS0	205	486	BRHMALMT0GT	BRHMALMT0GT	WNFDLAXADS0	476	M
L											M
A	CONTEL-AL	4424	HAMILTON	HMTNALXARS0	205	921	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M
L											M
A	CONTEL-AL	4424	HAMILTON	HMTNALXARS0	205	952	BRHMALMT0GT	BRHMALMT0GT	WNFDLAXADS0	476	M
L											M
A	CONTEL-AL	4424	JEMISON	JMSNALXADS0	205	688	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M
A	CONTEL-AL	4424	LINCOLN	LNCLALXARS0	205	763	BRHMALMT0GT	BRHMALMT0GT	PLCYALXADS0	476	M
L											M
A	CONTEL-AL	4424	PANOLA	PANLALXARS0	205	455	BRHMALMT0GT	BRHMALMT0GT	ACVLALXADS0	476	M
L											M
A	CONTEL-AL	4424	PELL CITY	PLCYALXADS0	205	338	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M
A	CONTEL-AL	4424	PELL CITY	PLCYALXADS0	205	405	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M
A	CONTEL-AL	4424	PELL CITY	PLCYALXADS0	205	812	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M
A	CONTEL-AL	4424	PELL CITY	PLCYALXADS0	205	814	BRHMALMT0GT	BRHMALMT0GT	---	476	M
L											M

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A L	CONTEL-AL	4424	PELL CITY	PLCYALXADS0	205	884	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	PHIL CAMPBELL	PHBLALXARS0	205	993	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M M
A L	CONTEL-AL	4424	REFORM	RFRMALXADS0	205	375	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	ROCKFOR D	RCFRALXADS0	205	377	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	SULLIGEN T	SLGNALXARS0	205	698	BRHMALMT0GT	BRHMALMT0GT	WNFDALXADS0	476	M M
A L	CONTEL-AL	4424	SURFSIDE	SRFSALXARS0	205	525	BRHMALMT0GT	BRHMALMT0GT	PLCYALXADS0	476	M M
A L	CONTEL-AL	4424	THORSBY	THRSALXARS0	205	646	BRHMALMT0GT	BRHMALMT0GT	JMSNALXADS0	476	M M
A L	CONTEL-AL	4424	THORSBY	THRSALXARS0	205	857	BRHMALMT0GT	BRHMALMT0GT	JMSNALXADS0	476	M M
A L	CONTEL-AL	4424	TRUSSVIL LE	TSVLALXADS0	205	655	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	TRUSSVIL LE	TSVLALXADS0	205	661	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	CONTEL-AL	4424	VERNON	VERNALXARS0	205	695	BRHMALMT0GT	BRHMALMT0GT	WNFDALXAD	476	M M
A L	CONTEL-AL	4424	VERNON	VERNALXARS0	205	712	BRHMALMT0GT	BRHMALMT0GT	WNFDALXAD	476	M M
A L	CONTEL-AL	4424	WINFIELD	WNFDALXADS0	205	487	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	MOUNDEVIL LE	0307	MOUNDEVIL LE	MNVLALXADS0	205	371	BRHMALMT0GT	BRHMALMT0GT	---	476	S I
A L	OAKMAN	0311	FLATWOOD	FLWDALXARS0	205	998	BRHMALMT0GT	BRHMALMT0GT	OKMNALXADS0	476	S I
A L	OAKMAN	0311	LYNN	LYNNALXARS0	205	893	BRHMALMT0GT	BRHMALMT0GT	OKMNALXADS0	476	S I
A L	OAKMAN	0311	NAUVOO	NAUVALXADS0	205	697	BRHMALMT0GT	BRHMALMT0GT	---	476	S I
A L	OAKMAN	0311	OAKMAN	OKMNALXADS0	205	622	BRHMALMT0GT	BRHMALMT0GT	---	476	S I
A L	ONEONTA	0312	ONEONTA	ONNTALXADS1	205	274	BRHMALMT0GT	BRHMALMT0GT	---	476	S I
A L	ONEONTA	0312	ONEONTA	ONNTALXADS1	205	625	BRHMALMT0GT	BRHMALMT0GT	---	476	S I
A L	RAGLAND	0316	RAGLAND	RGLDALXADS0	205	472	BRHMALMT0GT	BRHMALMT0GT	---	476	M M
A L	PEOPLES- AL	0314	ARONEY	ARNYALXARS0	256	561	CNTRALXE02T	BRHMALMT0GT	CSVLALXADS0	476	S I
A L	PEOPLES- AL	0314	CEDAR BLUFF	CDRBALXADS0	256	779	CNTRALXE02T	BRHMALMT0GT	---	476	S I
A L	PEOPLES- AL	0314	CENTRE	CNTRALXE02T	256	004	CNTRALXE02T	BRHMALMT0GT	---	476	S I
A L	PEOPLES- AL	0314	CENTRE	CNTRALXEDS0	256	927	CNTRALXE02T	BRHMALMT0GT	---	476	S I
A L	PEOPLES- AL	0314	CENTRE	CNTRALXEDS1	256	484	CNTRALXE02T	BRHMALMT0GT	---	476	S I
A L	PEOPLES- AL	0314	CONNINSV ILLE	COVLALXARS0	256	524	CNTRALXE02T	BRHMALMT0GT	CSVLALXADS0	476	S I
A L	PEOPLES- AL	0314	CROSSVIL LE	CSVLALXADS0	256	528	CNTRALXE02T	BRHMALMT0GT	---	476	S I
A L	PEOPLES- AL	0314	GAYLESVI LLE	GLVLALXARS0	256	422	CNTRALXE02T	BRHMALMT0GT	CDRBALXADS0	476	S I
A L	PEOPLES- AL	0314	LEESBUR G	LSBGALXARS0	256	526	CNTRALXE02T	BRHMALMT0GT	CNTRALXEDS1	476	S I
A L	PEOPLES- AL	0314	RINEHART	RNHRALXARS0	256	643	CNTRALXE02T	BRHMALMT0GT	CDRBALXADS0	476	S I
A L	PEOPLES- AL	0314	SANDROC K	SNRCALXARS0	256	523	CNTRALXE02T	BRHMALMT0GT	CNTRALXEDS1	476	S I
A L	PEOPLES- AL	0314	WHORTON	WHTNALXARS0	256	475	CNTRALXE02T	BRHMALMT0GT	CNTRALXEDS1	476	S I

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A L	CONTEL-AL	4424	MENTONE	MENTALXARS0	256	634	GDSDALMT01T	BRHMALMT0GT	VYHDALXADS0	476	M M
A L	CONTEL-AL	4424	VALLEY HEAD	VYHDALXADS0	256	635	GDSDALMT01T	BRHMALMT0GT	---	476	M M
A L	FARMERS	0290	BRYANT	BRYNALXARS0	256	597	GDSDALMT01T	BRHMALMT0GT	RNVLALXADS1	476	M M
A L	FARMERS	0290	FLATROCK	FLRKALXARS0	256	632	GDSDALMT01T	BRHMALMT0GT	RNVLALXADS1	476	M M
A L	FARMERS	0290	FYFEE	FYFFALXARS0	256	623	GDSDALMT01T	BRHMALMT0GT	RNVLALXADS1	476	M M
A L	FARMERS	0290	GERALDIN E	GLDNALXARS0	256	659	GDSDALMT01T	BRHMALMT0GT	RNVLALXADS1	476	M M
A L	FARMERS	0290	HENAGAR	HNGRALXARS0	256	657	GDSDALMT01T	BRHMALMT0GT	RNVLALXADS1	476	M M
A L	FARMERS	0290	PISGAH	PSGHALXARS0	256	451	GDSDALMT01T	BRHMALMT0GT	RNVLALXADS1	476	M M
A L	FARMERS	0290	RAINSVILL E	RNVLALXADS1	256	638	GDSDALMT01T	BRHMALMT0GT	---	476	M M
A L	FARMERS	0290	RAINSVILL E	RNVLALXADS1	256	717	GDSDALMT01T	BRHMALMT0GT	---	476	M M
A L	FARMERS	0290	RAINSVILL E	RNVLALAACM0	256	899	GDSDALMT01T	BRHMALMT0GT	---	476	M M
A L	HOPPER	0300	SNEAD	SNEDALXADS0	256	466	GDSDALMT01T	BRHMALMT0GT	---	476	M M
A L	HOPPER	0300	WALNUT GROVE	WLGVAXADS0	256	589	GDSDALMT01T	BRHMALMT0GT	---	476	M M
A L	ARDMORE	0280	ELKMONT	ELMTALXADS0	256	732	HNVIALLUN0GT	HNVIALLUN0GT	---	477	M M
A L	ARDMORE	0280	NEW MARKET	NWMRALXADS0	256	379	HNVIALLUN0GT	HNVIALLUN0GT	---	477	M M
A L	CONTEL-AL	4424	FALKVILLE	FLVLALXADS0	256	784	HNVIALLUN0GT	HNVIALLUN0GT	---	477	M M
A L	CONTEL-AL	4424	MASSEY	MSSYALXARS0	256	462	HNVIALLUN0GT	HNVIALLUN0GT	FLVLALXADS0	477	M M
A L	CONTEL-AL	4424	ODEN RIDGE	ODRGALXARS0	256	462	HNVIALLUN0GT	HNVIALLUN0GT	FLVLALXADS0	477	M M
A L	GENERAL- AL	4331	SCOTTSB ORO	SCBOALXADS0	256	218	HNVIALLUN0GT	HNVIALLUN0GT	---	477	S I
A L	GENERAL- AL	4331	SCOTTSB ORO	SCBOALXADS0	256	244	HNVIALLUN0GT	HNVIALLUN0GT	---	477	S I
A L	GENERAL- AL	4331	SCOTTSB ORO	SCBOALXADS0	256	259	HNVIALLUN0GT	HNVIALLUN0GT	---	477	S I
A L	GENERAL- AL	4331	SCOTTSB ORO	SCBOALXADS0	256	574	HNVIALLUN0GT	HNVIALLUN0GT	---	477	S I
A L	GENERAL- AL	4331	SCOTTSB ORO	SCBOALXADS0	256	575	HNVIALLUN0GT	HNVIALLUN0GT	---	477	S I
A L	GENERAL- AL	4331	SECTION	SECTALXADS0	256	228	HNVIALLUN0GT	HNVIALLUN0GT	---	477	S I
A L	GENERAL- AL	4331	SKYLINE	SKLNALXARS0	256	587	HNVIALLUN0GT	HNVIALLUN0GT	SECTALXADS0	477	S I
A L	NATIONAL	0286	BARTON	BARTALXARS0	256	370	HNVIALLUN0GT	HNVIALLUN0GT	CHRKALXADS0	477	S I
A L	NATIONAL	0286	CHEROKE E	CHRKALXADS0	256	359	HNVIALLUN0GT	HNVIALLUN0GT	---	477	S I
A L	NATIONAL	0286	MARGERU M	MGRMALXARS0	256	360	HNVIALLUN0GT	HNVIALLUN0GT	CHRKALXADS0	477	S I
A L	NEW HOPE	0308	GRANT	GRNTALXARS0	256	728	HNVIALLUN0GT	HNVIALLUN0GT	NWHPALXADS0	477	M M
A L	NEW HOPE	0308	NEW HOPE	NWHPALXADS0	256	723	HNVIALLUN0GT	HNVIALLUN0GT	---	477	M M
A L	NEW HOPE	0308	OWENS CRS RDS	OCRDALXARS0	256	725	HNVIALLUN0GT	HNVIALLUN0GT	NWHPALXADS0	477	M M
A L	PEOPLES- AL	0314	GRAYSON	GYSNALXADS0	256	292	HNVIALLUN0GT	HNVIALLUN0GT	---	477	S I
A L	ARDMORE	0280	ARDMORE	ARMRALXADS0	256	420	NSVLTNMT84T	NSLTNMT84T	---	477	M M

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A L	ARDMORE	0280	ARDMORE	ARMRALXADS0	256	423	NSVLTNMT84T	NSLTNMT84T	---	477	M M
A L	GENERAL- AL	4331	ABBEVILLE	ABVLALXADS0	256	585	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ANDALUSI A	ANDSALXADS0	256	222	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ANDALUSI A	ANDSALXADS0	334	427	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ANDALUSI A	ANDSALXADS0	334	428	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ARITON	ARITALXARS0	334	762	DTHNALXA03T	DTHNALXA03T	OZRKALXADS0	478	S I
A L	GENERAL- AL	4331	BANKS	BNKSALXARS0	334	243	DTHNALXA03T	DTHNALXA03T	BRNDALXADS0	478	S I
A L	GENERAL- AL	4331	BRANTLEY	BTLYALXARS0	334	527	DTHNALXA03T	DTHNALXA03T	LVRNALXADS0	478	S I
A L	GENERAL- AL	4331	BRUNDIDG E	BRNDALXADS0	334	735	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	CLIO	CLIOALXADS0	334	397	DTHNALXA03T	DTHNALXA03T	OZRKALXADS0	478	S I
A L	GENERAL- AL	4331	COLUMBIA	CLMAALXARS0	334	696	DTHNALXA03T	DTHNALXA03T	BTHNALXADS2	478	S I
A L	GENERAL- AL	4331	DALEVILLE	DLVLALXADS0	334	255	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DALEVILLE	DLVLALXADS0	334	503	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DALEVILLE	DLVLALXADS0	334	598	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DALEVILLE	DTHNALAW2MD	334	477	DTHNALXA03T	DTHNALXA03T	---	478	M M
A L	GENERAL- AL	4331	DOTHAN	DTHNAL04GMD	334	333	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNAL04GMD	334	392	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALAFCM1	334	701	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALAFCM1	334	797	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALAFCM1	334	798	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALAVCM1	334	618	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALAVCM1	334	714	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALAVCM1	334	790	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALBFCM1	334	713	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	406	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	671	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	673	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	677	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	678	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	702	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	712	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	792	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	793	DTHNALXA03T	DTHNALXA03T	---	478	S I

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A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS0	334	794	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALXADS2	334	615	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	DOTHAN	DTHNALAW2MD	334	718	DTHNALXA03T	DTHNALXA03T	---	478	M M
A L	GENERAL- AL	4331	DOZIER	DOZRALXARS0	334	496	DTHNALXA03T	DTHNALXA03T	LVRNALXADS0	478	S I
A L	GENERAL- AL	4331	ECHO	ECHOALXARS0	334	795	DTHNALXA03T	DTHNALXA03T	OZRKALXADS0	478	S I
A L	GENERAL- AL	4331	ELBA	ELBAALXADS0	334	897	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ENTERPRI SE	ENTRALAICM0	334	464	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ENTERPRI SE	ENTRALXADS0	334	308	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ENTERPRI SE	ENTRALXADS0	334	347	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ENTERPRI SE	ENTRALXADS0	334	348	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	ENTERPRI SE	ENTRALXADS0	334	393	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	FOREST HOME	FRHMALXARS0	334	346	DTHNALXA03T	DTHNALXA03T	GNVLALXADS0	478	S I
A L	GENERAL- AL	4331	GANTT	GNTTALXARS0	334	388	DTHNALXA03T	DTHNALXA03T	OPPALXADS0	478	S I
A L	GENERAL- AL	4331	GENEVA	GENVALXADS0	334	684	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	GEORGIAN A	GRGNALXADS0	334	376	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	GREENVIL LE	GNVLALXADS0	334	382	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	GREENVIL LE	GNVLALXADS0	334	383	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	HARTFOR D	HRFRALXADS0	334	588	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	HEADLAN D	HDLDALXARS0	334	693	DTHNALXA03T	DTHNALXA03T	DTHNALXADS0	478	S I
A L	GENERAL- AL	4331	KINGSTON	KSTNALXARS0	334	565	DTHNALXA03T	DTHNALXA03T	OPPALXADS0	478	S I
A L	GENERAL- AL	4331	LOUISVILL E	LSVLALXARS0	334	266	DTHNALXA03T	DTHNALXA03T	OZRKALXADS0	478	S I
A L	GENERAL- AL	4331	LUVERNE	LVRNALXADS0	334	335	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	MCKENZIE	MCKNALXADS0	334	374	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	MIDLAND CITY	MCKNALXADS0	334	983	DTHNALXA03T	DTHNALXA03T	DTHNALXADS0	478	S I
A L	GENERAL- AL	4331	MIDLAND CITY	MLCYALXARS0	334	984	DTHNALXA03T	DTHNALXA03T	DTHNALXADS2	478	S I
A L	GENERAL- AL	4331	NEW BROCKTO N	NWBCALXARS0	334	894	DTHNALXA03T	DTHNALXA03T	ENTRALXADS0	478	S I
A L	GENERAL- AL	4331	NEWTON	NWTNALXARS0	334	299	DTHNALXA03T	DTHNALXA03T	DLVLALXADS0	478	S I
A L	GENERAL- AL	4331	NEWVILLE	NWVIALXARS0	334	889	DTHNALXA03T	DTHNALXA03T	ABVLALSADS0	478	S I
A L	GENERAL- AL	4331	OPP	OPP ALXADS0	334	493	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	OZARK	OZRKALXADS0	334	445	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	OZARK	OZRKALXADS0	334	774	DTHNALXA03T	DTHNALXA03T	---	478	S I
A L	GENERAL- AL	4331	RED LEVEL	RDLVALXARS0	334	469	DTHNALXA03T	DTHNALXA03T	OPP ALXADS0	478	S I
A L	GENERAL- AL	4331	SAMSON	SMSNALXADS0	334	898	DTHNALXA03T	DTHNALXA03T	---	478	S

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L	AL										I
A	GENERAL-AL	4331	SLOCOMB	SLCMALXARS0	334	886	DTHNALXA03T	DTHNALXA03T	DTHNALXADS0	478	S
L	GENERAL-AL	4331	WICKSBURG	WCBGALXARS0	334	692	DTHNALXA03T	DTHNALXA03T	DTHNALXADS2	478	S
A	GRACEBA	0295	ASHFORD	ASFRALXADS0	334	814	DTHNALXA03T	DTHNALXA03T	---	478	S
L	GRACEBA	0295	ASHFORD	ASFRALXADS0	334	899	DTHNALXA03T	DTHNALXA03T	---	478	S
A	GRACEBA	0295	COTTONWOOD	CTWDALXADS0	334	691	DTHNALXA03T	DTHNALXA03T	---	478	S
L	GRACEBA	0295	GORDON	GRDNALXADS0	334	522	DTHNALXA03T	DTHNALXA03T	---	478	S
A	ALLTEL-AL	0302	ECLECTIC	ECLCALXADS1	334	541	MTGMALMT0G T	MTGMALMT0G T	---	478	M
L	ALLTEL-AL	0302	KOWALIGA	KWLGALXARS0	334	857	MTGMALMT0G T	MTGMALMT0G T	ECLCALXADS0	478	M
A	CONTEL-AL	4424	ALBERTA	ALBRALXARS0	334	573	MTGMALMT0G T	MTGMALMT0G T	ORVLALXADS0	478	M
L	CONTEL-AL	4424	NOTASULGA	NTSLALCARS0	334	257	MTGMALMT0G T	MTGMALMT0G T	TLLSALXADS0	478	M
A	CONTEL-AL	4424	ORVILLE	ORVLALXADS0	334	996	MTGMALMT0G T	MTGMALMT0G T	---	478	M
L	CONTEL-AL	4424	PINE HILL	PNHLALXADS0	334	963	MTGMALMT0G T	MTGMALMT0G T	---	478	M
A	CONTEL-AL	4424	TALLASSE	TLLSALXADS0	334	252	MTGMALMT0G T	MTGMALMT0G T	---	478	M
L	CONTEL-AL	4424	TALLASSE	TLLSALXADS0	334	283	MTGMALMT0G T	MTGMALMT0G T	---	478	M
A	GOSHEN	0296	GOSHEN	TSHNALXADS0	334	484	MTGMALMT0G T	MTGMALMT0G T	---	478	S
L	HAYNESVILLE	0299	GORDONVILLE	GOVLALXARS0	334	563	MTGMALMT0G T	MTGMALMT0G T	HYVLALXADS0	478	M
A	HAYNESVILLE	0299	HAYNEVILLE	HYVLALXADS0	334	548	MTGMALMT0G T	MTGMALMT0G T	---	478	M
L	HAYNESVILLE	0299	LOWNDES BORO	LWBOALXARS0	334	278	MTGMALMT0G T	MTGMALMT0G T	HYVLALXADS0	478	M
A	MON-CRE	0305	LAPINE	LAPIALXADS0	334	537	MTGMALMT0G T	MTGMALMT0G T	---	478	M
L	MON-CRE	0305	PINE LEVEL	PNLVALXADS0	334	584	MTGMALMT0G T	MTGMALMT0G T	---	478	M
A	MON-CRE	0305	RAMER	RAMRALXADS0	334	562	MTGMALMT0G T	MTGMALMT0G T	---	478	M
L	PINE BELT	0315	ARLINGTON	ARTNALXARS0	334	385	MTGMALMT0G T	MTGMALMT0G T	DXMLALXADS0	478	S
A	PINE BELT	0315	DIXON'S MILLS	DXMLALXADS0	334	813	MTGMALMT0G T	MTGMALMT0G T	---	478	S
L	PINE BELT	0315	DIXON'S MILLS	DXMLALXADS0	334	992	MTGMALMT0G T	MTGMALMT0G T	---	478	S
A	PINE BELT	0315	NANAFALIA	NNFLALXARS0	334	736	MTGMALMT0G T	MTGMALMT0G T	DXMLALXADS0	478	S
L	PINE BELT	0315	SWEETWATER	SWWRALXARS0	334	994	MTGMALMT0G T	MTGMALMT0G T	DXMLALXADS0	478	S
A	ROANOKE	0317	ROANOKE	RONKALXADS0	334	863	MTGMALMT0G T	MTGMALMT0G T	---	478	S
L	ROANOKE	0317	ROANOKE	RONKALXADS0	334	868	MTGMALMT0G T	MTGMALMT0G T	---	478	S
A	ROANOKE	0317	ROCK MILLS	RCMLALXARS0	334	885	MTGMALMT0G T	MTGMALMT0G T	RONKALXADS0	478	S
L	SOUTHLAND	4464	CAMDEN	CMDNALXADS0	334	682	MTGMALMT0G T	MTGMALMT0G T	---	478	M
A	SOUTHLAND	4464	CATHERINE	CTHRALXARS0	334	225	MTGMALMT0G T	MTGMALMT0G T	CMDNALXADS0	478	M
L	SOUTHLAND	4464	THOMASTON	THMTALXARS0	334	627	MTGMALMT0G T	MTGMALMT0G T	CMDNALXADS0	478	M

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A L	SOUTHLAN D	4464	VREDENB URGH	VRBGALXARS0	334	337	MTGMALMT0G T	MTGMALMT0G T	CMDNALXADS0	478	M M
A L	UNION SPRINGS	0322	FORT DAVIS	FTDVALXARS0	334	485	MTGMALMT0G T	MTGMALMT0G T	UNSPALXADS0	478	M M
A L	UNION SPRINGS	0322	MIDWAY	MDWYALXARS0	334	529	MTGMALMT0G T	MTGMALMT0G T	UNSPALXADS0	478	M M
A L	UNION SPRINGS	0322	PEROTE	PROTALXARS0	334	474	MTGMALMT0G T	MTGMALMT0G T	UNSPALXADS0	478	M M
A L	UNION SPRINGS	0322	UNION SPRINGS	UNSPALXADS0	334	738	MTGMALMT0G T	MTGMALMT0G T	---	478	M M
A L	MONROEVI LLE	0306	BEATRICE	BTRCALXARS0	334	789	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	MONROEVI LLE	0306	EXCEL	EXCLALXARS0	334	765	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	MONROEVI LLE	0306	FINCHBUR G	FNBGALXARS0	334	282	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	MONROEVI LLE	0306	FRISCO CITY	FRCYALXARS0	334	267	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	MONROEVI LLE	0306	GOSPORT	GSPTALXARS0	334	258	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	MONROEVI LLE	0306	MONROEV ILLE	MALVALXADS0	334	362	ATMRALXA01T	MOBILEALAZ0G T	---	480	M M
A L	MONROEVI LLE	0306	MONROEV ILL	MALVALXADS0	334	575	ATMRALXA01T	MOBILEALAZ0G T	---	480	M M
A L	MONROEVI LLE	0306	MONROEV ILLE	MALVALXADS0	334	743	ATMRALXA01T	MOBILEALAZ0G T	---	480	M M
A L	MONROEVI LLE	0306	PETERMA N	PTMNALXARS0	334	564	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	MONROEVI LLE	0306	PINE APPLE	PNAPALXARS0	334	746	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	MONROEVI LLE	0306	REPTON	RPTNALXARS0	334	248	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	MONROEVI LLE	0306	URIAH	URIHALXARS0	334	862	ATMRALXA01T	MOBILEALAZ0G T	MOVLALXADS0	480	M M
A L	SOUTHLAN D	4464	ATMORE	ATMRALXADS0	334	368	ATMRALXA01T	MOBILEALAZ0G T	---	480	M M
A L	SOUTHLAN D	4464	ATMORE	ATMRALXADS0	334	446	ATMRALXA01T	MOBILEALAZ0G T	---	480	M M
A L	SOUTHLAN D	4464	HUXFORD	HXFRALXARS0	334	294	ATMRALXA01T	MOBILEALAZ0G T	ATMRALXADS0	480	M M
A L	SOUTHLAN D	4464	MC CULLOUGH	MCCLALXARS0	334	577	ATMRALXA01T	MOBILEALAZ0G T	ATMRALSACS0	480	M M
A L	SOUTHLAN D	4464	WALNUT HILL	ATMRALXA369	334	369	ATMRALXA01T	MOBILEALAZ0G T	---	480	M M
A L	SOUTHLAN D	4464	WALNUT HILL	WLHLFLXADS0	334	327	ATMRALXA01T	MOBILEALAZ0G T	---	480	M M
A L	GULF	0298	BON SECOUR	BNSCALXARS0	334	949	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M M
A L	GULF	0298	ELBERTA	ELBTALXARS0	334	986	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M M
A L	GULF	0298	ELBERTA	ELBTALXBR0	334	987	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M M
A L	GULF	0298	FOLEY	FOLYALXACM1	334	424	FOLYALXA01T	FOLYALXA01T	---	480	M M
A L	GULF	0298	FOLEY	FOLYALXADS0	334	943	FOLYALXA01T	FOLYALXA01T	---	480	M M
A L	GULF	0298	FOLEY	FOLYALXADS0	334	952	FOLYALXA01T	FOLYALXA01T	---	480	M M
A L	GULF	0298	FOLEY	FOLYALXADS0	334	970	FOLYALXA01T	FOLYALXA01T	---	480	M M
A L	GULF	0298	FOLEY	FOLYALXADS0	334	971	FOLYALXA01T	FOLYALXA01T	---	480	M M
A L	GULF	0298	FOLEY	FOLYALXADS0	334	972	FOLYALXA01T	FOLYALXA01T	---	480	M M
A L	GULF	0298	FOLEY	FOLYALXADS0	334	978	FOLYALXA01T	FOLYALXA01T	---	480	M M

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L												
A	GULF	0298	FOLEY	FOLYALXADS0	334	979	FOLYALXA01T	FOLYALXA01T	---	480	M	
L											M	
A	GULF	0298	FOLEY	FOLYALXADS0	334	955	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	FORT MORGAN	FTMRALXARS0	334	540	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	FORT MORGAN	FTMRALXARS0	334	543	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	GULF SHORES	GLSHALXADS0	334	967	FOLYALXA01T	FOLYALXA01T	---	480	M	
L											M	
A	GULF	0298	GULF SHORES	GLSHALXADS0	334	968	FOLYALXA01T	FOLYALXA01T	---	480	M	
L											M	
A	GULF	0298	GULF SHORES	GLSHALXADS0	334	948	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	GULF SHORES	GLSHALXADS0	334	975	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	LILLIAN	LLLNALXARS0	334	962	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	LILLIAN	LLLNALXARS0	334	961	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	LOXLEY	LXLYALXARS0	334	964	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	LOXLEY	LXLYALXARS0	334	960	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	MAGNOLIA SPGS	MGSPALXARS0	334	965	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	ORANGE BEACH	ORBHALXARS0	334	981	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	ORANGE BEACH	ORBHALXARS0	334	980	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	ORANGE BEACH	ORBHALXARS0	334	974	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	ROBERTS DALE	RBDLALZARS0	334	945	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	ROBERTS DALE	RBDLALZARS0	334	947	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	SEMINOLE	SMNLALXARS0	334	946	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	SEMINOLE	SMNLALXBRS0	334	942	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	SUMMERD ALE	MRLWALXARS0	334	988	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	GULF	0298	SUMMERD ALE	SRDLALXARS0	334	989	FOLYALXA01T	FOLYALXA01T	FOLYALXADS0	480	M	
L											M	
A	MILLRY	0304	CHATOM	CHTMLXASD0	334	847	MLRYALXA01T	MOBILEALAZOG T	---	480	M	
L											M	
A	MILLRY	0304	DEER PARK	CHTMLXADS0	334	777	MLRYALXA01T	MOBILEALAZOG T	---	480	M	
L											M	
A	MILLRY	0304	FRANKVILLE	FKVLALXASD0	334	754	MLRYALXA01T	MOBILEALAZOG T	---	480	M	
L											M	
A	MILLRY	0304	FRUITDALE	CHTMLXADS0	334	827	MLRYALXA01T	MOBILEALAZOG T	---	480	M	
L											M	
A	MILLRY	0304	GILBERTO WN	GLTWALXADS0	334	743	MLRYALXA01T	MOBILEALAZOG T	---	480	M	
L											M	
A	MILLRY	0304	MILLRY	MLRYALXA01T	334	010	MLRYALXA01T	MOBILEALAZOG T	---	480	M	
L											M	
A	MILLRY	0304	MILLRY	MLRYALXADS0	334	846	MLRYALXA01T	MOBILEALAZOG T	---	480	M	
L											M	
A	CASTLEBERRY	0285	CASTLEBERRY	CSTLALXADS0	334	966	MOBILEALAZOG T	MOBILEALAZOG T	---	480	M	
L											M	
A	CONTEL-AL	4424	BAYOU LABATRE	BLBTALXADS0	334	824	MOBILEALAZOG T	MOBILEALAZOG T	---	480	M	
L											M	
A	CONTEL-AL	4424	COFFEEVILLE	CFVLALXADS0	334	276	MOBILEALAZOG T	MOBILEALAZOG T	---	480	M	
L											M	

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A L	CONTEL-AL	4424	DAUPHIN ISLND	DPISALXARS0	334	861	MOBILEALAZOG T	MOBILEALAZOG T	BLBTALXADS0	480	M M
A L	CONTEL-AL	4424	FOWL RIVER	FWRVALXARS0	334	873	MOBILEALAZOG T	MOBILEALAZOG T	BLBTALXADS0	480	M M
A L	CONTEL-AL	4424	GRAND BAY	GDBAALXARS0	334	865	MOBILEALAZOG T	MOBILEALAZOG T	BLBTALXADS0	480	M M
A L	CONTEL-AL	4424	IRVGTN STELMO	IRSEALXARS0	334	957	MOBILEALAZOG T	MOBILEALAZOG T	BLBTALXADS0	480	M M
A L	GROVEHILL	0297	GROVE HILL	GVHLALXADS0	334	275	MOBILEALAZOG T	MOBILEALAZOG T	---	480	M M
A L	MILLRY	0304	SILAS	SILSALXADS0	334	542	MOBILEALAZOG T	MOBILEALAZOG T	---	480	M M

TABLE Q. Florida
TABLE Q. Florida

S T	COMPANY	AP Code	Exchange Name	Exchange CLLI	NPA	NXX	AT	AT Oper	Host OFC	NU M LA TA	B O S W
F L	GTC,INC. (FLORALA)	0294	FLORALA	FLRLALXADS0	334	858	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	GTC,INC. (FLORALA)	0291	LAUREL HILL	LRHLFLXADS0	850	652	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	GTC,INC. (FLORALA)	0291	PAXTON	PXTNFLXASD0	850	834	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	GTC,INC. (FLORALA)	0294	WING	FLRLALXADS0	334	572	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	BAKER	BAKRFLXADS0	850	537	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	CRESTVIE W	CRVWFLXADS0	850	682	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	CRESTVIE W	CRVWFLXADS0	850	683	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	CRESTVIE W	CRVWFLXADS0	850	689	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	CRESTVIE W	CRVWFLXADS0	850	902	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	DE FUNIAK SPRINGS	DFSPFLXADS0	850	892	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	DE FUNIAK SPRINGS	DFSPFLXADS0	850	951	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	DE FUNIAK SPRINGS	DFSPFLXADS0	850	213	CRVWFLXA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	FREEPOR T	FRPTFLXARS0	850	835	CRVWFLXA02T	FTWBFLXA02T	DFSPFLXADS0	448	M M
F L	SPRINT (CENTEL)- FL	0340	GLENDALE	GLDLFLXARS0	850	859	CRVWFLXA02T	FTWBFLXA02T	DFSPFLXADS0	448	M M
F L	SPRINT (CENTEL)- FL	0340	PONCE DE LEON	PNLNFLXARS0	850	836	CRVWJLXA02T	FTWBFLXA02T	DFSPFLXADS0	448	M M
F L	SPRINT (CENTEL)- FL	0340	DESTIN	DESTFLXADS0	850	650	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	DESTIN	DESTFLXADS0	850	654	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	DESTIN	DESTFLXADS0	850	837	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	EGLIN AFB	ELFDLXADS0	850	882	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	EGLIN AFB	ELFDLXADS0	850	883	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F	SPRINT	0340	EGLIN AFB	ELFDLXADS0	850	885	FTWBFLA02T	FTWBFLXA02T	---	448	M

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L	(CENTEL)- FL											M
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	240	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	243	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	244	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	301	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	302	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXBDS0	850	314	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXBDS0	850	315	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM4	850	376	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM5	850	530	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	568	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXCRS0	850	581	FTWBFLA02T	FTWBFLXA02T	FTWBFLXADS0	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	582	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM2	850	585	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM2	850	598	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM0	850	621	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	664	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	796	FTWBFLA02T	FTWBFLXA02T	cell-mobilcom	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	803	FTWBFLA02T	FTWBFLXA02T	Cell-mobilcom	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	830	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	833	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	862	FTWBFLA02T	FTWBFLXA02T	---	448	M M	
F	SPRINT	0340	FORT	FTWBFLXADS0	850	863	FTWBFLA02T	FTWBFLXA02T	---	448	M	

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L	(CENTEL)- FL		WALTON BCH								M
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	864	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM2	850	865	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM2	850	974	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXADS0	850	986	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM6	850	217	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	HURLBUR T AFB	HRFDLJRS0	850	881	FTWBFLA02T	FTWBFLXA02T	HRFRDFLXADS 0	448	M M
F L	SPRINT (CENTEL)- FL	0340	HURLBUR T AFB	HRFDLXADS0	850	884	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	SANTA ROSA BEACH	SNSFLXARS0	850	267	FTWBFLA02T	FTWBFLXA02T	DESTFLXADS0	448	M M
F L	SPRINT (CENTEL)- FL	0340	SANTA ROSA BEACH	SNSFLXARS0	850	622	FTWBFLA02T	FTWBFLXA02T	DESTFLXADS0	448	M M
F L	SPRINT (CENTEL)- FL	0340	SEAGROV E BEACH	SGBHFLXARS0	850	231	FTWBFLA02T	FTWBFLXA02T	DESTFLXADS0	448	M M
F L	SPRINT (CENTEL)- FL	0340	SEAGROV E BEACH	SGBHFLXARS0	850	534	FTWBFLA02T	FTWBFLXA02T	DESTFLXADS0	448	M M
F L	SPRINT (CENTEL)- FL	0340	SHALIMAR	SHLMFLXADS0	850	609	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	SHALIMAR	SHLMFLXADS0	850	651	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	VALPARAI SO	VLPRFLXADS0	850	678	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	VALPARAI SO	VLPRFLXADS0	850	729	FTWBFLA02T	FTWBFLXA02T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	VALPARAI SO	VLPRFLXADS0	850	897	FTWBFLA02T	FTWBFLXA02T	VLPRFLXADS0	448	M M
F L	SPRINT (CENTEL)- FL	0340	FORT WALTON BCH	FTWBFLXACM6	850	218	FTWBFLXE02T	FTWBFLXA02T	---	448	M M
F L	SOUTHLAN D	4465	MOLINO	MOLNFLXADS0	850	587	PNSCFLWA01T	PNSCFLWA01T	---	448	M M
F L	SPRINT (CENTEL)- FL	0340	ALFORD	ALFRFLXARS0	850	579	MRNNFLXA03T	TLHSFLXA02T	MRNNFLXADS0	450	M M
F L	SPRINT (CENTEL)- FL	0340	BONIFAY	BNFYFLXARS0	850	547	MRNNFLXA03T	TLHSFLXA02T	MRNNFLXADS0	450	M M
F L	SPRINT (CENTEL)- FL	0340	COTTOND ALE	CTDLFLXARS0	850	352	MRNNFLXA03T	TLHSFLXA02T	MRNNFLSADS0	450	M M
F L	SPRINT (CENTEL)- FL	0340	GRAND RIDGE	GDRGFLXADS0	850	592	MRNNFLXA03T	TLHSFLXA02T	---	450	M M

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F L	SPRINT (CENTEL)- FL	0340	GREENWO OD	GNWDFLXARS0	850	594	MRNNFLXA03T	TLHSFLXA02T	MRNNFLXADS0	450	M M
F L	SPRINT (CENTEL)- FL	0340	MALONE	MALNFLXARS0	850	569	MRNNFLXA03T	TLHSFLXA02T	MRNNFLXADS0	450	M M
F L	SPRINT (CENTEL)- FL	0340	MARIANNA	MRNNFLXADS0	850	209	MRNNFLXA03T	TLHSFLXA02T	---	450	M M
F L	SPRINT (CENTEL)- FL	0340	MARIANNA	MRNNFLXADS0	850	482	MRNNFLXA03T	TLHSFLXA02T	---	450	M M
F L	SPRINT (CENTEL)- FL	0340	MARIANNA	MRNNFLXADS0	850	526	MRNNFLXA03T	TLHSFLXA02T	---	450	M M
F L	SPRINT (CENTEL)- FL	0340	MARIANNA	MRNNFLXADS0	850	718	MRNNFLXA03T	TLHSFLXA02T	---	450	M M
F L	SPRINT (CENTEL)- FL	0340	MARIANNA	MRNNFLXADS0	850	600	MRNNFLXA03T	TLHSFLXA02T	---	450	M M
F L	SPRINT (CENTEL)- FL	0340	REYNOLD S HILL	RYHFLXARS0	850	956	MRNNFLXA03T	TLHSFLXA02T	MRNNFLXADS0	450	M M
F L	SPRINT (CENTEL)- FL	0340	SNEADS	SNDSFLXARS0	850	593	MRNNFLXA03T	TLHSFLXA02T	MRNNFLXADS0	450	M M
F L	SPRINT (CENTEL)- FL	0340	WESTVILL E	WSTVFLXARS08 50	850	548	MRNNFLXA03T	TLHSFLXA02T	MRNNFLXADS0	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	ALLIGATO R POINT	ARNFLXARS0	850	349	PTSJFLXA02T	FTWBFXA02T	CRBLFLXADS0	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	ALTHA	ALTHFLXADS0	850	762	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	APALACHI COLA	APLCFLXADS0	850	653	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	BLOUNTST OWN	BLTWFLXADS0	850	674	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	BRISTOL	BRSTFLXADS0	850	643	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	CARRABEL LE	CRBLFLXADS0	850	697	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	CHATTAH OOCHEE, FL	CHTHFLXADS0	850	663	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	CHATTAH OOCHEE, GA	CHTHFLXADS0	850	662	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	EAST POINT	ESPNFLXADS0	850	670	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	EAST POINT	SGISFLXARS0	850	927	PTSJFLXA02T	FTWBFXA02T	ESPNFLXADS0	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	HOSFORD	HSFRFLXARS0	850	379	PTSJFLXA02T	FTWBFXA02T	BRSTFLXADS0	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	PORT ST JOE	PTSJFLXADS0	850	227	PTSJFLXA02T	FTWBFXA02T	---	450	M M

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F L	GTC,INC. (ST JOSEPH)	0291	PORT ST JOE	PTSJFLXADSO	850	229	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	PORT ST JOE	PTSJFLXADSO	850	827	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	PORT ST JOE	PTSJFLXADSO	850	898	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	PORT ST JOE	PTSJFLXADSO	850	899	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	THE BEACHES	THBHFLXADSO	850	647	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	THE BEACHES	THBHFLXADSO	850	648	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	TYNDALL AFB	TAFBFLXADSO	850	283	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	TYNDALL AFB	TAFBFLXADSO	850	286	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	GTC,INC. (ST JOSEPH)	0291	WEWAHIT CH KA	WWHTFLXADSO	850	639	PTSJFLXA02T	FTWBFXA02T	---	450	M M
F L	QUINCY	4454	GREENSB ORO	GNBOFLXARSO	850	442	TLHSFLXA02T	TLHSFLXA02T	QNCYFLXADSO	450	M M
F L	QUINCY	4454	GRETNA	GRETFLXARSO	850	856	TLHSFLXA02T	TLHSFLXA02T	QNCYFLXADSO	450	M M
F L	QUINCY	4454	QUINCY	QNCYFLXADSO	850	627	TLHSFLXA02T	TLHSFLXA02T	---	450	M M
F L	QUINCY	4454	QUINCY	QNCYFLXADSO	850	875	TLHSFLXA02T	TLHSFLXA02T	---	450	M M
F L	ALLTEL-FL	0336	CALLAHAN	CLHNFLXADSO	904	879	JCVLFLCL05T	JCVLFLCL05T	---	452	M M
F L	ALLTEL-FL	0336	CRESCEN T CITY	CRCYFLXADSO	904	698	JCVLFLCL05T	JCVLFLCL05T	---	452	M M
F L	ALLTEL-FL	0336	FLORAH OME	FLRHFLXADS1	904	659	JCVLFLCL05T	JCVLFLCL05T	---	452	M M
F L	ALLTEL-FL	0336	FLORAH OME	FLRJFLXADS1	904	661	JCVLFLCL05T	JCVLFLCL05T	---	452	M M
F L	ALLTEL-FL	0336	HASTINGS	HSNGJLXADSO	904	692	JCVLFLCL05T	JCVLFLCL05T	---	452	M M
F L	ALLTEL-FL	0336	HILLARD	HLRDFLXADSO	904	845	JCVLFLCL05T	JCVLFLCL05T	---	452	M M
F L	ALLTEL-FL	0336	INTERL AC HEN	INTRFLXADSO	904	684	JCVLFLCL05T	JCVLFLCL05T	---	452	M M
F L	NORTHEAS T FL	0335	MACCLEN NY	MCLNFLXADSO	904	259	JCVLFLCL05T	JCVLFLCL05T	---	452	M M
F L	NORTHEAS T FL	0335	SANDERS ON	SNSNFLXARSO	904	275	JCVLFLCL05T	JCVLFLCL05T	MCLNFLXADSO	452	M M
F L	SPRINT (CENTEL)- FL	0340	KINGSLEY LAKE	KGLKFLXARSO	904	533	JCVLFLCL05T	TLHSFLXA02T	STRKFLXADSO	452	M M
F L	SPRINT (CENTEL)- FL	0340	LAWTEY	LWTYFLXARSO	904	782	JCVLFLCL05T	TLHSFLXA02T	STRKFLXADSO	452	M M
F L	SPRINT (CENTEL)- FL	0340	STARKE	STRKFLXADSO	904	368	JCVLFLCL05T	TLHSFLXA02T	---	452	M M
F L	SPRINT (CENTEL)- FL	0340	STARKE	STRKFLXADSO	904	799	JCVLFLCL05T	TLHSFLXA02T	---	452	M M
F	SPRINT	0340	STARKE	STRKFLXADSO	904	964	JCVLFLCL05T	TLHSFLXA02T	---	452	M

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L	(CENTEL)- FL										M
F L	SPRINT (CENTEL)- FL	0340	STARKE	STRKFLXADS0	904	966	JCVLFLCL05T	TLHSFLXA02T	---	452	M M
F L	SPRINT (CENTEL)- FL	0340	STARKE	STRKFLXADS0	904	263	JCVLFLCL05T	TLHSFLXA02T	---	452	M M
F L	ALLTEL-FL	0336	ALACHUA	ALCHFLXARS1	904	418	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	ALACHUA	ALCHFLXARS1	904	462	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	BRANDFO RM	BRFRFLXARS1	904	935	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M M
F L	ALLTEL-FL	0336	DOWLING PARK	DWPKFLXARS0	904	658	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	FL SHRFS BOYS RAN	BORAFXARS1	904	842	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	FORT WHITE	FTWHFLXADS0	904	497	LVOKFLXA03T	LVOKFLXS03T	---	452	M M
F L	ALLTEL-FL	0336	HIGH SPRINGS	HGSPFLXADS0	904	454	LVOKFLXA03T	LVOKFLXS05T	---	452	M M
F L	ALLTEL-FL	0336	JASPER	JSPRFLXARS1	904	792	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	JENNINGS	JNGSFLXARS1	904	938	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	LAKE BUTLER	LKBTFLXADS0	904	496	LVOKFLXA03T	LVOKFLXS03T	---	452	M M
F L	ALLTEL-FL	0336	LIVE OAK	LVOKFLXADS0	904	208	LVOKFLXA03T	LVOKFLXS03T	---	452	M M
F L	ALLTEL-FL	0336	LIVE OAK	LVOKFLXADS0	904	330	LVOKFLXA03T	LVOKFLXS03T	---	452	M M
F L	ALLTEL-FL	0336	LIVE OAK	LVOKFLXADS0	904	362	LVOKFLXA03T	LVOKFLXS03T	---	452	M M
F L	ALLTEL-FL	0336	LIVE OAK	LVOKFLXADS0	904	364	LVOKFLXA03T	LVOKFLXS03T	---	452	M M
F L	ALLTEL-FL	0336	LIVE OAK	LVOKFLXA03T	904	004	LVOKFLXA03T	LVOKFLXS03T	---	452	M M
F L	ALLTEL-FL	0336	LURAVILLE	LFRLVFLXARS1	904	776	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	MAYO	MAYOFLXARS1	904	294	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	RAIFORD	RAFRLXARS1	904	431	LVOKFLXA03T	LVOKFLXS03T	LKBTFLXADS0	452	M M
F L	ALLTEL-FL	0336	WELLBOR N	WLBRFLXADS1	904	963	LVOKFLXA03T	LVOKFLXS03T	---	452	M M
F L	ALLTEL-FL	0336	WHITE SPRINGS	WHSPFLXARS1	904	303	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXAFS0	452	M M
F L	ALLTEL-FL	0336	WHITE SPRINGS	WHSPFLXARS1	904	397	LVOKFLXA03T	LVOKFLXS03T	LVOKFLXADS0	452	M M
F L	ALLTEL-FL	0336	BROOKER	BRKRFLXARS1	352	485	GSVLFLMA01T	GSVLFLMA01T	---	454	M M
F L	ALLTEL-FL	0336	CITRA	CITRFLXADS0	352	595	GSVLFLMA01T	GSVLFLMA01T	---	454	M M
F L	ALLTEL-FL	0336	MCINTOSH	MCINFLXADS0	352	591	GSVLFLMA01T	GSVLFLMA01T	---	454	M M
F L	ALLTEL-FL	0336	MELROSE	MLRSFLXADS0	352	475	GSVLFLMA01T	GSVLFLMA01T	---	454	M M
F L	ALLTEL-FL	0336	ORANGE SPRINGS	ORSPFLXADS0	352	546	GSVLFLMA01T	GSVLFLMA01T	---	454	M M
F L	ALLTEL-FL	0336	WALDO	WALDFLXADS0	352	468	GSVLFLMA01T	GSVLFLMA01T	---	454	M M
F L	SPRINT (UNITED)-FL	0341	ASTOR	ASTRFLXARS0	352	759	OCALFLXA03T	WNPKFLXE03T	TVSFLXADS0	454	M M
F	SPRINT	0341	BELLEVIEW	BLVWFLXADS0	352	245	OCALFLXA03T	WNPKFLXE03T	---	454	M

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L	(UNITED)-FL		W								M
F	SPRINT	0341	BELLEVIEW	BLVWFLXADS0	352	307	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		W								M
F	SPRINT	0341	BELLEVIEW	BLVWFLXADS0	352	347	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		W								M
F	SPRINT	0341	BEVERLY HILLS	BVHFLXADS0	352	527	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		HILLS								M
F	SPRINT	0341	BEVERLY HILLS	BVHFLXADS0	352	746	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		HILLS								M
F	SPRINT	0341	BUSHNELL	BSHNFLXADS0	352	254	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	BUSHNELL	BSHNFLXADS0	352	569	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	BUSHNELL	OCALFLXACM4	352	302	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	BUSHNELL	BSHNFLXADS0	352	568	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	BUSHNELL	BSHNFLXADS0	352	569	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	BUSHNELL	OCALFLXACM0	352	603	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	BUSHNELL	BSHNFLXADS0	352	793	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	CLERMONT	OCALFLXACM7	352	208	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	OCALFXACM7	352	209	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	OCALFXADS0	352	212	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	OCALFLXACM7	352	223	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	OCALFLXACM7	352	227	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	CLMTFLXADS0	352	241	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	CLMTFLXADS0	352	242	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	CLMTFLXADS0	352	243	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	CLMTFLXADS0	352	394	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	OCALFLXACM7	352	978	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	OCALFLXACM7	352	988	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CLERMONT	OCALFLXACM7	352	989	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		T								M
F	SPRINT	0341	CRYSTAL RIVER	CRRVFLXADS0	352	220	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		RIVER								M
F	SPRINT	0341	CRYSTAL RIVER	OCALFLXACM4	352	303	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		RIVER								M
F	SPRINT	0341	CRYSTAL RIVER	CRRVFLXADS0	352	563	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		RIVER								M
F	SPRINT	0341	CRYSTAL RIVER	CRRVFLXADS0	352	564	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		RIVER								M
F	SPRINT	0341	CRYSTAL RIVER	CRRVFLXADS0	352	794	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		RIVER								M
F	SPRINT	0341	CRYSTAL RIVER	CRRVFLXADS0	352	795	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL		RIVER								M
F	SPRINT	0341	DADE CITY	DDCYFLXADS1	352	515	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	DADE CITY	DDCYFLXADS1	352	518	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	DADE CITY	DDCYFLXADS1	352	521	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	DADE CITY	DDCYFLXADS1	352	523	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M

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L	(UNITED)-FL										M
F	SPRINT	0341	DADE CITY	DDCYFLXADS1	352	524	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	DADE CITY	DDCYFLXADS1	352	567	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	EUSTIS	OCALFLXADM4	352	267	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	EUSTIS	ESTSFLXARS0	352	357	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	EUSTIS	ESTSFLXARS0	352	483	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	EUSTIS	ESTSFLXARS0	352	589	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	FOREST	OCNFLXARS0	352	625	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	GROVELA ND	GVLDFLXARS0	352	429	OCALFLXA03T	WNPKFLXE03T	CLMTFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	HOMOSAS SA SPGS	CHSWFLXARS0	352	382	OCALFLXA03T	WNPKFLXE03T	CRRVFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	HOMOSAS SA SPGS	HMSPFLEXARS0	352	607	OCALFLXA03T	WNPKFLXE03T	BVHLFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	HOMOSAS SA SPGS	HMSPFLEXARS0	352	621	OCALFLXA03T	WNPKFLXE03T	BVHLFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	HOMOSAS SA SPGS	HMSPFLEXARS0	352	628	OCALFLXA03T	WNPKFLXE03T	BVHLFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	HOWEY IN THE HILLS	HOWYFLXARS0	352	324	OCALFLXA03T	WNPKFLXE03T	LSBGFLXADS1	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	INVERNES S	INVRFLXADS0	352	341	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	INVERNES S	INVRFLXADS0	352	344	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	INVERNES S	INVRFLXADS0	352	559	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	INVERNES S	BVHLFXSADS0	352	560	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	INVERNES S	INVRFLXADS0	352	634	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	INVERNES S	INVRFLXADS0	352	637	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	INVERNES S	INVRFLXADS0	352	726	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	INVERNES S	INVRFLXADS0	352	860	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LADY LAKE	LDLKFLXARS0	352	259	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LADY LAKE	LDLKFLXARS0	352	710	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LADY LAKE	LDLKFLXARS0	352	750	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LADY LAKE	LDLKFLXARS0	352	751	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LADY LAKE	LDLKFLXARS0	352	753	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LADY LAKE	LDLKFLXARS0	352	821	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LEESBUR G	LSBGFLXADS1	352	272	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LEESBUR G	LSBGFLXADS1	352	314	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LEESBUR G	LSBGFLXADS1	352	315	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LEESBUR G	LSBGFLXADS1	352	319	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LEESBUR G	LSBGFLXADS1	352	323	OCALFLXA03T	WNPKFLXE03T	---	454	M
L	(UNITED)-FL										M
F	SPRINT	0341	LEESBUR	LSBGFLXADS1	352	326	OCALFLXA03T	WNPKFLXE03T	---	454	M

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L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	LSBGFLXADS1	352	360	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	LSBGFLXADS1	352	365	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXACM0	352	406	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXACM0	352	408	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	430	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	432	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	433	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	434	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	435	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	436	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	438	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	449	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	450	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	OCALFLXHDSA	352	455	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	LSBGFLXADS1	352	728	OCALFLXA03T	WNPKFLXE03T	WNGRFLXADS0	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	LEESBUR	LSBGFLXADS1	352	787	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL		G									M
F	SPRINT	0341	MOUNT DORA	MTDRFLXARS0	352	383	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	MOUNT DORA	MTDRFLXARS0	352	735	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	MOUNT DORA	MTDRFLXARS0	352	385	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM7	352	205	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM3	352	216	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM3	352	217	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	SVSPFLXARS0	352	236	OCALFLXA03T	WNPKFLXE03T	OCALFLXADS0	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXBDS0	352	237	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM2	352	250	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM5	352	251	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM4	352	266	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXADS0	352	351	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM0	352	212	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM0	352	362	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM0	352	368	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM0	352	369	OCALFLXA03T	WNPKFLXE03T	---	454	M	M
L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM0	352	401	OCALFLXA03T	WNPKFLXE03T	---	454	M	M

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L	(UNITED)-FL											M
F	SPRINT	0341	OCALA	OCALFLXACM0	352	402	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	403	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	409	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM1	352	423	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	506	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	620	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	622	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXJRS0	352	624	OCALFLXA03T	WNPCKFLXE03T	OCALFLXADS0	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	629	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	640	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	690	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXCRS0	352	694	OCALFLXA03T	WNPCKFLXE03T	OCALFLXADS0	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	732	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	804	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	812	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	816	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	817	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	840	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	843	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	854	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	861	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	867	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	873	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM0	352	895	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXADS0	352	898	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXAMC1	352	424	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXAZMD	352	255	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXAZMD	352	207	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCALA	OCALFLXACM1	352	422	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	OCKLAWA HA	OKLWFLXADS0	352	288	OCALFLXA03T	WNPCKFLXE03T	---	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	SALT SPRINGS	SSPRFLXARS0	352	685	OCALFLXA03T	WNPCKFLXE03T	OCALFLXADS0	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	SAN ANTONIO	SNANFLXARS0	352	588	OCALFLXA03T	WNPCKFLXE03T	DDCYFLXADS1	454	M	
L	(UNITED)-FL										M	
F	SPRINT	0341	SILVER	SVSSFLXARS0	352	680	OCALFLXA03T	WNPCKFLXE03T	BLVWFLXADS0	454	M	

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L	(UNITED)-FL		SPGS SHTES								M
F L	SPRINT (UNITED)-FL	0341	SILVER SPGS SHTES	SVSSFLXARS0	352	687	OCALFLXA03T	WNPKFLXE03T	BLVWFLXADS0	454	M M
F L	SPRINT (UNITED)-FL	0341	TAVARES	TVRSFLXADS0	352	253	OCALFLXA03T	WNPKFLXE03T	---	454	M M
F L	SPRINT (UNITED)-FL	0341	TAVARES	TVRSFLXADS0	352	343	OCALFLXA03T	WNPKFLXE03T	---	454	M M
F L	SPRINT (UNITED)-FL	0341	TAVARES	TVRSFLXADS0	352	742	OCALFLXA03T	WNPKFLXE03T	---	454	M M
F L	SPRINT (UNITED)-FL	0341	TAVARES	TVRSFLXADS0	352	743	OCALFLXA03T	WNPKFLXE03T	---	454	M M
F L	SPRINT (UNITED)-FL	0341	TRILLACO OCHEE	TLCHFLXARS0	352	583	OCALFLXA03T	WNPKFLXE03T	DDCYFLXADS1	454	M M
F L	SPRINT (UNITED)-FL	0341	UMATILLA	UMTLFXARS0	352	669	OCALFLXA03T	WNPKFLXE03T	TVRSFLXADS0	454	M M
F L	SPRINT (UNITED)-FL	0341	WILDWOOD	WLDWFLXARS0	352	330	OCALFLXA03T	WNPKFLXE03T	LSBGFLXADS1	454	M M
F L	SPRINT (UNITED)-FL	0341	WILDWOOD	WLDWFLXARS0	352	748	OCALFLXA03T	WNPKFLXE03T	LSBGFLXADS1	454	M M
F L	SPRINT (UNITED)-FL	0341	WILLISTON	WLDWFLXARS0	352	528	OCALFLXA03T	WNPKFLXE03T	OCALFLXBDS0	454	M M
F L	SPRINT (UNITED)-FL	0341	BUSHNELL	OCALFLXACMA	352	815	OCALFLXA03T	---	---	454	M M
F L	VISTA UNTD	0330	LAKE BUENA VISTA	LKBNFLXBDS0	407	560	LKBNFLXB03T	LKBNFLXB03T	---	458	M M
F L	VISTA UNTD	0330	LAKE BUENA VISTA	LKBNFLXBDS0	407	566	LKBNFLXB03T	LKBNFLXB03T	---	458	M M
F L	VISTA UNTD	0330	LAKE BUENA VISTA	LKBNFLXBDS0	407	824	LKBNFLXB03T	LKBNFLXB03T	---	458	M M
F L	VISTA UNTD	0330	LAKE BUENA VISTA	LKBNFLXBDS0	407	827	LKBNFLXB03T	LKBNFLXB03T	---	458	M M
F L	VISTA UNTD	0330	LAKE BUENA VISTA	LKBNFLXBDS0	407	828	LKBNFLXB03T	LKBNFLXB03T	---	458	M M
F L	VISTA UNTD	0330	LAKE BUENA VISTA	LKBNFLXBDS0	407	934	LKBNFLXB03T	LKBNFLXB03T	---	458	M M
F L	VISTA UNTD	0330	LAKE BUENA VISTA	LKBNFLXBDS0	407	938	LKBNFLXB03T	LKBNFLXB03T	---	458	M M
F L	VISTA UNTD	0330	WINTER PARK	LKBNFLXBDS0	407	939	LKBNFLXB03T	LKBNFLXB03T	---	458	M M
F L	SPRINT (CENTEL)- FL	0341	WINTER PARK	LKBNFLXBDS0	407	389	WNPKFLXE03T	---	---	458	M M
F L	SPRINT (UNITED)-FL	0341	APOPKA	APPKFLXADS1	407	814	WNPKFLXE03T	WNPKFLXE03T	---	458	M M
F L	SPRINT (UNITED)-FL	0341	APOPKA	APPKFLXADS1	407	880	WNPKFLXE03T	WNPKFLXE03T	---	458	M M
F L	SPRINT (UNITED)-FL	0341	APOPKA	APPKFLXADS1	407	884	WNPKFLXE03T	WNPKFLXE03T	---	458	M M
F L	SPRINT (UNITED)-FL	0341	APOPKA	APPKFLXADS1	407	886	WNPKFLXE03T	WNPKFLXE03T	---	458	M M
F L	SPRINT (UNITED)-FL	0341	APOPKA	APPKFLXADS1	407	889	WNPKFLXE03T	WNPKFLXE03T	---	458	M M
F L	SPRINT (UNITED)-FL	0341	KENANSVI LLE	KNVFLXARS0	407	436	WNPKFLXE03T	WNPKFLXE03T	KSSMFLXADS0	458	M M
F L	SPRINT (UNITED)-FL	0341	KISSIMME E	KSSMFLXDRS0	407	344	WNPKFLXE03T	WNPKFLXE03T	KSSMFLXADS0	458	M M
F L	SPRINT	0341	KISSIMME	KSSMFLXDRS0	407	348	WNPKFLXE03T	WNPKFLXE03T	KSSMFLXADS0	458	M

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L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	WNPKFLXECM0	407	361	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXBDS1	407	397	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	WNPKFLXECM4	407	460	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	WNPKFLXECM4	407	461	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	518	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	846	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	847	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	870	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	WNPKFLXECM4	407	873	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	WNPKFLXECM4	407	922	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	931	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	932	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	933	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	935	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	943	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	944	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	946	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	949	WNPKFLXE03T	WNPKFLXE03T	ORLDFLOEDS0	458	M
L	(UNITED)-FL		E								M
F	SPRINT	0341	KISSIMME	KSSMFLXADS0	407	961	WNPKFLXE03T	WNPKFLXE03T	---	458	M
L	(UNITED)-FL		E								M

2. Service Areas

2.1 Introduction

This chapter deals with two subjects: LATA Information, and the LERG.

The first section includes geographic area information, referred to as LATA information. The term Local Access and Transport Area (LATA) refers to a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges that are grouped to serve common, social, economic, and other purposes.

The latter section provides a general description of the Local Exchange Routing Guide (LERG). The LERG includes data used for the administration and routing of telecommunications with the North American Numbering Plan (NANP), excluding Canada.

2.1.1 Section A

2.1.1.1 LATA Information

2.1.1.1.1 LATA Index

Area	LATA	Prefix
Alabama	Birmingham	476
	Huntsville	477
	Montgomery	478
	Mobile	478
Florida	Pensacola	448
	Panama City	450
	Jacksonville	452
	Gainsville	454
	Daytona Beach	456
	Orlando	458
	South Florida	460
Georgia	Atlanta	438
	Savannah	440
	Augusta	442
	Albany	440
	Macon	446
Kentucky	Louisville	462
	Owensboro	464
	Winchester	466
Louisiana	Shreveport	486
	Lafayette	488

	New Orleans	490
	Baton Rouge	492
Mississippi	Jackson	482
	Biloxi	484
North Carolina	Asheville	420
	Charlotte	422
	Greensboro	424
	Raleigh	426
	Wilmington	428
South Carolina	Greenville	430
	Florence	432
	Columbia	434
	Charleston	436
Tennessee	Memphis	468
	Nashville	470
	Chattanooga	472
	Knoxville	474

2.1.1.2 Local Exchange Routing Guide (LERG)

2.1.1.2.1 What is the LERG

The LERG is the result of processing data obtained from the Routing Data Base System (RDBS). RDBS processes Local Exchange Company (LEC) Routing and Rate Center data to produce both on-line inquiry and off-line reports for the administration of routing within the North American Numbering Plan (NANP), excluding Canada.

2.1.1.2.2 Description

The LERG contains information about the current network configuration and scheduled changes within the local exchange provider's networks. The LERG is primarily designed to be used for routing of interLATA calls by interexchange carriers. It includes the following sections:

- **North American Numbering Plan (NANP):**
 - A list of Routing codes such as Testboard and ECHO Cancellor.
 - A list of Service codes such as 411 for Local Directory Assistance.
 - A description and assignment detail for Service Access Codes such as 500 and 900.
 - A list of NANP Universal Central Office Codes such as 959 for Plant Test.
 - A list of Carrier Identification Codes (CIC).
 - A list of Automatic Number Identification (ANI) Information Digits Codes:
- A list of Country Codes
- A list of 976 Like Codes.
- A list of Operator Service codes such as 141 for Route Desk.

- A list of Operating Company Numbers (OCNs) and Routing Contracts by OCN.
- Numbering Plan Area (NPA) Assignments
- Local Access and Transport Area (LATA) Assignments.
- Destination Code (NPA/NXX) Assignments.
- Switching Entities.
- Rate Centers and Localities.
- Tandem Horning Arrangements (THA).
- Operator Service Access Tandem Codes (ATCs).

2.1.1.2.3 LERG Contents

The eight volumes of the LERG are organized in the following manner:

Volume	Reference No.	Description of Contents	Series
1	TR-EOP-000085	NYNEX	(100 – Series LATAs)
2	TR-EOP-000086	Bell Atlantic	(200 – Series LATAs)
3	TR-EOP-000087	Ameritech	(300 – Series LATAs)
4	TR-EOP-000088	AT&T Southeast	(400 – Series LATAs)
5	TR-EOP-000089	SWB	(500 – Series LATAs)
6	TR-EOP-000090	US West	(600 – Series LATAs)
7	TR-EOP-000091	Pacific	(700 – Series LATAs)
8	TR-EOP-000092	Offshore and International	(800 – Series LATAs)
		Independents	(900 – Series LATAs)

2.1.1.2.4 LERG Volume Format

Each of the eight **LERG** volumes contain sections 1, 2, and 3. Sections 4, 5, 6, and 7 also contain subsection numbers to indicate the appropriate volume number. For example, Subsection “4. Destination Code,” Subsection 4.4 “AT&T Southeast NXX LATAs, indicates that this information is located in Section 4 of Volume 1.

2.1.1.2.5 LERG Sectional Contents

The LERG Table of Contents includes the following sections and subsections that are contained in each volume:

- 1. Local Exchange Routing Guide
 - 1.1 General
 - 1.2 LERG Description
 - 1.3 Glossary
 - 1.5 Signaling System 7 (SS7) Network Code Assignment
 - 1.6 Vertical Service Code Assignments
 - 1.7 Carrier Identification Code Assignments
 - 1.8 Automatic Numbering Identification II Digit Codes
 - 1.9 800 and 900 NXX Codes Assignment/Routing Status and Definitions
 - 1.10 Sac 500 NXX

- 1.11 Country Code Listings
- 1.12 —976 Like Codes
- 1.13 Ordering Information
- 1.14 RDBS On-Line Access

- 2.0 Routing Contacts and Operating Company Numbers
- 2.1 Listing in Numerical Order
- 2.2 Listing in Alphabetical Order

- 3.0 NPA and LATA Assignments
- 3.1 Listing Numerically by NPA
- 3.2 Listing Alphabetically by NPA Name
- 3.3 Listing of LATAs Numerically with Region

2.1.1.2.6 How is the LERG Produced?

The LERG (Volumes 1 through 8) are produced quarterly in paper media and contains data presently active within the NANP, excluding Canada. The LERG also includes future changes planned at least up to and including two succeeding months.

The LERG can also be obtained in:

- Microfiche
- Data Tape.
- Bulk Data Transmission
- CD-Rom

3. Subscription

3.1 Billing of PIC Change Charges

3.1.1 Introduction

3.1.1.1 Background

The Access Provider (AP) must bill subscription change charges to the Access Customers (ACs) under the conditions described below. The billing of these charges is mandated by the FCC's June 12, 1985, Allocation Order, the subsequent Order released on August 20, 1985, and the Order released on March 25, 1987, as a result of the Illinois Citizens Utility Board (CUB) Petition for Rule Making.

3.1.1.2 Conditions

The AP must bill the AC for subscription change charges under the following conditions:

- If an AC elects to discontinue Feature Group D (FGD) service in the converting end office prior to the conversion date or within two years after the introduction of FGD in the converting end office, the AC is obligated to contact, in writing, all end users or location providers who have selected or been allocated to the canceling AC. The AC must inform the end users or location providers of the cancellation and request the end user or location provider to select a new AC and state that the canceling AC will pay for the change charge.
- For a period of two years from the discontinuance of FGD service, the AP will bill a canceling AC for the Primary Interexchange Carrier (PIC) change charge for each end user or location provider that this AC currently has designated to it.
- If an AC wishes to change any of the criteria (as outlined in the FCC's June 12, 1985 Order) within a two-year period from the conversion date, it must notify its allocated customers and the AP of those changes 30 days before the changes are to take place. If the customer decides to change carriers, the AC must pay the change charges associated with that change.
- As a result of the FCC's Illinois CUB Order and FCC Order 91-398, CC Docket No 91-64 Erratum released February 4, 1992; the AP will bill the AC for the PIC change charge when the AC is unable to provide proof of authorization as listed below in resolving end user or location provider disputes. This charge may include both the disputed and subsequent charges incurred to assign the end user's or location provider's line to the correct AC.

3.1.1.3 Conditions

- The customer's written authorization to submit the order that explains what occurs when a PIC is changed and confirmed:
 - The customer's billing name and address and each telephone number to be covered by the PIC change order.
 - The decision to change the PIC to the IXC; and
- The customer's electronic authorization, placed from the telephone number(s) on which the PIC is to be changed, to submit the order that confirms the information described.
- Documentation to support an appropriately qualified and independent third party and has obtained the customer's oral authorization to submit the PIC change order that confirms and includes appropriate verification data (e.g., the customer's date of birth or social security number).
- Copy of a postcard signed by the customer confirming the PIC change request.

3.1.1.4 Note

It should be noted that, all information presented and, in particular, any use of the term AP in this document applies to AT&T Southeast. Since AT&T Southeast supports the work and products of the Subscription and Customer Account Record Exchange (CARE) committees of the Ordering and Billing Forum (OBF), much information contained in this document comes directly from documentation previously distributed by Bellcore now distributed by ATIS.

3.1.2 Cancellation of FGD

3.1.2.1 End User/Location Provider Notification

If an AC elects to cancel FGD service, it is the responsibility of that AC to notify all subscribed end users or location providers with 30 days written notice.

The AC should contact the Equal Access Service Center in Birmingham, Alabama as soon as possible when this situation arises. The AP will make every effort to assist the AC in identifying its subscribers whenever possible.

In the event that all trunks are disconnected, end users or location providers will be routed to a recorded announcement until they choose a new long distance company.

3.1.2.2 Change Charge Billing to ACs

When the End User or location provider calls the AP Business Office to choose a new long distance company, and it is determined that the AC of record is no longer serving the subscriber's end office, a service order will be generated to bill the subscription change charge to the AC canceling FGD service.

3.1.3 End User/Location Provider Disputes

3.1.3.1 Change Charge Billing to ACs

If an end user or location provider contacts the AP and disputes the charge associated with a subscription change and wishes the PIC change to be investigated, the following steps will be taken:

- The AP Service Representative will investigate the end user's or location provider's complaint to determine if an AP error has been made.
- If no AP error is found, a service order will be issued to change the PIC. No change charge will be assessed to the end user or location provider.
- On a daily or weekly basis CARE will forward a Transaction Code Service Indicator (TCSI) 22-19 or the AP Service Representative will forward a notice of all end-user's or location-provider's complaints to that AC via the PIC Authorization Request List. With this notification, the AC is requested to provide written evidence that authorization to change the PIC was received by the AC from each subscriber. The exhibits at the end of this section provide examples of the cover letter and PIC Authorization Request List, an explanation of the request list follows the exhibits. For an explanation of TCSI 22-19, please refer to **the "CARE Transaction Codes and Status Indicators"** section of this handbook.
- Minimum requirements for an agency authorization as stated in the Federal Communications Commission (FCC) Memorandum Opinion and Order released on June 12, 1985, in CC Docket No: 83-1145, Phase 1, Appendix B, Paragraph 10 are as follows: "All ACs may seek customer commitments to use their services and designate them as their primary AC. All such commitments must be supported by a statement signed by the customer, which as a minimum, recognizes these conditions:
 - a. The customer designates the AC to act as the customer's agent for the presubscription process.
 - b. The customer understands that only one AC may be designated as the customer's primary AC for any one telephone number, and that selection of multiple carriers will invalidate all such selections.
 - c. The customer understands that any primary AC selection after the initial one will involve a charge to the customer.
 - d. The specific telephone number(s) for which the primary AC is designated must be listed.
- Any invalid agency authorization letters received by the AP in response to the PIC Authorization Request List will be returned to the AC. A cover letter entitled Authorization Received Unacceptable Letter (also shown in an exhibit at the end of this section) will be used to return the invalid authorization letters to the AC. The receipt of this documentation by the AC will indicate that the AC will be billed for the PIC change charges for those returned.
- If after 30 days from the mailing date of the letter, the AC has not provided the AP with a copy of the end user's or location provider's agency authorization, the AP Service Representative will issue an order billing the subscription change charge to the AC. This change may include both the disputed and subsequent charge incurred to assign the end user's or location provider's line to the correct AC. If the valid Letter of Authorization is

provided by the AC within 30 days of the mailing date, then the charge will be billed to the end user or location provider.

3.1.3.2 Exhibit: Cover Letter for PIC Authorization Request List

To: (AC Name)
 (AC Address)
 (City, State Zip)

From: BellSouth
 Address
 City, State Zip

Claim #: _____

Attached is a list of subscribers who have notified (BellSouth) that authorization was not given by them for the subscription request received from your company and processed by BellSouth. Details of subscribers' requests are included on the attachment.

The Federal Communications Commission (FCC) Memorandum Opinion and Order of March 25, 1987, states:
 "if the AC submits a request, the customer disputes it and the AC is unable to produce a letter of agency, our prior order requiring that ACs accept responsibility for billing disputes arising from the implementation of its customer lists require that LECs assess the applicable change charge to the AC."

To comply with the Commission's order, BellSouth must request evidence that the attached subscribers authorized the subscription request that was submitted by your company; therefore, please provide a copy of each subscriber's signed letter of agency authorizing the request, to the address shown above. This evidence must be received no later than (date - 30 days from today) to avoid each listed subscriber's change charge being billed to your company.

If you have any questions, please contact your Equal Access Coordinator.

Sincerely,

Service Representative

Attachment

3.1.3.3 Exhibit: PIC Authorization Request List

AT&T SOUTHEAST PIC AUTHORIZATION REQUEST LIST Claim #: _ (1)						
Claim # Digit	Subscriber's Name	Telephone Number	Application Date	Processed Date	Batch # (if app)	Remarks
(2)	(3)	(4)	(5)	(6)	(7)	(8)

3.1.3.4 PIC Authorization Request List Explanation

Number	Field	Description
1	Claim #	This number is made up of the year, month, and week of the month (that is, 01, 02, etc.) the list is prepared.
2	Claim # Digit	This digit is the numerical sequence for each subscriber on the list (that is, 01, 02).
3	Subscriber's Name	Subscriber's name.
4	Telephone Number	Subscriber's telephone number.
5	Application Date	The PCA date from the disputed PIC entry on the subscriber's records.
6	Processed Date	The date the disputed PIC order was processed.
7	Batch Number	To be provided if applicable.
8	Remarks	To provide any pertinent information.

3.1.3.5 Change Charges Appear on CABS Bill

The exhibits in this section provide examples of Carrier Access Billing System (CABS) bills that identify subscription charges billed to an AC.

Questions concerning the appearance of subscription charges on the CABS bill should be directed to the appropriate ICSC listed below.

3.1.3.6 ICSC Addresses

Sprint and General ACs

Manager Interexchange Customer Service Center (ICSC)
Room 317 SB
3196 Highway 280 South
Birmingham, AL 35202
Manager- AT&T and MCI
Interexchange Customer Service Center (ICSC)
Room D-60
5147 Peachtree Industrial Blvd.
Chamblee, GA 30341

3.1.3.7 Exhibit: CABs Bills

Bell South CARRIER X P O BOX 200 ATLANTA GA 30357	BILL NO 615-CO 1-0001 669 INVOICE NO 615CO 10001-83320 BILL DATE DEC 07, 1990 PAGE 2
FOR TELCO USE:	
BILLING INQUIRY SCALL (615) 298-7400 ICSC OFC 0005	
*** DETAIL OF OTHER CHARGES AND CREDITS ***	
	<u>AMOUNT</u>
DEC 01 90 SO C9XFQ007	
TRANSFERRED END USER PIC CHANG ECHARG ES	100.00
NET EFFECT OF SO C9XRQ007	
<u>PER MONTH</u> <u>FRACTIONAL</u> <u>ONE-TIME</u> <u>BILLED AMOUNT</u>	
0.00 00.00 100.00 100.00	

Bell South XYZ COMPANY	BILL NO 803 CO 1-013 013 INVOICE NO CO 10013013-88007 BILL DATE JAN 07, 1991 PAGE 5		
*** DETAIL OF OTHER CHARGES AND CREDITS ***			
INTER STATE			
<u>RATE CATEGORY</u>	<u>QUANTITY</u>	<u>RATE</u>	<u>AMOUNT</u>
PIC/M ERG ER CHARG ES			
CHARG E FOR UNAUTHORIZED PIC			
CHANG ES PER FCC ORDER	10	3.35	33.50
TOTAL CHARG E FOR UNAUTHORIZED PIC CHANG ES PER FCC ORDER			33.50
TOTAL INTER STATE OTH ER CHARG ES AND CREDITS			2,507.16

3.1.3.8 Exhibit: Authorization Received Unacceptable Letter

To:	(AC Name) (AC Address) (City, State Zip)
From:	BellSouth Address City, State Zip
Subject:	Unauthorized PIC Change Inquiry
Subscriber's Name:	_____
Subscriber's Telephone Number:	(NPA—NXX—XXXX) _____
BellSouth appreciates your response to our recent request for a copy of your letter of authorization for each subscriber listed on the PIC Authorization Request List, substantiating each subscriber's PIC change.	
The letter of authorization received for the above mentioned subscriber is not acceptable evidence of authorization and does not release you from responsibility for the PIC change charges resulting from unauthorized PIC changes.	
The reason for unacceptability is _(reason_indicated_here, for example, name_mismatch)_____.	
If you have any questions, please contact your Equal Access Coordinator. Sincerely,	
Service Representative	

3.2 Agreements and Letters

3.2.1 Introduction

3.2.1.1 General

This chapter contains descriptions and samples of various letters and agreements that the Access Customer (AC) must provide to the Access Provider (AP).

3.2.1.2 Blanket Agency Agreement Letters

3.2.1.3 Description

The Blanket Agency Agreement Letter allows the AC to act on behalf of its subscribers to place subscription orders.

In lieu of sending a copy of each individual customer's signed authorization, the AC is required to provide a Blanket Agency Agreement Letter to the AP. This letter will suffice for all end

offices served by the AP. There is a separate letter for Residence and Business end users. Samples of these letters are provided in the Exhibits.

If the AC is providing equal access to the following customer base, an appropriate Blanket Agency Agreement Letter must be provided.

Customer Base	Letter Required
- Residence/Business Only	Blanket Agency Agreement Letter for Residence/Business
- Residence/Business and	A copy of both Blanket Agency Agreement

If the appropriate Blanket Agency Agreement Letter is not on file, the Subscriber Order List/Tapes will be returned to the AC. If it is determined that an AC is placing subscription orders for subscribers without proper authorization, the AP will not process the orders until such proof of authorization is submitted.

In compliance with the FCC's March 25, 1987, Illinois Citizens Utility Board (CUB) Order, if an end user or location provider disputes a charge associated with a subscription change, the AC that initiated the alleged unauthorized change will be required to provide the AP with a copy of the end user's or location provider's letter of authorization.

3.2.1.4 Exhibit: Residence/Business Blanket Agency Agreement Letter

Manager – Equal Access Service Center
BellSouth
15th Floor
600 North 19th Street
Birmingham, Alabama 35203

Subject: Residence/Business Blanket Agency Agreement Letter

I am an official of _____ (AC Name) _____ (hereinafter referred to as Access Customer) and am authorized to commit my company to the conditions stated herein:

1. Access Customer will not submit any presubscription requests or inquiries under Blanket Agency Agreement procedures to BellSouth, (hereinafter referred to as the "Telephone Company") for which it does not have proper authorization from its customers. Such authorization shall fully comply with requirements set forth in the Federal Communications Commission Memorandum Opinion and Order in CC Docket No. 83-1146, Phase 1, Appendix B, paragraphs 10 and 11, released June 12, 1985, and Memorandum Opinion and Order in CC Docket No. 83-1146, Phase 1, paragraph 17, released November 14, 1985, CC Docket 82-0192 and any applicable orders and regulations of State Public Service Commissions.
2. In the event that a customer disputes action taken by the Telephone Company as a result of the above-mentioned service requests or inquiries, then the Access Customer will provide evidence of proper customer authorization and indemnify to the Telephone Company for any damages or losses resulting from said dispute.
3. In the event that a customer disputes billing which resulted from presubscription requests submitted to the Telephone Company by the Access Customer under these procedures, then the Access Customer will indemnify the Telephone Company for any damages or losses resulting from said dispute.
4. In the event that a customer disputes action taken by the Telephone Company as a result of a submission of the Access Customer's request or inquiry for disconnection or termination of a previously submitted presubscription request, then the Access Customer will indemnify the Telephone Company for any damages or losses resulting from said dispute.
5. This agreement shall continue in effect unless canceled by prior written notice and delivered to the other party at least thirty (30) days prior to the effective date of cancellation. Cancellation shall not release or limit any pending matters covered hereunder.
This _____ day of _____, 19____.

Signature

Name (Printed)

Title

Access Customer's Name

Preparer's Contact Number

3.2.2 Non-Published Numbers Letter For Business and Residence

3.2.2.1 Description

This letter is required prior to submitting orders via CARE to protect the privacy of customers with non-published telephone numbers as stated in the General Subscriber Services Tariff. If an AC is providing equal access to end users or location providers, the AC must submit this document to AT&T Southeast.

The AC must submit a statement to the AP that will protect the privacy of customers with non-published telephone numbers in accordance with the requirements of the AP's General Subscriber Services Tariff. The Non-Published Numbers Letter fulfills that requirement.

If the AC is providing equal access to Residence or Business end users, a Non-Published Numbers Letter must be provided.

One signed statement will cover both the customer listings and the Primary Access Customer (PIC) Activity Reports.

Examples of Non-Published Numbers Letters are provided in the Exhibits that follow.

3.2.2.2 Exhibit: Non-Published Numbers Letter for Residence and Business

Manager – Equal Access Service Center BellSouth 15th Floor 600 North 19th Street Birmingham, Alabama 35203
Subject: Non-Published Numbers Letter for Residence and Business
I am an official of _____ (Access Customer Name) (hereinafter referred to as (Access Customer) and am authorized to commit my company to the conditions stated herein:
1. The Access Customer understands that in the course of providing long distance service to its customers, which are also subscribers of BellSouth, it will necessarily be provided with non-published telephone numbers of some of said subscribers. My Company will protect the privacy of customers with non-published telephone numbers as required by the General Subscriber Services Tariff and in no event will it allow such numbers or any customer information associated with them to be used for any other purpose than its provision of long distance service to those customers.
2. Either party may terminate this agreement upon thirty (30) days prior written notice by registered or certified mail, such notice to commence on date of mailing, provided that all rights and duties created by this agreement prior to such notice shall survive termination.
This _____ day of _____, 19____.
_____ Signature
_____ Name (Printed)
_____ Title
_____ Access Customer's Name
_____ Preparer's Contact Number

Figure 2. Non-Published Numbers Letters

3.2.3 PIC Activity Report Distribution Request

3.2.3.1 Description

To ensure that the PIC activity reports are forwarded to the appropriate location and in the desired format, ACs must complete a Weekly Activity Report Distribution Request form as shown in the following Exhibit. Any time there is a change in the address or name of the person receiving the reports, a revised Weekly Activity Report Distribution Request form should be submitted to the AP. This request form should be sent to the address shown on the form.

On a weekly basis, participating ACs will receive subscription activity reports from the AP. These reports will consist of all activity that has taken place during the previous week. The reports may be provided on paper or on magnetic tape. A daily report will be provided to those ACs using a data transfer method for PIC activity. ACs interested in exchanging customer data via one of the data transfer methods should contact the AT&T Southeast CARE Project Manager at 205-977-0121. AT&T Southeast will not accommodate an ongoing combination of paper or tape and transfer of PIC activity via data transfer except during the testing period.

There are currently no charges associated with these reports.

<p>_____ (Date)</p> <p>To: Manager - Equal Access Service Center BellSouth 15th Floor 600 North 19th Street Birmingham, AL 35203</p> <p>1. <u> </u> (<u>Access Customer's Name</u>) requests that BellSouth read the information shown below to customers negotiating new services with BellSouth.</p> <p>An <u> </u> (<u>Access Customer's Name</u>)</p> <p>NOTE: This name should mirror the name of the AC's Certificate of Public convenience and Necessity granted by the appropriate state Utility Commission(s)</p> <p>B. _____ (Telephone Number, 800 number preferred)</p> <p>NOTE: This telephone number should allow customers to reach a customer services representative who can provide information about the AC's long distance service.</p> <p>C. <u> </u> (<u>10 Characters or less</u>) (AC Abbreviated Name)</p> <p>NOTE: This abbreviated AC name will be printed on the customer's, generated after a change in long distance carrier.</p> <p>2. ACNA _____ CIC _____</p> <p>_____ (Signature of AC Representative)</p> <p>_____ (Telephone Number of AC Representative)</p>

3.2.5 Data Gathering Through CARE

3.2.5.1 Description

The Data Gathering Through Customer Account Record Exchange (CARE) service is available to Telecommunications Service Providers (TSPs) (i.e. Access Customers (ACs), resellers) who participate in Equal Access Subscription for the limited purposes of order entry, customer service, fraud prevention, and identification of customers who have moved from one location to another.

This offering allows the TSP to submit a CARE record at the Billing Telephone Number (BTN) level and receive all the Working Telephone Numbers (WTNs) and Terminal Numbers (TNs) associated with the BTN. No information will be furnished for residence accounts and/or lines or terminals marked as non-published or non-listed unless the ordering AC is the subscribed AC of record at the time of the request. In addition, no information will be provided for any subscriber account if the subscriber has specifically requested that information concerning the account be excluded from any information that may be provided to other parties. Billing transfer numbers will not be provided as part of this service.

ACs should submit requests for Data Gathering through CARE only for customers for whom the AC and Resellers has on file a valid Letter of Authorization allowing the AC and Resellers to make such a request.

The information provided will include:

- Billing Name and Address (BNA). The billing name and address provided for residence and business accounts is the billing name and address for the end user.
- Billing Telephone Number (BTN) On Public/Semi-Public accounts, this will be the same as the Working Telephone Number (WTN)
- Working Telephone Number (WTN)
- Terminal Number (TN)
- Customer Type Indicator (CTI)
 - R = Residence
 - B = Business
 - I = Institution Public
 - K = Coinless
 - W = WATS
- Non-Pub/Non-List Indicator (if applicable)
- Customer Identification Code (CIC).

The TSP orders Data Gathering through CARE via CARE Transaction Code 05 and Status Indicator 02. The AP information will be returned using Transaction Code 25 or 26 (described in the CARE document in this binder). The return responses to a Data Gathering through CARE request will be provided to the TSP as a part of the PIC Activity report.

A \$.18 per Transaction Code will apply to all Transaction Code 25 and 26 responses except for Transaction Code/Status Indicators 26/08 and 26/70.

Charges for Data Gathering through CARE will be billed as "other" charges under the Miscellaneous Billing Account Number from the Carrier Access Billing System (CABS).

Prior to submitting requests for Data Gathering through CARE, the TSP must execute a Data Gathering through CARE Agreement as shown in the Exhibit that follows. The agreement should be sent to:

Manager — Equal Access Service Center
Data Gathering through CARE
AT&T Southeast 15th Floor
600 North 19th Street
Birmingham, AL 35203

Any requests submitted for Data Gathering through CARE prior to the receipt of the agreement will be rejected.

3.2.5.2 Exhibit: Data Gathering through CARE Agreement

This Agreement is entered into this ____ day of _____, 19____
between BellSouth, a Georgia corporation, and _____, a
_____ corporation ("Access Customer");

WHEREAS, BellSouth offers equal access of Feature Group D service in various central offices in compliance with the terms of the Modified Final Judgment, Appendix B, paragraph A.1, as entered in United States v. Western Electric, Civil Action No. 82-0192; and

WHEREAS, the Access Customer wishes to purchase information concerning all the working telephone number(s) associated with a specified bill telephone number; and

WHEREAS, the provision of such information will benefit Access Customers and their customers by assisting Access Customers in the coordination of their customers' service; and

WHEREAS, BellSouth is willing to prepare and furnish such information subject to the terms and conditions set forth in this Agreement.

NOW, THEREFORE, in consideration of the foregoing premises and the respective agreements of the parties hereafter set forth, the parties agree as follows:

1. BellSouth agrees to furnish to the Access Customers all the working telephone numbers and terminal numbers associated with a BellSouth subscriber's Billing Telephone Number (BTN). The information provided shall include a listing of all lines for which the subscriber can specify a Preferred Access Customer (PAC). The provision of this information by BellSouth shall be called "Data Gathering through CARE." In order to receive said information as provided for in this Agreement, the Access Customer must provide to BellSouth the BTN and should provide to BellSouth the customer code. If the Access Customer does not provide to BellSouth the customer code, then BellSouth shall provide to the Access Customer the most current working telephone numbers and terminal numbers associated with the subscriber's BTN. In addition, the Access Customer must complete Attachment 2 to this Agreement indicating one or more of the Access Customer's Carrier Identification Codes (CICs) and authorizing BellSouth to use such CIC or CICs in rendering services to the Access Customer under this Agreement.

Figure 3. Exhibit: Data Gathering through CARE Agreement (Page 1)

2. The Access Customer understands and agrees that the Customer Account Record Exchange (CARE) interface will be used by the Access Customer to request Data Gathering through CARE service. The Access Customer understands and agrees that BellSouth shall respond to such requests through the CARE interface. Specific details concerning contents and other matters regarding Access Customer requests and BellSouth responses shall be provided in the CARE User Guide.

3. BellSouth shall not provide Data Gathering Service through CARE for BellSouth residence subscriber accounts and/or lines or terminals that are marked as non-published or non-listed unless the Access Customer is the Access Customer of record in BellSouth's files at the time of the request. BellSouth shall not provide Data Gathering through CARE for any subscriber account when the subscriber has specifically requested that information concerning its service be excluded from any information which BellSouth may provide to other parties. BellSouth shall not provide billing transfer numbers as a part of this service.

4. The Access Customer agrees that it will not request Data Gathering through CARE service for any subscriber information unless it has obtained and has on file a valid Letter of Authorization (LOA) from the subscriber allowing it to make such a request. The Access Customer agrees that information obtained pursuant to this Agreement shall be used only to assist it in processing PICs for subscriber lines. The Access Customer shall not use information obtained pursuant to this Agreement for any other purpose including, but not limited to, the marketing of its services of whatever type.

5. The Access Customer agrees that it will provide to BellSouth, upon demand, LOA(s) for any subscriber's account(s) for which it has submitted a request for Data Gathering through CARE. If the Access Customer refuses to provide such LOA(s) on demand, BellSouth shall have the right immediately to terminate this Agreement and shall have no duty to provide any further service governed by this Agreement. If the Access Customer is unable to provide valid LOA(s) for subscriber accounts for which it has requested information pursuant to this Agreement and it appears to BellSouth, in its sole judgment, that the Access Customer does not maintain a reasonable method of obtaining LOAs, BellSouth shall have the right to refuse to provide any further information pursuant to this Agreement until such time as the Access Customer can demonstrate that it is obtaining LOAs prior to submitting requests pursuant to this Agreement.

Figure 4. Exhibit: Data Gathering through CARE Agreement (Page 2)

6. Upon Access Customer's request and according to the terms specified in this Agreement, BellSouth shall furnish to the Access Customer the information described in paragraph number 1 above (the "Information"). In addition, BellSouth shall indicate whether the working telephone number(s) and terminal numbers are presubscribed to the Access Customer.

7. The Information must be requested separately for each BTN, according to the above terms, and shall be priced separately according to the terms below.

(a) In consideration of the Information received, the Access Customer shall pay to BellSouth specified charges for each working telephone number processed as set forth on Attachment 1 to this Agreement. Payment of the fees assessed pursuant to applicable charges shall be due upon receipt of an invoice from BellSouth to the Access Customer. Failure to pay the charge by the date specified on the bill shall constitute a breach of this Agreement.

(b) BellSouth may revise the price with respect to the Information to be furnished on thirty (30) days prior written notice to the Access Customer.

8. The Access Customer agrees not to publish any Information provided in connection with private or non-published subscriber service and agrees to use such Information only as provided in paragraph numbered 4 above.

9. Performance by BellSouth under this Agreement shall be excused in the event of strike, fire, riot, act of God, government requirements, civil or military authorities, statutes, regulations, court orders or any other cause beyond the reasonable control of BellSouth.

10. BellSouth grants to the Access Customer a non-exclusive right to request and use the Information provided by BellSouth hereunder. The Access Customer shall not permit anyone but its duly authorized employees to inspect or use the customer Information. The Access Customer may not assign this Agreement without the expressed written consent of BellSouth. The Access Customer may, subject to the same limitations in use and nondisclosure requirements applicable to Access Customer, subcontract to third parties functions which include use of information provided pursuant to this contract. Except as provided specifically herein, Access Customers shall not permit another person or entity to use any information provided by BellSouth. The Access Customer may not use such information to publish and distribute in any form lists of new or changed telephone subscribers. The Access Customer shall not reproduce in any way copies of Information furnished to it, other than as required internally.

Figure 5. Exhibit: Data Gathering through CARE Agreement (Page 3)

11. Neither the Access Customer nor its employees, agents or representatives shall represent in any way to any person nor make any advertising claim that the Information provided pursuant to this Agreement was obtained from or sponsored or approved by BellSouth or that BellSouth is in any way affiliated with the Access Customer, or that BellSouth has any responsibility for the compilation, production, publication, or distribution of such Information. The Access Customer shall not advertise in any manner or form as may tend to cause or create confusion or identification with BellSouth; nor shall the Access Customer, its employees, representatives, or agents use any methods of advertisement, solicitation, order form, billing invoice, stationery, promotional material or any artifice or device which would tend to create the impression or imply that the Access Customer is or was associated with or sponsored by BellSouth.

12. The Access Customer hereby releases BellSouth from any liability for damages including, but not limited to, incidental and consequential damages due to errors or omissions or in any way connected to or arising out of errors or omissions in the provision of any Information supplied under this Agreement. If, pursuant to the Agreement, BellSouth provides Information to the Access Customer which does not correctly reflect the Information contained in BellSouth's records, BellSouth shall, after notification from the Access Customer, provide corrected Information at no additional charge.

13. The Access Customer shall indemnify, protect and hold harmless and, if required, defend BellSouth from and against any and all loss, liability, damages, attorney's fees and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Access Customer's improper use of the Information properly supplied under this Agree.

14. Nothing in this Agreement or elsewhere shall give the Access Customer any exclusive right to request or use the Information provided pursuant to this Agreement, and BellSouth shall be free at any time to furnish similar information to others under the same or different terms and conditions as BellSouth, in its sole discretion, may determine.

15. Nothing in this Agreement or elsewhere shall limit or prescribe in any way the format of the Information furnished to the Access Customer.

Figure 6. Exhibit: Data Gathering through CARE Agreement (Page 4)

16. Failure of BellSouth to enforce or insist upon compliance with any provisionment of this Agreement shall not constitute a waiver of its right to enforce future compliance with that provision or compliance with any other provision hereof.

17. All notices required to be sent to BellSouth under the terms of this Agreement should be addressed to Data Gathering through Manager - Equal Access Service Center, BellSouth, 15th Floor, 600 North 19th Street, Birmingham, Alabama 35203, or such other locations as may be designated in writing by BellSouth. All notices required to be sent to the Access Customer under the terms of this agreement shall be addressed to the Access Customer, or such other locations as may be designated in writing by the Access Customer.

18. This Agreement shall be governed by and interpreted according to the laws of the State of Georgia.

19. This Agreement represents the entire agreement between the parties superseding all previous understandings or writings on this subject.

20. Either party may terminate this Agreement on thirty (30) days' prior written notice by registered or certified mail, such notice to commence on date of mailing. If, however, the Access Customer shall breach any provision of this Agreement, BellSouth may cancel the Agreement forthwith and without such prior notice.

IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed as of the day and year first above written.

BELLSOUTH
By: _____
Title: _____
Date: _____
By: _____
Title: _____
Date: _____

Figure 7. Exhibit: Data Gathering through CARE Agreement (Page 5)

3.2.5.3 Exhibit: Attachment 1 to Data Gathering through CARE

Attachment 1	
RATE OF PROVISION OF SERVICE:	
Service	Rate per transaction returned
Data Gathering through CARE	\$.18
<p>Provides for all the working telephone numbers and terminal numbers associated with BellSouth subscriber's Billing Telephone Number (BTN).</p>	

3.2.5.4 Exhibit: Attachment 2 to Data Gathering through CARE

Attachment 2
<p>BellSouth is authorized to use the following CICs of the Access Customers in rendering services to the Access Customer Pursuant to the Data Gathering through CARE Agreement between the Access Customer and BellSouth.</p> <div style="text-align: center;"> _____ _____ _____ ACCESS CUSTOMER By: _____ Title: _____ Date: _____ </div>

3.2.6 Equal Access Transaction Services (EATS)

3.2.6.1 Description

Equal Access Transaction Services (EATS) provide a non-mechanized interface for:

- Specified Due Dates for PIC changes.
- Customer Service Record (CSR) information

- CIC Verification
- Verification of pending service order that impact PIC orders.
- Resolution of PIC Discrepancies

EATS is available to ACs participating in Equal Access Subscription. The AC must execute and submit to the Telephone Company a blanket agency letter for submitting PIC orders.

EATS information shall not be used for marketing purposes.

3.2.6.2 Specified Due Date for PIC Change Service

A request from an AC to process and coordinate internally a due date for a PIC change order. The customer and the Telephone Company shall work cooperatively in establishing expedited due dates. Orders will be accepted either by working Telephone Number (WTN) or for all WTNs associated with a Billing Telephone Number (BTN).

It will be within the sole discretion of the Telephone Company to determine whether it can meet a requested expedited due date. If an expedited due date cannot be met within normal working hours, overtime charges shall apply.

3.2.6.3 Customer Service Record (CSR) Information Service

CSR information will be provided and/or verified for residence and business customers which the AC has obtained proper authorization.

CSR Information Service provides the following information to the requesting AC:

- Billing Name
- Billing Address
- Billing Telephone Number (BTN)
- Working Telephone Number (WTN)
- Terminal Numbers (TERs)
- Customer Type (Residence/business/coin)
- Customer Code

Carrier Identification Code (CIC) information is not provided as a part of CSR Service. However, the requesting AC can verify if the AC's CIC is shown on the CSR by requesting CIC verification.

3.2.6.4 CIC Verification

CIC Verification is available from the Equal Access Service Center (EASC) only through written or facsimile (FAX) requests submitted by the AC. Charges are applicable on a Billing Telephone Number (BTN) and Working Telephone Number (WTN) basis for each line verified.

3.2.6.5 Verification of Pending Service Orders that Impact PIC Orders Service

The status and/or verification of pending service orders which impact residence and business PIC orders can be requested. The AC must provide the service order numbers of the BTNs before verification can be provided. An estimated due date will be provided to the AC for the pending service order(s).

3.2.6.6 Resolution of PIC Discrepancy Service

The AC may request resolution of residence and business PIC discrepancies. The change is applicable per WTN verified. If the Telephone Company determines there is a discrepancy in the switch, the line information will be corrected and the inquiring AC will not be charged for the request on the WTN.

3.2.6.7 Rates and Changes (EATS)

	Nonrecurring Charges	
	Per BTN	Per WTN
Specified Due Date Service	\$3.29	\$0.21
Customer Service Record Information Service	\$4.06	\$0.36
CIC Verification	\$2.91	\$0.21
Verification of Pending Orders that impact PIC order Service	\$4.53	\$0.52
Resolution of PIC Discrepancies	\$ N/A	\$5.87
Note: For most current rates and charges, refer to the AT&T Southeast FCC No. 1 Tariff.		

3.2.7 On-Line Transfer Service

3.2.7.1 On-Line Transfer Service (OLT)

On-line Transfer Service is available to ACs to assist ACs and customers in establishing the end user's or location provider's account. If the preferred AC participates in OLT, the end user will have the option of being transferred directly to the preferred AC.

OLT may be ordered through a service agreement submitted to the Equal Access Service Center.

OLT must be ordered on a state basis where available.

The Telephone Company representative will make one attempt to transfer the end user to the preferred AC.

AC must comply with the guidelines outlined in Section 13.3.3(E) of the AT&T Southeast FCC No. 1 Tariff.

3.2.7.2 Charge for OLT

Term	Definition
Service Established Charge:	\$893.96

Per Month: \$534.64

NOTE: For most current rates and charges, refer to the AT&T Southeast FCC No. 1 Tariff.

3.2.8 Access Customer Pay PIC Change Charge

3.2.8.1 AC Requests to Pay PIC Change Charge

At the option of the AC, the non-recurring charge for a change in subscription may be billed to the AC, instead of the end user, when the change order is submitted to AT&T Southeast via the Customer Account Record Exchange (CARE) interface.

The option for the AC to be billed the PIC change charge instead of the end user is not available for orders placed via the Residence/Business centers or the Equal Access Service Center.

3.2.9 Expedited PIC Switchback Service (EPSS)

3.2.9.1 EPSS Description

EPSS provides an expedited method of handling disputed PIC changes for end users. No investigation activities are performed by the Telephone company when an end user denies requesting a change in AC subscription which has occurred within the past 90 days and was submitted by the AC.

AT&T Southeast immediately credits the end user the initial PIC change charge and expedites an order to return the end user to their former PIC. The PIC change charge on the expedited order is waived to the end user. No charges are billed to the end user for EPSS.

The initial PIC change charge will not be credited to the end user if it was originally paid by the AC.

The AC participating in EPSS will be billed the EPSS charge and appropriate PIC change charges.

- Original PIC change charge paid by the end user, and
- The PIC change charge to return the end user to their preferred AC.

EPSS option is available for all AC submitted orders. Not available for orders originally submitted to the Telephone Company by the end user.

The EPSS option in no way relieves the AC of the regulatory requirements for:

- Verifying all PIC orders generated by telemarketing prior to submitting those ordered, or
- Instituting steps to obtain LOAs on all PIC orders submitted.

The end user continues to have the option of initiating action to investigate an alleged unauthorized change in PIC. In this event, EPSS charges will not apply.

3.2.9.2 Expedited PIC Switchback Charges

Per Business or Residence Line or Trunk: \$10.03

NOTE: For most current rates and changes, refer to the AT&T Southeast FCC No. 1 Tariff.

3.2.10 Other Agreements and Letters

3.2.10.1 List of Agreements and Letters

Other agreements and letters that may be executed by the AC are as follows:

Customer List Agreements

- Residence/Business Central Office Customer Information Agreement
 - a. First Addendum to Location Provider Information License
 - b. Second Addendum to Location Provider Information License Agreement
- Customer List Request
 - Residence/Business, Public/Semi-Public (CL-1058)
 - Customer Change Activity Service (Ordering Form)
 - Screening Code Lists (SR-0145)
 - Service Order Activity Screening Code List (SR-0146)
 - Service Order Activity Screening Code Form (SR-0147)
- Non-Negotiation Request Letter
- Non-Quote Non-Negotiation Request Letter
- Quote, Negotiation Letter/Residence/Business
- Reroute Agreement
- Merger, Acquisition, Consolidation Agreement

Each of the above is discussed in detail, with an exhibit provided, in other chapters of this document.

3.2.11

3.2.12 BNA for ANI (For Access Customers)

3.2.12.1 Description

This offering allows the AC to request the Billing Name and Address (BNA) of an end user or location provider using an Automatic Number Identification (ANI) number. This service was developed to assist ACs in rendering bills to casual users of their equal access service. The information provided will include:

- Billing name and street address of the subscriber (BNA)
- Billing Telephone Number (BTN)
- Working Telephone Number (WTN)
- Terminal Number (TN)
- Customer Type Indicator (CTI)
 - R = Residence
 - B = Business
 - I = Institution
 - K = Coinless
 - W = WATS
- Non-Published Indicator
- Customer Code

The AC orders BNA for ANI via Customer Account Record Exchange (CARE) Transaction Code 05 with a Status Indicator of 01. The AP information will be returned using Transaction Code 25 or 26 (described in the CARE document in this binder). The return responses to a BNA request will be provided to the AC as a part of the PIC Activity report.

A \$.20 per TCSI 0501 charge will apply on all 0501s received, not on the transaction codes used to return the requested information. Charges for BNA for ANI will be billed as "other" charges under the Miscellaneous Billing Account Number from Carrier Access Billing System (CABS).

Prior to submitting requests for BNA for ANI, the AC must execute a Billing Name and Address for Automatic Number Identification Agreement.

3.2.12.2 Description

The AC should also submit an AC Information Sheet with the signed agreement. These documents should be sent to:

Manager – Equal Access Service Center
AT&T Southeast 15th Floor
600 North 19th Street
Birmingham, AL 35203

Acceptance and processing of the requests will occur approximately 30 days after receipt of the signed agreement and Information Sheet. Any requests submitted for BNA for ANI prior to

receipt of this agreement will be rejected. Samples of the agreement and the Information Sheet, which were revised June 14, 1992, are provided in the Exhibits that follow.

The AC must also have an Access Carrier Name Abbreviation (ACNA) and Carrier Identification Code (CIC) assigned by Bellcore.

3.3 Subscription Customer Listings

3.3.1 Introduction

3.3.1.1 Available Listings

This chapter contains information about customer listings available to the Access Customer (AC) from AT&T Southeast. Several types of listings are available.

- Billing Name and Address for ANI
- Customer Name and Address Listings (CNA)
- Customer Change Activity Service (CCAS)
- Daily
- Screening Code Lists
- Change Activity Register (CAR)
- Listed Name and Address (LNA)

3.3.2 BNA for Automatic Number Identification

3.3.2.1 Description

Billing Name and Address for Automatic Number Identification (BNA for ANI) service provides for end user or location provider billing name and address and associated information. It is available to telecommunications services providers such as an Enhanced Service Provider (ESP), Operator Service Provider (OSP), Access Customer (AC) and any other provider of telecommunications services.

The information provided will include:

- Billing name and street address of the subscriber (BNA)
- Billing Telephone Number (BTN)
- Working Telephone Number (WTN)
- Terminal Number (TN)
- Customer Type Indicator (CTI)
 - R = Residence
 - B = Business
 - I = Institution
 - K = Coinless
 - W = WATS
- Customer Code

BNA for ANI is ordered via Customer Account Record Exchange (CARE) Transaction Code 05 with a Status Indicator of 01. The AP information will be returned using Transaction Code 25 or 26 (described in the CARE document in this binder). The return responses to a BNA request will be provided to the AC as a part of the PIC Activity report.

A charge per TC/SI 05/01 will apply on all 05/01s received, not on the transaction codes used to return the requested information.

Charges for BNA for ANI will be billed as "other" charges under the Miscellaneous Billing Account Number from Carrier Access Billing System (CABS).

Prior to submitting requests for BNA for ANI, the AC must execute a Billing Name and Address for Automatic Number Identification Agreement and information sheet. A sample of the agreement and the Information Sheet, are provided in the Exhibits that follow. The Agreements and forms should be sent to:

Manager – Equal Access Service Center
AT&T Southeast 15th Floor
600 North 19th Street
Birmingham, AL 35203

3.3.2.2 Letter of Agreement

_____	Date
I am _____ for _____	
(Title)	(Name of Company)
which is one of the following:	
_____	Access Customer (AC)
_____	Billing Agent for Telecommunications Service Providers
_____	Enhanced Service Provider (ESP)
_____ requests that BellSouth provide, via the CARE interface, Billing Name and Address (BNA) of an end user or location provider pursuant to BellSouth's approved tariff(s).	
The following information must be provided in order for BNA service to be established:	
_____	Carrier Identification Code (CIC)
_____	Access Carrier Name Abbreviation (ACNA)
_____	CABS Miscellaneous Billing Account (C07)
_____	Percentage of Interstate Usage (PIU)
BellSouth will assign a C07 account number if one does not exist.	
If the telecommunications services provider does not have a CIC and ACNA, BellSouth will assign a billing code and obtain an ACNA from Bellcore.	
I understand that acceptance and processing of requests for BNA will occur approximately 30 days after receipt of this letter.	
_____	(AC/ESP/Billing Agent)
_____	(Signature)
_____	(Telephone Number)
_____	(Fax Number)

3.3.2.3 AC Information Sheet (Exhibit 1)

1. Name of Access Customer (up to 30 characters)

2. Abbreviated name of Access Customer (up to 10 characters)

3. ACNA _____ CIC _____
4. Vehicle for Record Exchange (please check appropriate choice)
<input type="checkbox"/> Paper <input type="checkbox"/> Magnetic Tape <input type="checkbox"/> Mechanized Feed (Specify BPI)
<input type="checkbox"/> 1650 BPI
<input type="checkbox"/> 6250 BPI
5. Contact Name, Address and Telephone Number

6. Do you have an established account number (C07) in BellSouth?
<input type="checkbox"/> Yes <input type="checkbox"/> No
If yes, please list complete C07 account number on line below:

_____ (Signature of AC Representative)
_____ (Telephone Number of AC Representative)

3.3.3 Types of Listings Available — Customer Listings

3.3.3.1 Introduction

This chapter contains information about customer listings available to the Access Customer (AC) from AT&T Southeast.

Customer lists are made available to ACs for the limited purposes of order entry, customer service, fraud prevention, and identification of customers who have moved from one location to another.

The following listings are available:

- Customer Name and Address Listings
- Customer Change Activity Service Daily
- Screening Code Lists
- Change Activity Register (CAR)
- Listed Name and Address (LNA)

Customers wishing to purchase more than one Customer List Service must submit separate requests in writing to the Company by completing a customer list request for each customer list ordered.

The AC may deem it necessary to request AT&T Southeast to resend the customer name and address information. Such a request, when not the result of a AT&T Southeast error, will be subject to the same rates and charges as the original requests.

3.3.4 Types of Listings Available — Customer Name and Address (CNA) Service — Listed Name and Address (LNA)

3.3.4.1 Description

Customer Name and Address (CNA) Service is a list of current customer listings available for subscription.

CNA and Listed Name and Address (LNA) service database is updated monthly. Any request for CNA will reflect the same customers for a thirty-day (30) period.

Available for purchase by:

- RAO
- NPA/NXX
- CLLI
- Zip Code

CNA Service is provided in Customer Account Record Exchange (CARE) format (see the CARE documentation in this binder) via:

- Paper Format
- Magnetic Tape

3.3.4.2 Listed Name and Address

Listed Name and Address (LNA)

List of current listings which are available for subscription in central offices which have converted to equal access.

3.3.5 Types of List Available

3.3.5.1 Ordering Options for CNA and LNA

Subscribed to Ordering AC

- Residence
- Business

- Residence and Business
- IntraLATA
- InterLATA
- Inter/IntraLATA

Not Subscribed to Ordering AC

- Residence
- Business
- Residence and Business
- IntraLATA
- InterLATA
- Inter/IntraLATA

Subscribed as NONE

- Residence
- Business
- Residence and Business
- IntraLATA
- InterLATA
- Inter/IntraLATA

Subscribed to UNDECIDED

- Residence
- Business
- Residence and Business
- IntraLATA
- InterLATA
- Inter/IntraLATA

Universal (Combination of all Post Equal Access Lists)

- Residence
- Business
- Residence and Business
- IntraLATA
- InterLATA
- Inter/IntraLATA

Non-published and non-listed customer information will only be provided to the AC which furnished the subscribers long distance service.

NOTE: LATA jurisdiction is not an ordering position with LNA.

3.3.6 Types of Lists Available — Customer Change Activity Service (CCAS) — Change Activity Register (CAR)

3.3.6.1 Description

CCAS is the provision of customer change activity on subscriber lines not subscribed on ordering AC via the Customer Account Record Exchange (CARE) interface.

The change activity (e.g., new connects, T and F orders, disconnects, number changes, name changes, record orders, etc.) will be provided on a daily basis.

Daily CCAS and Change Activity Register Service (CAR)

Daily CCAS and CAR will only be provided via: — Mechanized NDM CARE Interface

Daily CCAS and CAR must be ordered for an entire State.

3.3.6.2 Change Activity Register Service (CAR)

List of customer change activity on subscriber lines not subscribed to the ordering AC via the Customer Account Record Exchange (CARE) interface.

3.3.6.3 Ordering Options For Daily CCAS

Not Subscribed to Ordering AC

- Residence
- Business
- Residence and Business
- IntraLATA
- InterLATA
- Inter/IntraLATA

3.3.6.4 Ordering Options for CAR

Not Subscribed to Ordering AC

- Residence
- Business
- Residence and Business

3.3.7 Types of Lists Available — Customer Change Activity Service (CCAS) — Customer Name and Address (CNA)

3.3.7.1 Information Provided with CNA and Daily CCAS

The following information will be provided on the CNA, and Daily CCAS Listing in Customer Account Record Exchange (CARE) format (see the CARE documentation in this binder).

- Billing Name and Address (BNA). The name and address provided for residence and business accounts is the billing name and address for the end user.
- Billing Telephone Number (BTN)
- Working Telephone Number (WTN)
- Terminal Number (TN)
- Customer Type Indicator (CTI)
- R = Residence
- B = Business
- I = Institution Public
- K = Coinless
- W = Wide Area Telecommunication Service (WATS)
- Non-Published/Non-Listed Indicator (if applicable)
- Customer Source (AC-subscribed listings only)
- Customer code

This information will be provided via mailing labels, paper output, or magnetic tape. Magnetic tape output will be uniquely identified by a dataset name in the following format:
J21361.AXXX001.ZZ

3.3.8 Types of Lists Available — Listed Name and Address (LNA) — Changed Activity Register (CAR)

The following information will be provided via CARE for CAR lists and via paper or tape for LNA lists.

- Listed Name and Address (as it appears within end user records)
- Listed City
- Listed State
- Zip Code
- Billing Telephone Number (BTN)
- Working Telephone Number (WTN)
- Terminal Number (if applicable)
- Customer Type Indicator
- Non-published/non-listed Indicator (AT&T Southeast Listed Name and Address only - if subscribed to ordering IC)
- Customer Source (AT&T Southeast Listed Name and Address only - if subscribed to ordering IC)
- Customer Code
- Foreign Language Indicator (FLI)
- Standard Industrial Code (SIC)•PIC Freeze Indicator
- Jurisdictional Indicator

3.3.8.1 Information Provided with LNA and CAN

On the Universal customer list and the Not Subscribed to Ordering AC list, customers subscribed as NONE or UNDECIDED will be identified by the Transaction Code/Status Indicator (TC/SI)

24/70. TC/SI 24/70 will also be used on the Not Subscribed to Ordering AC listings to identify end users or location. Providers subscribed to an AC other than the ordering AC. End users or location providers subscribed to the ordering AC will be identified by existing TC/SIs as appropriate, that is, 24/07, 24/08, or 24/09.

3.3.8.2 Screening Code Lists

On the listing of customers subscribed as NONE, each customer record will contain TC/SI 24/72. On the listing of customers subscribed as UNDECIDED, each customer record will contain TC/SI 24/73.

74	Collect Only
82	Sent Paid and Collect Only
98	Coinless Public/Semi-Public Telephone (credit card, collect, bill to third, and special called.

The Automatic Number Identification (ANI) is the 10-digit telephone number. The 07 ANI prefix precedes the ANI for certain restricted lines, which include the Public/Semi-Public restricted telephones. The 07 is a flag to the AC's operator system to look up the telephone number in a translation or manual screening table to determine the appropriate billing options.

The Screening Code information is provided on either a comprehensive list or a service order activity form.

3.3.8.3 Comprehensive Screening Code List

The Comprehensive Screening Code List information pertains to Public/Semi-Public restricted telephone lines. This list will be provided by Revenue Accounting Office (RAO) only, and may be ordered as frequently as the AC wishes for the stated charge.

Two options are provided under the Comprehensive Screening Code List: All screening codes (with a prison indicator) within a RAO Prison only within a RAO.

- All screening codes (with a prison indicator) within a RAO Prison only within a RAO.

3.3.8.4 Service Order Activity Form

Service Order Activity Screening Code Form information pertains to changes in screening code information generated by an issued service order.

3.3.9 Contents of Lists

3.3.9.1 Comprehensive Screening Code Lists

The contents of the Comprehensive Screening Code Lists will include the following information for Public/Semi-Public restricted telephone lines:

- WTN — Working Telephone Number (NPA-NXX-XXXX)
- SC — Two Digit Screening Code
- 1 — Prison Indicator
- RAO — Revenue Accounting Office.

These Screening Code Lists will be provided via paper output or magnetic tape in either 1600 BPI or 6250 BPI format. Magnetic tape output will be uniquely identified by Dataset Name DK03.PFE08C01.SCRCODE.TAPE, for AT&T Southeast (West) and Dataset Name DK02.PFE08C01.SCRCODE.TAPE, for AT&T Southeast (East). These names will also be displayed on the external tape labels.

The Comprehensive Screening Code List will include all NPA-XXXs in one or more specific RAOs or all NPA-XXXs in all five RAOs for AT&T Southeast (West) or all seven RAOs for AT&T Southeast (East), depending on the option selected.

3.3.9.2 Customer Name and Address List

DATASET	DK02.PFE08C01.SCRCODE.TAPE – AT&T Southeast (East)
DATASET:	DK03.PFE08C01.SCRCODE.TAPE – AT&T Southeast (West)
VOLSER:	(MARKED ON TAPE)
DENSITY:	1600 OR 6250 BPI
LABEL:	1, SL
LRECL:	80
BLKSIZE:	23200
RECFM:	FB

3.3.9.3 Comprehensive Screening Code Lists

Record Position	Field Length	Description
1-10	10	Telephone Number (Coin Station WTN=NPA-NXX-XXXX)
11-12	2	Screening Code
13-15	3	Revenue Accounting Office (RAO) 035=Atlanta, GA 036=Charlotte, NC 044=Miami, FL 046=New Orleans, LA 047=Nashville, TN 048=Louisville, KY 054=Birmingham, AL 056=Jacksonville, FL 059=Jackson, MS

		063 = Macon, GA 180=Ft. Lauderdale, FL 189=Columbia, SC
16	1	Prison Indicator (Prison=1)
17-80	64	Filler (blank)

3.3.9.4 Service Order Activity Screening Code Form

The contents of the Screening Code Form will include basic information for Public/Semi-Public restricted telephone lines. The information on the Service Order Activity Screening Code Form (SR-0147) is shown in the following Exhibit. An explanation of the form follows the Exhibit.

3.3.9.5 Exhibit: Service Order Activity Form

BELLSOUTH SERVICE ORDER ACTIVITY
SCREENING CODE FORM (SR-0147)

The following is required for the establishment of Selective Class of Call Screening Service.

RAO: _____(1)_____ DATE ISSUED: _____(2)_____

CUSTOMER NAME: _____(3)_____

CITY: _____(4)_____ STATE: _____(5)_____

ADDITION: _____(6)_____ DELETION: _____

SCREENING CODE: _____(7)_____

TELEPHONE NUMBERS:

() _____(8)_____

() _____ () _____

() _____ () _____

CHANGES:

A. SCREENING CODE: SAME ____ - OR - FROM _____ TO _____(9)

B. TELEPHONE #. SAME () _____(10)

 FROM () _____ TO () _____

 FROM () _____ TO () _____

 FROM () _____ TO () _____

SCREENING CODE EFFECTIVE DATE: _____(11)_____

TRUE BILLING NUMBER (FX SERVICE): _____(12)_____

FOR BELLSOUTH USE ONLY: _____

SHOULD YOU HAVE ANY QUESTIONS, PLEASE CALL: _____

Name _____

Figure 8. AT&T Southeast Service Order Activity Screening Code Form (SR-0147)

3.3.9.6 Service Order Activity Form Explanation

Field No.	Field Title	Description
1	RAO	Revenue Accounting Office

2	Date Issued	Date the form was issued
3	Customer Name	Customer's Account Name
4	City	Customer's City
5	State	Customer's State
6	Addition or Deletion	Indicates whether this is an additional or a deletion
7	Screen Code	Screening Code
8	Telephone Numbers	Appropriate Telephone Numbers
9	Screening Code	Same or From-To
10	Telephone Number	Same or From-To
11	Effective Date	Effective Date of the Screening Code
12	True Billing Number	FX Service

3.3.9.7 Exhibit: Customer List Request (CL-1058)

Exhibit: Customer List Request (CL-1058)	BellSouth Customer Information Request (CL-1058)
	Request Number _____ (BellSouth Internal Use) Date: _____
	To: Manager - Equal Access Service Center BellSouth Suite 910 950 North 22nd Street Birmingham, AL 35203
	(A) CNA _____ CCAS _____ *CAR _____ *LNA _____
	(B) BellSouth CABS Billing Number: 205 (C01) _____
	Billing Address: _____ Attention: _____ (To Establish CABS account) _____ City: _____ ST: _____ ZIP _____
	(C) Carrier ACNA/CIC ACNA: _____ CIC: _____
	(D) Carrier Name: _____
	(E) Shipping Name: _____ Shipping Address: _____ _____ _____
	(F) Type Selection Requested (Check one) (1) ___ Entire BellSouth** (2) ___ (RAO) RAO(s) _____ (3) ___ (CLL) CLLI(s) _____ (4) ___ (NXX) NPA/NXX(s) _____ (5) ___ (ZIP3) ZIP CODE(s) - 3 DIGITS _____ (6) ___ (ZIP5) ZIP CODE(s) - 5 DIGITS _____
	*LNA AND CAR TARIFF EFFECTIVE AUGUST 1995 IN KENTUCKY AND FLORIDA **DAILY CCAS NOT AVAILABLE IN NORTH CAROLINA

Figure 9. AT&T Southeast Customer Information Request (CL-1058)

3.3.9.8 Exhibit: Customer List Request (CL-1058)

Exhibit: Customer List Request (CL-1058)	<p>(G) Type of List: Subscriber Base: <input type="checkbox"/> (PIC) Subscribed to Ordering AC* <input type="checkbox"/> (LPIC) Subscribed to Ordering AC** <input type="checkbox"/> (NPIC) Not Subscribed to Ordering AC <input type="checkbox"/> (UNDC) Subscribed as "Undecided"* <input type="checkbox"/> (NONE) Subscribed as "NONE**" <input type="checkbox"/> (All) Universal* <input type="checkbox"/> (All of the above)</p> <p>(H) Type of Format: Output Sequence: <input type="checkbox"/> (NXX) NPA/NXX Order <input type="checkbox"/> (ZIP) Zip Code Order</p> <p>*Not Available on CCAS or CAR **Available only on CAR and LNA</p> <p>(I) Carrier Contact Name _____</p> <p>(J) Special Instructions _____</p> <p>(K) Required for CNA & LNA: (Snapshot of Database taken the last Friday of Each Month -Previous month data available only) Request snapshot taken during the month of _____ Year _____ Circle One: (Jan) (Feb) (Mar) (Apr) (May) (June) (July) (Aug) (Sep) (Oct) (Nov) (Dec)</p> <p>(L) Required for CCAS and CAR: (Snapshot of Database taken the last Friday of Each Month - Previous 3 month data available) Circle One: (Jan) (Feb) (Mar) (Apr) (May) (June) (July) (Aug) (Sep) (Oct) (Nov) (Dec)</p> <p>(M) Associated CIC Codes to be related to the Primary CIC shown in (C) above. _____ _____</p>	<p>Customer Base: <input type="checkbox"/> (RES) Residence <input type="checkbox"/> (BUS) Business <input type="checkbox"/> (RBS) Residence/Business <input type="checkbox"/> (PUB) Public/Semi-Public <input type="checkbox"/> (ALL) Res/Bus/Pub/Semi-Pub</p> <p>Output Medium: <input type="checkbox"/> (LIST) Print-out <input type="checkbox"/> (T1600) Mag Tape - 1600 BPI <input type="checkbox"/> (T6250) Mag Tape - 6250 BPI <input type="checkbox"/> (CTAPE) Ctape <input type="checkbox"/> (GLTN) Labels - (1.4"x4" Gummed with TNs) <input type="checkbox"/> (GLNT) Labels - (1.4"x 4" Gummed no TNs) <input type="checkbox"/> (CLTN) Labels - ("Cheshire" with TNs) <input type="checkbox"/> (CLNT) Labels - ("Cheshire" no TNs)</p> <p>Telephone Number: (____) _____ - _____</p>
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Figure 10. CL – 1058 (CAN / CCAS)

3.3.9.9 Exhibit: Daily CCAS or CAR Ordering Form (CAN / CCAS)

Exhibit: Daily CCAS Ordering Form	BellSouth CABS Billing Number _____ (An Account will be established if one does not already exist.) Access Customer Name: _____ Billing Address: _____ City: _____ ST _____ ZIP _____ ATTENTION: _____ Telephone : _____ Carrier ACNA/CIC: ACNA _____ CIC _____										
	TYPE OF SELECTION REQUESTED: <table style="width: 100%; border: none;"> <tr> <td><input type="checkbox"/> ALL BELLSOUTH</td> <td><input type="checkbox"/> KENTUCKY</td> </tr> <tr> <td><input type="checkbox"/> SOUTH CAROLINA</td> <td><input type="checkbox"/> TENNESSEE</td> </tr> <tr> <td><input type="checkbox"/> NORTH CAROLINA*</td> <td><input type="checkbox"/> ALABAMA</td> </tr> <tr> <td><input type="checkbox"/> GEORGIA</td> <td><input type="checkbox"/> MISSISSIPPI</td> </tr> <tr> <td><input type="checkbox"/> FLORIDA</td> <td><input type="checkbox"/> LOUISIANA</td> </tr> </table> <p><i>* DAILY CCAS IS NOT AVAILABLE IN NORTH CAROLINA</i></p>	<input type="checkbox"/> ALL BELLSOUTH	<input type="checkbox"/> KENTUCKY	<input type="checkbox"/> SOUTH CAROLINA	<input type="checkbox"/> TENNESSEE	<input type="checkbox"/> NORTH CAROLINA*	<input type="checkbox"/> ALABAMA	<input type="checkbox"/> GEORGIA	<input type="checkbox"/> MISSISSIPPI	<input type="checkbox"/> FLORIDA	<input type="checkbox"/> LOUISIANA
<input type="checkbox"/> ALL BELLSOUTH	<input type="checkbox"/> KENTUCKY										
<input type="checkbox"/> SOUTH CAROLINA	<input type="checkbox"/> TENNESSEE										
<input type="checkbox"/> NORTH CAROLINA*	<input type="checkbox"/> ALABAMA										
<input type="checkbox"/> GEORGIA	<input type="checkbox"/> MISSISSIPPI										
<input type="checkbox"/> FLORIDA	<input type="checkbox"/> LOUISIANA										
	CUSTOMER BASE REQUESTED: <table style="width: 100%; border: none;"> <tr> <td><input type="checkbox"/> RESIDENCE</td> <td><input type="checkbox"/> RES/PUBLIC</td> </tr> <tr> <td><input type="checkbox"/> BUSINESS</td> <td><input type="checkbox"/> BUS/PUBLIC</td> </tr> <tr> <td><input type="checkbox"/> RES/BUS</td> <td><input type="checkbox"/> ALL</td> </tr> <tr> <td><input type="checkbox"/> PUBLIC</td> <td>(BUS/RES/PUB)</td> </tr> </table>	<input type="checkbox"/> RESIDENCE	<input type="checkbox"/> RES/PUBLIC	<input type="checkbox"/> BUSINESS	<input type="checkbox"/> BUS/PUBLIC	<input type="checkbox"/> RES/BUS	<input type="checkbox"/> ALL	<input type="checkbox"/> PUBLIC	(BUS/RES/PUB)		
<input type="checkbox"/> RESIDENCE	<input type="checkbox"/> RES/PUBLIC										
<input type="checkbox"/> BUSINESS	<input type="checkbox"/> BUS/PUBLIC										
<input type="checkbox"/> RES/BUS	<input type="checkbox"/> ALL										
<input type="checkbox"/> PUBLIC	(BUS/RES/PUB)										
	CICs ON WHICH AC DOES <u>NOT</u> WISH TO RECEIVE CUSTOMER INFORMATION: PRIMARY CIC: _____ ASSOCIATED CICs: _____ _____ _____ _____ _____										
	TRANSMISSION OF DAILY CCAS SHOULD BEGIN ON: _____ (BellSouth requires five working days from receipt of order to establish service.) <div style="text-align: right;"> _____ Access Customer Name _____ Signature of AC Representative _____ Telephone Number </div>										

Figure 11. CCAS Ordering Form

3.3.9.10 Exhibit: CCAS Letter of Agreement

_____ DATE

Manager - Equal Access Service Center
BellSouth
Suite 910
950 North 22nd Street
Birmingham, AL 35203

I am _____ for _____
(Name/Title) (AC Name)
and am authorized to execute this letter of agreement on behalf of
_____ will
(AC Name) (AC Name)
participate in BellSouth Daily Customer Change Activity Service
(CCAS).

_____ understands that Daily CCAS is
(AC Name)
offered pursuant to terms and conditions set forth in BellSouth's F.C.C.
tariffs. _____ has a blanket agency
letter currently on file with BellSouth or, if not, has attached one hereto.
The attached Daily CCAS Ordering Form must also be completed and
attached to establish Daily CCAS.

(Access Customer Name)

(Signature of AC Representative)

(Telephone Number)

Figure 12. CCAS Letter of Agreement

AT&T Southeast Carrier Instructions for the Completion of the Customer List Request CNA and CCAS

(A) Indicate type list requested:

- CNA - Customer Name and Address'
- CCAS - Customer Change Activity Service

(B) AT&T Southeast CABS Billing Number (C01) - This space must be used to provide a valid C01 CABS Billing Number when the AC has an active CABS account in AT&T Southeast. If no account, provide address to establish account for billing.

(C) Carrier ACNA/CIC - Carrier's Alpha Access Carrier Name Abbreviation/Three digit numeric Carrier Identification Code. List only one ACNA/CIC per request form.

(D) Carrier Name - The full name of the Carrier ordering the list.

(E) Shipping Name/Address - Name/Address to which the list is to be sent.

(F) Type of Section Requested - If different selection options are desired, separate CL-1058 forms must be submitted. Enter the descriptive data for one of the following options listed below

Term	Definition
(1) Entire AT&T Southeast	Two alpha characters (Example: BST)
(2) RAO(s)	Two (2) alpha characters (This option will generate a list of all NPA/NXXs working AL, AT on the RAO.) (Example: AL, AT)

RAO Location	Abbreviation
Birmingham, AL	AL
Louisville, KY	KY
Ft. Lauderdale, FL	SE
New Orleans, LA	LA
Jacksonville, FL	NF
Jackson, MS	MS
Miami, FL	SF
Columbia, SC	SC
Atlanta, GA	AT
Charlotte, NC	NC*
Macon, GA	OS
Nashville, TN	TN

* Except Daily CCAS

- (3) CLLI
 Eleven (11) character CCLI code
 Example: NWORLAMMADSO
- (4) NPA/NXX(s)
 Six (6) digit NPANXX code
 Example: 205321, 205988
- (5) ZIP CODE 3-Digits
 First three (3) digits of the ZIP, those which are common to all ZIP codes desired
 Example: 352
- (6) ZIP CODE 5-Digits
 Five (5) digits of ZIP code(s)
 Example: 35201, 35205

(G) Complete for CNA- Indicate what type of information is desired by placing an “x” in the space next to subscriber base desired, and another next to the customer base desired, jurisdiction type, format type and output medium.

(H) Complete for CCAS — Indicate what type of information is desired by placing an “x” in the space next to subscriber base desired, the customer base desired, jurisdiction type, format type and output medium.

(I) Carrier contact and telephone number — enter the name and telephone number of carrier's contact person.

(J) Enter the telephone number for the contact person.

(K) Special Instructions — provide any special instructions concerning the processing of this request.

(L) For CCAS and CNA, list month/year of snapshot date requested. Circle month.

General Comments:

The request will be processed to include only those options listed on Form CL-1058. AT&T Southeast will not generate a list for any information not specifically provided by the AC.

**AT&T Southeast Carrier Instructions for the Completion of the Customer List Request
LNA and CAR**

(A) Indicate type list requested:

- CNA - Customer Name and Address'
- CCAS - Customer Change Activity Service

(B) AT&T Southeast CABS Billing Number (C01) - This space must be used to provide a valid C01 CABS Billing Number when the AC has an active CABS account in AT&T Southeast. If no account, provide address to establish account for billing.

(C) Carrier ACNA/CIC - Carrier's Alpha Access Carrier Name Abbreviation / Three digit numeric Carrier Identification Code. List only one ACNA/CIC per request form.

(D) Carrier Name - The full name of the Carrier ordering the list.

(E) Shipping Name/Address - Name/Address to which the list is to be sent.

(F) Type of Section Requested - If different selection options are desired, separate CL-1058 forms must be submitted. Enter the descriptive data for one of the following options listed below:

Term	Definition
Entire	Two alpha characters (Example: BST)
AT&T Southeast	
RAO(s)	Two (2) alpha characters (This option will generate a list of all NPA/NXXs working AL, AT on the RAO.) (Example: AL, AT)

RAO Location	Abbreviation
Birmingham, AL	AL
Ft. Lauderdale, FL	SE
Jacksonville, FL	NF
Miami, FL	SF
Atlanta, GA	AT
Macon, GA	OS
Louisville, KY	KY
New Orleans, LA	LA
Jackson, MS	MS
Columbia, SC	SC
Charlotte, NC	NC*
Nashville, TN	TN

- (3) CLLI
 Eleven (11) character CCLI code
 Example: NWORLAMMADSO
- (4) NPA/NXX(s)
 Six (6) digit NPANXX code
 Example: 205321, 205988
- (5) ZIP CODE 3-Digits
 First three (3) digits of the ZIP, those which are common to all ZIP codes desired
 Example: 352
- (6) ZIP CODE 5-Digits
 Five (5) digits of ZIP code(s)
 Example: 35201, 35205

(G) Complete for LNA — indicate what type of information is desired by placing an “x” in the space next to subscriber base desired, the customer bass desired, PIC Freeze Indicator, Type Format and output medium.

(H) Complete for CAR — indicate what type of information is desired by placing an “x” in the space next to subscription type, PIC Freeze Indicator, Activity and output medium.

(I) Carrier contact and telephone number — enter the name and telephone number of carrier's contact person.

(J) Enter the telephone number for the contact person.

(K) Special Instructions — provide any special instructions concerning the processing of this request.

(L) For LNA and CAR, list month/year of snapshot date requested.

General Comments:

The request will be processed to include only those options listed on Form CL-1058. AT&T Southeast will not generate a list for any information not specifically provided by the AC.

3.3.9.11 Comprehensive Screening Code List

Orders for the Comprehensive Screening Code Lists will be processed as requests are received on the Screening Code List Request (Form SR-0145) provided in the following Exhibits. Instructions for completing the form follow each Exhibit. All requests should be directed to the address indicated on Form SR-0145.

3.3.9.12 Exhibit: Comprehensive Screening Code List Request (SR) 145

Date: _____ (1)	
To: Manager - Equal Access Service Center (2) BellSouth 15th Floor 600 North 19th Street Street Birmingham, AL 35203	
CARRIER ACNA/CIC: _____ / _____ (3)	
CARRIER NAME: _____ (4)	
SHIPPING NAME/ADDRESS: _____ (5)	
COMPREHENSIVE SC LIST OPTION: CHECK BELOW THE DESIRED OPTION. (ONLY ONE OPTION PER REQUEST FORM MAY BE ORDERED.)	
(6) OPTIONS (Check One Only)	
<input type="checkbox"/> All Screening Codes (with prison indicator)	<input type="checkbox"/> Prisons Only
<input type="checkbox"/> 035 Atlanta <input type="checkbox"/> 036 Charlotte <input type="checkbox"/> 044 Miami <input type="checkbox"/> 046 Louisiana <input type="checkbox"/> 047 Tennessee <input type="checkbox"/> 048 Kentucky <input type="checkbox"/> 054 Alabama	RAOs <input type="checkbox"/> 056 Jacksonville <input type="checkbox"/> 059 Mississippi <input type="checkbox"/> 063 Macon <input type="checkbox"/> 180 Ft. Lauderdale <input type="checkbox"/> 189 Columbia
(7) TYPE OF FORMAT:	
<input type="checkbox"/> PAPER PRINTOUT	<input type="checkbox"/> 6250 BPI MAG TAPE <input type="checkbox"/> 1600 BPI MAG TAPE
CARRIER CONTACT: _____	
TELEPHONE NUMBER: _____ (8)	
SPECIAL INSTRUCTIONS: _____ (9)	
BILLING NAME/ADDRESS: _____ (10)	
BELOW FOR BELLSOUTH USE ONLY	
Bill to _____ RAO	Billing Account Number: _____
<input type="checkbox"/> COMPREHENSIVE SC LIST <input type="checkbox"/> ALL SCREENING CODES <input type="checkbox"/> Prisons Only	<input type="checkbox"/> ONGOING SC LIST <input type="checkbox"/> ALL SCREENING CODES <input type="checkbox"/> Prisons Only
Total Charges \$ _____	

Figure 13. SR0145

3.3.9.13 Comprehensive Screening code List Request Instructions

Field No.	Field Title	Description																																																																												
1	Date	Date of request for list.																																																																												
2	Carrier/ACNA/CIC	Carrier's alpha Access Carrier Name Abbreviation/3-digit numeric Carrier Identification Code. List only one ACNA/CIC per request form.																																																																												
3	Carrier Name	The full name of the Carrier ordering the list.																																																																												
4	Shipping Name/Address	Name/Address to which the list is to be sent.																																																																												
5	Type of selection Requested	<p>If different selection options are desired, separate CL-1058 forms must be submitted. Enter the descriptive data for one of the following options: (A) Entire RAO, (B) CLLIs, (C) NPA/NXXs, (D) 3-digit ZIP Codes, or (E) 5-digit ZIP codes. If additional sheets are required, place an "X" in the appropriate space and attach the sheet(s). See chart below.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Type</th> <th style="text-align: left;">Selection</th> <th style="text-align: left;">Valid Data</th> <th style="text-align: left;">Example</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>Entire RAO</td> <td>Two (2) alpha character RAO abbreviation (see list below)</td> <td>AL, AT</td> </tr> <tr> <td colspan="4" style="text-align: center;">RAO Location Abbreviation</td> </tr> <tr> <td colspan="3">Birmingham, AL</td> <td>AL</td> </tr> <tr> <td colspan="3">Atlanta, GA</td> <td>AT</td> </tr> <tr> <td colspan="3">Louisville, KY</td> <td>KY</td> </tr> <tr> <td colspan="3">New Orleans, LA</td> <td>LA</td> </tr> <tr> <td colspan="3">Jackson, MS</td> <td>MS</td> </tr> <tr> <td colspan="3">Charlotte, NC</td> <td>NC</td> </tr> <tr> <td colspan="3">Jacksonville, FL</td> <td>NF</td> </tr> <tr> <td colspan="3">Macon, GA</td> <td>OS</td> </tr> <tr> <td colspan="3">Columbia, SC</td> <td>SC</td> </tr> <tr> <td colspan="3">Fort Lauderdale, FL</td> <td>SE</td> </tr> <tr> <td colspan="3">Miami, FL</td> <td>SF</td> </tr> <tr> <td colspan="3">Nashville, TN</td> <td>TN</td> </tr> <tr> <td>B</td> <td>CLLI</td> <td>11-character CLLI code</td> <td>NWORLAMMADS</td> </tr> <tr> <td>C</td> <td>NPA/NXX</td> <td>6-digit NPA/NXX codes</td> <td>205321, 205988</td> </tr> <tr> <td>D</td> <td>ZIP Code - 3 digits</td> <td>First three digits of the ZIP, those which are common to all ZIP codes desired</td> <td>352</td> </tr> <tr> <td>E</td> <td>ZIP Code - 5 digits</td> <td>Five digits of the ZIP code(s)</td> <td>35201, 35205</td> </tr> </tbody> </table>	Type	Selection	Valid Data	Example	A	Entire RAO	Two (2) alpha character RAO abbreviation (see list below)	AL, AT	RAO Location Abbreviation				Birmingham, AL			AL	Atlanta, GA			AT	Louisville, KY			KY	New Orleans, LA			LA	Jackson, MS			MS	Charlotte, NC			NC	Jacksonville, FL			NF	Macon, GA			OS	Columbia, SC			SC	Fort Lauderdale, FL			SE	Miami, FL			SF	Nashville, TN			TN	B	CLLI	11-character CLLI code	NWORLAMMADS	C	NPA/NXX	6-digit NPA/NXX codes	205321, 205988	D	ZIP Code - 3 digits	First three digits of the ZIP, those which are common to all ZIP codes desired	352	E	ZIP Code - 5 digits	Five digits of the ZIP code(s)	35201, 35205
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6	Type of List	Indicate what type of information is desired by placing an "X" in the space next to subscriber base desired, and another next to the customer base desired.																																																																												
7	Type of Format	Indicate in what sequence (order) the list is desired by placing an "X" in the space next to it. Indicate in what format the list is desired by placing an "X" in the space next to the output medium desired. When ordering labels, be sure to check the correct box to indicate whether or not telephone numbers																																																																												

		(TNs) are requested on the labels.
8	Carrier Contact and Telephone Number	Enter the name and telephone number of the Carrier's contact person.
9	AT&T Southeast CABS Billing Number (C07)	This space should be used to provide a valid C07 CABS Billing Number when the AC has an active CABS account in AT&T Southeast.
10	Special Instructions	Provide any special instructions concerning the processing of this request. This space should also be used to provide a billing address when the AC does not have an active CABS account in AT&T Southeast. (See Notes below)

3.3.9.14 Notes

The request will be processed to include only those options listed on Form CL-1058. AT&T Southeast will not generate a list for any information not specifically provided by the AC. If the AC does not have an active CABS account in AT&T Southeast, a billing address must be provided with the list request. **FAILURE TO PROVIDE A BILLING ADDRESS MAY CAUSE A DELAY IN PROCESSING THE REQUEST.** Customer lists ordered will reflect the same customers for a 30 day period.

3.3.9.15 Service Order Activity Screening Code Form

Orders for the Service Order Activity Screening Code Form should be submitted on Form SR-0146, provided in the Exhibits that follow. All requests should be directed to the appropriate address indicated on Form SR-0146.

3.3.9.16 Exhibit: Service Order Activity Screening Code Form (SR-046)

(DATE) _____	
To:	Manager – Equal Access Service Center _____ New Request BellSouth, 15th Floor _____ Change Request 600 North 19th Street Birmingham, AL 35203 _____ Cancel Request _____ requests that BellSouth
(Access Customer Name)	
provide daily Service Order Activity Screening Code (SC) Forms for Public/Semi-Public restricted telephone lines.	
Forms will be sent only to the following address:	
_____	(Name of AC Contact)
_____	(AC Name)
_____	(AC Address)
_____	(AC Address)
_____	(Facsimile Number)
AC's Access Customer Name Abbreviation (ACNA) _____	
AC's Carrier Identification Code (CIC) _____	
_____ (Signature of AC Representative)	
_____ (Printed Name)	
_____ (Telephone Number of AC Representative)	
Note: Any change in method of distribution such as name and address will require up to 30 days for implementation.	

3.3.9.17 Charges

Customer List	Service Establishment	Charges	Per Record
CNA	Charge Per Requests:	\$500.00	\$.04
CCAS - DAILY	Charge Per Requests	\$N/A	\$.09
BNA	Charge Per Transaction	\$N/A	\$.21
SCREENING CODE	Charge Per RAO:	\$330.00	\$.N/A
LNA	Charge Per Request	\$N/A	\$.062
CAR	Charge Per Request	\$N/A	\$.062

3.3.10 Ordering Customer Lists

3.3.10.1 CNA List, LNA List, and Monthly CCAS

Orders for CNA List, LNA List, Daily CCAS and CAR will be processed by the EASC when received on the Customer List Request Form (CL-058) provided in the following Exhibit. Instructions for completing the form follow the Exhibit.

Normal AP processing of requests for customer listings will take 10 to 12 work days.

3.3.10.2 Daily CCAS and CAR

Requests for Daily CCAS and CAR will be processed by the EASC when a CCAS and CAR Letter of Agreement and Daily CCAS and CAR Ordering Form provided in the following Exhibits are received.

3.3.11 Customer List Agreements

Two signed originals should be forwarded to the following address.

Manager – Equal Access Service Center
AT&T Southeast 15th Floor
600 North 19th Street
Birmingham, AL 35203

The agreements will be signed by the appropriate person and a copy will be returned to the AC.

3.3.11.1 Agreement for Residence / Business Listings

An AC will be required to execute a Central Office Customer Information Agreement prior to receiving customer listings for residence/business. A sample of this agreement is provided in the Exhibit that follows.

3.3.11.2 Exhibit: Central Office Customer Information Agreement

This Agreement is entered into this ____ day of _____, 19__ between BellSouth and Telegraph Company (hereinafter jointly referred to as the "Telephone Company"), and _____, a _____ corporation ("Access Customer");

WHEREAS, the Telephone Company offers equal access or Feature Group D service in various central offices, and will offer equal access or Feature Group D service in those central offices listed in the official six month notification of end office conversions, all of the foregoing in compliance with the terms of the Modified Final Judgment, Appendix B, paragraph A.1, as entered in **United States v. Western Electric**, Civil Action No. 82-0192; and

WHEREAS, on December 7, 1983, the District Court for the District of Columbia entered an opinion in **United States v. Western Electric**, Civil Action No. 82-0192 directing the former Bell Operating Companies, *inter alia*, to make available to interexchange carriers lists of non-presubscribed customers within specified limitations for the purpose of assisting the interexchange carriers in their marketing campaigns; and

WHEREAS, the provision of post-equal access conversion end office customer lists of Access Customer's own presubscribed customers will assist the Access Customer in the provision of interexchange services; and

WHEREAS, the provision of post-equal access conversion end office lists of customers not presubscribed to the Access Customer will benefit the Access Customer by assisting in the marketing of interexchange services; and

WHEREAS, the Telephone Company is willing to prepare and furnish such nonpresubscribed customer listings and presubscribed customer listings subject to the terms and conditions set forth in this Agreement; and

WHEREAS, the Access Customer wishes to secure the right to use the information contained in such non-presubscribed and presubscribed customer listings as an aid in its efforts to advise the customers listed therein of the availability of its service in end offices with equal access capabilities and in order to better provide services to its customers;

NOW, THEREFORE, in consideration of the foregoing premises and the respective agreements of the parties hereafter set forth, the parties agree as follows:

Figure 14. Central Office Customer Information Agreement (Page1)

<p>1. DEFINITIONS</p> <p>The following definitions shall apply to the services to be provided by the Telephone Company to the Access Customer pursuant to this Agreement:</p> <p>(1) "Preconversion/Non-Presubscribed Customer Listing Service" shall mean the provision of current customer listings with respect to the Telephone Company's subscribers in central offices listed in the official six month notification of end office conversions to equal access.</p> <p>(2) "Post Equal Access Presubscribed Customer Listing Service" shall mean the provision of current customer listings with respect to the Telephone Company's subscriber lines presubscribed to the Access Customers in central offices which have converted to equal access or Feature Group D service.</p> <p>(3) "Post Equal Access Customer Listing Service" shall mean the provision of current customer listings with respect to the Telephone Company's subscriber lines not presubscribed to the Access Customer and available for presubscription in central offices which have been converted to equal access or Feature Group D service.</p> <p>(4) "Services" shall refer collectively to the services defined in subsections 1 (a), (b), and (c) above.</p> <p>2. INFORMATION PROVIDED</p> <p>The Telephone Company agrees to furnish to the Access Customer the Services defined in Section 1 above. The furnished customer information shall show only the billing name and street address of the subscriber, the business/residence classification, the billing telephone number, working telephone number and terminal number. In addition, the following conditions shall apply to each specific Service:</p> <p>(1) For Preconversion/Non-Presubscribed Customer Listing Service, the Telephone Company will make available only the subscriber name and mailing address in connection with private and non-published subscriber service. NPA/NXX information will only be provided to identify specific end offices.</p> <p>(2) For Post Equal Access Presubscribed Customer Listing Service, the Telephone Company may decline to make available information pertaining to any subscriber requesting that such information not be provided under this or similar agreements.</p> <p>(3) For Post Equal Access Customer Listing Service, the Telephone Company will not make available any information pertaining to subscribers of nonpublished numbers. Further, the Telephone Company may decline to make available information pertaining to any subscriber requesting that such information not be provided under this or similar agreements.</p>
--

Figure 15. Central Office Customer Information Agreement (Page 2)

3. SCOPE OF AGREEMENT

The scope of this Agreement shall be as follows with respect to each type of Service:

(1) For Preconversion/Non-Presubscribed Customer Listing Service, this Agreement shall cover only the central offices listed in the official six month notification of end office conversions. During the life of this Agreement, additions, changes and discontinuance's of central office listings may occur. The forecasting information provided by the Telephone Company to the Access Customer includes additions, changes and discontinuance of central office listings.

(2) For Post Equal Access Presubscribed Customer Listing Service and Post Equal Access Customer Listing Service, this agreement shall cover only the central offices which have been converted to provide equal access or Feature Group D service. Customer information for specific end offices will be available under this Agreement at any time after conversion to equal access.

4. REQUEST FOR SERVICE

Upon execution of this Agreement and following receipt by the Telephone Company of a written request by the Access Customer, according to the terms specified in Section 15 below, the Telephone Company shall deliver or make available to the Access Customer the following:

(1) For Preconversion/Non-Presubscribed Customer Listing Service, a customer listing current as of the end of the last month prior to the date of receipt of the written request for such listing. Upon further request, the Telephone Company shall make available to the Access Customer any additional customer listings, incorporating or reflecting those new, changed or discontinued listings which have become effective since the furnishing of the last customer listing.

(2) For Post Equal Access Presubscribed Customer Listing Service, a listing of the Access Customer's presubscribed customers current as of the end of the last month prior to the date of receipt of the written request for such listing.

(3) For Post Equal Access Customer Listing Service, a customer listing current as of the end of the last month prior to the date of receipt of the written request for such listing.

Each such customer listing must be requested separately, according to the above terms, and shall be priced separately according to the terms of Section 5 below.

Figure 16. Central Office Customer Information Agreement (Page 3)

5. CHARGES AND PAYMENTS

(A) In consideration of the customer information received, the Access Customer shall pay to the Telephone Company the following for each Service:

(1) For Preconversion/Non-Presubscribed Customer Listing Service, (i) a service fee for the assembly and transmission of the listing, and (ii) the specified charges for each customer record processed. Payment of the fees assessed pursuant to applicable charges shall be due upon receipt of the customer listing by the Access Customer. Failure to pay fees by the date specified on the bill shall constitute a breach of this Agreement.

(2) For Post Equal Access Presubscribed Customer Listing Service and Post Equal Access Customer Listing Service, (i) a service fee for the assembly and transmission of the listing, and (ii) the specified charges for each customer record processed. Payment of the fees assessed pursuant to applicable charges shall be due upon receipt of the customer listing by the Access Customer. Failure to pay fees by the date specified on the bill shall constitute a breach of this Agreement.

(3) For all Services hereunder, the Telephone Company may revise the price with respect to customer information to be furnished, on thirty (30) days' prior written notice by registered or certified mail. For Preconversion/ Non—Presubscribed Customer Listing Service, the Access Customer may, within ten (10) days of receipt of such notice, terminate this Agreement effective with the date of such proposed price revision. Written notice of such termination shall be furnished to the Telephone Company by registered or certified mail. For Post Equal Access Presubscribed Customer Listing Service and Post Equal Access Customer Listing Service, within ten (10) days of receipt of such notice the Access Customer may, effective with the date of such proposed price revision, cancel any outstanding orders for customer lists which would be subject to the price change. Written notice of such cancellation shall be furnished to the Telephone Company by registered or certified mail.

6. RESTRICTIONS ON USE OF CUSTOMER INFORMATION

The Telephone Company grants to the Access Customer a non-exclusive right to request and use the customer information provided by the Telephone Company hereunder. In addition:

(1) With respect to Preconversion/Non-Presubscribed Customer Listing Service, the Access Customer shall utilize the customer listing (including new, changed or discontinued listings) only in furtherance of its marketing efforts connected with presubscription.

(2) With respect to Post Equal Access Presubscribed Customer Listing Service, the Access Customer agrees not to publish any information provided in connection with private or non-published subscriber service and to use such information only with regard to its provision of interexchange service to such customers.

Figure 17. Central Office Customer Information Agreement (Page 4)

(3) With respect to Post Equal Access Customer Listing Service, the Access Customer shall utilize the customer listings obtained pursuant to this Agreement only for the purpose of marketing interexchange telecommunications services. Further, the Access Customer shall not permit anyone but its duly authorized employees to inspect or use the customer information. The Access Customer may subcontract to third parties marketing and interexchange service functions which include use of customer lists provided pursuant to this Agreement, provided, however, that the subcontractor agrees in writing to the same limitations in use and nondisclosure requirements applicable to the Access Customer. Except as provided specifically herein, the Access Customer shall not permit another person or entity to use any information provided by the Telephone Company. The Access Customer may not use such information to publish and distribute in any form lists of new or changed telephone subscribers. The Access Customer shall not reproduce in any way copies of customer listings furnished to it, other than as required internally for the completion of its marketing of its interexchange services.

7. FORCE MAJEURE

Performance by the Telephone Company under this Agreement shall be excused in the event of strike, fire, riot, act of God, government requirements, civil or military authorities, statutes, regulations, court orders or any other cause beyond the reasonable control of the Telephone Company.

8. ASSIGNMENT

The Access Customer may not assign this contract without the expressed written consent of the Telephone Company.

9. REMEDIES

The Access Customer expressly agrees that the compilation of the information furnished hereunder is confidential and/or presents original efforts by the Telephone Company, that such information is unique, valuable and special to the Telephone Company, and disclosure thereof except as provided by this Agreement may cause irreparable injury to the Telephone Company. Accordingly, it is expressly acknowledged and agreed by the Access Customer that the remedy at law for any breach of the covenants contained this section may be inadequate, and it recognition thereof, it is agreed that the Telephone Company shall, in addition thereto, be entitled to injunctive relief, without bond, upon the finding by a court of competent jurisdiction of a breach of any of the provisions of this section by the Access Customer, which relief shall be in addition to, and not in derogation of, any

Figure 18. Central Office Customer Information Agreement (Page 5)

other remedies which may be available to the Telephone Company as a result of any such breach. This provision shall not be construed as limiting any appropriate remedies, including injunctive relief, with respect to any breach by the Access Customer of any other provision of this Agreement. In addition, with respect to Post Equal Access Customer Listing Service, the Telephone Company shall have the right to audit the operations, procedures and systems of the Access Customer, upon reasonable notice and at reasonable times, to the extent necessary to ensure compliance with the provisions of Section 6 above.

10. RELATIONSHIP OF THE PARTIES

Neither the Access Customer nor its employees, agents or representatives shall represent in any way to any person nor make any advertising claim that its customer information was obtained from or sponsored or approved by the Telephone Company or that the Telephone Company is in any way affiliated with the Access Customer, or that the Telephone Company has any responsibility for the compilation, production, publication, or distribution of such information. The Access Customer shall not advertise in any manner as may tend to cause or create confusion or identification with the Telephone Company; nor shall the Access Customer, its employees, representatives, or agents use any methods of advertisement, solicitation, order form, billing invoice, stationery, promotional material or any artifice or device which would tend to create the impression or imply that the Access Customer was associated with or sponsored by the Telephone Company.

11. IDENTIFICATION

(a) The Access Customer shall indemnify, protect and hold harmless and, if required, defend the Telephone Company from and against any and all loss, liability, damages, attorney's fees and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Access Customer's use of the information supplied under this Agreement.

(b) The Access Customer hereby releases the Telephone Company from any liability for damages including, but not limited to, incidental and consequential damages due to errors or omissions or in any way connected to or arising out of errors or omissions in the customer listings.

Figure 19. Central Office Customer Information Agreement (Page 6)

12. NON-EXCLUSIVITY

Nothing in this Agreement or elsewhere shall give the Access Customer any exclusive right to request or use the information provided pursuant to this Agreement, and the Telephone Company shall be free at any time to furnish similar information to others under the same or different terms and conditions as the Telephone Company, in its sole discretion, may determine.

13. FORMAT, CONTENT, AND SCOPE

Nothing in this Agreement or elsewhere shall limit or prescribe in any way the format of the customer information furnished to the Access Customer. Furthermore, the Telephone Company reserves the right to provide the Access Customer with additional customer information which shall be subject to the terms and conditions of this Agreement upon giving the Access Customer thirty (30) days written notice of its intent to do so.

14. WAIVER OF RIGHTS

Failure of the Telephone Company to enforce or insist upon compliance with any provision of this Agreement shall not constitute a waiver of its right to enforce future compliance with that provision or compliance with any other provision hereof.

15. NOTICES

All notices required to be sent to the Telephone Company under the terms of this Agreement should be addressed to Manager – Equal Access Service Center, BellSouth, 21st Floor, 600 N. 19th Street, Birmingham, AL 35203, or such other locations as may be designated in writing by the Telephone Company. All notices required to be sent to the Access Customer under the terms of this agreement shall be addressed to the Access Customer at _____ or such other locations as may be designated in writing from time to time by the Access Customer.

16. CHOICE OF LAW

This Agreement shall be governed by and interpreted according to the laws of the State of Alabama.

Figure 20. Central Office Customer Information Agreement (Page 7)

17. TERMINATION	
(a) Either party may terminate this Agreement on thirty (30) days' prior written notice by registered or certified mail, such notice to commence on date of mailing. If, however, the Access Customer shall breach any provision of this Agreement, the Telephone Company may cancel the Agreement forthwith and without such prior notice.	
(B) With respect to Preconversion/Non-Presubscribed Customer Listing Service, this Agreement shall continue until such time as the Telephone Company has completed all scheduled central office conversions to equal access capability, unless sooner terminated pursuant to Section 17 (a) above.	
18. ENTIRE AGREEMENT	
(a) This Agreement represents the entire agreement between the parties, superseding all previous understandings or writings on this subject.	
(b) This Agreement may be executed in counterparts by the parties. A copy of the Agreement together with signature pages from each party shall be deemed an original and complete executed Agreement, and shall be deemed effective the date signed by the last signing party.	
IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed as of the day and year first above written.	
_____	BellSouth
(Access Customer Name)	
By: _____	By: _____
(Signature)	(Signature)
By: _____	By: _____
(Name Printed)	(Name Printed)
Title: _____	Title: _____
Date: _____	Date: _____

Figure 21. Central Office Customer Information Agreement (Page 8)

3.3.11.3 Agreement for Public/Semi-Public Listings

An AC will be required to execute a Location Provider Information License Agreement prior to receiving a customer listing for Public/Semi-Public location providers. Samples of this agreement are provided in the Exhibits that follow.

3.3.11.4 Exhibit: Location Provider Information License Agreement

<p>This Agreement is entered into this ____ day of _____, 19__ between BellSouth (hereinafter jointly referred to as the "Telephone Company"), and _____ a _____ corporation ("Access Customer");</p> <p>WHEREAS, the Telephone Company will provide for premises owner (location providers) presubscription of Public/Semi-Public telephones in a manner conforming with that delineated in Appendix B to In the Matter of Investigation of Access and Divestiture Related Tariffs, 101 F.C.C. 2d 911, 927-34, in compliance with the terms of the opinion of the United States District Court for the District of Columbia, as entered in United States v. Western Electric, Civil Action No. 82-0192 on October 14, 1988; and</p> <p>WHEREAS, the provision of Location Provider information to an Access Customer will assist the Access Customer in the marketing and provision of interexchange services to Location Providers for the Telephone Company Public/Semi-Public telephones;</p> <p>WHEREAS, the Telephone Company is willing to prepare, furnish and license the use of such Location Provider information to an Access Customer subject to the terms and conditions setforth in this Agreement; and</p> <p>WHEREAS, the Access Customer wishes to purchase the right to use the Location Provider information in order to better provide interexchange services to Location Providers;</p> <p>NOW, THEREFORE, in consideration of the foregoing premises and the respective agreements of the parties hereafter set forth, the parties agree as follows:</p> <ol style="list-style-type: none">1. The Telephone Company agrees to furnish to the Access Customer Location Provider information which shall show only billing name and address; working Public/Semi-Public telephone number; customer type indicator; city, state, and zip code; and billing transfer number.2. This Agreement shall cover all central offices converted to equal access by the date it is executed by both parties. Additionally, it shall cover the central offices listed in the Telephone Company's official six (6) month notification of end office conversions.

Figure 22. Location Provider Information License Agreement (Page 1)

3. Upon execution of this Agreement and following receipt by the Telephone Company of a written request by the Access Customer, according to the terms specified in Section 4 below, the Telephone Company shall deliver or make available to the Access Customer a Location Provider List within twelve (12) working days of the receipt of the written request for such listing, provided that the Telephone Company shall not be required by this Agreement to make such lists available prior to November 21, 1988. For lists ordered for offices converting after March 31, 1989, updated information will be available; lists ordered pursuant to this contract after that date will reflect the same Location Providers for a thirty (30) day period. Upon request, pursuant to this contract, the Telephone Company shall make available to the Access Customer any additional Location Provider lists incorporating or reflecting those new, changed or discontinued listings of Location Providers which have become effective since the furnishing of the last customer list. Each list of Location Providers must be requested separately, according to the above terms, and shall be priced separately according to the terms of Section 4(a) below.

4. (a) In consideration of the Location Provider information received, the Access Customer shall pay to the Telephone Company the following:

- (i) a service fee for the assembly and transmission of the list, and
- (ii) the specified charges for each Premises Provider record processed Payment of the fees assessed pursuant to applicable charges shall be due upon receipt of the Premises Provider list by the Access Customer. Failure to pay bills duly rendered within two (2) weeks after notice of delinquency mailed to the Access Customer shall constitute a breach of this Agreement.

(b) For the Services hereunder, the Telephone Company may revise the price with respect to the information to be furnished, on thirty (30) days prior written notice by registered or certified mail. The Access Customer may, within ten (10) days of receipt of such notice, terminate this Agreement effective with the date of such proposed price revision. Written notice of such termination shall be furnished to the Telephone Company by registered or certified mail.

5. The Access Customer agrees that with respect to all Location Provider information received pursuant to this Agreement, the Access Customer shall utilize the information only in furtherance of its marketing efforts connected with the presubscription of the Telephone Company's Public/Semi-Public telephones.

Figure 23. Location Provider Information License Agreement (Page 2)

6. Performance by the Telephone Company under this Agreement shall be excused in the event of strike, fire, riot, act of God, government requirements, civil or military authorities, statutes, regulations, court orders or any other cause beyond the reasonable control of the Telephone Company.

7. The Access Customer may not assign this contract without the express written consent of the Telephone Company.

8. The Telephone Company grants to the Access Customer a non-exclusive right to request and use the Location Provider information provided by the Telephone Company hereunder. In addition:

(a) With respect to the Location Provider information, the Access Customer shall not permit anyone but its duly authorized employees to inspect or use the Location Provider List at any time prior to its destruction or return as herein provided. The Access Customer shall have no right to subcontract or to permit any person to use any information extracted from the Location Provider lists provided by the Telephone Company without the express written consent of the Telephone Company. However, such consent shall not be unreasonably withheld by the Telephone Company. The Access Customer may not use such information to publish and distribute in any form lists of existing, new or changed Location Providers. The Access Customer shall not reproduce in any way copies of Location Provider Lists furnished, other than as required internally for the completion of its marketing of interexchange service to the Location Providers listed, and shall return or certify destruction of all such lists and authorized copies to the Telephone Company when they are no longer needed following completion of the Access Customer's marketing campaign within the specific central office area. Upon termination of this Agreement, the Access Customer shall return or certify destruction of all Premises Provider lists and authorized copies furnished to it.

Figure 24. Location Provider Information License Agreement (Page 3)

9. The Access Customer expressly agrees that the compilation of the information furnished hereunder is confidential and/or presents original efforts by the Telephone Company, that such information is unique, valuable and special to the Telephone Company, and that disclosure thereof except as provided by this Agreement may cause irreparable injury to the Telephone Company. Accordingly, it is expressly acknowledged and agreed by the Access Customer that the remedy at law for any breach of the covenants contained in this section may be inadequate, and in recognition thereof, it is agreed that the Telephone Company shall, in addition thereto, be entitled to injunctive relief, without bond, upon the finding by a court of competent jurisdiction of a breach of any of the provisions of this section by the Access Customer, which relief shall be in addition to, and not in derogation of, any other remedies which may be available to the Telephone Company as a result of any such breach. This provision shall not be construed as limiting any appropriate remedies, including injunctive relief, with respect to any breach by the Access Customer of any other provision of this Agreement. In addition, the Telephone Company shall have the right to audit the operations, procedures and systems of the Access Customer, upon reasonable notice and at reasonable times, to the extent necessary to ensure compliance with the provisions of Section 9 above.

10. Neither the Access Customer nor its employees, agents or representatives shall represent in any way to any person nor make any advertising claim that its Location Provider information was obtained from or sponsored or approved by the Telephone Company or that the Telephone Company is in any way affiliated with the Access Customer, or that the Telephone Company has any responsibility for the compilation, production, publication, or distribution of such information. The Access Customer shall not advertise in any manner or form as may tend to cause or create confusion or identification with the Telephone Company; nor shall the Access Customer, its employees, representatives, or agents use any methods of advertisement, solicitation, order form, billing invoice, stationary, promotional material or any artifice or device which would tend to create the impression or imply that the Access Customer was associated with or sponsored by the Telephone Company. the Telephone Company from any liability for damages including, but not limited to, incidental and consequential damages due to errors or omissions or in any way connected to or arising out of errors or omissions in the Location Provider listings.

Figure 25. Location Provider Information License Agreement (Page 4)

11. The Access Customer hereby releases the Telephone Company from any liability for damages including, but not limited to, incidental and consequential damages due to errors or omissions or in any way connection to or arising out of errors or omissions in the Location Provider listings.

12. The Access Customer shall indemnify, protect and hold harmless and, if required, defend the Telephone Company from and against any and all loss liability, damages, attorney's fees and expense arising out of any demand, claim, suit or judgment for damages which may arise with respect to the Access Customer's improper use of the information properly supplied under this Agreement; and

13. Nothing in this Agreement or elsewhere shall give the Access Customer any exclusive right to request or use the information provided pursuant to this Agreement, and the Telephone Company shall be free at any time to furnish similar information to others under the same or different terms and conditions as the Telephone Company, in its sole discretion, may determine.

14. Nothing in this Agreement or elsewhere shall limit or prescribe in any way the format, content and scope of the Location Provider information furnished to the Access Customer.

15. Failure of the Telephone Company to enforce or insist upon compliance with any provision of this Agreement shall not constitute a waiver of its right to enforce future compliance with that provision or compliance with any other provision hereof.

16. All notices required to be sent to the Telephone Company under the terms of this Agreement should be addressed to Manager – Equal Access Service Center, BellSouth, 21st Floor, 600 N. 19th Street, Birmingham, AL 35203, or such other locations as may be designated in writing by the Telephone Company. All notices required to be sent to the Access Customer under the terms of this Agreement shall be addressed to the Access Customer, _____, or such other locations as may be designated in writing by the Access Customer.

17. This Agreement shall be governed by and interpreted according to the laws of the State of Alabama.

18. This Agreement represents the entire agreement between the parties, superseding all previous understandings or writing on this subject.

Figure 26. Location Provider Information License Agreement (Page 5)

(a) Either party may terminate this Agreement on thirty (30) days' prior written notice by registered or certified mail, such notice to commence on date of mailing. If, however, the Access Customer shall breach any provision of this Agreement, the Telephone Company may cancel the Agreement forthwith and without such prior notice.

(b) This Agreement shall continue until such time as the Telephone Company has completed Location Provider presubscription of Public/Semi-Public telephones, unless sooner terminated pursuant to Section 19(a) above.

19. This Agreement may be executed in counterparts by the parties. A copy of the Agreement together with signature pages from each party shall be deemed an original and complete executed Agreement, and shall be deemed effective the date signed by the last signing party.

IN WITNESS WHEREOF, the parties have caused this Agreement to be duly executed as of the day and year first above written.

BellSouth
Signature: _____
Name (Printed): _____
Title: _____
Date: _____

(Access Customer Name)
Signature: _____
Name (Printed): _____
Title: _____
Date: _____

Figure 27. Location Provider Information License Agreement (Page 6)

3.3.11.5 Agreement for Screening Code Information

In order to receive screening code information an AC will be required to execute a Location Provider Information License Agreement (shown above), plus a First Addendum To Location Provider Information License Agreement and a Second Addendum to Location Provider Information License Agreement. Samples of the Addenda are provided in the Exhibits that follow

3.3.11.6 Exhibit: First Addendum To Location Provider Information License Agreement

This First Addendum to the Location Provider Information License Agreement ("Agreement") between BellSouth (hereinafter jointly referred to as the "Telephone Company"), a Georgia Corporation, and _____ a _____ corporation ("Access Customer") is entered into this ____ day of _____, 19__.

1. Paragraph 1 of the Agreement is hereby deleted in its entirety and replaced with the following:
 - The Telephone Company agrees to furnish to the Access Customer the following Location Provider information in two separate, optional reports:
 - a. Location Provider information which shall show billing name and address; working Public/Sem - Public telephone number; customer type indicator; city, state and zip code; and billing transfer number; and
 - b. Location Provider information which shall show the working telephone number; customer code; and daily average interLATA minutes of use for each Public/Semi-Public telephone account. Such information will be summed by NPA/NXX for total line numbers and total minutes of use. Other provisions to the contrary in this Agreement notwithstanding, the information described in this subparagraph shall be provided on a one-time basis as follows: For End Offices converted to equal access prior to March 31, 1989, the information will be provided at an RAO level and will be available on or after November 21, 1988 until April 1, 1989. Information in the report will not be updated. For those End Offices converting to equal access after March 31, 1989, the information will be available at a CLLI level and will be available 180 days prior to conversion. The data will be a snapshot of the average usage up to the time of the request and will not be updated.
2. In all other respects the Agreement shall remain unchanged and in full force and effect.
3. This addendum shall be effective as of the date first stated above.
4. The parties hereto acknowledge that they have read this Addendum, understand it and agree to be bound by its terms and conditions. They further agree that the Agreement together with this Addendum constitute the entire agreement between the parties hereto with respect to the subject matter hereto.

Figure 28. First Addendum To Location Provider Information License Agreement (Page 1)

IN WITNESS WHEREOF, the parties hereto have executed this Addendum by their duly authorized representatives in one or more counterparts, each of which shall constitute an original, on the dates set forth below.

BellSouth
Signature: _____
Name (Printed): _____
Title: _____
Date: _____

(Access Customer Name)
Signature: _____
Name (Printed): _____
Title: _____
Date: _____

Figure 29. First Addendum To Location Provider Information License Agreement (Page 2)

3.3.11.7 Exhibit: Second Addendum To Location Provider Information License Agreement

This Second Addendum to the Location Provider Information License Agreement ("Agreement") between BellSouth (hereinafter jointly referred to as the "Telephone Company"), and _____ a _____ corporation ("Interexchange") is entered into this ____ day of _____ 19__.

1. Paragraph 1 of the Agreement is hereby renumbered as Paragraph 1A of the Agreement.
2. Paragraph 1B is hereby inserted following Paragraph 1A of the Agreement as follows:
 - 1B. The Telephone Company agrees to furnish to the Access Customer the following Location Provider information in separate, optional reports:
 - a. Location Provider information which shall show the restricted working Public/Semi-Public telephone number and its associated screening code; and
 - b. Location Provider information which shall show the daily updates to the restricted working Public/Semi-Public telephone number and its associated screening code.
3. Paragraph 4(a) of the Agreement is hereby deleted in its entirety and replaced with the following:
 - 4(a) In consideration of the Location Provider information received, the Access Customer shall pay to the Telephone Company the following:
 - (i) a service fee for the assembly and transmission of the list, and
 - (ii) with respect to the Location Provider information described in Section 1A(a), the specified charges for each Location Provider record processed. Payment of the fees assessed pursuant to applicable charges shall be due upon receipt of the Location Provider information by the Access Customer. Failure to pay bills duly rendered within two (2) weeks after notice of delinquency mailed to the Access Customer shall constitute a breach of this Agreement.
4. Subparagraph 19(b) of the Agreement is hereby deleted in its entirety and replaced with the following:
 - (b) This Agreement shall continue until such time as the Telephone Company has completed Location Provider presubscription of Public/Semi-Public telephones, unless sooner terminated pursuant to Section 19(a) above, and thereafter may be terminated by either party upon thirty (30) days written notice to the other party.
5. In all other respects the Agreement shall remain unchanged and in full force and effect.
6. This Addendum shall be effective as of the date first stated above.

**Figure 30. Second Addendum To Location Provider Information License Agreement
(Page 1)**

7. The parties hereto acknowledge that they have read this Addendum, understand it and agree to be bound by its terms and conditions. They further agree that the Agreement together with the First Addendum and this Second Addendum constitute the entire agreement between the parties hereto with respect to the subject matter hereto.

In WITNESS WHEREOF, the parties hereto have executed this Addendum by their duly authorized representatives in one or more counterparts, each of which shall constitute an original, on the dates set forth below.

BellSouth
Signature: _____
Name (Printed): _____
Title: _____
Date: _____

(Access Customer Name)
Signature: _____
Name (Printed): _____
Title: _____
Date: _____

**Figure 31. Second Addendum To Location Provider Information License Agreement
(Page 2)**

3.3.11.7.1 ICSC Mailing Addresses

SPRINT and General ACs

Room 208N
3196 Highway 280 South
Birmingham, AL 35202

AT&T and MCI

Room D-60
5147 Peachtree Industrial Blvd.
Atlanta, GA 30341

Equal Access Service Center

15th Floor
600 North 19th Street
Birmingham, AL 35203

3.4 Access Customer Inquiry Procedures

3.4.1 Introduction

3.4.1.1 General

All Access Customers (ACs) who have submitted Blanket Agency Agreement Letters are authorized to make subscription inquiries on behalf of their customers (end users and/or location providers).

These inquiries are made through the Exchange Company's Business Office serving the customer's telephone number (a list of these offices is contained in this chapter). Procedures have been established in each Exchange Company to assist ACs when such an inquiry is made.

3.4.1.1.1 Restrictions

Information regarding subscribed customers will be discussed with an AC only after the Service Representative has determined that the AC making the inquiry is the AC of record.

Any request for information regarding toll usage will not be honored, since this information is considered proprietary.

It should be noted that many customers who have made an AC selection do not make toll calls of any nature; therefore, zero usage does not indicate an error. Customer contact by the AC is recommended to address this situation.

3.4.2 Guidelines

3.4.2.1 Checklist

Whenever an end user or location provider calls an AC to report a problem with the service, the AC should determine if the problem is related to subscription

Information should be verified with the customer by using the following checklist:

- 1. The customer is unable to reach dial tone.
 - Yes _____
 - No _____
 - If the customer cannot reach dial tone, it is a service problem and should be referred to the appropriate AP repair number.

- 2. The customer has been "cut-off" in the middle of a call, was unable to hear on the phone, or reached a wrong number.
 - Yes _____
 - No _____

- 3. The customer attempted to use a service not provided by the AC.
 - Yes _____
 - No _____

- 4. The customer dialed 10XXX
 - Yes _____
 - No _____

- 5. The customer dialed “O+” for an operator assisted call, the AC has no operators.
 - Yes _____
 - No _____

NOTE: If the customer has not made an attempt to reach the 700 number, you should instruct the customer to do so.

3.4.2.2 Contact Procedure

If NO has been checked in all of the above situations, the AC may call the Equal Access Service Center (EASC) to determine if the customer has been subscribed correctly.

The AC personnel should identify the company name (that is, MCI®, AT&T-COM, SPRINT®, etc.), advise the Service Representative of the telephone number of the customer, and ask if the customer is subscribed to that AC. If so, the Representative will advise the AC personnel that this is correct.

If the customer is subscribed to a different AC, the AC may ask the application date of the request. The Representative will provide the application date, but is not permitted to provide the name of the other AC.

When making any inquiry to the EASC, the AC will be requested to provide the following information:

- The name, address, and telephone number of the subscriber.
- The date the order was submitted.
- The “actual service date” from the Subscriber Order List or the date of AP acceptance.
- How the order was submitted: mechanized interface or Subscriber Order List.
- The nature of the problem, as defined by the customer.
- The Weekly Activity Report supplied to the AC by the AP should be verified to determine that this customer has not moved or disconnected service.

3.4.3 Inquiries

3.4.3.1 Individual Inquiries

There may be instances when a customer indicates to the subscribing AC that bills are being received from another AC. The AC should first establish that these bills are for 1+ calls only and that they do not include 10XXX, collect, credit card, or third number billed calls. The customer should also be asked to verify that these calls were not appropriately billed by the AP (intraLATA calls).

If there is reason to believe the customer is subscribed incorrectly, the AC may verify that the customer is connected correctly in the switch by calling the EASC. The Service Representative will take the necessary information to investigate the inquiry and will make every attempt to assist the AC immediately; however, situations may occur where inquiries will require more time for investigation. In these situations, a one business day commitment to investigate the request will be given to the AC. In this instance, it will be necessary for the AC to give a name and contact number to the Representative.

The Representative will advise that the customer is connected correctly in the switch, and no error has been made or that it has been determined that an error has been made and has been corrected. If the AP has made the error, the correction will be made at no charge to the end user.

NOTE: No "error" was made by the AP if the order was correctly input from a Subscriber Order List submitted by another AC.

If an AC claims an order has been submitted incorrectly by another AC, the AC may have the error corrected, provided the customer is on the line with the AC. In any instance of dispute, it is always beneficial to use a three-way conversation between the AP, the AC, and the customer.

ACs should not attempt to sign up new customers using these procedures.

3.4.3.2 List Inquiries

It is recommended that ACs handle inquiries on an individual basis via telephone with the EASC.

Alternatively, the AC may mail a list of problems to the EASC for investigation.

The following time intervals have been established to facilitate a quick turnaround time from receipt of list:

Lists Containing	# Business Days to Handle
1-20 Lines	1 Day
21-40 Lines	2 Days
41-60 Lines	3 Days
61-80 Lines	4 Days
80-100 Lines	5 Days

For lists containing over 100 lines, add one (1) day for each additional 20 lines.

This interval will be established for information received by telephone as well as information received on lists. Information provided on lists should be the same information provided when making verbal contact.

If for any reason the above intervals cannot be met, the AP will call the AC and negotiate a time suitable for processing.

3.4.4 Escalation of Inquiries

3.4.4.1 Procedures

The following is the normal AP escalation procedure:

1. If the Service Representative has not satisfactorily handled the inquiry, ask for the Supervisor.
2. If the Supervisor has not satisfactorily handled the inquiry, ask for the Manager.
3. If the Manager has not satisfactorily handled the inquiry, ask for the Operations Manager or the District Manager.

3.4.5 Error Prevention

3.4.5.1 Helpful Hints

To eliminate both AC and customer confusion, the following information is offered:

- Because many customers rarely or never make toll calls, a lack of toll calls does not indicate that a customer is subscribed incorrectly.
- Information on non-published numbers will be provided only to the AC of record.
- All AC personnel who deal with the Equal Access Service Center (EASC) should be familiar with the procedures discussed in this document.

3.4.6 Business / Residence Customer Service Centers

3.4.6.1 Telephone Numbers

TABLE R. Telephone Numbers

STATE	Type of Customer	Call From	Telephone Number
ALABAMA	All Residence Customers	Inside State	557-6500
		Outside State (Call Collect)	800-753-3320
	Business Customers	Inside State	557-6000
		Outside State (Call Collect)	800-321-2000
FLORIDA (NORTH)	Business	Inside Jacksonville RAO Area	780-2800
	Residence	Inside Jacksonville RAO Area	780-2355
	Residence	Outside Jacksonville RAO Area or Outside Florida	800-753-2909
	Business	Outside Jacksonville RAO	800-753-0115

		Area or Outside Florida	
FLORIDA (SOUTH)	Business	Inside Miami RAO Area	780-2800
	Residence	Inside Miami RAO Area	780-2355
	Residence	Outside Miami RAO Area or Outside Florida	800-753-0710
	Business	Outside Miami RAO Area or Outside Florida	800-753-8175
FLORIDA (SOUTHEAST)	Business	Inside Ft. Lauderdale RAO Area	780-2800
	Residence	Inside Ft. Lauderdale RAO Area	780-2355
	Residence	Outside Ft. Lauderdale RAO Area or Outside Florida	800-753-0710
	Business	Outside Ft. Lauderdale RAO Area or Outside Florida	800-753-8172
GEORGIA	Business	Inside Georgia	780-2800
	Residence	Inside Georgia	780-2355
	Business	Outside Georgia	800-356-3093
	Residence	Outside Georgia	800-356-3094
KENTUCKY	All Residence Customers	Inside State	557-6500
		Outside State	800-477-4459
	All Business Customers	Inside State	557-6000
		Outside State	800-947-8398
LOUISIANA	All Residence Customers	Inside State	557-6500
		Outside State	800-832-0679
	Business Customers		
	Baton Rouge	Inside State	557-6060
	New Orleans	Inside State	557-6000
	Shreveport	Inside State	557-6030
		Outside State	800-238-5501
MISSISSIPPI	All Residence Customers	Inside State	557-6500
		Outside State	800-625-6146
	All Business Customers	Inside State	557-6000
		Outside State	800-622-0644
NORTH CAROLINA	Business	Inside 704 Area Code	780-2800
	Residence	Inside 704 Area Code	780-2355
	Business	Outside North Carolina or	800-919-2800

		from the 919 Area Code	
	Residence	Outside North Carolina or from the 919 Area Code	800-767-2355
SOUTH CAROLINA	Business	Inside South Carolina	780-2800
	Residence	Inside South Carolina	780-2355
	Business	Outside South Carolina	800-237-2802
	Residence	Outside South Carolina	800-336-0014
TENNESSEE	All Residence Customers	Inside State	557-6500
		Outside State	800-753-0223
	Business Customers		
	Memphis	Inside State	557-6060
	(901) Area Code	Outside State	800-766-9115
	Nashville	Inside State	557-6000
		Outside State	800-766-9115
	Knoxville	Inside State	557-6030
		Outside State	800-766-9115

4. CARE (Customer Account Record Exchange)

4.1 CARE (Customer Account Record Exchange)

Click [here](#) to view CARE (Customer Account Record Exchange)

5. Access Glossary

5.1 Introduction

This book contains commonly used terms and acronyms, and their definitions associated with access services.

5.2 Terms

Term	Definition
Acceptance (Cooperative) Tests	Acceptance tests are non-chargeable tests that are performed during the installation process, by the Access Provider (AP) in cooperation with, and at the request of, the Access Customer (AP).
Access Code	Denotes a uniform five or seven digit code assigned by the Access Provider (AP) to an individual customer. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.
Access Customer (Carrier) Name Abbreviation (ACNA)	The Access Customer (Carrier) Name Abbreviation (ACNA) identifies the COMMON LANGUAGE ^{®1} code of the AC interLATA facility terminal location to which the bill is rendered. This code is assigned and provided by the AP prior to the submission of an Access Service Request (ASR).
Access Customer (AC) or Interexchange Common Carrier	An Access Customer (AC) or Interexchange Common Carrier is an individual, partnership, association, joint-stock company, trust, government entity or corporation engaged for hire in intrastate and/or interstate communication by wire or radio, between two ore more exchanges.
Access Provider (AP)	An Access Provider (AP) is a telephone company, generally regulated by a state regulatory body, that provides local (intraLATA) telecommunications services.
Access Customer (AC)	Denotes an individual, partnership, association, corporation, or governmental agency or any other entity which subscribes to the services offered under the Access Service Tariff to provide interexchange telecommunications services for its own use or for the use of its customers (end users.)
Access Customer Terminal Location (ACTL)	The Access Customer Terminal Location (ACTL) identifies the COMMON LANGUAGE Location Identification (CLLI ^ä) code for the interexchange carrier interLATA facility terminal location. The CLLI is assigned by the exchange company.

1 [®]COMMON LANGUAGE is a registered trademark, and CLEI, CLLI, CLFI and CLDI are trademarks of Bellcore.

Access Minutes	The term access minute refers to using exchange facilities to calculate chargeable access usage. On the originating end of an interstate or foreign call, usage is measured from the time the originating end-user's call is delivered by the AP, and acknowledged as received by the AC's facilities connected with the originating exchange. On the terminating end of an interstate or foreign call, usage is measured from the time the call is received by the end-user in the terminating exchange. Usage timing at both the originating and terminating end of an interstate or foreign call ends when the calling or called party disconnects, whichever comes first. (The times are measured by the receipt of a signal known as answer/disconnect supervision.)
Access Service	Access Service is a telephone-company provided communication path between an AC and an end user or telephone company to an AC in the same LATA. Access services are provided as special access service or switched access service.
Access Services Coordinator (ASC)	The Access Services Coordinator (ASC) is the local AP that serves as the coordinator and single point-of-contact for an access service, when two or more local AP jointly provide that access service.
Access Service Group (ASG)	The Access Service Group (ASG) identifies the personnel assigned to a particular circuit or group of circuits.
Access Service Request (ASR)	The Access Service Request (ASR) is a form ACs use to request an ICSC to provide special access or switched access services, as specified in the various Access Services Tariffs.
Access Tandem (AT)	Denotes an AP switching entity designated by the AP for the purpose of originating and terminating traffic to end offices identified as subtending that access tandem. It is represented by 11 character CLLI code.
Access Tandem Network	Access Tandem Network refers to the network of trunk groups for originating and/or terminating switched-access traffic between a single access tandem and telephone company subtending end offices.
Access Window	An Access Window is a period of time allocated to each Access Customer for system access.
Agent	An agent has an agreement with a customer that empowers the agent to act for the customer in providing and maintaining that customer's service.
Answer / Disconnect Supervision	Denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the AC Point of Termination as an indication that the called party has answered or disconnection.
Application Date (APP)	The application date is the date on which the AC provides the Interexchange Customer Service Center (ICSC) with a firm order (FO) and sufficient information to proceed with the provision of facilities and/or terminations. This includes an agreement between the AC and the ICSC regarding provisioning control dates (See CDLRD, FDLRD and DD) and the receipt of a valid written agency authorization, when applicable.
Attenuation	Attenuation distortion is the difference in loss at specified frequencies

Distortion	relative to the loss at 1004 Hz, unless otherwise specified.
Automatic Number Identification (ANI)	Automatic Number Identification (ANI) is the identification of a calling station by a switch, rather than an operator. The primary use of this equipment is to identify the telephone number of the line initiating a call to send this information to the message accounting apparatus.
Balance (100 Type) Test Line	A balance (100 Type) test line is an end office arrangement that provides for balance and noise testing.
Bell Operating Company (BOC)	Bell Operating Company is a name still used to refer collectively to one of the 22 operating companies of AT&T prior to divestiture. Since divestiture, the name continues to be used in many formal and informal arenas.
Billing Account Number (BAN)	A Billing Account Number (BAN) identifies the billing account to which the recurring and non-recurring charges for requested services is billed.
Blanket Agency Agreement	A blanket agency agreement is a letter that allows the Access Customer to act on behalf of its subscribers to place access orders.
Business Day (BD)	The term business day refers to the hours of the day during which a company is open for business. In the business community, these are generally Monday through Friday, 8:00 or 9:00 AM to 5:00 or 6:00 PM, respectively, with an hour for lunch, resulting in a 40 hour work week. However, company business day hours may vary based on company policy, union contract and location.
Busy Hour Minutes of Capacity (BHMC)	Denotes the average of the highest time consistent hour of usage during the highest twenty consecutive day period during a calendar year.
Call-Out	Call out is non-connecting overtime that occurs when a telephone company employee is called to work at a time not consecutive with the employees scheduled tour. A call out is subject to a minimum charge of three hours for interstate access services. Charges for call outs associated with intrastate access services may vary by state.
Carrier or Common Carrier	Denotes any individual, partnership, association, joint stock company, trust or corporation engaged for hire in interstate, intrastate or foreign communication by wire or radio.
Carrier Access Billing System (CABS)	The Carrier Access Billing System (CABS) is the mechanized system used in AT&T Southeast to provide records and billing of access service.
Carrier Identified Code (CIC)	A Carrier Identification Code (CIC) is a unique three-digit access identification code that is assigned to an AC for use with Feature Group B and/or Feature Group D switched access service.
CCS (Hundred Call Seconds)	CCS refers to a hundred-call seconds. This is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of services (for example, trunks).
Cellular Carriers	A cellular carrier is a common carrier who is licensed by the FCC to provide cellular services.
Central Office (CO)	Denotes a local AP switching system where telephone exchange service customer station loops are terminated for purposes of interconnection to

	each other and to trunks.
Central Office Prefix (NXX)	Denotes the first three digits (NXX) of the seven digit telephone number assigned to an end user's Telephone Exchange Service when dialed on a local basis.
Centralized Automatic Reporting On Trunk Testing (CAROT)	The term centralized automatic reporting on trunk testing (CAROT) refers to testing that includes the capacity for measuring operational and transmission parameters.
Centralized Repair Service Answering Bureau (CRSAB)	The Centralized Repair Service Answering Bureau (CRSAB) is the point of contact for customers to report telephone service trouble, including non-design access service (for example, WATS).
Change Charge	A change charge is the rate billed for a request to change an end user service from one Access Customer (AC) to another AC, or to a Pre-designated Interexchange Carrier (PIP) of none.
Change Activity Register Service (CAR)	List of customer change activity on subscriber lines not subscribed to the ordering AC via the Customer Account Record Exchange (CARE) interface.
Channel (s)	Denotes an electrical or photonic, in the case of fiber optic based transmission systems, communications path between two or more points of termination.
Channelize	Channelize is the process of multiplexing or de-multiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.
Channel Service Unit (CSU)	A channel service unit (CSU) is equipment that performs one or more of the following functions: <ul style="list-style-type: none">· Termination of a digital facility.· Regeneration of digital signals· Detection and/or correction of signal format errors and remote loop back.
C-Message Noise	C-message noise refers to the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500 type telephone set and the hearing of the average subscriber.
C-Notched Noise	C-Notched Noise is the C-message frequency weighted noise on a voice channel with a holding tone that is removed at the measuring end through a notch (narrow band) filter.
Circuit Administration Center (CAC)	Denotes the AP organization which may have responsibility for developing Message Trunk forecasts, issuing Message Trunk orders and Network Routing orders to maintain Network service.
Circuit Provision Center (CPC)	Denotes the AP organization which may have responsibility for the assignment of interoffice facilities and equipment, circuit design, and the preparation and distribution of work order documents for special

	services, message trunks and carrier systems.
Coin Station	A coin station is a location that provides company equipment in a public or semi-public place where customers can originate telephone communications and pay the applicable charges by inserting coins into the equipment.
Common Language (R)	Is a series of codes that identifies a universal language for the telecommunications industry that is designed to identify things and places uniquely in a standardized and consistent code.
COMMON LANGUAGE Circuit Identification (CLCITM)	CLCITM is the COMMON LANGUAGE Circuit Identification code that is used as the naming system for access services.
COMMON LANGUAGE Equipment Identification (CLEITM)	CLEI is the COMMON LANGUAGE Equipment Identification code that identifies individual equipment parts and system configurations. Telephone companies use CLEI codes for inventory, ordering, and tracking of these parts.
COMMON LANGUAGE Location Identification (CLLITM)	CLLI is the COMMON LANGUAGE code that identifies individual locations of physical plant. A CLLI is composed of 11 alphanumeric characters, which serve as a substitute for a street address and room number of an access customer or local exchange company location.
Common Line	A common line is a line, trunk, pay telephone line, or other facility provided under the General Subscriber Service Tariff.
COMMON Presentation Manager (CPM)	COMMON PRESENTATION MANAGER (CPM) is a software package which offers a character or graphical use interface via electronic communications.
Confirming Design Layout Report (CDLR)	The confirming Design Layout Report (CDLR) is a report sent by the AC engineering office to the AP engineering control office. The report either confirms the AC's acceptance of the design forwarded by the AP via the DLR, or requests specific changes in the design.
Confirming Design Layout Report Date (CDLRD)	Confirming Design Layout Report Date (CDLRD) is the date by which the AP should receive the CDLR.
CONNECT: Direct	CONNECT: Direct (Formerly Network Data Mover (NDM) is a software package used for the transmission of data.
Control Office	A control office is an AP office that has been designated for installation and maintenance on a given access service furnished to an AC (for example, the Special Service Center and Switching Control Center). A control office is an office, test board, or technical control facility that establishes, maintains, and rearranges circuits, trunks, and lines.
Critical Dates	The term critical dates refers to specific provisioning control dates in the life of an order generated to monitor progress once the due date has been determined.

Customer(s)	A customer is any individual, partnership, association, joint-stock company, trust, corporation, or entity that subscribes to the service offered under the access tariff.
Customer's Agent	A customer agent's is empowered to act for the customer on some or all customer service matters. A customer's written agency authorization specifies the degree of responsibility.
Customer Carrier Name Abbreviation (CCNA)	The Customer Carrier Name Abbreviation (CCNA) identifies the COMMON LANGUAGE Code for the customer submitting the Access Service Request, and receiving the Firm Order Confirmation.
Customer Code	A customer code is a unique three-digit numeric code assigned to each account.
Customer Provided Equipment (CPE)	Customer Provided Equipment (CPE) identifies the customer equipment and communications equipment, provided by the customer, that are connected at the customer's premises to telecommunications service.
Customer Record Information System	The Customer Record Information System (CRIS) is a mechanized system that is used by the Business Service Center to handle end user billing.
Customer Type Indicator (CTI)	The customer type indicator (CTI) identifies a general category of customer (for example, residence, Business, COIN(TM)).
Data Transmission (107 Type) Test Line	The data transmission (107 type) test line is a signal source connection that produces signals for one way testing of data and voice transmission parameters.
Decibel (dB)	A decibel (dB) is a unit that expresses relative difference in power, usually between acoustic or electric signals, equal to ten times the common logarithm of the ratio of two signal powers.
Decibel Reference Noise C-Message Weighting (dBrnC)	The term decibel reference noise C-message weighting refers to noise power measurements with C-message weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.
Decibel Reference Noise C-Message Referenced to 0 (dBrn0)	The term decibel reference noise C-message referenced to 0 refers to noise power in "decibel reference noise C-message weighting" measured at a zero transmission level point.
Dedicated Network Access Link (DNAL)	The dedicated network access link (DNAL) provides a dedicated data channel between the customer termination and a designated central office which contains the specific features required by the customer.
Design Layout Report (DLR)	Denotes a report containing technical and administrative information that describes the Access Service provided by the AP. The technical information is needed by the AC to design the overall service and includes such items as cable makeup (gauge, loading, facility interfaces, etc. The DLR is sent to the designated AC representative by the A.
Design Layout Report Date (DLRD)	The Design Layout Report Date (DLRD) is the date by which the final Design Layout Report must be forwarded to the designated access customer representative.

Desired Due Date (DDD)	Identifies the AC's desired due date (DDD) for a requested service. The actual due date may differ from that desired because of factors such as the availability of facilities and the quantity, complexity, and impact on local service of the involved circuits.
Detail Billing	The term detail billing refers to listing each customer chargeable message and/or rate element that is due on the company prepared bill.
Direct-Trunked Transport (DTT)	Denotes the VG, DS-1 or DS-3 transmission path, or portion thereof, between the SWC/HUB and the end office/access tandem/HUB.
Dual-Tone Multifrequency Address Signaling	Dual tone multifrequency address signaling is an optional feature of Switched Access FGA that is used when FGA is used in the terminating direction (from the point of termination with the customer to the local exchange end office).
Due Date (DD)	Due date is the date assigned by the Access Provider to complete an access customer's request for access service.
Echo Control	Echo control is the control of reflected signals in a telephone transmission path.
Echo Path Loss	Echo path loss (EPL) refers to the measure of reflected signal at a 4-wire point of termination without regard to the send and receive transmission level points.
Echo Return Loss	Echo return loss (ERL) refers to a frequency weighted measure of return loss over the middle of the voice band (approximately 500 to 2500 Hz), where talker echo is most annoying.
Effective 2-Wire	Effective 2-wire is a condition that allows the simultaneous transmission in both directions over a channel. However, it is not possible to ensure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.
Effective 4-Wire	Effective 4-wire is a condition that allows the simultaneous transmission of information in both directions over a channel. Effective implementation of 4-wire transmission is at the discretion of the AP (physical, time domain and frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the end user premises or central office, but not at the access customer point of interface. However, when terminated, 2-wire simultaneous independent transmission cannot be support.
End Office (EO)	Denotes a local AP central office switching entity serving end user customers. It is represented by an 11 character CLLI code.
End Office Switch	An end office switch is a local AP switching system where telephone exchange service customer-station loops are terminated for interconnection to trunks.
End User	Denotes any individual, partnership, association, corporation, governmental agency or any other entity which subscribes to interstate/intrastate service(s) provided by an AC or uses the services of the AC when the AC provides interstate/intrastate service(s) for its own

	use. (C.O. CENTREX service is considered an end user.)
Entrance Facility (EF)	Denotes the VG, DS-1 or DS-3 transmission path, or portion thereof, between the POP and its serving wire center.
Entry Switch	First Point of Switching.
Envelope Delay Distortion (EDD)	Envelop Delay Distortion is the measure of the linearity of the phase versus frequency of a channel.
Equal Access	The Modification of Final Judgment (MFJ) divested AT&T and the Bell Operating Companies (BOCs). The BOCs were required to provide all end users "equal access," also referred to as "1+dialing through any Access Customer (AC) of their choice. The BOC's SWCs at the time of divestiture were not capable of recognizing any 1+dialing pattern as other than AT&T. The MFJ required that each BOC have a minimum of one SWC equipped with that capability on or before September 1, 1984.
Equal Access Service Center	An Equal Access Service Center is the primary point of contact for PIC related carrier requests in AT&T Southeast.
Equal-Level Echo-Path Loss (ELEPL)	Equal Level Echo Path Loss is the measure of Echo Path Loss (EPL) at a 4-wire interface, which is connected by the difference between the send and receive transmission Level Path (TLP). (ELEPL = EPL - TLP [send] + TLP [receive]).
Exchange	An exchange is a unit, generally smaller than a local access or transport area, established by the telephone company to administer communication service in an area, such as a city, town or village. An exchange consists of one or more central offices and the associated facilities used to furnish communications service within that area. One or more designated exchanges comprise a given local access and transport area.
Exchange Carrier (EC)	Change to Access Provider (AP). Refer to Access Provider.
Expected Measured Loss (EML)	The term expected measured loss refers to a calculated loss that specifies the end-to-end 1004-Hz loss on a terminated test connection between two readily accessible manual- or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.
Feature Group FGx	A feature group (FGx) is an arrangement (there are four different arrangements FGA, FGB, FGC, and FGD) in which the telephone company provides Switched Access Service.
Feature Group D (FGD) Signaling	FGD signaling is the signaling system that is used by equal-access end offices to transmit originating information and address digits to the customer's premises. System features may include overlap outpulsing, call-type identification, identification of the ten-digit telephone number of the calling party, and acknowledgment-wink supervisory signals.
Federal Communication Commission (FCC)	The Federal Communications Commission (FCC) is the federal agency empowered by law to regulate all interstate and foreign radio and wire communications services originating in the United States.
Field Identifier	Field identifiers (FIDs) are the two- to four-character codes that are used on service orders to convey specific instructions. Field identifiers may or may not have associated data. Company billing systems use selected field

	identifiers to generate non-recurring charges.
File Transfer System (FTS)	A file transfer system (FTS) is a protocol that lets users transfer files between computers, regardless of manufacturer. Standards were developed by the International Standards Organization (ISO).
First Point-of-Switching	First point-of-switching is the first AP location at which switching occurs on the terminating path of a call proceeding from the AC terminal location to the terminating end office. At the same time, the last AP location at which switching occurs on the originating path of a call proceeding from the originating-end office to the AC terminal location.
Foreign Exchange (FX)	Foreign Exchange (FX) service is used to place and receive calls from a specific exchange other than the serving wire center of the customer's premises without a toll charge.
Frame Relay Service	Frame Relay Service is a high performance, packet mode, public data communications service which enables local area network (LAN) type connectivity among multiple distributed customer locations over a wide area. Data are relayed from the source to the desired destination by means of "virtual connections that is through a fixed path established through the network. It may be offered providing a Permanent Virtual Connection (PVCs) implemented over dedicated digital access circuits.
Frequency Shift	A frequency shift is a change in the frequency of a tone as it is transmitted over a channel.
Grand-fathered	Grandfathered is a term that means that an item no longer applies to new installations.
High Capacity Service (HC)	High Capacity Service (HC) is a channel for the transmission of nominal 64.0 Kbps or 1.544, 3.52, 6.312, or 44.736 Mbps Isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer.
Host Office	A host office is an electronic switching system that provides call-processing capabilities for one or more remote-switching modules or remote-switching systems.
HUB	Denotes an AP building/location designated for multiplexing and/or bridging capabilities. An AP building with end office(s) and/or access tandem(s) may also be a multiplexing HUB for the purposes of terminating switched access services into switching entities in that wire center building.
Hundred Call Seconds (CCS)	Denotes a hundred call seconds, which is a standard unit of traffic load equal to 100 seconds of usage/capacity of a group of service (e.g. trunks)
Immediate Balance	The term immediate balance refers to the method of expressing echo return loss and signaling return loss at a 4-wire interface, without including the gains and/or losses of the 4-wire portion of the transmission path, including the hybrid, in the specification
Impulse Noise	Impulse noise is any momentary occurrence of channel noise over a specified level threshold. It is evaluated by counting the number of occurrences that exceeds the threshold.
Independent	An independent company is any local AP that is not a local Bell

Company (ICO)	Operating Company.
Individual Case Basis (ICB)	An individual case basis (ICB) is when applicable regulations, rates and charges for an offering are developed based on the circumstances in each case, and under the provisions of the Access Service Tariff.
Inserted – Connection Loss (ILC)	The term inserted-connection loss refers to the 1004 Hz power difference (in dBs) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.
Installation and Maintenance Center (IMCP)	The Installation and Maintenance Center is an administrative center that coordinates the activities associated with installing, repairing, and maintaining exchange services and non-design special access services.
Inter-exchange (Carrier) Customer Service Center (ICSC)	The Interexchange (Carrier) Customer Service Center is an access service negotiation work group that handles the access service needs of access customers.
Intermodulation Distortion	The term intermodulation distortion refers to the measurement of channel nonlinearity. It is measured using 4 tones, and evaluating the ratios (in dBs) of the transmitted composite 4-tone signal power to the second order products of the tones (R2) and the third order products of the tones (R3).
Interstate Communications	The term interstate communications refers to both interstate and foreign communications, and includes any communications subject to FCC oversight as provided under the Communication Act of 1934, as amended, and the FCC's Rules and Regulations
Interstate Customer(s)	An interstate customer is any individual, partnership, association, corporation, governmental agency, or any other entity that subscribes to the services offered under the Access Service Tariff to provide interstate telecommunications services for its own use or for the use of its customers (end users).
Interstate and Foreign Communications	Denotes any communications subject to FCC oversight, as provided under the Communications Act of 1934, as amended, and the F.C.C.'s Rules and Regulations.
Intrastate Communications	The term intrastate communications refers to any communications within a state that is subject to a state regulatory commission, as provided by the laws of the state involved.
Isolation	Isolation is the process of identifying the failed circuit element.
Line Side Connection	Denotes a connection of a transmission path to the line side of a local exchange switching system.
Listed Name and Address (LNA)	List of current customer listings which are available for subscriptions in central offices which have converted to equal access.
Local Access and Transport Area (LATA)	Local Access and Transport Area (LATA) refers to a geographical area established by the AP for the provision and administration of communication service. A LATA encompasses designated exchanges that are grouped to serve common, social, economic, and other purposes.

Local Calling Area (LCA)	Local Calling Area (LCA) refers to a geographical area, as defined in the company's General Subscriber Service Tariff, in which an end user (telephone exchange service subscriber) can complete a call without incurring toll charges.
Local Exchange Carrier (LEC)	A Local Exchange Carrier (LEC) is any telephone company (Bell or Independent) engaged in the business of furnishing exchange services and access services in a franchised territory.
Local Exchange Routing Guide (LERG)	The Local Exchange Routing Guide (LERG) is the result of processing data obtained to produce both online inquiry and offline inquiry and offline reports for the administration of routing within the North American Numbering Plan (NAPA) (excluding Canada)
Local Tandem Switch	A local tandem switch is a local company switching unit that switches local or access telephone communications to and from an end office switch.
Local Transport	Denotes the transport requirement for lines/trunks from the AC POP location to the end office/access tandem. The transport may be either direct-trunked or tandem-switched.
Loop Around Test Line	A loop around test line is an arrangement that uses a company central office to make certain two-way transmission tests on a manual basis. This arrangement has two central office terminations; each reached by separate telephone numbers, and does not require any specific customer premises equipment. Test arrangement equipment is at the discretion of the customer.
Loss Deviation	Loss deviation is the variation of the actual loss from the designed value.
Miliwatt (102 Type) Test Line	Miliwatt (102) Type) test line is an arrangement in an end office that provides a 1004 Hz tone at 0dBm) for one-way transmission measurements towards the customer premises from the company end office.
Minimum Monthly Usage Charge (MMUC)	The MMUC indicates the minimum monthly usage charge for types of traffic ordered by the customer. This charge applies to the total busy-hour minutes of capacity provided to an AC and designed to ensure recovery of investment/expense for the capacity of quantity ordered by an AC. MMUC applies only when the monthly usage of the ordered facility falls below the MMUC charge level.
Mobile-Telephone Switching Office	The mobile-telephone switching office (MTSO) is a wireless switching system used to terminate mobile stations for interconnection with each other, and with trunks interconnecting to the public switched network.
Network Administration Center(NAC)	The Network Administration Center (NAC) is the AP organization responsible for administering switching machines, validating usage data, maintaining central office directory numbers and/or line equipment central-office translation, coordinating machine-growth jobs, and monitoring service and outage. (Includes line/number assignments and arrangements/load balance requests.)

Network Channel Code (NC)	The Network Channel Code (NC) identifies access services performance-parameter specifications and other transmission options that the APs offer via the Access Tariffs. The NC code's primary use is an ordering code to describe channels offered via the Access Service tariffs, and is not intended for use as circuit identification.
Network Channel Interface (NCI) Code	The Network Channel Interface (NCI) code identifies the access services electrical interfaces that the APs are expected to offer via the Access Service tariffs. The NCI code identifies the electrical interfaces on all channels ordered via access service. The NCI code applies to Switched Access, Special Access Services, and WATs access lines
Network Control Signaling	The term Network Control Signaling, refers to transmitting telecommunications signals that perform functions such as supervision (control, status, and charge signals), address signaling (for example, dialing), calling and called number identifications, rate of flow, service selection error control and audible-tone signaling (call progress signals indicating re-order or busy conditions, altering, coin denominations, coin collect and coin-return tones) to control the operations of switching machines in the telecommunications system.
Network Interface (NI)	The Network Interface (NI) is the point at the end-user's premises at which the AP's access service responsibility ends.
Non-synchronous Test Line	Non-synchronous test line refers to an arrangement in step-by-step end offices that provides operational tests. These tests, while not as complete and those provided by the synchronous test lines, can be made more rapidly.
Ordering and Billing Forum (OBF)	The Ordering and Billing Forum (OBF) is an intercompany forum, coordinated by ATIS, set up to resolve problems and develop new interfaces between access providers and local exchange providers.
Originating Directions	The term originating direction refers to the use of access service for the beginning of a call from the end user premises to the AC's premises.
Other Labor	The term other labor refers to requests for work other than: overtime installation, additional acceptance testing, nonscheduled testing, overtime repair or standby time. This work is billable.
Overlap Pulsing	The term overlap pulsing refers to the feature of a FGD service that permits initiation of pulsing to the customer's premises before the calling subscriber dialing on the originating call.
Percent of Interstate Usage (PIU)	The Percent of Interstate Usage (PIU) is the customer's estimate of the amount of traffic on a given service that will be interstate from end to end.
Percent Interstate Routed (PIR)	Percent Interstate Routed (PIR) identifies the portion of a service or facility that is assigned interstate/IntraLATA as displayed on the Customer Service Record.
Phase Jitter	Phase Jitters are unwanted phrase variations of a signal.
Point of Presence (POP)	The point of presence is the physical location within the point of termination occurs, and the AC obtains exchange access.

Point of Termination (POT)	A point of termination (POT) is the demarcation location within a customer designated premises at which the company's service access responsibility ends.
Public Service Commission (PSC)	The Public Service Commission (PUC) is a regulatory body at the state level.
Purchase Order Number (PON)	The purchase order number (PON) is the unique requisition number that authorized the issuance of a request for/or supplement to, a request for service.
Radio Common Carriers (RCC)	Radio Common Carriers (RCC) are carriers that are regulated under Part 22 of the FCC's Rules and Regulations.
Remote Switching Modules and/or Remote Switching Systems	Remote switching modules and/or remote switching systems are small, remotely controlled electronic end office switches with call processing capabilities form and ESS (R) type host office. The RSM/RSS cannot accommodate direct trunks to an AC.
Return Loss	Return loss is a measure of the similarity between the two impedances at the junction of the two transmission paths. The higher the return loss, the higher the similarity.
Revenue Accounting Office (RAO)	A revenue accounting office (RAO) is the AT&T Southeast location that maintains files and issues and distributes bills.
Secondary Channel	Secondary channel is the offering of a companion digital transmission capability over the same physical facility as the primary channel, but a lower bit rate. The customer must provide terminal equipment required to support secondary channel capability.
Serving Wire Center (SWC)	A serving wire center (SWC) is the wire center form which the customer designated premises would normally obtain dial tone.
Seven Digit Manual Test Line	A seven digit manual test line is an arrangement that allows the customer to select balance, milliwatt, and synchronous test lines by dialing a seven-digit number over the associated access connection.
Short Circuit Test Line	A short circuit test line is an end office arrangement that used a capacitor of at least four microfarads to provide an AC short-circuit trunk/line termination.
Signal System 7 (SS7)	An internationally standardized general purpose common channel signaling system.
Signal to C-Notched Noise Ration	The signal to C-notched ratio is the ratio in a test signal dB to the corresponding C-notched noise.
Singing Return Loss (SRL)	The term singing return loss (SRL) refers to the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where singing (instability) problems are most likely to occur.
Special Access Services (SPA)	Special Access Services provide a transmission path to connect AC designated premises, either directly or through a telephone company HUB where bridging or multiplexing functions are performed.

Special Service Center (SSC)	A Special Service Center (SSC) is an AP control office on a given facility and/or termination furnished for an AC. The SSC is responsible for installing and repairing interoffice designed FGA, and special access services, including those terminated in AP CENTREX Services.
Subtending End Office of An Access Tandem	Subtending end office of an access tandem is an end office that has final trunk group routing through that tandem.
Switched Access Service (SAS)	Switched Access Service is a telephone company provided switched electrical communications path between an AC POT and a telephone company switch.
Switching Control Center (SCC)	A Switching Control Center (SCC) is an AP control office on a given facility and/or termination furnished for an AC. The SCC is responsible for the installation and repair of FGB, FGC, and FGD Access Services.
Synchronous Test Line	A synchronous test line is an end office arrangement office that performs marginal operational tests of supervisory and ring tripping functions.
Tandem Switched Transport (TST)	Denotes the VG, DS-1 or DS-3 transmission path or portion thereof, between the SWC/HUB and the access tandem/HUB. Not all APs allow the AC to designate the level at which the TST will be provisioned.
Terminating Direction	The term terminating direction refers to the use of access service to complete calls from an AC premise to an end user's premises.
Traditional Signaling	The term traditional signaling refers to the Intermachine Signaling System that has traditionally been used to transmit the call number's address digits from the originating end office to the switching machine that terminates the call.
Transmission Measuring (105 Type) Test Line/Respond	The term refers to an end office arrangement that provides for responder end access and permits two-way loss and noise measurements on trunks from a near end office.
Transmission Path	A transmission path is an electrical path capable of transmitting signals within the range of the service offering. For example, a voice grade transmission path can transmit voice frequencies within the approximate range of 300 to 3000 HZ. A transmission path is composed of physical or derived facilities consisting of any form of plant configuration typically used in the telecommunications industry.
Trunk (TK)	A trunk is a communications path that connects two switching systems in a network used to establish and end to end connection.
Trunk Group	The term trunk side connection refers to the transmission path connection to the trunk side of a local exchange switching system.
Uniform Service Order Code (USOC)	A uniform service order code is a three or five character alphanumeric code that identifies a specific item of service or equipment. USOCs are used in company billing system to generate recurring rates and nonrecurring charges.
V and H Coordinates Method	The V and H coordinates method is a method of computing airline miles between two points. It uses an established formula that is based on the

Via Office	vertical (V) and horizontal (H) coordinates of the two points. Using Network Management Controls, a via office is the office that is used to temporarily reroute traffic, originally destined for a congested route, in an attempt to complete as many calls as possible.
Wide Area Telecommunications Service (WATS)	Wide Area Telecommunications Service (WATS) includes the following Services: <ul style="list-style-type: none">- OutWATS – Dedicated access line for outgoing calls only.- Intrastate Out WATS – This line provides a customer with access to the entire state within which the end user’s business is located.- IntraLATA OutWATS – This line provides access only to the LATA within which the end user’s business is located.- 800 Service – Dedicated access line for incoming calls only.- Intrastate 800 Service – This line provides a toll free calling to customers within the state in which the 800 service line is physically located. The end user at whose premises the line is located is the party responsible for the bill.
WATS Access Line (WAL)	A WATS Access Line (WAL) is a special access service that provides a connection between an end user’s premises and a telephone company switch capable of performing the necessary screening functions for 800 service. A WAL is provided for use at the closed end of such services. WALs may be furnished to provide for both originating and terminating WATS service.
WATS Service Office (WSO)	A WATS Service Office (WSO) is a serving wire center that performs switching, screening, and/or recording functions related to the close end of WATS or WATS-like service.
Wire Center	A Wire Center is a building that houses one or more central offices, used for the provision of telephone exchange services.